

EIR REVIEW Ref: 2017/048

9th August 2017

REQUEST FOR REVIEW OF DECISION UNDER ENVIRONMENTAL INFORMATION (SCOTLAND) REGULATIONS 2004 (the "Regulations")

Loch Lomond & The Trossachs National Park Authority received your request for review on 11th July 2017 relating to the response to your request for information with the reference 2017/048 sent to you on 4th July 2017.

I note that your request for review relates to the format of the information supplied to you in response to your original request and not to the exceptions applied under the Regulations.

I have reviewed your original request, the response provided and the exceptions applied. My conclusion is that the information supplied and the exceptions applied were correct and answered the request as written.

Your review request now clarifies the level of detail that you were seeking and that you did not find the way that the information was presented to be helpful, although it was clearly the Authority's intention to be so.

The information is now being released to you in its raw form as generated by the systems. Personal data in the form of Ranger names and customer details have been removed, in accordance with Regulation 11(2) of the EIRs and the second and sixth Data Protection Principles.

Review Procedure

If you are not satisfied with this decision you are entitled to appeal to the Scottish Information Commissioner. Please note that in order for an appeal to take place you must lodge your appeal within six months of the date of receipt of this letter.

Scottish Information Commissioner Kinburn Castle Doubledykes Road St Andrews

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N t: 01389 722600 f: 01389 722633 e: info@lochlomond-trossachs.org w: lochlomond-trossachs.org

Printed on paper sourced from certified sustainable forests

Page 1 of 2

Fife KY16 9DS

Tel: 01344 464 610

Website: www.itspublicknowledge.info
E-mail: enquiries@itspublicknowledge.info

Online appeal portal: www.itspublicknowledge.info/Appeal

Yours sincerely,

Governance and Legal Manager Loch Lomond & The Trossachs National Park Authority

E-mail: info@lochlomond-trossachs.org

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY