



EIR Ref 2017/011

28<sup>th</sup> February 2017

## **REQUEST UNDER ENVIRONMENTAL INFORMATION (SCOTLAND) REGULATIONS 2004**

I refer to your request for information, received by email on 31<sup>st</sup> January 2017.

We have applied the exemption under Section 39(2) of the Freedom of Information (Scotland) Act 2002 as we have determined that the information sought in your request is environmental information. We are therefore handling your request under the terms of the Environmental Information (Scotland) Regulations 2004 (EIRs). In this case the public interest in maintaining this exemption and in dealing with the request in line with the requirements of the EIRs outweighs any public interest in disclosing the information under FOISA.

Your specific requests and the response from the National Park Authority are provided below.

**“please confirm whether the east Loch Lomond visitor Stakeholder group still exists”**

We can confirm that the East Loch Lomond visitor stakeholder group still exists.

**“Provide me with the dates of any meetings that took place in 2015 or 2016, any papers for or minutes of those meetings”**

There were two meetings of this group held in 2015, the agendas and minutes are attached in Appendix A. There were no meetings held in 2016.

**confirm whether the membership of the group still consists of:**

- Buchanan Community Council
- Buchanan Community Partnership
- Stirling Council
- The National Trust for Scotland
- Forestry Commission Scotland
- Central Scotland Police now Police Scotland · The National Park Authority

**If there are any additional members please let me know.”**

The membership of the group still consists of the list given in your request. There are no additional members.

Yours sincerely

### **LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY**

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N  
t: 01389 722600 f: 01389 722633 e: info@lochlomond-trossachs.org w: lochlomond-trossachs.org

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Governance & Legal Team  
Loch Lomond & The Trossachs National Park Authority

### Review Procedure

If you are dissatisfied with this response, or the way in which the Authority has dealt with your request, you are entitled to ask the Authority to review its decision. Please note that in order for a review to take place you must:-

- Lodge a written request for a review within 40 working days of either the date on which you received a response from the Authority or the date by which you should have received a response under the terms of the Environmental Information (Scotland) Regulations 2004, whichever is the later.
- Include your name, address for correspondence, a description of the original request, and the reasons why you are dissatisfied; and

address your review request to:

Governance & Legal Team  
Loch Lomond & The Trossachs National Park Authority  
National Park Headquarters  
Carrochan  
Carrochan Road  
Balloch  
G83 8EG  
E-mail: [info@lochlomond-trossachs.org](mailto:info@lochlomond-trossachs.org)

Please note that links provided to information available elsewhere are intended to assist you. Requests for information held by other public authorities, and any complaints regarding access to such information should be addressed to that authority. These review procedures relate only to information which is directly under the control of Loch Lomond & The Trossachs National Park Authority.

The review of your request will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Environmental Information (Scotland) Regulations 2004, at:

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews  
Fife  
KY16 9DS  
Tel: 01344 464 610  
Website: [www.itspublicknowledge.info](http://www.itspublicknowledge.info)  
E-mail: [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info)  
Online appeal portal: [www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal)

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## East Loch Lomond Stakeholder Group

Tuesday 24<sup>th</sup> March 2015

2pm – 4pm. Balmaha Visitor Centre

Chair: tbc.

## Agenda

1. Welcome and apologies.
2. Minutes from previous meeting.
3. Matters arising.
4. Your Park Update
5. Update from stakeholders: Byelaws / Clearway / General
  - Community feedback
  - Police
  - Forestry Commission
  - NTS
  - Ranger Service
6. Balmaha VC update
7. Review ELLVMP 2014/15 actions
  - Additional actions
8. FOI Update
9. Next Steps.
10. AOB.
11. DONM.

