



PLANNING AND ACCESS COMMITTEE

MEETING: Monday 28th August 2017

SUBMITTED BY:	Head of Planning and Rural Development
SUBJECT:	Planning Performance Framework 6 2016/2017

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1 SUMMARY AND REASON FOR PRESENTATION

1.1 This paper provides Members with an update on our 6th annual Planning Performance Framework (PPF) Report, which was submitted to the Scottish Government in June 2017. A colour copy of the document is included as an Appendix to this report.

2 RECOMMENDATION

That Members:

1. **Note** the content of this report and the Planning Performance Framework document as appended.

3 BACKGROUND

3.1 Entering its 6th year, the annual PPF has now become well established as a reporting format by the Scottish Government to assess performance and the quality of planning services across Scotland. This approach was developed in collaboration with Heads of Planning Scotland (HoPS) and is designed to be flexible and evolve as experience builds.

Changes in the encouraged approach for this year were minor with only some consolidation of the key elements that are considered to define a high quality planning service.

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Feedback on the submitted reports, as in previous years, will be provided by the Scottish Government before the year end - together with an element of peer review to be undertaken with partner Local Authorities.

4 PLANNING PERFORMANCE FRAMEWORK 6

4.1 The PPF6 submission follows the same style as the previous years with a greater focus on using case studies to characterise and evidence the year we have had and to help measure our performance as a high quality planning service including:-

- Quality of outcomes
- Quality of service and engagement
- Culture of continuous improvement

4.2 The 'context statement' on the National Headline indicator statistics (page 29) gives a useful summary of the successes and challenges of our planning performance across the year – similar to the kind of information that is reported quarterly to the Authority's Delivery Group.

4.3 Part 3 of the report addresses service improvement actions for the year ahead including a tighter focus on performance, embedding a new approach for handling enforcement cases and raising awareness of the delivery of planning within our communities. Part 3 also provides a summary of progress we have made on the improvement areas which were targeted from April 2016 in PPF5.

5 CONCLUSION

5.1 The PPF report continues to be a key tool for measuring, reporting and publicising our ongoing commitment to progress the quality of our planning service and customer experience together with our target improvement areas for the year ahead.

List of Appendices: Appendix 1 Planning Performance Framework 6 (2016 – 2017)