



EIR Ref: 2017/055

2nd August 2017

REQUEST UNDER ENVIRONMENTAL INFORMATION (SCOTLAND) REGULATIONS 2004

I refer to your request for information, received by email on 3rd July 2017 and the clarification received on 11th July 2017.

We have applied the exemption under Section 39(2) of the Freedom of Information (Scotland) Act 2002 as we have determined that the information sought in your request is environmental information. We are therefore handling your request under the terms of the Environmental Information (Scotland) Regulations 2004 (EIRs). In this case the public interest in maintaining this exemption and in dealing with the request in line with the requirements of the EIRs outweighs any public interest in disclosing the information under FOISA.

Your specific request, following clarification, and the response from the National Park Authority are provided below.

“1) Information on the number of bookings under the permit system for each permit area, broken down to show campers separate from campervan/motorhomes (where the same permit area allows both tents and campervans)

2) The number of feedback survey returns, as referred to in your Board Report and Press Release for each permit area, broken down into those who would say they would recommend a stay in a permit area (I know the Park claims overall 85% did so but its in the public interest, given your abandonment of certain permit areas, to know where where this feedback was coming from) and those who wouldn't.

Having not stayed in a permit area I would also be grateful if you could provide me with the exact wording used in the feedback survey to ask people about whether they would recommend a stay, including any changes to the wording of the survey form since the survey commenced.

I request the data be supplied for period of 1 March and 26 June, as per your news release as you have already analysed this period for your news release and it will allow comparison with the second point of my request. For the avoidance of doubt, I am requesting all bookings and feedback made for the management zones for this period, ie both permits and campsites booked under the system and for campervans/motorhomes and tents.”

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N
t: 01389 722600 f: 01389 722633 e: info@lochlomond-trossachs.org w: lochlomond-trossachs.org

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A breakdown of the number of bookings and the number of feedback survey returns for each permit area and for type of booking for the period 1st March to 26th June has been provided. The information for campsites that you asked for in your clarification has also been provided for the same time period.

The exact wording for the feedback survey is 'How likely would you be to recommend camping (or staying overnight in a motorhome) in a permit area.' This wording has not changed since the survey commenced.

Yours sincerely,

Governance & Legal Team
Loch Lomond & The Trossachs National Park Authority

Appendix A – Permit Area booking information
Appendix B – Permit Area feedback information
Appendix C – Loch Chon booking information
Appendix D – Loch Chon feedback information

Review Procedure

If you are dissatisfied with this response, or the way in which the Authority has dealt with your request, you are entitled to ask the Authority to review its decision. Please note that in order for a review to take place you must:-

- Lodge a written request for a review within 40 working days of either the date on which you received a response from the Authority or the date by which you should have received a response under the terms of the Environmental Information (Scotland) Regulations 2004, whichever is the later.
- Include your name, address for correspondence, a description of the original request, and the reasons why you are dissatisfied; and

address your review request to:

Governance & Legal Team
Loch Lomond & The Trossachs National Park Authority
National Park Headquarters
Carrochan
Carrochan Road
Balloch
G83 8EG
E-mail: info@lochlomond-trossachs.org

Please note that links provided to information available elsewhere are intended to assist you. Requests for information held by other public authorities, and any complaints regarding access to

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such information should be addressed to that authority. These review procedures relate only to information which is directly under the control of Loch Lomond & The Trossachs National Park Authority.

The review of your request will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Environmental Information (Scotland) Regulations 2004, at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Tel: 01344 464 610
Website: www.itspublicknowledge.info
E-mail: enquiries@itspublicknowledge.info
Online appeal portal: www.itspublicknowledge.info/Appeal

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OVERVIEW

Permit area

(All)

Row Labels	Number of bookings
Motorhome	625
Loch Earn	39
Loch Lomond	390
Loch Venachar	40
Three Lochs Forest Drive	156
Tent	2070
Loch Achray	48
Loch Ard	49
Loch Earn	631
Loch Lomond	657
Loch Long	55
Loch Lubnaig	37
Loch Venachar	183
Loch Voil	68
Three Lochs Forest Drive	342
Grand Total	2695

