

FOI Ref: 2018/009

22nd August 2018

REQUEST UNDER FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

We refer to your request for information, received by email on 7th August 2018. Your specific requests and the Park Authority's response are provided below.

"Please could you provide me with information about your organisation's ICT expenditure as detailed in the attached template.

I have tried to find this information in your organisation's published data, but was unable to find the level detail I require.

I fully expect that you may not be able to provide all the information I am looking for. If this is the case, please provide me with as much information as you can within the template. For example: you may be able to sub-totals for some categories, or provide information for only for certain years.

Please return the information in the template as an Excel (.xlsx) file – not in another format (e.g. PDF)."

Details of the Park Authority's ICT operational expenditure are provided in the attached Appendix A. We do not hold the requested information in the format that you set out in your template, however we have provided all relevant information held in as much detail as we have, taken from our financial systems. We have provided this information in Excel format.

Yours sincerely

Governance & Legal Team Loch Lomond and the Trossachs National Park Authority

Review Procedure

If you are dissatisfied with this decision, or the way in which the Authority has dealt with your request, you are entitled to require the Authority to review its decision. Please note that in order LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N t: 01389 722600 f: 01389 722633 e: info@lochlomond-trossachs.org w: lochlomond-trossachs.org

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Page 1 of 3

for a review to take place you are required to:

- Send your request for review in writing, setting out in full the reasons why you are requesting a review.
- Submit your review request within 40 working days of either the date on which you
 received a response from the Authority or the date by which you should have received a
 response under the terms of the Freedom of Information (Scotland) Act 2002, whichever is
 the later.
- · address your review request to:

Governance & Legal Team
Loch Lomond & The Trossachs National Park Authority
National Park Headquarters
Carrochan
Carrochan Road
Balloch
G83 8EG

E-mail: info@lochlomond-trossachs.org

The review will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Freedom of Information (Scotland) Act 2002, at:

Scottish Information Commissioner Kinburn Castle Doubledykes Road St Andrews Fife KY16 9DS

Tel: 01334 464610

Website: www.itspublicknowledge.info E-mail: enquiries@itspublicknowledge.info

Online appeal portal: www.itspublicknowledge.info/Appeal

Appendix A

| | Actual 2016/17 | Actual 2017/18 | Budget 2018/19 |
|--------------------------------|----------------|----------------|-------------------|
| | Total | Total | Total |
| Fixed Term Staff Costs | 25,839 | | |
| Permanent Staff Costs | 223,435 | 249,571 | 275,926 |
| Staff Costs | 249,274 | 249,571 | 275,926 |
| ICT GIS Software Maintenance & | | | |
| Support | 73,780 | 67,655 | 76,758 |
| IT Hardware | 50,190 | 23,597 | 15,000 |
| IT Software | 45,381 | 105,091 | 102,814 |
| MFD Maintenance | 9,090 | 9,742 | 10,300 |
| Telecoms & Data | 94,759 | 88,916 | 93,570 |
| ICT Total | 273,199 | 295,002 | 298,442 |