## East Loch Lomond Visitor Management Group

### Notes of meeting on 25-03-14 at Carrochan, Balloch.

#### Present:

Angela McGibbon (AMc)	Stirling Council
Joe Twaddle (JT)	Buchanan Community Council/Buchanan Development Trust
Audrey Peebles (AP)	Buchanan Community Council
Tom Wallace (TW)	Community Partnership
Gerry McMenemy (GMcM)	Police Scotland
Paul Barr (PB)	Police Scotland
Charlotte Wallace (CW)	LLTNPA
Mairi Bell (MB)	LLTNPA
Liz Walker (LW)	FCS
Lori MacIntyre (LM)	LLTNPA

#### Apologies:

Graeme Archibald (GA)  
Alasdair Eckershall – NTS  
Jim Downie (JD) – LLTNPA  
Kevin Lilburn (KL) – Buchanan Community

## 1. Welcome and apologies

### 1.1

CW welcomed the group and advised them of a slight change to the agenda by welcoming Tom Wallace of the Community Partnership to give an overview on what the Partnership is working on. Key points: TW informed them

- The Partnership is assisting with the new 5 year Buchanan Community Action Plan.
- The themes remain consistent with other council areas in identifying safety, antisocial behaviour as issues but also include aspirations to develop employment training within the community and innovative suggestions to improve the area.
- Community Partnership role in the action plan is to support the Community Council and a household survey is currently underway to capture local views and opinions
- Open day being held on the 6<sup>th</sup> April.

## 2. Minutes and actions from previous meeting

The minutes were confirmed.

**Action 1** - JT to pursue the installation of traffic counters with Stirling Council. JT met with Council. JT to progress conversations and update the group on progress. **Closed**

**Action 7**- Visitor Experience team to attend ELLVMG meetings to ensure we work closely to maximise the visitor experience eg waterbus provision. **Closed**

**Action 9** - GA to contact Brian Roberts re issue of road maintenance and provide feedback to KL. Unable to take forward this year - will pursue prior to nesting season next year. KL mentioned that re-surfacing and culvert work were

a priority and AMc agreed to pass this comment on to colleagues in Roads Maintenance Unit. JT informed the group he is also in discussion with WH and Pete Turner re the ongoing road verge maintenance. The National Park will also discuss with Stirling Council on how to take this issue forward and it will be included in the review. Action with AMc to pass KL's comments on re-surfacing and culvert works to colleagues in the Roads Maintenance Unit. **C/F**

**3. Matters arising**

None.

**4. Update from Stakeholders: Byelaws/Clearway/General**

**4.1 Police Scotland**

GMcM informed the group that Police Scotland are geared up for the start of the season and Operation Ironworks will be formally launched on Easter weekend. He did mention that some patrols had already been out due to the milder weather and already plans are being made to manage the busier weekends. He advised that he now has options to request staff from other units across Police Scotland to manage the C6 during busy periods and release his staff to cope with other issues. He is attending a partners meeting next week where they will be able to discuss how problems can be identified early and fine tuning communication between the various agencies involved.

**4.2 FCS**

LW told the group that 3 seasonal staff responsible for managing Sallochycampsite are now in post with two people returning from last year and one new member of staff. Their duties will include management of Rowardennan and FCS are reviewing their marketing strategy to target the right customers to the area. LW mentioned that although she would like to be able to direct more resources to the area, the support of the partnership played a role in managing the site.

**4.3 Stirling Council**

Stirling council confirmed that double yellow lines at Rowardennan would not be an option, however AMcG made a commitment that a temporary traffic order would be issued to extend the clearway order to cover the area up to the FCS carpark. AMcG also agreed to change signage accordingly. This was aimed to be completed before the Easter weekend.

**4.4 Communities**

JT advised that the BCC is currently involved in two projects for the area one of which is affordable rental housing at Balmaha which has already received thirty records of interest. The Planning Department is in favour of the project and FCS is supportive of the proposal.

The Council has also set up a Land Transfer Group and an information section will be on the website.