BREAKDOWN

Row Labels	Number of bookings
Loch Achray	48
Tent	48
Loch Achray South / Loch Àth a' Chrathaidh a Deas	48
Loch Ard	49
Tent	49
Loch Ard / Loch na h-Àirde	49
Loch Earn	670
Motorhome	39
North Shore B / Cladach a Tuath Loch Èire B (Motorhomes)	10
North Shore D / Cladach a Tuath Loch Èire D (Motorhomes)	29
Tent	631
North Shore A / Cladach a Tuath Loch Èire A	78
North Shore B / Cladach a Tuath Loch Èire B	62
North Shore C / Cladach a Tuath Loch Èire C	54
North Shore D / Cladach a Tuath Loch Èire D	64
South Shore A / Loch Èire a Deas A	54
South Shore B / Loch Èire a Deas B	319
Loch Lomond	1047
Motorhome	390
Firkin Point / Rubha Firkin (Motorhome)	159
Inveruglas / Inbhir Dhubhghlais (Motorhome)	161
Tarbet / An Tairbearr (Motorhome)	47
Tarbet Isle / An Tairbearr (Motorhomes)	23
Tent	657
Culag (beach) / Cùileag	66
Firkin Point A / Rubha Firkin A	51
Firkin Point B / Rubha Firkin B	30
Firkin Point C / Rubha Firkin C	27
Firkin Point D / Rubha Firkin D	24
Inveruglas / Inbhir Dhubhghlais	64
Lochan Maoil Dhuinne	214
Suie field / An Suidhe	92
Tarbet Isle / An Tairbearr	89

Loch Long	55
Tent	55
Coilessan / An Caol-Easan	55
Loch Lubnaig	37
Tent	37
Falls of Leny / EasLánaidh	37
Loch Venachar	223
Motorhome	40
Bochastle	13
Lendrick Hill	10
Little Druim Wood (Motorhome)	17
Tent	183
Loch Venachar North Shore A / Cladach a Tuath Loch Bheannachair A	2
Loch Venachar North Shore B / Cladach a Tuath Loch Bheannachair B	108
Loch Venachar North Shore C / Cladach a Tuath Loch Bheannachair C	7
Loch Venachar South Shore / Cladach a Deas Loch Bheannachair	66
Loch Voil	68
Tent	68
Balquhidder Glen / Gleann Bhoth Chuidir	68
Three Lochs Forest Drive	498
Motorhome	156
Three Lochs Forest Drive B / Slighe Coille nan Tri Lochan B (Motorhomes)	42
Three Lochs Forest Drive K / Slighe Coille nan Tri Lochan K (Motorhomes)	34
Three Lochs Forest Drive L / Slighe Coille nan Tri Lochan L (Motorhomes)	56
Three Lochs Forest Drive N / Slighe Coille nan Tri Lochan N (Motorhomes)	24
Tent	342
Three Lochs Forest Drive B / Slighe Coille nan Tri Lochan B	20
Three Lochs Forest Drive C / Slighe Coille nan Tri Lochan C	4
Three Lochs Forest Drive E / Slighe Coille nan Tri Lochan E	19
Three Lochs Forest Drive F / Slighe Coille nan Tri Lochan F	85
Three Lochs Forest Drive G / Slighe Coille nan Tri Lochan G	44
Three Lochs Forest Drive H / Slighe Coille nan Tri Lochan H	9
Three Lochs Forest Drive I / Slighe Coille nan Tri Lochan I	66
Three Lochs Forest Drive J / Slighe Coille nan Tri Lochan J	18
Three Lochs Forest Drive L / Slighe Coille nan Tri Lochan L	71
Three Lochs Forest Drive M / Slighe Coille nan Tri Lochan M	6
Grand Total	2695

OVERVIEW

How likely would you be to recommend camping (or staying overnight in a motorhome) in a permit area?

Location	(All)
Permit area	(All)

Row Labels	Count of Responses	% of Responses	Would recommend
Motorhome	162	32%	
Very likely	80	49%	87%
Quite likely	61	38%	
Quite unlikely	7	4%	
Very unlikely	14	9%	
Tent	339	68%	
Very likely	189	56%	83%
Quite likely	94	28%	
Quite unlikely	23	7%	
Very unlikely	33	10%	
Grand Total	501	100%	85%

BREAKDOWN

How likely would you be to recommend camping (or staying overnight in a motorhome) in a permit area?

