



Scotland's  
National Nature  
Reserves

## Inchcailloch Campsite Terms and Conditions

In these conditions, the term "you" means the person who has booked the pitch and anyone accompanying them.

- The maximum length of stay on Inchcailloch is two nights.
- You must not apply to return within two nights of the expiration of a booking.
- Inchcailloch is a designated National Nature Reserve and therefore the maximum number of people in any one party shall be six, including children. The maximum number of people that can stay on any given night is twelve including any children

### Pitching your tent

- Pitches are not individually marked – you must find a suitable space within the designated camping area shown on the map.
- Do not camp outside of the designated camping area.
- If there is more than one group using the campsite please pitch your tent with consideration for other campers' privacy.
- Pitches are available from 12.30pm on day of arrival and must be vacated by 11am on day of departure.
- A valid booking reference must be available for inspection on request by an authorised officer of the Loch Lomond and The Trossachs National Park Authority ("the Park Authority").

### Fires

- If you intend to have a fire you must bring your own firewood and kindling.
- Pallets, fibreboard, old furniture and any wood containing nails or non-combustible fittings should not be used as firewood.
- Do not damage trees or collect standing or fallen dead wood.
- Please use the half-barrels or fire-pits provided and ensure your fire is extinguished when you leave.
- Fires must only be lit when there are no active fire risk warnings issued by the Park Authority or other relevant bodies.
- BBQs must be raised off the ground or placed on the metal plates on the picnic tables and not lit under trees/awnings or in tents.
- Fires and BBQs must not be left unattended and must be safely extinguished after use.
- You must extinguish your fire or BBQ if instructed to do so by an authorised officer of the Park Authority.

### Waste

- You must remove all litter, rubbish, disposable BBQs and food waste from the island when you leave.
- Leaving any litter on the island is an offence and can incur a fine of up to £200.

### Toilets

- You must ensure toilet doors are closed after use.
- You must keep the toilet facilities clean and tidy.

- Do not put any inorganic articles, including wipes and nappies into the toilets.
- Use the sanitary bins provided.

### **Dogs**

- Dogs must be on a lead or under close control at all times.
- You must pick up and remove your dog's faeces if it defecates, and dispose of faeces responsibly in a bin off island.
- Dogs must not be left unattended at tents.
- Make sure your dog does not disturb or is not a nuisance to the wildlife on the island.

### **General**

- No generators are permitted on site.
- You must avoid damage to the camping area and any structures situated within it.
- All members of the party under the age of 16 must be accompanied by a parent or guardian.
- Gazebos/event shelters or similar are not permitted.
- You must remove all your belongings from the island when you leave.
- You must follow all instructions from the Park Authority with regard to health and safety.
- The Park Authority reserves the right to ask any persons to leave the island.
- The Park Authority reserves the right to terminate the booking where it considers that the comfort and enjoyment of other guests may be put at risk.
- If you are found in breach of any of the terms and conditions of the site then the Park Authority reserve the right to require you to leave the site.

### **Liability**

- In the event that the Park Authority has any liability to you in contract, delict (including negligence) or otherwise in relation to your use of the site or otherwise, it is limited to the amount of the booking paid to the Park Authority only.
- To the fullest extent permissible in law, the Park Authority does not accept and shall not have any liability or responsibility of whatever nature for any damage, loss, injury, claim, expense, cost or other liability of whatever nature and howsoever arising, whether to person or property, which you may suffer or incur within or as a consequence of the use of the site.



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## Guidelines for visitors

Please respect the special qualities of the National Nature Reserve and follow the key principles of the Scottish Outdoor Access Code:

- Take responsibility for your own actions
- Respect the interests of other people
- Care for the environment

Please be considerate to other users and keep noise levels to a minimum that avoids disturbance to wildlife and other visitors, especially between 10pm and 7am.

## Getting there

There are a number of Waterbus services who provide access to Inchcailloch. MacFarlane's Boatyard, Balmaha, 01360 870214 offer a service every 15min from Balmaha. More information can be found via our website: [www.lochlomond-trossachs.org](http://www.lochlomond-trossachs.org).

Ferries do not normally operate beyond early evening. Large parties should book the crossing in advance. The National Park Authority is not responsible for ferry bookings or waterbus bookings.

## Water

There is no supply of drinking water on the island. Water may be obtained at MacFarlane's Boatyard in Balmaha using your own containers.

## Jetties

The jetties at Port Bawn and North Pier are to allow access for ferries/ waterbuses, the National Park Authority and emergency craft and to provide all ability access. The National Park Authority operate a 'No Tying Up' Policy'. Please anchor boats in Port Bawn Bay or beach your vessel if feasible.

## Facilities

Shared facilities such as picnic tables are available on a first come first served basis for all visitors to the island. Since there are no BBQ facilities on the island visitors should bring their own stove, BBQ and fuel and leave the area clean for others. Only place disposable barbeques on the metal BBQ plates that are at the end of the tables, or on stones or gravel so they do not cause damage once they are alight.