#### **4.5 NTS**

The following update provided by AE was not available at the meeting but has been included for information –

"Under 9, area issues: Issue 1, litter - we'd be happy to entertain the idea of providing an opportunity for visitors to recycle at Ardess, but at moment don't have the ability to do this. Stirling council are no longer providing uplift of rubbish or recycling beyond the car park, so ourselves and the YH are getting that service from ACE recycling, which we have to pay for. It would cost the Trust extra to provide this additional service to passing WHW walkers.

Issue 2, toilets - we already provide a comfort stop for many visitors throughout the year, although this is not formalised with signage.

Issue 3, camping - we would be happy to review the need for an informal site in the Rowardennan area. If this was beside the car park, as at Salloch, campers could utilise the toilets and it could be kept an eye on more easily; if there is a feeling it should be elsewhere we would be happy for NTS ground to be considered, however FCS have discussed possible use of the old camping site north of the YH for timber transfer from the Ptarmigan forest, which we have yet to negotiate further.

Issue 7, recreational and visitor opportunities - there needs to be a better partnership approach at Rowardennan to properly link visitors with the opportunities available in the area. The family friendly Ardess Hidden History Trail can take more users, and gives visitors a very different experience if they are looking for alternatives to the Ben path and the WHW."

#### **4.6 LLTNPA Rangers and Balmaha VC**

Since the introduction of the byelaw CW informed the group that visitor numbers have increased. The season begins again on 7<sup>th</sup> April and CW advised the group that the Park will hopefully have a full complement of Rangers in post ranging from bank staff to full time hours. CW also reported that currently maintenance work is underway at Milarrochy although it has been delayed by the high water level. She expects Balmaha Visitor Centre will be opened daily from 4<sup>th</sup> April and stated the intention this year is to increase the use of Volunteer Rangers for the new season. JT asked if consideration could be given to extending the opening hours of BVC after 16:30 and CW advised this would have an implication on staff resource but agreed to provide an update later. She mentioned that between November and March around 5000 people had passed through BVC. AP informed the group that during a recent visit to BVC she had noticed a flyer for a walk taking place in the afternoon and suggested that additional information is provided out with BVC to make local residents and others aware of the opportunities on offer. CW responded by advising that the Park programme of events/activities will soon be available on the website and agreed to follow up on a previous note to check if it would be feasible to link the Communities web page to the Park events programme.

**Action1 – CW to provide an update on opening hours of BVC**

**Action 2 – CW to follow up possibility of linking Communities web page with the Park events programme with GA**

**5. Balmaha VC update – covered above**

**6. Review Draft ELLVM Plan**

The format of the draft plan has been amended to one similar to the 5 Lochs VM Plan. Comments have been taken on board with a shift in focus for some of the issues and currently there are seven identified issues listed for consideration. Context relating to the issues has been recorded with key outcomes and actions using three main tools to deal with the related visitor management issues –

- Infrastructure
- Education
- Enforcement

The key points were discussed during the meeting, and are summarised below.

**a. Issue 1 - Litter**

The Park will be leading on the Litter Strategy and is already looking at locating recycling nodes at some of the key sites beginning with Milarrochy Bay. PB mentioned the success of the Community payback scheme and talked about the possibility of a six week trial during which people carrying out work in relation to the Community payback scheme will be asked to get involved in working towards achieving a John Muir Award.

GMcM suggested that the Criminal Justice Service would be better situated under the Education action than the Enforcement action.

It was agreed that the Local Authority and SEPA are included in the Enforcement section.

**Action 3 – CW/GA to add Local Authority and SEPA under Litter Enforcement.**

- b. Issues 2&3 Toilets and Camping Provision – no additional comments.**
- c. Issue 4 Antisocial Behaviour – Endrick Mouth included within the review of the camping byelaws with possible stats if available.**
- d. Issue 5 Vehicles & Parking – suggested improvements included emphasis on other forms of transport, creation of a vehicle management plan and road closure at peak times. LW suggested that counter information would have been useful for Balmaha car park but currently none is available.**
- e. Issue 6 Peak Visitor Management - continued priority to create an operational plan for peak visitor management that partners are all in agreement over.**

- f. **Issue 7 Recreational Provision and Business Opportunities** – MB mentioned the importance of looking at opportunities for local businesses. JT also suggested continuation of the cycle path from Balmaha to Rowardennan. MB also mentioned the opportunities to build on the partnerships with the operators.

