

2017 Feedback data
You can provide more detail to your answer here if necessary.
we realized by accident that we had to chose the place we wanted to camp before going to the place coz we didn't find anything online before.
Yes, everything clear on website
I think you should promote it to women who want to camp on their own. It felt very safe knowing the gate was locked.
Conflicting information.
I had to find the by laws
It was unclear to me if I needed to display a print out of my reservation in the car as 'proof' of my booking.
Helped by a gentleman called [REDACTED] who was brilliant.
I looked into this briefly before going since it was mentioned to me that only some sites were now permitted. Searching with google found a map (http://www.lochlomond-trossachs.org/rr-content/uploads/2017/09/Camping-map-for-web.jpg) showing the allowed sites (Inveruglass in my case) but having to pay over the internet and booking in advance over the internet were not mentioned at all. I mistakenly assumed that the "permit areas" were areas where camping was permitted rather than where you needed a paid permit. The information on the signs at the site itself is perfectly clear. When I turned up I was not pleased to find that you can get a £500 fine. The magnitude of the fine seems grossly disproportionate. The details *are* mentioned on your main website now I go back to look for it deliberately, but you have to be able to find it first and that didn't show up for me the first time around (and I looked on a few different sites). I was lucky to be meeting a friend who was staying in a motor home and was able to book that night using his smartphone (which took several attempts and was very slow), otherwise I would have been stuck without any means of booking/paying.
I was but it mentioned other parking charges after the permit times. There were none that I could see so I was a bit confused on if I needed to pay additional parking after 7am.
didn't realise I could go somewhere then buy pass and was unsure of whether it covered 3 tents or just our party.
Was not east to see signs that allocated camping area

I arrived at the permit area where I have regularly camped for almost 20 years and discovered that the byelaws are not enforced: campers, fishermen and multiple vehicles and nobody I spoke to had registered or paid for a permit except me. I almost had to turn around and leave because there was nowhere for me to camp. What's the point when people like me who have always been responsible campers need to jump through bureaucratic hoops to do something they have always done when irresponsible campers continue to behave as they have always done without any consequences? It makes a mockery of the byelaws and proves that these new restricted areas are not in fact being managed by the park authorities. I am disappointed and feel very strongly that the gradual erosion of people's rights to responsibly camp by the introduction of more and more byelaws is a travesty which is serving to demonise campers who do not like official campsites and marks the beginning of the end for non-campsite camping and access rights in Scotland. The whole approach is wrong. We should all be able to camp responsibly and those that don't should be suitably punished.

More detail regarding the other areas in the Camping Management Zone that are not the designated camping areas.

At first, the information given is unclear. Until reading over and over I finally understood that in the camping management zones, you can only stay in the permit zones/official campsites.

don't think I should be paying for kazebo but have no option have to pay it

I just find it all very confusing. The team were very helpful can't doubt that but feel that a more straightforward "it starts here and finishes here" would be better and also better signage. I did the West Highland and along the route I only saw one sign stating you are now entering a camping management zone and the other side you are now leaving a camping management zone.

Signage states for Motorhomes. This needs to be enforced somehow.

Info quite good but probably necessarily brief. Not entirely clear.

It should be clearer. You can't wild camp at all during permit season. The permit doesn't allow you to wild camp, it books you a space in a designated area only and there is a limited number. We expected that a 'permit' for the management area would be just that, the ability to wild camp in the area. This probably added to the confusion online when I tried to purchase a permit for Trossachs North, and that option wasn't available. After some time we realised that the lovely wild camping spot we were parked in was off-limits, and we then had to find a nearby motorhome permit location, purchase it, and make our way to it. Thankfully there was a space available at Three Lochs.

Yes. The park rangers were also very friendly and gave us some good local tips!

The rangers are always very helpful

Apparently there's only 1 part of the Loch we are allowed to camp which was no good for fishing so I won't be booking again I will instead exercise my ramblers rights to pitch my tent where I want. . . . A designated field is not wild camping

Yes it was easy to find on the website
I wasn't aware you had to buy or bring your own firewood. The rangers told me not to use the wood that was just lying around. Had to drive to the nearest garage to buy some
Need to know how many other people are booked on the permit area before booking. As there is a large crowd of us camping I don't like to be a disturbance to nearby campers. For example it said on 3 lochs forest drive, area F -7 available. It should have said 7/7 available, as this gives no indication if someone is booked on your area. There were at least 2 other groups of people camping on the area I had completely booked out and paid £63 for 7 tents for 3 nights. Felt like a waste of money.
Knowledge was based on hearsay and experiences of friends. Not clear at all about the law changes.
Very confusing to understand if a permit is needed only to park in that particular area or if motor homes may park elsewhere without permits.
The PDF with the regulations was very clear but we had to experience some neighbors that apparently did NON read them so I would suggest a little sign with a summary next to each camping areas.
Yes its all in the website
Yes
area A that I picked was,nt signed properly on trees as I only had an idea of where I was going,this could take me a while as I agree and disagree with what you are doing.there is a lot of flaws in what yous are trying to achieve,,,,,
It wasn't very easy to get a clear idea of the boundaries of permit areas from the website and google, but I emailed and received a prompt, very detailed and clear response. I'm very familiar with Loch Lomond and the area I was planning to camp which made it easier for me than it would have been for, say, a tourist.
I don't really know anything about the bylaws but also don't feel like I needed to.
I didn't need any info as had been previously informed, just a last min decision to stay this time.
Website was very informative and provided all the information required.
From the information that we received it appeared very restrictive. We were sent a handy page of photos of just one spot. Sadly there were 5 cars in the spot. This was frustrating as we'd driven over 6 miles around the one way system past lots of much nicer looking empty spots. We had no choice but to move on and park in a small car park further on. Later we saw the rangers, who reassured us we could at least stay where we were. However, overall the experience felt very limiting. We would have preferred to have bought a permit for the whole area and chosen a camping spot on arrival.
The park rangers gave all the information contained in the guide and also left a copy of the guide to view when we returned home. They were very happy and cheerful even though there was a down pour while we spoke.

The park rangers gave all the information contained in the guide and also left a copy of the guide to view when we returned home. They were very happy and cheerful even though there was a down pour while we spoke.
I think that for the travelers could be a warning that such permits is needed as last year same time there was no such thing. It is also unclear from first view that you NEED a permit. When reading notes on trees - we had an impression that camping is not permitted at all in some areas. Which raises another question - where you can and can't put up your tent.
Group never knew that we had to have a permit and there was not many permits left for such a large area so we all had to share a permit
Found out most info online prior to booking & only knew that camping was being managed through press releases and driving through the area. Unsure how this message could get out to older people/foreign visitors.
No. We thought the permit could be bought in the area and is not for a specific campsite
It was complicated to understand as there were lot of information difference between wild camping and camping management zone.
The information wasn't clear what happened with the period after arrival but before 7pm and the morning period after 7am until departure as I wasn't sure if daytime parking charges were in force at the car park and therefore wasn't sure if there would be additional parking charges at the car park for those periods. I rang to ask and after a helpful conversation understood how it all worked.
The site was very difficult to navigate with a mobile, leading to us being in the wrong place! Unable to access info or an address for the permit area.
Excellent website. The only improvement would be a more mobile friendly map.
Y
If friends had not looked at your website by chance, we would have no idea we needed a permit. Maybe this could be advertised more widely eg tourist info centres.
Very hard to understand the map with new laws the park rangers had to clear a few things up
No I didn't find it very clear of the marked area for camping and found ourselves in the wrong area. The park Rangers appeared to alert us of this and agreed it wasn't marked out very well.
Poor info given on signage and website.
I already know the byelaws

There are insufficient signage on the main A82 road to clearly show where the camp site is located. A small suggestion would be to put large information sign designating camp site numbers e.g. Suie fields is designated number 34 this should be displayed as a triangle or diamond placard with orange outline around the perimeter of the sign. As we were confused and unable to locate the site. We were told to move our tent which we took three hours to set up only to be told by rangers to move on as we were incorrectly camped. It was the rangers who directed us to a vaguely designated site.

the website was very hard to negotiate

H

Easy enough to purchase permit but we decided not to go camping

Not sure of the by law anymore as it would appear motor vehicles are not covered in it only camping in a tent. I would like this clarified

Fishing permit says no camping or fires but I can get permit to camp no make any sense

We arrived to camping place. It was empty however when trying to book it for the night website said it was full and can't be booked anymore. Because it was already late evening and we needed to stay somewhere we ended up booking different place just to pay the fee but stayed at actual campsite.

My camping experience was fab as always, love loch earn

I phoned up asking if i needed a permit to camp up the black river & was told i did,however on arriving back at car park two rangers said we didnt need a permit for that area? But thanked us for getting one.

Aware of what they are, not of how they're enforced.

Said it was sign posted but it wasn't

Yes it was easy - we went to the information centre near by, who were very friendly as we weren't initially sure of the laws based on searching the Internet.