Location	(All)
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Row Labels	Count of Response	% of Response	Would recommend
Balquhiddier Glen	15	3%	
Tent	15	100%	
Very likely	7	47%	73%
Quite likely	4	27%	
Quite unlikely	2	13%	
Very unlikely	2	13%	
Bochastle	5	1%	
Motorhome	5	100%	
Very likely	4	80%	100%
Quite likely	1	20%	
Coilessan	10	2%	
Tent	10	100%	
Very likely	6	60%	90%
Quite likely	3	30%	
Very unlikely	1	10%	
Culag (beach)	10	2%	
Tent	10	100%	
Very likely	6	60%	90%
Quite likely	3	30%	
Very unlikely	1	10%	
Falls of Leny	8	2%	
Tent	8	100%	
Very likely	4	50%	63%
Quite likely	1	13%	
Quite unlikely	1	13%	
Very unlikely	2	25%	
Firkin Point (Motorhome)	33	7%	
Motorhome	33	100%	
Very likely	20	61%	91%
Quite likely	10	30%	
Very unlikely	3	9%	
Firkin Point A	4	1%	
Tent	4	100%	
Very likely	2	50%	75%
Quite likely	1	25%	
Quite unlikely	1	25%	
Firkin Point B	1	0%	
Tent	1	100%	
Very likely	1	100%	100%
Firkin Point C	4	1%	
Tent	4	100%	
Very likely	3	75%	75%
Very unlikely	1	25%	

Firkin Point D	2	0%	
Tent	2	100%	
Very likely	2	100%	100%
Inveruglas	10	2%	
Tent	10	100%	
Very likely	5	50%	90%
Quite likely	4	40%	
Quite unlikely	1	10%	
Inveruglas (Motorhome)	37	7%	
Motorhome	37	100%	
Very likely	13	35%	78%
Quite likely	16	43%	
Quite unlikely	4	11%	
Very unlikely	4	11%	
Lendrick Hill	4	1%	
Motorhome	4	100%	
Very likely	2	50%	75%
Quite likely	1	25%	
Very unlikely	1	25%	
Little Druim Wood (Motorhome)	6	1%	
Motorhome	6	100%	
Very likely	4	67%	100%
Quite likely	2	33%	
Loch Achray South	14	3%	
Tent	14	100%	
Very likely	6	43%	86%
Quite likely	6	43%	
Quite unlikely	1	7%	
Very unlikely	1	7%	
Loch Ard	6	1%	
Tent	6	100%	
Very likely	2	33%	83%
Quite likely	3	50%	
Quite unlikely	1	17%	
Loch Venachar North Shore A	3	1%	
Tent	3	100%	
Very likely	1	33%	67%
Quite likely	1	33%	
Quite unlikely	1	33%	
Loch Venachar North Shore B	16	3%	
Tent	16	100%	
Very likely	11	69%	100%
Quite likely	5	31%	
Loch Venachar North Shore C	2	0%	
Tent	2	100%	
Quite likely	2	100%	100%
Loch Venachar South Shore	14	3%	
Tent	14	100%	
Very likely	6	43%	71%
Quite likely	4	29%	
Quite unlikely	1	7%	
Very unlikely	3	21%	
Lochan Maoil Dhuinne	30	6%	
Tent	30	100%	
Very likely	16	53%	77%
Quite likely	7	23%	
Quite unlikely	3	10%	
Very unlikely	4	13%	
Lochan Maol Dhuinne	4	1%	
Tent	4	100%	
Very likely	2	50%	75%
Quite likely	1	25%	
Quite unlikely	1	25%	
North Shore A	11	2%	
Tent	11	100%	
Very likely	5	45%	82%
Quite likely	4	36%	
Very unlikely	2	18%	
North Shore B	7	1%	