In addition to the summary discussion during this meeting, CW asked the group to look over the amended plan and to feed back any views/questions as the timetable for implementation will be of the highest priority. It is hoped that the document will be populated and reviewed prior to the start of the season each year. The NPA will be sending the final draft to stakeholder groups with a time frame for return within a week. AP/JT advised CW that the BCC next meeting is not until 12<sup>th</sup> May which may make it difficult to respond.

**Action 4 – CW to circulate the draft VMP for final comment from the group.**

**7. Next Steps**

Feedback to be received and document will be updated. All partners agree to commit to the plan and moving forward smaller working groups will be formed to meet on a more regular basis. The group will still continue to meet 2/3 times per year as required.

**8. AOB**

**Visitor Management Park Wide**

CW informed the group that the NPA are in a listening phase regarding the management of visitor pressure across the wider park area, and are out meeting with various landowners, partners and stakeholders, to hear their views on some of the visitor management challenges and possible solutions. There is a board paper available on line providing more detailed information. She mentioned that we would soon be in contact with the local Community councils with a request to attend a meeting to discuss this with the community council.

**9. DONM**

To be arranged

**Summary of previous actions carried forward**

**C/F Action 9 – AMc to pass KL's comments on re-surfacing and culvert work to the Roads Maintenance Unit.**

**List of Actions from this meeting**

**Action 1 – CW to provide an update on opening hours of BVC**

**Action 2 – CW to speak to NP Comm's team to see if a link could be established to share event information**



**Action 3 – CW/GA to add Local Authority and SEPA under Litter Enforcement.**

**Action 4 – CW to circulate the draft VMP for final comment from the group.**



## East Loch Lomond Stakeholder Group

Tuesday 8<sup>th</sup> December 2015

2pm – 4pm. NP Visitor Centre, Balmaha

Chair: Kevin Lilburn

## Agenda

1. Welcome and apologies.
2. Minutes from previous meeting.
3. Matters arising.
4. Your Park Update
5. Update from stakeholders:
  - Community feedback
  - Police
  - Forestry Commission
  - NTS
  - Ranger Service
  - NP Tourism section
6. Review ELLVMP 2015/16 actions
  - Additional actions
7. Future of Stakeholder groups
8. Next Steps.
9. AOB.
10. DONM.

## East Loch Lomond Visitor Management Group

### Notes of meeting on 08-12-15 : Balmaha Visitor Centre

#### Present:

Kevin Lilburn (KL)	Buchanan Development Trust
Audrey Peebles (AP)	Buchanan Community Council
Alasdair Eckersall (AE)	NTS
Angela McGibbon (AMc)	Stirling Council
Paul Barr (PB)	Police Scotland
Raymond Murphy (RM)	Police Scotland
Steven Graham (SG)	Police Scotland
Mairi Bell (MB)	LLTNPA
Charlotte Wallace (CW)	LLTNPA
Graeme Archibald (GA)	LLTNPA
Martin Page (MP)	LLTNPA
David Robertson (DR)	FCS
Avril Nicolson (AN)	LLTNPA

#### Apologies:

Gerry McMenemy (GMcM) - Police Scotland  
Liz Walker (LW) - FCS  
Jim Downie - LLTNPA

#### 1. Welcome and apologies

KL welcomed everyone and suggested that as it had been some time since the last meeting and there were some new members that they should each give a brief introduction of their roles within the stakeholder group.

#### 2. Minutes and actions from previous meeting

KL suggested we go through the Actions from the previous meeting one by one:

AP1: KL asked GA if amendment from B832 to B 837 in cycling section of VMP had been made. GA confirmed that it had.

