



FOI Ref: 2017/015

13th September 2017

REQUEST UNDER FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

I refer to your request for information, received by email on 17th August 2017. Your specific requests and the Park Authority's response are provided below.

For Monday 17 July 2017, please can you provide the following:

- **The start time**
- **the scheduled finishing time and**
- **the actual time finished for all members of staff on duty at the Duncan Mills Memorial Slipway.**
- **Of the staff on duty please confirm whether or not the staff member is qualified to use any of the patrol boats owned by Loch Lomond Park Authority.**

Staff on duty(number)	Start time	Scheduled finishing time	Actual finishing time	Staff qualified to use patrol boat
Employee A	09:00	16:30	16:30	No
Employee B	08:30	16:30	16:30	Yes
Employee C	08:30	16:30	16:30	Yes
Employee D	08:30	16:00	16:30	No – Crew only for patrol over 3 miles from departure point.
Employee E	14:00	21:30	21:30	No – Crew only for patrol over 3 miles from departure point.
Employee F	14:00	21:30	21:30	No – Crew only for patrol over 3 miles from departure point.

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N
 t: 01389 722600 f: 01389 722633 e: info@lochlomond-trossachs.org w: lochlomond-trossachs.org

If not based at Duncan Mills, please also can you provide the same information for any water based rangers for the same day.

There were no other water based rangers on duty on the specified date, other than those based at Duncan Mills slipway as set out in the table above. Accordingly, I have to advise you under section 17(1)(b) of the Act, that there is no relevant information held.

Due to the warm sunny weather were any staff member required to work additional hours or overtime?

There were no staff required to work additional hours or overtime on this date as a result of weather conditions.

Were additional staff employed due to the fact it was a Glasgow public holiday?

Across the summer season staffing requirements are planned in advance and take into account factors such as public and school holidays. A range of operational factors can lead to a change in the number of staff on duty on any given day including; good or bad weather forecasts, large scale events, staff availability or other business priorities.

On the day in question the number of staff on duty at Duncan Mills Memorial Slipway and patrolling Loch Lomond were as planned to meet anticipated requirements.

Yours sincerely

Governance & Legal Team
Loch Lomond and the Trossachs National Park Authority

Review Procedure

If you are dissatisfied with this decision, or the way in which the Authority has dealt with your request, you are entitled to require the Authority to review its decision. Please note that in order for a review to take place you are required to:

- Send your request for review in writing, setting out in full the reasons why you are requesting a review.
- Submit your review request within 40 working days of either the date on which you received a response from the Authority or the date by which you should have received a response under the terms of the Freedom of Information (Scotland) Act 2002, whichever is the later.
- address your review request to:

Governance & Legal Team
Loch Lomond & The Trossachs National Park Authority
National Park Headquarters
Carrochan
Carrochan Road
Balloch

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N
t: 01389 722600 f: 01389 722633 e: info@lochlomond-trossachs.org w: lochlomond-trossachs.org

G83 8EG

E-mail: info@lochlomond-trossachs.org

The review will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Freedom of Information (Scotland) Act 2002, at:

Scottish Information Commissioner

Kinburn Castle

Doubledykes Road

St Andrews

Fife

KY16 9DS

Tel: 01334 464610

Website: www.itspublicknowledge.info

E-mail: enquiries@itspublicknowledge.info

Online appeal portal: www.itspublicknowledge.info/Appeal

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N

t: 01389 722600 f: 01389 722633 e: info@lochlomond-trossachs.org w: lochlomond-trossachs.org

Printed on paper sourced from certified sustainable forests