No - the description was terrible and the maps need to be more detailed so we can see where the permit range actually extends too. The campsite I booked said it was at the back of balmaha - we asked and nobody had heard of it. We discovered the next day it was 5 miles away - we could not walk that after walking 20 miles! I actually think I am due a refund for the hassle and poor description -£6 for nothing! Very very poor and very disappointing when you accept there has been a problem and you try to follow the bylaws.

rangers were very helpfull and friendly and keptmus right thanks for there kindley advice

It's

Already knew about them

On the first night we ended up camping in an area that was illegal, luckily the police officers that spoke to us were understanding out mistake. As all the drivers had consumed alcohol they agreed that to camp where we were for 1 night was ok and that we were to move to the permit area.

I wasn't sure if I needed a parking ticket as well, so paid for a ticket for the evening, and again from 7am the next morning just in case.

We stopped at Tarbet and asked Rangers where we could park for night. They were very pleasant and gave us phone number to ring for permit. Spoke on phone to [REDACTED] who was very helpful and suggested Firkin to us and we bought permit. Its a good system, easy to follow and makes sure spaces don't become overcrowded.

Yes all info was great

Didn't recieve any information

The Rangers were ever so nice. I wasn't aware of the byelaws so they explained everything to me nicely and in full details.

Only found out about byelaws when we got there through speaking to one of the rangers

Yes the website had all the information but I did not know I needed a permit before looking at the website.

The onsite info was ambiguous and left us unclear of what was required such that we went elsewhere on night 1 before seeking out ranger service who helped tremendously with night 2.

It's not easy to make the difference between campsite laws for people who not live in Scotland

Map is not of a scale to be useful - a 1:25000 scale version would be better.

We got conflicting messages, the fishing bailiff told us our spot was out with the managed camping zone and it was fine to camp and fish there. However the following morning park rangers informed us we were in a forbidden camping area and we must move our tents to within the managed zone and buy permits. This is what we did. Since I got home I looked at the national park website I cannot see anything mentioning forbidden camping areas. In fact the website states "either by responsible 'wild camping' outside of the camping management zones or booking into a permit area", so this makes me ask why were we told we had to move into a permit area? Mixed signals and messages

No further info needed

No. Was under the impression that camping management area meant that we could camp anywhere around Loch Lubnaig rather than just one specific site. Don't understand the naming as I feel it misled my group and we then struggled to find somewhere to camp until around 9pm. I feel like it should just be labeled as no camping to avoid ambiguity. As the permit was separate to the email and there is very limited phone signal in the trossachs, I had no idea I was supposed to be headed to the Falls of Leny. Once at the site, it was very unclear where we could camp, there were some areas that were clear and flat but was extremely rocky and not suitable for camping. We were also unable to locate the bridge which marked the edge of the campsite and so wasted time trying to work out where we could and couldn't camp using the permit.

Only when buying fishing permit I was told

We did not get any code for the car-barrel

Rangers came spoke to us to see if we were ok

Could b improved for 1st time campers park ranger could hand out leaflets

Yes but would have liked a bit more information about where to pitch tent etc and rules about camp fires and alcohol consumption.

Yesq

Yes I read it

I think when booking it is made VERY clear that ALL rubbish must be removed when leaving the camp site

Nees more information on websites

Although it would be better if the area had been more clearly marked out when we got there as we stopped a few places & then had parked & walked about before then seeing a sign that we couldn't camp there. Also there was an event on that meant the road was really busy. Maybe if there could be some facility on the website that allowed us to see this as we prob would have gone to another site if we had known.

I think when booking it is made VERY clear that ALL rubbish must be removed when leaving the camp site

It is quite difficult for visitors who have to use their foreign mobile phones to get information. More useful information should be provided at the permit areas.

My permit arrived 24 hours after I arrived but I knew the bye laws so that wasn't an issue for me.

we spent 2 hours driving around searching for our camping zone and couldnt find it, we ended up having to return home with 2 very upset children

Yes...was well signed on each entry to the Site. I wasn't aware of the new law until we arrived

The website was well designed and very informative.

Excellent info and well-presented website!

Website was well informed
Yes, I like how the laws are implemented and I don't mind paying to camp at Loch Earn as it should now eradicate anyone who disrespects the park as they can now be held responsible.
It wasn't so easy to see if you can wild camp on every point. Declaration can be better on the points where it is not allowed.
As I set up camp the park ranger arrived and informed me that the location I was in was closed after a brief conversation it was clear that the maps were not as clear when booking also there wasn't signage on perimeter fence
To be honest I already know the byelaws and abide by them on every camping trip
Within the permit area there are a number of "no camping, no fishing" signs. These are in areas where there are no livestock and only 1 being in direct view of a property. My understanding is that these signs have been privately put up by local house owners. Even before the camping management zone was introduced these areas should still have been accessible for use under the access code, it is just that the householders don't want people on "their land". I did not camp in these spots as I did not want a confrontation, but should these signs not now be removed as they are within the designated management area, and arguably should not have been erected in the first place? The spots in question would not breach the outdoor access code, but a private individual(s) has taken it upon themselves to try to stop people using certain bits of the loch? I would like to hear back from you on this technicality please. Thank you. [REDACTED]
Permits were an absolute nightmare and entirely unneeded.
When I got to a place with my tent was asked to leave and go to permit point if not get police to move you not can you move on please our this is not a camping spot very unfriendly to people
however
A little bit vague on where to camp, but overall OK
Yes, but only because I knew to look.
It wasn't clear if it was a ban or just regulated, it wasn't very clear on the website and we just chanced it!!
R
But zone A isn't clearly marked the board has been put up behind a tree so it can't be seen from the road/layby
The map provided illustrating the camping zones leaves it unclear if you are allowed to camp within the hatched boundary on the map. This is titled camping control zone when it should be classified as a no camping zone.
But I did not really look into it much. Just focused on the site selection and booking.
I live outside Scotland and wasn't aware of the bylaw. Fortunately the fishing shop in Stirling informed me about them.
I wasn't aware that camping was prohibited in certain areas only that a permit was required in the permit areas.

I wouldn't have known if I wasn't told as we camped in this spot last year without a permit, advertising the change would be beneficial

Everything online

I was but i was concerned about the permit advising gates would be closed after 4pm. I didnt arrive until about 7pm and the gates were open. It advised a code would be given to exit and i wondered who was going to be giving me that code?

Heard about it on the STV news.

The web site navigation is poor and not workable on a standard mobile signal. We were fortunate to get the phone number for the office from the rangers.

I never fully understood that you were "only" allowed to camp in the camping management areas during the season. What I thought was that certain areas were classed as permit zones but you could still camp anywhere as per Scots Law. Perhaps that is the actual case but the way I understood the ranger was that camping was only allowed within camping zone permit areas

I checked online later to see if the 3 allocable pitches were taken - they wern't but there were 3 vehicles in the spaces. I spoke to 1 elderly couple who didn't have access to the internet & said they wernt able to book a permit. There wasn't anyone in the onsite information office to help

Could do with small orange tent sign on a post like on the maps to mark the correct boundaries as we felt unsure exactly where we were allowed to camp! Also a bit more guidance about available parking distance

you can't camp on a rocky shore could not camp there had to ask the man that owns the hotel if we can camp on is land he said it was ok

No info about bylaws on website had to get brochure from ranger

Dont know the byelaws

Extremely difficult to get a phone number to ring for a permit. Signage generally extremely poor. The 2 Rangers, [REDACTED] and [REDACTED], were very helpful when they arrived in the following morning.

Yes, including a friendly visit by rangers who kindly asked if we were aware of the new byelaws.

I had information from multiple sites, but it became very confusing. I was using the park for DofE expedition but the National Park office did not understand my needs.

I

We were aware of any changes in the rules of camping. We were more than happy to pay for our pitch but when the rangers turned up we were led to believe that we could potentially face a hanging offence. The rangers did explain every thing and were very nice, we just felt a bit under pressure.

I wasn't sure if I had to leave by a certain time or whether I could stay until 7pm when a new booking would take place.

No. Badly communicated for a new byelaw. Even signs at the designated areas would have enhanced my knowledge.
No information what to do if someone is in your booked space
Didn't quite get how 7.00 to 7.00 worked if there for more than 1 night
██████████ in the office was very helpful
Paid for permits but never told about £3 site fee.
Had a chat with the rangers maybe should have asked more but not sure if we still have a right to roam in scotland why would we be fined or moved on if we are in the wrong place ???
i think the signs need to be bigger, because I could not see it while there. the location of the sign was strange. however, the stay was really good, it always is when I am up there.
The website stated the area was camping permit only. The signs on arrival indicated camping and motorhomes.
Met a ranger who gave us a map showing the camping zones. It is great except that on the lay-bys themselves there are no numbers to correlate to the map.. very difficult to know if you are in the right place. (Unless in our case - it was a 'named' spot)
Would have been helpful to have notification up before permits were coming into play. We arrived on the day and were fortunate to have a phone signal to be able to book. information given by Rangers checking permits was good & helpful.
But if I hadn't used the site I would have had no idea that there was a permit system in operation ! I came up in fairly inclement weather and didn't see the sign. So if you were a holiday maker from abroad then I could envisage problems .

