



FOI Ref: 2015/008

10th March 2015

REQUEST UNDER FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

Thank you for your email, received on 20 February 2015 requesting information under the Freedom of Information (Scotland) Act 2002. Your specific requests and the relevant information held by the National Park Authority are provided below.

I would like to request the following breakdown of your hardware maintenance and costs relevant to IT:

A list of the models of the physical servers, storage devices, tape libraries, network switches and routers under support contracts.

- 3 IBM X3650 M3 Servers
- 1 IBM 7000 Storage Solution
- 1 IBM TS3200 Tape Library
- 1 Cisco 6500 Switch
- 8 Cisco 3750 Switches
- 2 Cisco 2800 Routers

The cost and duration of said contracts, with start and end dates and service level associated with the equipment.

- The total value of 5 year warranty & NBD support for IBM Storage solution expires in April 2018 £2,245.
- The total value of 5 year warranty & NBD support for IBM servers which expires in April 2018, £2,449.
- All Cisco devices include 2 years NBD support, which expires April 2017 - £4,200

Could you also supply the names of the suppliers of the above support services.

All servers and storage are supplied by IBM. Cisco Support is provided by BT.

Yours sincerely

Information Officer

info@lochlomond-trossachs.org

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N

t: 01389 722600 f: 01389 722633 e: info@lochlomond-trossachs.org w: lochlomond-trossachs.org

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Review Procedure

If you are dissatisfied with this decision, or the way in which the Authority has dealt with your request, you are entitled to require the Authority to review its decision. Please note that in order for a review to take place you are required to:

- Send your request for review in writing, setting out in full the reasons why you are requesting a review.
- Submit your review request within 40 working days of either the date on which you received a response from the Authority or the date by which you should have received a response under the terms of the Freedom of Information (Scotland) Act 2002, whichever is the later.
- address your review request to the Director of Corporate Services:

Jaki Carnegie
Loch Lomond & The Trossachs National Park Authority
National Park Headquarters
Carrochan
Carrochan Road
Balloch
G83 8EG
E-mail: info@lochlomond-trossachs.org

The review will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Freedom of Information (Scotland) Act 2002, at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Tel: 01334 464610
Website: www.itspublicknowledge.info
E-mail: enquiries@itspublicknowledge.info

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