

Informal Board Update 21<sup>st</sup> September 2015

### **Update** Where are we now?



- Focus on supporting Sponsor team with additional material for Minister
- Direct liaison with key partners, SNH, FCS, Landowners
- Project team undertaking work across 6 key areas:
  - Byelaw Implementation
  - Operational Resourcing
  - Design/creation of systems required
  - Signage
  - Communications
  - Campsite / Permit system development



- Byelaws Implementation
  - Finalising wording between SG legal team and Harpers.
  - Finalising process of revoking East Loch Lomond byelaws.
  - Recommending April 2017 implementation date



- Operational Resourcing
  - Resourcing/Patrolling Model November 2015
  - Seasonal Resource Planning Implications Dec-Feb 2016
    - Staff Change, management structure and costings
    - Vehicle requirements
    - Office space requirements
  - Testing of new rota system March 2016
  - 2016 Seasonal Recruitment Commences Nov 2015
  - Alignment with Police Scotland
  - Working with KSB to start the roll out of Fixed Penalty Notice implementation for April 2016.



- Design/creation of systems required
  - Your Park monitoring programme agreed and baseline information gathered for 2015/16
  - Confirmation of the scope of the visitor management system design requirements
  - Tender documents issued October 2015
  - 4 Month procurement February 2016
  - Phase 1 System Testing Mar/May 2016 (Patrolling System)
  - Phase 2 System Testing Summer 2016 (Bookings, payments, monitoring)



#### Signage

- Assessment of ELL experience
- Site visits to assess entry / exit points and other key signage locations
- Mapping of existing infrastructure
- Signage Implementation Plan December 2015
- Landowner Agreements April 2016
- 4 Month Procurement Summer 2016



- Campsite / Permit system development
  - Site assessment visits completed by end September 2015
  - Camping Provision Plan complete by Mid October 2015
  - Priority sites identified for delivery in 2015/16. All other potential sites need to be agreed, designed, approved, procured, built and promoted. (12 months minimum)
  - Requires:
    - New procurement of contractors and specialist services
    - Legal agreements for site access/lease/ownership
  - Permit areas: 12 areas undergoing detailed capacity and sustainability assessments



- Communications
  - Comms strategy approved up to point of Ministers decision. Focussed on positioning ourselves positively ahead of Ministerial decision on Your Park
  - Promotion of good news stories to broaden coverage.
    Focus on Conservation and Recreation and Access messages.
  - Ongoing media management

#### **Pressure Points**



- Camping provision: requires a tried and tested
  administration system for bookings and enforcement
- Signage and camp sites: time for landowner permissions, formal agreements and planning etc consents
- **Signage and camp sites**: require procurement and construction. (6-8 months minimum)
- Resource Planning and Seasonal Recruitment: timing of training and inducting into new systems with new seasonal structures
- **Communications**: requires adequate time to embed messages and reach audiences in advance of implementation.

### **Decisions Required**



- Minister Decision on Byelaw Oct 2015
- Scottish Government Approval for discretionary spend – November 2015
- Scottish Government Approval for Campsite Lease arrangements – November 2015
- Scottish Government 2016/17 Grant in Aid funding confirmation – Nov/Dec 2015?
- NPA Board Camping Development Plan Approval – December 2015



#### Discussion