AP2: DR confirmed costs last year were £5k and that a tender was out just now for this year and they were awaiting prices to see how much they could then afford to do. The group then went on to discuss in full. KL asked how detailed the tender was and could other landowners piggy back on the contract. DR confirmed that the request for tenders was being issued now and advised that a large part of the cost is Traffic Management; up to (50%). DR went on to say that this money was in the budget for this financial year..

It was proposed that to allow the meeting to progress that a sub group be formed to take forward the specific issue of road verge maintenance.

**Action 1** KL & DR to have a Verge maintenance meeting

**Action 2** DR to copy AP in on communications re any activities that affect road use.

**Action 3** DR to pass copy of map outlining list of landowners on ELL

AP3: MB in attendance

AP4: AP advised that she had not received the relevant information on events in the Park. MP confirmed that JD had problems e-mailing AP, so a colleague, Babs Robertson, had indeed sent the relevant e-mail. KP and MB confirmed that they would ensure the CC were kept up to date where possible with events taking place in the Park.

**Action 4** MB to advise CC of Events taking place in the Park once confirmed at Park level.

AP5: AMcG advised that she didn't know anything about a request for information about costs for traffic counters. CW confirmed they were looking for traffic counters primarily at peak periods. AMcG advised that a permanent counter would cost £10k plus software costs. Temporary traffic counts could be arranged and after some discussion it was agreed that AMcG would investigate the costs of a Traffic Counter 24/7, April – September 2016 at two sites (entrance to Balmaha and just before Millarochy) which would provide a more detailed breakdown of vehicle use for Balmaha and ELL.. KL asked if CC could go direct to Count On Us. AMcG thought they would need to go through SC but couldn't confirm who would pay for this. It was agreed to get rough pricing from AMcG first and then they could decide on detail.

**Action 5** AMcG to obtain prices of traffic counters and ascertain if SC are able to cover the costs.

AP6: AMcG advised that Road Liners had been out previously to paint yellow lines at the entrance to Balmaha car park but because of parked cars couldn't get the job done. GA asked if a Traffic Order was in place for Yellow lines. AMcG confirmed yes but again questioned who is going to enforce them. At this point the meeting discussed who they felt were the regular offenders. This resulted in a general agreement that local drivers were often seen parked at the entrance to the car park. GA suggested working together to talk to the employers of the owners of the parked vehicles/ or locals who own them once the yellow lines were in place as a possible way to deter repeat offenders. CW requested that the NP and PS should be informed when the Road Liners were coming as perhaps Park Rangers and Police can help in advance of their arrival. It was agreed SC would try again.

**Action 6** AMcG to arrange for Liners to come out and ensure it is communicated to the NPA and PS.

AP7: GA advised he had identified signage products which could be used to advise the public at Drymen that Balmaha and ELL had reached capacity. ;however the units are expensive and have limited functionality but he would continue to find an feasible solution. It was agreed to keep this on the Agenda.

**Action 7** Keep mobile/temporary signage as part of the VMP actions.

AP8: MB advised that FCS & NP have had discussions on designs of car park directional signage and are now trying to agree on the site location. AP said CC hadn't heard anything. MB agreed to send design to CC.

**Action 8** MB to send designs of signage to CC and CDTrust

AP9: GA confirmed he had circulated the two revised pages of the VMP

### **3. Matters arising**

Covered under review of Action Points

### **4. Your Park Update**

Still awaiting a decision from the Scottish Government (SG) and until that is received the NPA are working on what they can to prepare and improve the visitor experience in the absence of a SG decision such as site work at Loch Venachar. CW asked if there were any questions. None raised.

### **5. Update from Stakeholders: Byelaws/Clearway/General**

#### **5.1 Community Feedback**

AP mentioned the Parking and Hedges had already been covered under previous Action Points and that the new Community Action Plan was nearing completion and would be discussed at the next meeting. KL said this year the only issue was traffic management and that they were very pleased with the overall lack of irresponsible behaviour.