If you could improve anything about your experience of either buying a camping/motorhome permit or staying in a permit area what would it be?

Open-Ended Response

we had a nice chat with the park rangers during our stay. I would inform people online that they have to choose the favorite place before going there. As tourists that cannot know how the places look like, we decided to drive from place to place before deciding. This is not working with the actual system. Maybe a machine (for coins) at the camping area would help to provide the permit easily (like a parking machine). If you connect it with the homepage, you can check online, how many free places there are. We had to purchase the permits at the tourist office in Balloch and it was not possible to pay cash. This definitely has to change, coz it really took time to get these permits and I don't really want to use my credit card for this small amount of money. By the way, the ladies in the tourist office were absolutely friendly and patient with me asking thousands of stupid questions.

Speaking tongue in cheek, the lochs need loch walls to stop them bursting their banks. Again, no problems with the Rangers and National Parks people. They were most helpful especially when I found that the loch was lapping at my tent door so had to physically move everything. Suggest some maintenance is required to a couple of areas but do not know who is responsible for that. I had to move because the place I normally camp was an absolute mess, and that was due to some idiots who refused to think of anyone but themselves. Nature did not help, of course, but if Area G, (Loch Drunkie), could be sorted out it would be fantastic.

The map description looked like it was a large area but it was rather small and right next to the trail. We still had an amazing time with stunning views and can't wait to try out some other locations. We have just started camping again now our family is at a suitable and sensible age and we generally come as a 6 - 8 person and two dog group. Larger accommodating areas would be a big help and any advice on suitable locations would be welcomed. Thank you for keeping our country beautiful.

There are limited flat spots on the permit area

Disappointed & surprised at lack of recycling facilities. Only containers were for 'mixed waste' which meant anything & everything. Stayed at Firkin point on Sunday night and toilets appeared to be locked. Is this normal since it is now 'out of season'?

Took a little too long booking as it wanted to know all passenger details.

I wanted to stay overnight in a campervan in the 3 Lochs Drive area in October to photograph & enjoy the autumn foliage. The Forestry Commission refused & I do not understand their point of view as they allow 'wild camping' in tents. I wish the National Park extended the time to October.

When on the website all the campsites are listed when you choose Loch Lomond sequentially, so have to scroll down to find the right one. On an iPhone, and for non-native English speakers this was very confusing. Maybe make hyperlink at the top?

Have reserved numbered bays

The no entry signage at the exit could be better. As I left three cars came belting down the track together the wrong way. I was lucky I saw them in plenty of time to pull over.
toilets, shower, drinking water
Possible list of any available Chemical Disposal Sites and outside taps for water within the area. Even if small charge was made for using this facility.
Absolutely nothing :) Just loved every minute of it including the rain lashing down on the tent just made being in nature. Thanks for looking after this beautiful area of earth.
More directional indicators to permit areas
The permit process asked for too much information so took a long time. When we arrived, there were no flat areas to park our campervan.
We didn't stay, I got out the car to be approached by nothingness, no water just a dirt path that we didn't bother going up. We went to an actual camping place at loch lubnaig as that's where we wanted, not falls of leny.
Un fit for motor home to drive through. Couldn't find our parkin spot. Nowhere appeared to be next to loch. Traffic around. Didn't end up staying.
I don't feel it is necessary to provide full details of all people staying in a motorhome or tent. Surely you just need the registration of the vehicle and a description of the tent, as they are a flat fee each. Also, the option to buy two permits at the same time needs to be added to the system, like a basket system, so you only checkout when all permits have been selected.
360 degree photos would be perfect.
Nothing - it was perfect! Just a shame previous campers hadn't left the site in a great condition the night before and the poor ranger had to clear up some pretty disgusting mess. The ranger we met was incredibly helpful and informative. We say up the fines for breaking byelaws! Otherwise wonderful.
Remove the disgraceful card charge fee!
No internet/data signal available to buy permit on spec. Suggest find suitable designated location, camp over and pay at first opportunity (within say 7 days) quoting location/date camped. Or have ticket machines.
See above. Had a good time-took my 4yr old son up his first hill,camped out and were blessed with lovely day for it. Gorgeous views and no midges-result!
could do with lighting or more parking spaces round the side of loch we were on, i paid to camp yet there was guys fishings and there car was parked like a idiot and i had to move bins provided outway to get into park, they never camped also,
More info about the safety of camping in the areas

Nothing ????
The road was unfortunately very loud, but that is not your fault. Wouldn't stay here again because of that
During my stay i was shocked to see the amount of rubbish left by fishing and camping activities. I met with park rangers they were very profesional and spent some time clearing rubbish as we did also its a shame that people have no respect for the outdoors . Other than that we had a great time and will be doing it again next season however choosing our spot a bit more carefully . [REDACTED]
Qr code on sign to scan and book a permit. Or direct link to page for booking. It was easy to find on the website but a qr code would help make it even faster and easier
Pay by PayPal for ease of use
It would be ideal if motorhome bays were identified for 8m prior to booking. I phoned ahead and asked, offices very helpful. I also visited the location in my car 3 days before just as a double check.
Make it clearer that a permit is required to camp in National Parks
nice trip marred by the arrival of a large group (4 tents !) who pitched up on the picnic are.. NO permit.. loud brash ..alcohol ...but rangers alliwed them to Stay in the WRONG are ! .. the went to the toilet on the footpath near our pitch.. USED toilet paper everywhere ..GROSS ! they SHOULD have been fined £500 per tent .. instead they were charged £18 and allowed to stay !.. Way to ruin loch venachar !
Make locations of permits easier to find and recognise . We didn't find the site and landed up on a camp site
Reserved spaces for each camper van permit. When we arrived there was a car parked in our bay and we had to wait before we could park up properly. Not really a big issue but perhaps improved signage ?
The area was very dirty with broken bottles and nails etc
Had a lovely stay on the shore at Lochan maoil dhuinne, beautiful!
To have had the opportunity to meet with a Ranger and to discuss the ins and outs of the new byelaws in relation to camping.
The whole point of wild camping in a motor home is when you find a nice spot you stay in it this can't be achieved because of lack of Internet signal. This then means you end up prebooking a place that you may not have seen before and in our case wasn't even level it also might not be where you really would have chosen if you hadn't already paid to stay in it. This seems more about taking money than anything else to me the the system won't work very well all the time the ability to access your booking scheme is a long way behind the technology needed to use it. In short its to restrictive and not user friendly unless you know the place you want to stay.
Perhaps make it clearer that a permit is required to stay at your sites
German couple next to us hadn't booked and were experiencing difficulty in doing so?? Unsure re internet connection or phone number out of hours???
There are no litter bins around so on the parking is bit of a mess.

I had some uncertainty as to the location of the camping site. This was cleared up by speaking with the guy at the Balmaha visitor centre. I collected two significant amounts of rubbish at other areas that had clearly been used as campsites and carried them to the nearest rubbish collection points. I also encountered a sanitary pad and loads of paper tissues on the WHW trail. Some sort of 'leave no trace' education/signage at trail access points might be effective. I also had some uncertainty where the permit area started and finished!

it was great but some traffic go to fast in certain areas i also would provided bins as you leave to put all your waste in and dog waste but would do again fab park rangers very helpful and nice

The website was hard to navigate

Leave the toilets open and put some stones down in the designated camping areas

can't really think of anything, worked all really well and the area at the side of Loch Drunkie was stunning!!

Easier way to get camping permit i.e. Local shops

Explain if you need to display a print out of the reservation in your car while staying at the permit area.

More flexibility in booking dates/duration of stay and option to cancel not used permits.

A large number of cars used the permit area at Firkin Point as a turning circle while we were staying there. When all permit holders had arrived, it meant vehicles had to execute a three point turn to exit the area. Perhaps a larger sign stating 'Permit holders only' or 'No Turning' on the entrance to the area would help prevent this. I understand that it is convenient as a turning area (although unnecessary) but it made exiting our motorhome rather dangerous as some cars swung in very close to us and wouldn't have been expecting children to be there. It was also quite disruptive to have vehicles constantly passing so close. Apart from that, we had a very peaceful night and thoroughly enjoyed our night away.

There was a few different times given (7pm-7am, 1pm-11am) it wasn't immediately clear what times the permit was for. There was also mention of pay and display paying. This was not applicable to the spot we booked and it wouldn't been useful to be told this to save many double checks to ensure we hadn't missed something. Beautiful pitch :-)) the other motorhome in our area didn't park in the allocated space as it was too muddy which may cause issues if done repeatedly. Our pitch was on quite a slope (things would slide in worktop!) Which may also mean some would park somewhere else causing erosion

I have commented before on the suitability of some of the camping zones. We accessed the zone via canoe, and were able to choose the best site as a result. This was ideal for us on this occasion, however I can see how some people may be tempted to avoid/ignore this provision, settling instead for more comfortable, convenient camping locations in breach of NPA bylaws. We saw no sign of the other parties booked for zone. Either they hadn't come, or had elected to camp elsewhere. Booking the permit requires a lot of information. Why are dates of birth and names, other than the name of the party leader, required?