Tent	7	100%	
Very likely	4	57%	71%
Quite likely	1	14%	
Quite unlikely	1	14%	
Very unlikely	1	14%	
North Shore B (Motorhomes)	5	1%	
Motorhome	5	100%	
Very likely	5	100%	100%
North Shore C	11	2%	
Tent	11	100%	
Very likely	6	55%	73%
Quite likely	2	18%	
Very unlikely	3	27%	
North Shore D	8	2%	
Tent	8	100%	
Very likely	4	50%	75%
Quite likely	2	25%	
Quite unlikely	1	13%	
Very unlikely	1	13%	
North Shore D (Motorhomes)	7	1%	
Motorhome	7	100%	
Very likely	3	43%	100%
Quite likely	4	57%	
South Shore A	6	1%	
Tent	6	100%	
Very likely	4	67%	100%
Quite likely	2	33%	
South Shore B	46	9%	
Tent	46	100%	
Very likely	22	48%	87%
Quite likely	18	39%	
Quite unlikely	1	2%	
Very unlikely	5	11%	
Suie field	16	3%	
Tent	16	100%	
Very likely	12	75%	94%
Quite likely	3	19%	
Quite unlikely	1	6%	
Tarbet (Motorhome)	17	3%	
Motorhome	17	100%	
Very likely	6	35%	94%
Quite likely	10	59%	
Very unlikely	1	6%	
Tarbet Isle	10	2%	
Tent	10	100%	
Very likely	5	50%	70%
Quite likely	2	20%	
Quite unlikely	1	10%	
Very unlikely	2	20%	
Tarbet Isle (Motorhomes)	7	1%	
Motorhome	7	100%	
Very likely	3	43%	86%
Quite likely	3	43%	
Very unlikely	1	14%	
Three Lochs Forest Drive B	5	1%	
Tent	5	100%	
Very likely	2	40%	80%
Quite likely	2	40%	
Very unlikely	1	20%	
Three Lochs Forest Drive B (Motorhomes)	10	2%	
Motorhome	10	100%	
Very likely	4	40%	80%
Quite likely	4	40%	
Very unlikely	2	20%	
Three Lochs Forest Drive C	1	0%	
Tent	1	100%	
Very likely	1	100%	100%
Three Lochs Forest Drive E	2	0%	
Tent	2	100%	

Very likely	2	100%	100%
Three Lochs Forest Drive F	16	3%	
Tent	16	100%	
Very likely	9	56%	88%
Quite likely	5	31%	
Very unlikely	2	13%	
Three Lochs Forest Drive G	11	2%	
Tent	11	100%	
Very likely	9	82%	91%
Quite likely	1	9%	
Quite unlikely	1	9%	
Three Lochs Forest Drive H	3	1%	
Tent	3	100%	
Very likely	3	100%	100%
Three Lochs Forest Drive I	18	4%	
Tent	18	100%	
Very likely	11	61%	83%
Quite likely	4	22%	
Quite unlikely	2	11%	
Very unlikely	1	6%	
Three Lochs Forest Drive J	3	1%	
Tent	3	100%	
Very likely	3	100%	100%
Three Lochs Forest Drive K (Motorhomes)	9	2%	
Motorhome	9	100%	
Very likely	7	78%	100%
Quite likely	2	22%	
Three Lochs Forest Drive L	11	2%	
Tent	11	100%	
Very likely	6	55%	82%
Quite likely	3	27%	
Quite unlikely	2	18%	
Three Lochs Forest Drive L (Motorhomes)	16	3%	
Motorhome	16	100%	
Very likely	4	25%	75%
Quite likely	8	50%	
Quite unlikely	2	13%	
Very unlikely	2	13%	
Three Lochs Forest Drive M	1	0%	
Tent	1	100%	
Very likely	1	100%	100%
Three Lochs Forest Drive N (Motorhomes)	6	1%	
Motorhome	6	100%	
Very likely	5	83%	83%
Quite unlikely	1	17%	
Grand Total	501	100%	

Pitch	Count of Bookings	
Accessible pitch		16
	8	10
	9	6
Double Pitch (suitable for 2 tents)		22
	21	22
Standard Pitch		309
	1	20
	2	15
	3	22
	4	10
	5	11
	6	7
	7	11
	8	5
	9	6
	10	8
	11	5
	12	10
	13	6
	14	2
	15	3
	16	8
	17	8
	18	5
	19	8
	20	8
	22	21
	23	22
	24	28
	25	31
	26	29
(blank)		
Grand Total		347

How likely would you be to recommend Loch Chon Campsite?

Row Labels	Count of Response	% of Response	Would recommend
Very likely	59	81%	95%
Quite likely	10	14%	
Quite unlikely	2	3%	
Very unlikely	2	3%	
Grand Total	73	100%	