**Action 9:** AP to bring actions of the Community Action Plan to the next meeting.

#### **5.2 Police Scotland**

PB reported that policing requirements were less than previous years. Special Constables had supported the Police presence and crime was at a lower level than it had been prior to the Byelaws. PB informed the meeting that there had been a drunk driver, 2 controlled drugs and 3 speeding offences. Safety on the water is still a big issue and will continue to be for 2016. DR brought up the topic of more way markers on WHW to stop people from getting lost. PB had spoken to a colleague with regards to identifying individual way markers and then linking them in with Police Command & Control so that it would be easier to identify the location of people who become lost. PB advised this was being looked at with a view to taking this idea forward for next year. Grid references were also mentioned as an alternative. DR informed the group that FC had started to introduce this system where they put the GR on gates within their estate to allow lost people to relay their position which has worked well. PB currently working on finalising Ironworks report. KL asked about any threats to funding. PB confirmed not that he was aware of.

#### **5.3 FCS**

DR reported there had been a break in at Salloch where money had been stolen along with damage to the container and parking meter which cost £1.5k to repair. Camp site use has continued to increase even though there had been bad weather this year. FC are currently advertising for 2016 campsite warden vacancies. Feedback from the season has all been positive. Total income up but didn't have exact figures to hand. CW asked about the numbers of campers on site. DR said he would provide numbers.

AP mentioned a small path out to the back of the BVC and wondered whether it had been cleared of trees. DR said he would find out and let AP know.

KL asked were there plans for Car Park at Lochan Maoil Dhuinne to open up again. DR advised currently not on his agenda.

**Action 10** DR to forward numbers to NPA of campers this season at Sallochay.

**Action 11** DR to let AP know if path to the back of BVC is now cleared of trees.

#### **5.4 NTS**

AE advised that NTS had cleared their verges recently. AE asked if there was any update information on the maintenance to the road between Rowardennan Car Park and Hotel. AMcG said she didn't know. AMcG said she would follow up with maintenance team. DR mentioned that this was high priority as the wall was in the water and needed addressed before it turned into a piece of major work.

**Action 12** AMcG to check with maintenance team re any planned repair work on the road at Rowardennan.

#### **5.5 LLTNPA Rangers and Balmaha VC**

MP advised that it had been a positive year again, recorded numbers up 20% with over 90k visitors to the Balmaha VC. 500 patrols were undertaken, and they are just about to start recruiting seasonal rangers for 2016.

#### **5.6 Tourism**

MB advised Tourism have had a very positive experience this year working with businesses. The Great Scottish Swim had over 2700 participating, 50% of whom were from outwith Scotland. They had also ran for the first time a pre training session for 20 people on the lead up to the Swim which went really well and will be repeated next year. Currently working on a 2018 Open Water Swim, in conjunction with European Championship. Will get information out on this as soon as possible.

Further update from MB covered a range of topics including the Speed of Light Exhibition with involvement from local schools which is currently showing in Glasgow The Year of Food and Drink went really well and the Park produced a booklet to tie in with this which MB showed to the meeting. A large Food & Drinks event was also held at Lomond Shores and one at Balmaha in October with a view to extending the visitor season. A Visitor Survey was undertaken this year with results from it expected Spring 2016. Hoping to continue extending Waterbus services. Been 7/8 years since last WHW review, so have now instructed a review to produce a 5 year plan for WHW.

**Action 13** - MB to send information on Speed of light Exhibition to CC

**Action 14** - MB to send Visitor Survey Results to CC

### **6. Review ELLVMP 2014/15 actions**

GA reviewed the outcomes from the ELLVMP actions for 14/15 He informed the group that although there had been considerable time allocated to the 'Your

Park' project there had been considerable crossover regarding the two with overall benefits for visitor management on ELL.