Hi, I got a booking reference but never received email with camping location or with the combination for the padlocked gate. I received latter from friends who had also booked.

Now that we have to pay to camp.. it would be good to see shower facility's at either or both of the toilet blocks.. even if you put a minimal charge and have to sign some kind of form to pick up a key up to gain entry..? ensuring it would be looked after by the public and to help pay towards hot water.. but make people bring there own towel and toiletries.. that would make it a perfect stay from a female perspective.. no woman wants to be smelly.. even whilst camping! Lol

Lots of rubbish left from whomever was there before us which we cleaned up as we always do and lots of broken bottles which I also took time to clean up should be more ranger patrols to check on these louts rant over..

Would be nice if motorhome camping site was more level

I would recommend 2 things: 1) it wasn't totally clear that the public toilets would be closed during the night. 2) adding some recycling bins in addition to waste bins if possible.

Facilities should be provided as there is none at present for toilet or washing.

Can,t think of anything at the moment

Have numbers on the permit bay areas so each motor home knows which one they have booked. Then you can go for a meal or drive and return to the same bay without fear of losing your place. Ie exactly as per camping and Caravanning sites

Nothing to improve.

It was perfect thank you.

Please allow purchase of a permit from the parking ticket machine on the site, or from the office and/or cafe there during opening hours. We don't all have internet smartphones immediately to hand when camping (or *at all* in my case). Maybe also consider allowing the purchase the next morning if you arrive late on and have no means of paying on arrival via the internet. I am more than happy to pay for a permit, but I don't want to risk be fined £500 because I was unaware of the booking requirement in advance and don't own a fancy smartphone. When you're stuck there in the dark with nowhere else to go, it would be nice to be able to have an option of paying retrospectively rather than worry about getting a huge fine because you didn't manage to find the right website. If you're not already aware of exactly where to look, it's an easy mistake to make. Regarding staying in the area, the area is largely groundsheet-puncturing brambles. The other tent I saw there was pitched on the shingle at the lochside. Probably not an option when the loch is overly full. I ended up pitching between brambles on hard ground next to the path. It would be nice to be able to pitch your tent on grass rather than brambles were a few spots to be cleared. (Maybe some spots exist; I was pitching the tent in the dark and may have missed them.) A drinking water tap e.g. around toilet/cafe building would be very useful improvement for both campers and motorhomes. I had brought sufficient water with me for several days of camping, but that's not a given.

Make the on line booking process easier as site kept stocking and I had to ring up number when a very helpful lady helped me through process

We were very happy with the arrangement and sorry to hear that people abuse the wild camping allowed in Scotland. The only thing we'd say is that the ground was not level in any of the motor home permit spots in the area we stayed at.

Nearly camped in wrong place , rangers stopped me just in time and advised where to go , asked police and rangers permission to use a passing place while I loaded car to leave on Monday, elderly gentlemen on bike was very upset at this and told me off, a bit intimidating said he owned the land , I try to do the right thing but could not win in that discussion

When buying the ticket, it would be nice to be able to pay with paypal

A map of actual little spots you can pitch up would be great. I've never been before and this was my first time it took us a while to find the perfect location though

maybe if you could just call at the ranger station and book extra night or just turn up and get a ticket to pay and display.

I was camping with three friends, it was time consuming to have to enter all the details of booking three times. It would be much better to have an option to select three permits all at once, than have to apply and pay three times.

nothing the experience was great

a bin to put rubbish in especially as we found broken glass

I really think wood should be available ! Maybe a wood pile at certain points on each loch

permit area was not clearly signposted or marked. Could do with some signage as shown on the [permit web page](#).

First, the good... The booking system is excellent and £3 is great value. Comprehensive and useful information is provided with your booking. I was on Pitch F and it's a beautiful spot to camp and really accessible if you're with a child like I was. It was a brilliant experience for her to arrive by bike and camp in the woods. However... I was pretty appalled at the state of the camping area. I picked this pitch because I know it pretty well. I've launched my canoe from there and visited many times before it became a designated camping area. People have always camped there too, but with pretty low impact. However, after just a few months as an official pitch, the ground is suffering badly. There are fire scars developing in several spots and there's a lot of litter. More seriously is the human waste. There are piles of it everywhere, along with abandoned toilet paper. I know clear guidance on this is provided when you book, but it's clearly being ignored. It's unpleasant, a major health hazard and will undoubtedly have a big environmental impact. And this is just after the first season of permitted camping at the site. What will it be like after a few years? I'm sad to say I wouldn't use that area to launch a canoe anymore because of the risk of stepping in a pile of excrement – and I probably wouldn't camp there again, and definitely not with children. I'm pretty gutted that this spot has been ruined by inconsiderate campers, but I'm also really concerned about the long term impact of focusing a lot of traffic on a specific area. Sorry to be so negative, but I think the issue needs urgently addressing.

I would make it easier to book multiple tents as we had to book 4 tents but no facility to book multiple. It would also be an idea to have a facility to book fishing permits as we turned up to find nowhere to get permits on the Friday.

Some of the parking areas were very tight bearing in mind that some Motorhomes have doors on the drivers side of the vehicle. Most of the parking bays are ok when it's dry, when it's wet they're a muck hole. We were a little puzzled when we seen Motorhomes parked up in non permit areas?

Clearly signed as to where the area starts and ends to save confusion or wrongly positioned camp site's

Would be better if area was extended slightly along that area. We have a 6 man tent and found a perfect spot but it was outwith the area

Give rangers the authority to photograph vehicle registration plates and issue fines to the vehicle owner if they behave irresponsibly. Stop introducing byelaws which do not stop irresponsible camping and develop more effective ways of limiting irresponsible behaviour in the Scottish countryside.

Clearer indications as to when local facilities are open or closed

Sad to see rubbish left lying around even though there were bins only a few feet away also dogs mess left in the camping area

Wouldnt change anything

Was a perfect and very beautiful place for overnight and wake up rounded of that amazing nature

Reduce the level if fecal mater all over the place - people need to learn to use the facilities, or burn their paper and bury the rest...

More information panels to find the areas

Parking guidelines unclear at times, providing a map reference of a parking space would be helpful.

Because of the weather I was unable to reach the camping area, I hope to return next year and try again. I answered questions 4,5 and 6 because I couldn't submit my comments otherwise, but the answers are not really relevant.

24 hr toilets by use of a key code system would have been nice

We camped right on the furthest 'island' part of the area, which was just stunning. Unfortunately two other people had used the stunning views as a place to defecate and had left everything behind, without even digging a hole. This was rather unsettling, especially with the flies gathered around. We had to move one as it was o close to camp, the other was on the rocks by the water. Otherwise the location, views and weather were great. More info on where to park overnight for free would be greatly appreciated. As it can be done in the parking that faces the loch.

Just easier straightforward information about the boundaries.. start and stop.

We opened the curtains in our motorhome, to find it blocked in by hill walker cars. I phoned to complain. As I was speaking to your representative, the vehicle owner in front, returned to his car. We exchanged words. He became aggressive (witnessed by your rep). He stormed off, then returned and punched my drivers window. He said he would move, still being threatening. By that time the Police were on their way. Your rep phoned back and I informed him of the situation. We agreed to stand down the Police car. As this would mean waiting a considerable time. This was our second visit to this particular site and the first day of our holiday. I asked if I could leave by the "no exit" opening. It would have been impossible to leave any other way. As the area was jam packed with cars. We watched as smaller camper vans, made five and six manoeuvres, to get out. What a start.

Toilets open for use 24/7

Provide appropriate areas for setting up a tent not torn up boggy areas full of puddles. I am also very disappointed to see faeces in the camp site with dirty toilet paper this is highly unacceptable. As we are paying for a camping pitch this behaviour is discusting. There is several bags of rubbish been abandoned at the site also. After informing the rangers they done nothing to resolve this matter. Informing us to report it on our feed back form. I am also very concerned about the water pollution. I have been taking my boat on Loch Drunkie for many years now and have been strictly informed by the forestry rangers that there is a strict rule of no petrol outboards. ELECTRIC only. Can you please give me an explanation as to why there was 4 boats on the water with petrol engines filming with the BBC. I wait patiently on your response. Regards [REDACTED]

For me it would be better directions to the south shore av camped twice now at shouth shore and both times been unshre if am at the correct place.

More Information about parking and maybe more info about the area of the campsite as we needed to go into a pub and who told us we had already passed it.

Next time I would arrive later in the day or with a bigger group of friends. As it was just two of us (my husband and I) we felt bullied into leaving the chosen spot by a big group of 17-19 year olds that arrived much later (around 7pm). Effectively we did not stay overnight as planned as the group was just too loud in order for us to get any sleep.

The "entrance" path to the camping spots was very muddy without well marked steps to reach the hilly position of the camping area, it was quite difficult to carry up tent, food and equipments. Stone steps would have been preferred.

