

FOI Ref: 2016/019

13th July 2016

REQUEST UNDER FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

I refer to your request for information under the Freedom of Information (Scotland) Act 2002, received by email on 5th July 2016. Your specific requests and the relevant information held by the Park Authority are provided below.

Information about your ICT expenditure, as broken down in the attached template.

Please find attached Appendix A, your template with all relevant expenditure.

As well as your own organisation, expenditure for any subsidiary organisations that fall within the scope of your accounts

There are no subsidiary organisations that fall within the scope of the accounts of the Park Authority. Therefore I have to advise you under section 17(1)(b) of the Act, that the Park Authority holds no information on this subject.

Yours sincerely

Information Officer
info@lochlomond-trossachs.org

Review Procedure

If you are dissatisfied with this decision, or the way in which the Authority has dealt with your request, you are entitled to require the Authority to review its decision. Please note that in order for a review to take place you are required to:

- Send your request for review in writing, setting out in full the reasons why you are requesting a review.
- Submit your review request within 40 working days of either the date on which you received a response from the Authority or the date by which you should have received a response under the terms of the Freedom of Information (Scotland) Act 2002, whichever is the later.

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N
t: 01389 722600 f: 01389 722633 e: info@lochlomond-trossachs.org w: lochlomond-trossachs.org

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- address your review request to the Director of Corporate Services:

Jaki Carnegie
Loch Lomond & The Trossachs National Park Authority
National Park Headquarters
Carrochan
Carrochan Road
Balloch
G83 8EG
E-mail: info@lochlomond-trossachs.org

The review will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Freedom of Information (Scotland) Act 2002, at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Tel: 01334 464610
Website: www.itspublicknowledge.info
E-mail: enquiries@itspublicknowledge.info

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	Category
Hardware	Desktop PCs
	Portable PCs
	Servers
	Networking equipment (local area network)
	Storage
	Print
	Peripherals and other hardware
Software	Applications (including SaaS)
	Middleware (including PaaS)
	Systems
IT services	Hardware maintenance
	Application development and integration
	Datacentre and hosting (including IaaS)
	Managed communications
	Advisory services
IT outsourcing	IT outsourcing: desktop and end-user computing
	IT outsourcing: datacentre and hosting
	IT outsourcing: application services
	IT outsourcing: service integration and management
Communications	Fixed line
	Networking equipment (wide area network)
	Wireless and mobile
Staff	IT staff costs
	IT training

	Year	2014/15
	Financial year-end	31-Mar-2015
	Actual or budget (please state)	Actual
My comments	Spend (£s)	% XaaS
Includes workstations, thin clients and desktop-style Apple Macs	£0	
Includes laptop PCs (or notebook PCs), netbooks, and tablets	£3,313	
Includes mainframes, servers, and racking	£0	
Includes both wired (or ethernet) and wireless, such as switches (or hubs), routers (or access points), wireless cards	£8,529	
Includes Network Attached Storage (NAS), Storage Area Network (SAN), NAS-SAN Hybrid and USB memory sticks.	£0	
Includes printers, network-attached photocopiers, multi-function devices and ink or toner cartridges; excludes photocopiers not attached to network and paper	£0	
Includes monitors, keyboard, mice, interactive whiteboards, web cameras, PC speakers	£14,266	
Commercial, 'off-the-shelf' applications; also includes Software-as-a-Service; excludes: open source applications and custom applications	£0	
Middleware enables different applications to share data; also includes Platform-as-a-Service (PaaS)	£0	
Includes operating systems (e.g. Linux, Mac OSX and Windows), network management software, security software	£11,333	
Maintenance, support, upgrades and first-line help desk for specific piece of hardware; excludes managed services or outsourcing	£4,819	
Includes software development, open source software, and software integration; excludes managed service or outsourcing	£0	
Includes provision and maintenance of data centres and hosting; excludes managed service or outsourcing agreement	£0	
Includes managed fixed line and mobile services	£0	
Sole provision of ICT-related professional services (i.e. consultancy); excludes services which also provide ICT products or services	£0	
Managed service or outsource providing desktop PCs, portable PCs, and peripherals and other hardware, including first-line help desk	£0	
Managed service or outsource providing data centres and hosting	£0	
Managed service or outsource providing software licencing, development, deployment, integration, support, maintenance, upgrades and first-line help desk	£0	
SIAM is defined as the management of an organisation's IT service providers, to ensure performance across multiple service meets end-user needs	£0	
Fixed line (or 'landline') includes line rental, fax, calls, broadband connections, and video and conferencing services, landline telephone handsets and other end-points	£81,318	
Includes PBX, IP-PBX and VoIP, WAN routers and WAN switches	£0	
Includes mobile voice, mobile messaging, mobile data and mobile handsets (including smartphones)	£7,961	
Staff working in IT function; Includes salary, tax, benefits, pension, insurance; includes FT and PT staff; includes permanent, temporary and contract staff	£225,228	
Includes professional services providing training in the use of IT for any staff	£0	

2015/16

31-Mar-2016

Actual

Spend (£s)	% XaaS	Your comments
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£3,686		
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£5,956		
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£8,235		
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£226		
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£0		
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£263		
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£4,059		
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£0		
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£0		
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£11,333		
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£3,037		
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£0		
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£0		
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£0		
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£0		
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£0		
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£0		
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£0		
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£0		
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£83,649		
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£0		
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£12,144		
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£241,903		
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£0		
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