Page 18 of the Plan outlines the implementation aspirations for the next three years. The intended outcomes for 14/15 were revised/updated as follows:

#### **Infrastructure and service improvements**

- Establishment of Litter strategy - C/F
- Relevant parties to investigate the need for additional semi-formal camping; consistent with the approach already in place in the area. – This is being addressed as part of 'Your Park'. Work has already started and a draft camping development plan is being created and will be shared once there is a decision from Scottish Government.
- Review Camping Byelaws in line with wider park management consultation. – This is underway through 'Your Park'.
- Defining car parking provision and prohibition lining – addressed through matters arising. Actions outlined to be undertaken.
- Further capacity for car parking - GA mentioned the potential for additional capacity at Lochan Maoil Dhuinne and said it would be useful if the community could identify other potential car parking areas.
- Path, car park and traffic counters - path counters are in place but currently no traffic counters – again addressed through matters arising. Actions outlined to be undertaken.
- Litter audit – completed during the 2015 season, report to be shared when completed.

#### **Education Outreach and Volunteering –**

- CW gave a short update on the on-going work to engage young people. Discussed the use of BVC as a hub for engagement activity, and links made to Curriculum for Excellence and land use conflicts, for which ELL is a fantastic case study example.

#### **Enforcement -**

- This will continue to be managed via the Respect campaign and will feed into Your Park plans as they progress. The NPA are preparing to implement the Litter enforcement powers from the start of the 2016 season.

#### **Additional items**

- GA then proposed that the VMP was accepted in the current form with suggested revisions and this was carried unanimously. GA agreed to circulate the updated plan.

#### **7 and 8.**

##### **Future of Stakeholder groups**

CW raised that the Park would like to review the process of these meetings and will be seeking feedback from the membership over the next couple of months. KL highlighted that he used to be concerned that they were only talking and not

doing anything and making a difference. However he felt that if the actions from this meeting were taken forwards, then progress would be made. GA explained that Your Park was a key element to any future visitor management planning. Once a decision had been received from SG there should be more progress in 2016.

Initial comments included: DR thought sub groups might work. AP said that the CC need to feel part of what is going on as it affects them.

**9. AOB**

MB stated the business had fed back to her that they weren't aware of road closures before they happened. AMcG said that CC, Police and Emergency Services were all advised with Notices put up at least a week in advance of work. AMcG said National Park could be advised of road closures. MB thought this was a good idea and said she would provide an e-mail address for this purpose.

**Action 15** MB send e-mail address to AMcG for Road Closure updates

PB mentioned that Social Media was a good way to contacting people on a wider basis and that G63 has FB page. KL asked what the position was with regards to the roll out for Rural Broadband. PB Advised to go on to Digital Scotland Website and it would give the schedule of roll out. MB advised in 2017 the Government have said 95% of households will be connected. MB suggested that broadband provision could be incorporated in the next National Park Plan.

**10. DONM**

To Be Advised – within week of the 21<sup>st</sup> march

**Action 16** LMcl to circulate dates between 21<sup>st</sup>-25<sup>th</sup> March

**Summary of previous actions carried forward**

None

**List of Actions from this meeting**

- Action 1** KL & DR to have a Verge maintenance meeting
- Action 2** DR to copy AP in on communications
- Action 3** DR to pass copy of map
- Action 4** MB to advise CC of Events taking place in the Park once confirmed at Park level.
- Action 5** AMcG to obtained prices and ascertain if SC were able to cover the costs
- Action 6** AMcG to arrange for road liners to come out
- Action 7** Keep mobile/temporary signage on VMP
- Action 8** MB to send designs of maps to CC and CDT
- Action 9** AP to bring actions of the Community Action Plan to the next meeting
- Action 10** DR to share numbers of campers at Salloch this season.
- Action 11** DR to let AP know if path now cleared.
- Action 12** AMcG to check with maintenance team re planned work at Rowardennan
- Action 13** MB to send information on Speed of light Exhibition to CC
- Action 14** MB to send Visitor Survey Results to CC
- Action 15** MB send e-mail address to AMcG for Road Closure updates
- Action 16** LMcl to circulate dates between 21<sup>st</sup>-25<sup>th</sup> March