Parking arrangements at the area were a little confusing. Ranger was there so was able to ask. Many lay bys nearby appeared to have plenty of overnight parking in them despite apparently not being designated permit areas leaving me wondering why I had bothered to pay my £3, other than doing the right thing, that is.

Only allow cars that have bought a permit through the forest drive as it's now turning into a NED gathering area put a different combination at the gate for each car going through (like buying a car wash combination number)that might help also it would be good if there was a night time ranger as there are children camping and they would feel safer.

I couldn't find place to pitch my family tent beacose some guy with his family pitch 3 tents for them

The telephone signal was the difficulty in booking - I was unaware of permit system before I arrived though have often wild camped in this area - booking a spot is not wild cat camping even if there are no facilities - Loch was noisy with happy campers like a campsite unfortunately, gone is the solitude

Control your management zone, patrol your management zone: at night!!!, enforce the bye law at all hours with diligence and professionalism. I was completely disgusted with your three lochs drive area. It filled in one permit area! of loch drunkie with over 40 people without permits. They set up music systems, fires, fireworks excessive alcohol, through the night until just after 05:00. We phoned the police but they did come out. I hunted for an emergency number for park rangers etc but couldn't find anything. In the morning I found drunken bodies lying about on the ground, spoke with some that were sitting in a car, engine running still drinking, I informed them that I was security for the park (if only you did have such a thing), they informed me they didn't have permits and that everyone just shares the Gate Codes. I recorded the conversation and took pictures of theirs vehicles and work vans. The following day I spoke with locals around Callander & Strathyre who shared with me their knowledge of the completed lack of enforcement by the park authorities and stories of permits holders fleeing during the night as the party goers go through the night. It seems that the very people that made the park authority bring these laws in are the very people now fully taking advantage of it, sharing codes, and causing havoc through the night with the knowledge no enforcement will come during the night (the hours that permit holders pay for!).

Absoultey nothing our stay was simply amazing I would however like to book for longer than 3 nights even 5 nights would be really excellent we will definetly be back next year and your rangers were lovely
Making the permit area more visable also having the rangers checking the water levels as most of the permit area was unsuitable
Very good experience overall, lovely area in which to camp. Perhaps better maintenance of the route to the site (became very boggy at times and access was difficult, especially with baggage).
Website needs to be improved for mobile access (windows phone 10), quite cumbersome to navigate when purchasing. Images of the permit areas were too small. The permit area itself was excellent.
Use of toilets, maybe a keycode with permit?
More areas to choose. We were fishing and these areas become over fished very quickly as everybody is concentrated in large zones and these zones are all close together.
One of the areas had so much overgrowth it was inaccessible. Also, the small steep slope to get to the pitch was in such a bad condition (VERY slippery, mossy and muddy), that we think we would have not been able to carry everything up if it had been raining.
When we arrived at 8pm, there were no spots left to camp so we had to share a site with others. We had assumed that as we were camping in a permit area the numbers would be restricted but it was very busy with well over ten tents. Based on the large numbers there, I can only conclude that many others were staying without a permit - it would therefore be better if rangers could monitor the permit areas in the evening to make sure that only legitimate permit holders are camping! Many other campers were breaking the rules written on the permits - cars were parked in the road, there were more than 4 people to a site and people were camped in areas clearly marked as no camping on our permit.
Purchasing multiple permits in one go. We had a party of 6 - two tents with two permits. Not a problem but would be a good option!
Still evidence of litter on loch shore from other users
The booking system is slightly odd. You think you've booked then it takes you to a page showing number of pitches left and you then click on one of them - easy when you've done it before, but a bit odd and not intuitive. Advertised toilets on site but they were locked!!! Plenty of signs telling me not to empty the chemical toilet (a ridiculous amount), but not open toilets. Bizarre - shame really. Perhaps you could be radical and put in a chemical disposal point ?
Everything perfect
I just would have liked the area to be a bit cleaner, there was quite a bit of trash laying around, even an old brroken tent.
Make the signs bigger for camping spaces
Hot water in the toilets.

There was no booking available for the night we were there even though the car park was empty. We booked for the following night just so we had made a payment

Making buying the camping permit easier I found that there is a lot of questions that don't need to be asked on the online application I also think you should be able to purchase the camping permits where you buy the fishing permits simply because I had no idea you had to book the camping so when we arrived and were told we had to do it on a smart phone which was a big struggle due to the signal.

Area g was full of toilet paper and faeces. Half of the camping space has been dug up by wheels of cars, leaving a muddy morass. I took my dog for a walk across the track into the forest and again I encountered toilet paper, faeces and bags of rubbish placed in the undergrowth. I agree wholeheartedly with the camping ban, but it appears not to be working in this part of the Drunkie. I pointed out my complaints to the rangers who photographed the detrimental aspects of the camping area and they said it would be brought to the park's attention. I sincerely hope that on my next trip in the park will not be met with the same disgraceful facilities. [REDACTED]

Having toilet services for paying campers would be an advantage although I am aware hard to upkeep because of vandals.

Firkin Point C is not a comfortable place to camp. Furthermore, I would say it may be even dangerous. The beach is too narrow and sloppy. Waves were loud at night and we were scared of being flooded.

Signage?? Or better directions to find the place in the reservation info. I arrived after dark and I couldn't for the life of me find the flipping entrance. There didn't seem to be a sign indicating the three lochs forest drive, and the only instructions were that the entrance was on the A821 at the top of Dukes Pass. I drove up and down and around about the A821 for about an hour and couldn't find it. In the end it was late and I was so, so tired so I just had to go and park somewhere else for the night. The map that comes with the reservation shows only the very small, specific area of the parking bay, which is not helpful. I think I may have found an entrance to the forest drive, but there were bollards at either side of it which said No Unauthorised Access on them, so it didn't seem like that could be right? Having never been there before, and especially after dark, it just wasn't clear.

We had two visits from the rangers. One in the morning and one in the evening. We had followed all the rules, purchased our permit ahead of time and were very quiet minding our own business. The first ranger was nice enough but the second made us feel like very unwelcomed. We felt like we were being monitored and interrogated. I understand the rangers are doing their job to keep the area protected but all we wanted to do was sit outside and enjoy the scenery in front of a small (well controlled) fire and the rangers kind of spoiled the whole atmosphere by the way they spoke to us.

Nothing else was needed, I found the information was very clear - the only thing I have noted for myself is the next time we come to stay to bring some fire wood and have a campfire beside the loch - lots of safe space to do it. Brilliant place thank you

More places to park, that's the only slight issue that there was, other than that it's perfect

The place that was suggested to park was filled in with what looked like rubble for road works, this didn't cause much of an issue but if more than three cars were staying in this location then it would.

None of the permit areas were easily accessible for walkers. We ended up having to walk along the busy, quite dangerous, road, in the dark, to get to the camping spot. I really think this is not very accomodating, and I was not amused at all, to people exploring the national park on foot!
Being able to park properly without cars parked in areas.
Being able to park properly without cars parked in areas.
Provided log burners so that if anyone does have a fire they don't damage the ground as we seen quite a lot of fire damage on the ground
More knowledge on whether it should be one motorhome per sign would be useful. Also, updated information on the parking charges would be useful to decide what is the best time to arrive. I'd read online that the car park was charging per hour however on arrival it appeared that the parking meters were out of use. Despite this I found the permit area excellent value for money and a good area away from the edge of a road. A very good location with local points of interest and Bens within walking distance.
Better maps for where the camping areas are
Excellent service, friendly rangers, beautiful and tranquil pitches: Our stay in the Tarbet Isle area was heavenly.
Booked on line but wouldn't take payment so rang and sorted by telephone
Making the on-site facilities available 24x7 for those who have purchased a permit? Admittedly this would require some additional investment & admin but if it is a theme that emerges from the feedback.....
N/A
Hi great stay fantastic opportunity that we do not have in england. We booked pitch F earlier on the day as we were driving to the loch got confirmation for F but then sent a permit for pitch E. When we arrived around 6pm some one was in F and looked a bit of an unfriendly van so we moved further round and didn't confront them. Also the one way system is the wrong way round for our door we had to turn round to park so we could be facing the loch and all the numbers are confusing possible need renumbering to flow better but still thankyou we loved it
N/a
To improve my experience I think the code for the gate should be sent by text message to your phone as by the time an email was sent we were in an area with no internet coverage so had to phone someone to login to my emails to get the code for us which involved me given out the password to my emails.
Other users of the area were noisy and had loud music playing all night.
I would love to see surroundings of the pitches cleaner. And I am not blaming the authorities but people who are living human waste and paper around the pitches..its just not right..

I would love to see surroundings of the pitches cleaner. And I am not blaming the authorities but people who are living human waste and paper around the pitches..its just not right..

