**Litter**

Litter truck mileage

102 miles daily

<table>
<thead>
<tr>
<th>Year</th>
<th>LITTER BIN CAPACITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>24,000 litres</td>
</tr>
<tr>
<td>2018</td>
<td>52,000 litres</td>
</tr>
</tbody>
</table>

**LITTER COLLECTION**

cost us £300k

**LITTER PREVENTION**

cost us £560k

= **TOTAL COST**

of litter in the National Park

£860k

**Toilets**

We operate 8 public toilet facilities

- Rowardennan
- Milarrochy Bay
- Luss Car Park
- Balmaha Visitor Centre
- Firkin Point
- Tarbet
- Inveruglas
- Duncan Mills Memorial Slipway

**OPERATING COSTS**

cleaning/maintaining £290k

**INCOME**

from Luss & Balmaha £52k

**IN 2017-18**

175,000 PEOPLE USED LUSS CAR PARK TOILETS

**OVER THE 2018 SEASON**

160 call-outs to unblock toilets at Firkin Point as a result of inappropriate disposal
Every weekend from May to August demand for car park spaces EXCEEDS the 130 space supply

Increase in VISITOR NUMBERS TO Balmaha Visitor Centre

VISITOR SURVEY Feedback 2015/16

Suggestions for improvement

<table>
<thead>
<tr>
<th>2011</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>WEATHER</td>
<td>1</td>
</tr>
<tr>
<td>NUMBER OF PUBLIC TOILETS</td>
<td>2</td>
</tr>
<tr>
<td>QUALITY OF PUBLIC TOILETS</td>
<td>3</td>
</tr>
<tr>
<td>NONE</td>
<td>4</td>
</tr>
<tr>
<td>BETTER PUBLIC TRANSPORT</td>
<td>5</td>
</tr>
</tbody>
</table>