## Wildlife and plants

Inchcailloch is a National Nature Reserve. Please avoid disturbance to wildlife by keeping to the paths, particularly during the bird-breeding season. It is an offence to pick wild flowers, please leave them for others to enjoy.

## Midges and Ticks

Please note that you may encounter midges when the weather is warm, wet and calm. These insects are not dangerous but can be a nuisance. It is recommended that you take appropriate steps to deter them.

Due to the deer population, ticks are also present on Inchcailloch. Please remember ticks can carry Lyme disease. There are a number of steps you can take to prevent being bitten by a tick, including staying on the paths and wearing long trousers. For further information on tick prevention read the following NHS guidance note: <https://www.hps.scot.nhs.uk/resourcedocument.aspx?id=6667>.



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## Booking System Terms and Conditions

The following Terms and Conditions apply to **all bookings** made using Loch Lomond & The Trossachs National Park Authority's camping booking system. By making a booking you agree that you have read and agree to these Terms and Conditions.

In these Terms and Conditions the following definitions apply:

- "The Booking(s)" shall be taken to mean any advance or on the day booking of a camping pitch or permit.
- A "pitch" is a location for a single tent or motorhome/campervan on a campsite.
- A "permit" is a temporary authorisation for one tent or motorhome/ campervan in a specified location for no more than three nights.
- "The Guest(s)" is the person, company, organisation or other body responsible for making the Booking;
- "The Guidelines" are the Visitor Guidelines for the location, which shall be supplied to the Guest at the time of making the Booking.
- "The Operator" means the Park Authority or the persons employed / contracted
- by them to operate a campsite facility.
- "The Party" means the Guest and all other persons who camp at the location as a result of the Booking made by the Guest.

## Bookings

- A Guest must not book more camping pitches or permits than are actually required by the Party.
- Each pitch and permit has a maximum number of occupants which must not be exceeded.
- The maximum number of nights in any Booking for a permit shall be three.
- For a pitch at Loch Chon the maximum stay is three nights
- For a pitch at Loch Lubnaig the maximum stay is three nights
- For a pitch on Inchcailloch the maximum stay is two nights.
- Inchcailloch is a designated National Nature Reserve and therefore the maximum number of people in any one party shall be six, including children. The maximum number of people that can stay on any given night is twelve including any children.
- If in the opinion of the Park Authority or Operator a Guest has made two consecutive Bookings in order to exceed the maximum number of nights, the Operator or Park Authority reserves the right to ask the Party to leave the site / forfeit their permit. No refund or compensation will be payable by the Park Authority or Operator in this event.
- If in the opinion of the Park Authority or Operator two Parties whose Bookings were made independently of each other are in fact one larger Party, and this impacts on the comfort and enjoyment of other Guests or Parties, the Park Authority or Operator reserves the right to require both Parties to leave the site. No refund or compensation will be payable by the Park Authority or Operator in this event.
- Bookings may only be made within the two months preceding the commencement of the intended stay. The Park Authority or Operator reserve the right to contact the Guest by

telephone or email, as it sees fit, prior to the commencement of the intended stay in order to check the Guest's intention to proceed with the intended Booking.

### **Fees**

- All prices quoted are inclusive of VAT

### **Payment**

- Payment is required at the time of the Booking.
- Payment must be made through the online booking system.

### **Cancellation/ Non-Arrival/ Refunds**

- The cost of your booking will not be refunded if you decide to cancel less than four weeks from your arrival date or if the value of your booking is less than £7.
- No refunds will be given for Guests who fail to turn up for their Booking.

### **Change of Booking Details**

- Bookings may be amended once, without charge, up to two weeks in advance of the original date of stay, subject to availability. This can be done by emailing [campingbookings@lochlomond-trossachs.org](mailto:campingbookings@lochlomond-trossachs.org) or calling 01389 722001.

### **Problems**

- In the unlikely event that any member of the Party has a problem during their stay, it must be brought to the attention of the Park Authority or Operator at the time to ensure that the Park Authority or Operator has an opportunity to rectify the problem during the stay.
- If the person who encounters a problem is not satisfied that the issue has been resolved fully, details should be submitted in writing as soon as possible to Camping Bookings, Loch Lomond & The Trossachs National Park Authority, Carrochan, Carrochan Road, Balloch, G83 8EG or by email to [campingbookings@lochlomond-trossachs.org](mailto:campingbookings@lochlomond-trossachs.org)

### **Liability**

- In the event that the Park Authority has any liability to you in contract, delict (including negligence) or otherwise in relation to your use of a permit or pitch or otherwise, it is limited to the amount of the booking paid to the Park Authority only.
- To the fullest extent permissible in law, the Park Authority does not accept and shall not have any liability or responsibility of whatever nature for any damage, loss, injury, claim, expense, cost or liability of whatever nature and howsoever arising, whether to person or property, which you may suffer or incur within or as a consequence of the use of the permit area or pitch.

### **Privacy notice**

Information about the processing of your personal data can be found in our privacy notice:

<https://lochlomond-trossachs.campmanager.com/PrivacyNotice.pdf>