More bins for the rubbish

There should be a bin trash at the exit gate

I had a permit for south shore A which did say it had a steep hill on it but it just wasn't suitable or safe for my 6 year old! Possibly more info on access would have been helpful for families with small children

The motorhome areas were OK, but not particularly well sited. I would prefer to have been able to pull a little more off the road a little more. Having said that, there was not much traffic and the pitch was reasonably level. However, if I had booked camping I would not have been very happy at all. I am an experienced wild camper, having camped in the wilderness in Europe, as well as North and South America. I have camped in harsh and sometimes uncomfortable places on many occasions, but this was not what I expected to find on the 3 Lochs Drive, given that the area was promoted as being suitable for camping. I walked around zones B and C and struggled to identify any suitable and accessible sites for a comfortable overnight camp. I spoke with some campers who had booked for zone C who were searching for a suitable pitch. The vast majority of the area was waterlogged and unsuitable for camping. After discussing options they moved on to search in another zone. They were clearly frustrated. I fully understand the aims of promoting and providing facilities to enable sustainable responsible wild camping, and I understand the challenges that the NPA is up against in educating the public and changing the behaviour of those who camp irresponsibly. Unfortunately I feel that the provision that I witnessed on the 3 Lochs Drive may prove so inadequate that users are deterred from using the facilities provided, with the consequence of a negative impact elsewhere in the NP. Also, at the start of the 3 Lochs Drive there is an information board with 3 panels and 2 maps. The maps show the Forest Drive, and the Camping Zones. One map has North up the board, the other North down the board, essentially upside down compared to the adjacent board. Really? At best, annoying, at worst confusing for those with whom you are trying to engage.

Area was completely unusable as when I walked onto the grass I just sunk in the mud. Ended up sleeping in the car.

I felt it was an awful lot of personal information I had to provide although it does seem to have stopped the "undesirable camping neighbours " and may encourage more families..

Cars parked overnight with people sleeping in them, camping, nobody checking permits which we felt was unfair. No defined parking could only just get a 6.9M motorhome in the designated space

i know its difficult but i would recomend trying to clean up or name & shame previous campers that leave a mess

I was surprised by how busy the lochside was with people camping - it didnt really give us the 'getting away from it' experience we had expected- more like communal camping but on a lochside without any facilities. I was sad to see so much litter left behind by other campers - sometimes just small amounts like toilet paper but also huge piles of beer cans etc.

Honesty boxes for late arrivals or a ticketing system on site.

The weather although we still enjoyed our stay on the bonnie banks
More signs to indicate areas
Signposting of toilets (and how far away), toilets indicated on the map
Especially for Tarbet Isle: waring signs and also information on the website about ticks would be very appreciated. More (any) waste bins near the campsites (at the car parks) would also be nice.
Stop the harassment the the police officers doing warrant and address checks was just ridiculous
Did not attend the trip due to family bereavement
1 - better signposting on the road, stating motorhome overnight area. I found this by accident! 2 - provide a motorhome service point somewhere, to fill water, empty grey and black(toilet) water. These are my provided all over Europe and often have a small fee of around 2 - 4€s. You would soon recoup the cost and cover any maintenance expenses. Could be on the edge of a major town or at a supermarket- intermarche in France and Portugal have these everywhere- perhaps you could do a joint project with Tesco/Sainsbury's? Or even Lidl... who are very popular with Motorhomes as they have decent and accessible car parks.
Clearer directions to permit areas
i was unable to get through to Firkin Point D due to the heavy rain. There was a large puddle on the cycling path. Because walk to Firkin Point D, I had to camp at Firkin Point A. Had to pay camping charges again. Unsure if I can actually get my money back.
There seemed to be less viable camp sites at Inveruglas than advertised (during rain)
Make the bookings transferable to other locations
The slope at the camping area was quite steep. I went during a very raining period and unfortunately have injured myself due to the muddy slope. Feel whilst trying to go back and forth between the the tent and car. Luckily, I did not break my ankle but almost did. I was able to still drive. Managed to return to my car safely. I did meet a ranger in the morning before my departure. I guess they would have found me if i was in trouble.
More areas for Motorhomes required
Would be good to pick more then 1 tent and also if u could get a season pass. Camp site f could do with the holes filled in and the marsh bit sorted as well would make it alot easier to get in to camp and not having to walk all the way round
We loved the experience. Perhaps something to add to the website would be a list of places nearby where to buy firewood.
Brilliant service more local authorities should do the same
I would prefer that the actual pitches were numbered so you could reserve one. For example there were three pitches available - one on it's own and one with two pitches - I would have preferred to know which one I had booked as I drove passed the first one.

There is no drop down menu for the specific area of a loch you want to book. Only the loch. I feel there should be a menu to pick a specific area to save confusion.

Improve signage at some of the permit areas - i.e. we didn't realise that area L included several sections, some for camping and some for motorhomes and parked in the wrong section - only realised when somebody else turned up on day two with a motorhome also for area L. There were several cars entering from the exit gate on Saturday evening, including a group who pitched tents near us (area L) and were noisy into the early hours. Pretty sure they had no permit.

The state of the toilets was awful.

Staying within the permit areas we would have expected some sort of ranger visit and at least a clean area to pitch up. The mess we had to tidy up before camping was appalling... The human excrement that was all around the sites was disgusting. I used to love camping at loch earn but this experience is one I don't wish to repeat

It's a beautiful national park. Please don't fell any more trees.

Loch Venachar South - I don't know if the camp area was flooded but there didn't seem like any space to camp at the actual spot, so we camped a little further back along the shore at the picnic area. Booking - would be easier if u could book multiple tents for a group.

A running tap and a couple of benches in the gravel area towards the water. Also clearing some of the overgrown wild foliage would help make it easier to pitch.

Beter images to show the likely views. More clarity on whether sites are for 1 van or more.

Make parking bays more level or chose level spots . Difficult sometimes even with ramps to level van.Better drainage . Numbered bays so that we know exact bay we are booking .

It felt more like staying in a car park rather than a camping site.

More precise description of the pitches available and of the access (i arrived by bike)

We had some issues with the padlock entering Three Loch Forest Drive with the time out system but got through it eventually.

Totally discussed with the way the Zones are maintained, we had to clear 2 black bin bags of waste before we could set camp.

Enabling that the peace and quiet is not disturbed in the middle of the night by party boats blaring raucously loud music. Patrols to stop people illegally camping and leaving rubbish.

Pad lock was difficult to gain access on entering needs WD40 exit lock is on a short chain and awkward to use . Our vehicle is 6.34 by 2.35 mts the space allocated wasn't big enough. We love traveling around Scotland and being able to wild camp we couldn't find some where to park then book as the space may have already been booked by someone else. If I come to Scotland again I would avoid this area. It's ashame that the actions of some people are spoiling things for those who care about the environment.

-Shower at the toilets -wood for fire -same possibilty to buy a fishing permit via internet

The camping spot had some rubbish, which we picked up and took with us. Checking that these,areas are looked after is so important. Hopefully having permits will begin to prevent this problem.

It would be helpful to have any kind of aign as to where the permit area can be entered. Also, please change the description: there's only 1 -2 spots to really place your tent if it's big. Please warn people about that.

I had a look at all the webpages on each area. After a little research I ruled out D and L because of bad reviews. I choose O for its proximity to the toilets, yet when I got there the ground was less than suitable for camping upon. We decided to look at the other permit areas. F, G, H from a distance looked Good. We settled on O for the permit area that was closest to the expection of a national park campsite. Brilliant to see fire pits and great location right on the loch. Tried to ring the number on the sign to ask to transfer the permit to O yet ended up having to drive out of the park to the ranger station where I bumped into a ranger who was just finishing work. They managed to sort it out. With lots of camping in many national parks and state parks in America I was encouraged to find a similar system being developed in Scotland. It is clear there is some passionate people behind this trying to improve the permit areas. One thing the Americans do great is in the middle of nowhere camping areas simply have envelopes and a box where you give some details and put your money inside for your camp permit. Even had a ranger once give me change to the bill that I posted in the box since i didn't have change and over paid. It would be very much worth allowing reviews on your permit areas. To help people make an informed decision on which area.

No human excrement - it was all over the place. I doubt very much I will come to Loch Lomond again. Not a prude, but other areas are cleaner.

There were no signs telling you where the permitted areas were i.e permit area B - There was a LOT of nails (in the hundreds) in the area we was camping, other wise it was good, as the camping areas are close to one another it was very difficult to go to the toilet without being seen

There were still people arriving after the ranger had been who ignored the permit situation. This is frustrating when you have done the right thing and paid and someone else just arrives and stays for free. Perhaps the gate should be locked in the evening as at the Three Lochs Drive.

More policing of the area. When we arrived we struggled to get parked in our area as there were cars there. There were also some vehicles that stayed in the area who didn't have a permit

I was disgusted by the amount of human excrement left lying around. I see no need to come to Loch Lomond again when I can go to other areas where that doesn't happen.

poo bins for dog would be good as none and a lot of dog walkers. Also toilet could do with a bin as visitors kept leaving cups etc on window ledge. Rangers were very nice and very good knowledge with questions we asked.

Why closing the toilets when available? it could be cleaner to keep them open during all night.

It was full off people fishing ! Hardly any space !, had to pitch on a slope . Speaking to everyone I seemed to be the only person that paid!.

Have a facility to buy/be called back about a permit after stay, we arrived late to find the area was a permit area and no-one answered the phone number. Only just managed to get enough data signal to book online. Also wasn't impressed about having to give all personal details including those of children to book permit.

A rubbish bin close by the site

We got there early but people who turned up later struggled to find a camping spot , either folk camping in wrong location or overbooked ! Had to let folk camp next to us as they no place to camp

The spots allocated for camping are impossible to identify (which I believe is due to their being wholly unsuitable to camp on) and are located in an area which I believe wild campers would not be naturally inclined to choose. We made the mistake of thinking that by buying a permit, we were being guided to an area that was not only suitable to camp on but indeed a popular place with wild campers to do so - the allocated spots within the Three Lochs Drive are neither.

If I buy 3 permits for 3 consecutive nights in 3 different permit areas, Am I charged 3 access fees (3x£2)? It appears you can only buy 1 permit area at a time.

Coming with a motorhome it would be helpful to find it earlier on street. To change the direction was noch so easy. The toilets haven't been clean.

Maybe cut down the bramble bushes in the area. We were lucky enough that there was a spot free right st the Loch side but during our stay there was a group of girls who had to try and find a space in the woods for their tent and they struggled. So maybe clearing the area or offering pitch numbers whilst booking. We had a great time though.

Clear directions to the site and have enough spaces for tents as advertised.

The entrance gate should be open longer than till 16:00.

The permit sites and locations are very good. However the permit site further up from the one I stayed at was very noisy with individuals camping there shouting and swearing at 5 o'clock in the morning, this carried on for most of Saturday and was most disappointing and spoiled my enjoyment of my stay.

I don't know if it's possible but maybe a bin on the road side as a lot of other campers/beach users were leaving plastic litter on the loch side. We also had a bad experience with other campers using an axe to chop down live trees for firewood and then leaving the area in the morning disposing of all their rubbish in their camp spot, including lots of food and drink wrappers, kitchen utensils and large towels. We had already phoned Loch Lomond parks to report this, but worth mentioning again. Great stay otherwise, beautiful spot and easy to find and book a permit :)

The toilets are locked from night fall and we are expected to wander somewhere in the pitch dark to bury waste. This is highly dangerous and seems unnecessary as the toilet block could easily remain open through the night.

Need to mention which sites come under which lochs at the booking stage..ie we had chosen a site but took a while to find which loch to search under. Also specifically for falls of leny, lots of people were parking up looking for the falls but there was no sign that they were across the road so people were wandering into the woods, looking lost!

Hi, We took a permit for 2 nights. We only stay one night because it was a mess around the beach at Lomond. Lots of paper and crap, lots of human defecation ... I understand now why these site were available.

The permit charge £3 was clear but it took us a while to latch on to why there was an additional £2 charge. Also our motorhome is 7.3 and we thought the space (N) a touch short. As no other vehicle there we parked sideways on in what we assume is the turning space so all fine. Stay was v short as arrived 7pmish and had to leave early so only a taster visit for us. Had been told about it and area N was specifically recommended to us. We have passed info on too.

Ban Glaswegians from the lower class areas of the city, this could be executed by a simple postcode check. These individuals do not know how to conduct themselves in countryside environments, for some reason these types of individuals are not happy to marvel at the well kept beauty of the national park without enhancing their experience with cheap wine and stale cider. My younger brother and I had to listen all night to these peasants pretending they were professional wild swimmers whilst the others were burning so much wood you would have thought they were sacrificing the people who lost whatever drinking game they were playing. I actually felt sorry for a well presented ranger who came round and asked us if we were ok and did we need a code for the gate, I hope the challenges such as I've mentioned before have been factored into the ranger service risk assessment for lone work to protect these angels in khaki. The swimming warning signs do not deter these fools so I can only assume that with the passage of time and the law of average these idiots will succumb to a east wind and swell/ wave in the loch, if this affair is of the most sudden of unfortunate circumstances it may just afford the avoidance of some good person risking their life to afford a rescue. Kindest regards and thanks for your support in these wonderful areas, I do not grudge paying the fees if it helps control our landscape and nature [REDACTED]

Need to know how many other people are booked on the permit area before booking. As there is a large crowd of us camping I don't like to be a disturbance to nearby campers. For example it said on 3 lochs forest drive, area F -7 available. It should have said 7/7 available, as this gives no indication if someone is booked on your area. There were at least 2 other groups of people camping on the area I had completely booked out and paid £63 for 7 tents for 3 nights. Felt like a waste of money. Bins at the each permit area.

Leave it as is, no problems

Nothing

Being able to buy a fishing permit online at the same time ?? also I think we were lucky we got such a pretty pitch on the shore as it was quite busy on our permit area and I wondered if checks were made to ensure everyone had permits?

Bins to be emptied more regular

To have the area inspected more often as it was very littered and the bins were overflowing with waste

may be a little hard core to stop the mud

I booked an area the night before that had very few sold permits - or so I thought. Park felt very busy and I was struggling to fit my tent in without being right next to other campers (which people don't want) it may be useful to tell people how many total permits are available - e.g. 5 sold of 10. So you can pick appropriate sites that will be busy or quiet.

We came across rubbish and scattered toilet areas that were hard to avoid, simple long drops or eco toilets in the zones would help eliminate stepping in it or having to pitch only feet away. Unless biodegradable think like wipes should be banned. We noted on the site we could get the car closer but the info was wrong. The rangers were very helpful and apologised, helping us with a couple of bags and accompanying us to the site and showing us a good spot to pitch. We enjoyed the area and would book again despite this. I do think the £3 is reasonable, but would happily pay between £10-£20 to help upkeep more eco camping concepts, it may also deter the loud drunks from camping quite so often, we could hear them the across the loch all night!

To be able to book on arrival would be better. As I found turning up on arrival it was not the wild camping spot I would have stopped at as it was too busy with cars parked in camper-van spots and overrun with makeshift tents. If I wanted that I would have went to a camp site. I get the idea of charging for these areas but if you are charging for something it needs to be better serviced. and I did not stay because of this, I moved on.

It should be noted if the last occupants left rubbish (as our previous ones did). An a permit should cover up to 4 people across two tents

If the areas are now being charged to camp should there not be someone emptying bins on a regular basis ? Usually I would take my rubbish home but if there's bin provided I feel they should be able to get used

There was quite a bit of litter left at the lochside permit area despite a wheely bin being present. My son and I picked it all up and put it in the bin. I don't know how you can get lazy selfish campers to clear up after themselves.

Clear signs thAt say north Car park.

I think there should be an annual membership as i camp most weekend and let there be an oportunity to open up more spots ass most of my favourets are not coverd in yhe permit zones

If you buy a permit there is no guarantee that when you arrive there will be a space so could waste money if there is not a space left.

We were at point d, some points were not easy to get to and there didn't seem to be as many plots as the permits say

avoid perit areas ,wish I had stopped in a layby ,cleaner(no mud). Toilets were closed so a layby would be just as good.Laybys are more open with more space.I will never use the permitted areas again.If stopping in a layby overnight becomes not allowed then I would not visit that area.TRhere are other places in the uk.

There was no data signal for our phones, so we had to drive into town to book the permit online. Confusing for an out-of-towner (actually, foreign tourist).

1st problem! When we arrived at the permit area about 9.30pm, a group of men had parked their cars across half the car park. The same group had started a large fire on the shore and were very loud until they left about midnight. The rubbish they left on the shore was disgusting. 2nd problem! Toilet block was lock when we arrived. 3rd problem! Also the refuse bins at the permit area were overflowing, so we unable to dispose of our rubbish and had to take it with us to dispose later. Next time we will don't plan to stop at this national park again.

The directions to the site were just a little off in one regard, which led to a little confusion - but that's a very minor quibble after an otherwise excellent experience....

Cleaner areas, campers need to clean more before leaving. The website for buying a permit is not very smartphone friendly.

There were quite a few people when we showed up at the permit area who were set up for picnicking or just there for the day, but it was confusing just how many people would be staying over night. This made it difficult to find a good spot for camping, as when we arrived there were about 10 different groups 'set up', but in the morning there were only 3 campsites taken. It's probably the luck of the draw, but could be a potential area for improvement. Also, with the amount of visitors in that condensed area, a pit toilet might be helpful for maintaining a clean environment.

Nowhere did it say the permit area for camper vans was going to be a tree enclosed car park. I didn't stay. Pointless.

I'm not sure if it would be possible to provide a bin in the camping car park?

Having toilets closer to the camping area I was at

The zone on the map looks quite large, as if there are many possible choices of where to pitch a tent. The truth is that the whole area is boggy / marshy and not easy to pitch on - or get to to pitch on - at all; including the one place mentioned right next to the water (although we did it and loved it).

Toilets should remain open and should be clean

Some work needs to be done on the tent areas, the ones I checked out were very rocky and mostly quite sloped. On arrival I had to bag up a lot of rubbish from previous visitors I filled 3 bags for life with used nappies, wet wipes, buckfast bottles, irn bru bottles and loads of other detritus, other than that my son and I had a ball fishing and watching the various boats on the loch.

Everything was fabulous. Your rangers are wonderful and the lady on the phone was incredibly patient and helpful and lovely.

Bigger area for camping to many people in 1 place did not feel like wild camping

nothing at all i was delighted!

wish folk who use caravans in the lay by's would respect the area and clean up after their selves

To have the areas marked a little clearer as I first set up my tent just passed the permitted area then had to relocate which was very frustrating with 3 kids and 2 tents.

It would be better if you control in the evening. Campers without a permit arrived and a camper with a permit had nearly no place to stay.
There were still people camping over night in the car park and we noticed that there was litter left by theses people.
To be allowed to have a controlled fire.
Make it clear what permits are for and where people can stay with and without permits. The facilities are poor. No waste disposal. No drinking water. I would not visit again.
I found it slightly uneasy to book the permit after we arrived on Loch Earn. This was however, only because I didn't get a very good signal on my mobile phone. I know this cannot possibly be controlled by yourselves but if there was another way to book a permit if someone arrived to a camping area later at night as the permit shops are all closed. Please feel free to contact me regarding this survey or my stay at the beautiful Loch Earn.
Automated online system that would allow to book in and confirm 24/7
I would love a rubbish bin nearby and a sign for each permit area with a summary of the rules and a list of emergency numbers to call.
We only found this possibility quite late in our planning - possibly because the option is quite new (as far as we can tell). We very nearly missed this opportunity which would have been a shame.
There is still a litter problem. One idea suggested by my wife would be to take a deposit from people as they book. The deposit would be refunded once a site has been deemed litter free by the Rangers, otherwise the money is forfeited. It is not a new idea but one that has been around a while, for example when hiring a motor vehicle. The other thing is that the maintenance people have left the place I was camping at in one heck of a state and action needs to be taken in order to make it properly fit again. There were holes and tyre ruts everywhere. You should be able to get five tents on the site but with the state the place is in only two are possible, and that was stretching it. It is all very well running the camping management scheme and I suspect a lot of good will come out of it in the long run, but in the short term it was not as nice as the place used to be, and I have been camping there for a number of years. I would very much like to speak to someone about the situation if only to really bring home the issues. Sadly, this camp suffered torrential rain for most of the time I was there. The tent stood up to the weather but with the holes and ruts being where they were, flooding of the area just had to happen and I had to leave today with my tent place looking more like a hippo wallow than a camping area.
Nothing. Service was excellent and the women called back to make sure I knew the walking distance etc then offered another location as it was our first time buying a permit. Would be good to have a section on buying permit only as it's not clear on the website and literature and we found out by calling the campsite as didn't know. Fab stay will defo be using again
Nothing we had a great time.

Litter bins would stop certain campers from hiding their rubbish in the woods

We run into trouble with neighbouring campers that stayed awake all night drinking/using drugs, shouting and playing very loud music. In the morning we tried ringing the phone number for booking that was in the terms and conditions (we printed that), but the offices were closed. We managed to get some G2 signal and found a few more numbers that didn't work either. In the end it was all sorted (thank you, rangers [REDACTED] and [REDACTED] and the rest of our stay was great, but we feel like there should be a list of important phone numbers (such as a direct line to headquarters or the rangers' offices) included in the permit that we had to print. What if campers in our situation didn't have a smart phone or signal? We wouldn't have known what to do, and those rowdy drunks were quite aggressive. The rangers that came to help were incredibly useful and professional though, and thus, I would definitely come back.

Too much litter

Prevent access after 5pm. After the rangers have gone, people have the access codes texted to them so they can then arrive later, mainly causing noise and disruption. The rangers cannot effectively enforce any rules if the unruly campers are never seen by them due to the above issue. Still not enough camping spots in each location.

Not have the drunken neds with music blaring shouting swearing all night 2 pitches along. Ended up sleeping in the car.

Nightly visit from Park Rangers to check up on any misconduct

Enforcing byelaws forbidding loud music late at night.

Making sure all rangers give same info. Initial ranger I met in the morning advised I was in the correct area then another 2 came at dinner time and told me I had to move in the morning I only stayed one night instead of 2 due to this

Very noisy during night time. About 10pm someone used chainsaw for about 1 hour. After all everything was fine.

make it more visible with signs as to where your designated area is,,ie,,site A number 1 site,A number 2 site,,,so if someone from a certain designated area leaves a mess you still cant track them down,,,there is a lot of work still to be done,i have been to lochearn since 1975,sporadically

Nothing enjoyed it being wild

Maybe the pitch area for tents could be a little better at loch earn ibut then that would just attract more people and it would be a lot busier . Maybe more bins for rubbish,some broken glass at the campsite witch we attempted to clean up but overall it was fantastic and the rangers we met at Loch earn and Queen Elizabeth Forrest were fantastic,knowledgeable and very helpful .. cant wait for our next trip to Q E Forest witch looks amazing

only 1 motorhome space i felt was suitable . the space next to me had 2 large trees in the way of any view. I really felt sorry for people pitching a tent in the area i was in . little room and suitable ground for a tent. The other motorhome spots i passed seemed more like an after thought than a proper motorhome spot. I walked around the large loch and came across very poor land that had been marked for tents. I would advise that the whole site be looked at again with some input from motorhome users and tent users. I can understand that the three loch drive for camping may be work in progress but maybe some signage to say so . Its a great area that is getting its self a bad name for poor sites for tents and motorhomes.

Permit app would be good. The hard thing is getting signal in remote area

No i was satisfied

Detailed boundary maps (OS style) of the permit area. I was pretty worried we might get hit with a fine if we were (accidentally) set up just south of the permit area. Luckily we weren't, but it would've been good to have definitive boundaries!

Permits need to be more accessible maybe through tourist information offices . Also permits need to be checked as there were more campers than permits

we never reached our permit area but had a fab time

The toilets being open 24/7 would be neat.

Nothing, only our great Scottish weather was the problem

If we r to pitch a tent on a hill would be nice to know b4 we get there with the kids as would not have stayed if I had known

we were unclear as to how many motorhome pitches there are now . at the loch where we were , there seems to be another motorhome marker showing on the board nearer the main gate . Is this correct ?

The lower part of the permitted area was completely overgrown, boggy and waterlogged. Access to the higher ground was exceedingly difficult. Ground on the higher area was also wholly unsuitable for pitching a tent.

Better signage for motorhomes (bigger signs) and a map of the entire area would help location of motorhome stops!

I'm not sure what I paid for. There was no signage for motorhome spots and I never needed the permit paperwork. It's just a carpark like anywhere else. If it's going to be an official motorhome stop then there should be a waste disposal point.

Nothing. To add. But very happy with my stay

I found it disgusting that the rangers were aware of tents and rubbish lying for over 2 weeks yet refuse to clean up, Isn't that the whole point of the permit and rangers? I also find it strange that we have to pay to camp on privately owned land where the land owner is quite happy for people to camp. Some of your staff are rude and abrupt however the first two rangers that visited our camp were very friendly. Should you continue to charge for people to camp there should be amenities provided and as such without I will not be purchasing another permit.

Larger refuse bins
Make a wider area available
i hammock camp so information re suitability of site would be of benefit
Rangers could carry tablets to check availability and let people pay there and then if not fully booked (probably no internet connection in some areas but we had to turn back from loch john to aberfoyle then head to loch earn)
Would be handy on the website to indicate that the number of people option is set to a max of four people - only by calling did I find out that it was OK to select this option even though our motorhome had 6 people in it. Also, that it is OK to place an order if the registration of the vehicle is unknown (e.g. rented vehicles). Once again I found this out by calling the helpline. I must say that the staff on the end of the phone were incredibly helpful and made it easy to sort out our stay - thank you so much it made all the difference!
We've paid for permit area (place Three Lochs Forest Drive K) but we were not able to find the place even after going 2 times on the route and asked local people. So at the end we've paid 3£ for nothing and go out of the camping control zone for the night!
It's hard to pick a fishing place before you get there ? And also when you get there the good bits are taking
The price seemed very fair and the booking system was clear. However, the ranger told us that there were two more places that we had already driven past on loop L which we were not notified that we could camp in on the information we received via email. As it's a one way system, we couldn't drive back to these. We would make it so that you booked a pass for the whole three lochs drive area and chose a space on arrival. The one way system doesn't seem necessary. The rangers were very approachable and friendly, but the system still feels like it's in the pilot phase. :)
Toilets
I would put bins on the path for dog bags & a small bin in the toilets
Buying and finding the place was brilliant, our car got broken into and belongings stolen resulting in car being towed away hence ending the holiday which was a horrible experience but the people who run the cafe nearby were very friendly and helpful.
Stay longer than 11am next day
It would may be easier for some people if the park ranger could issue permits and receipts for those who dont have a debit card.
It would may be easier for some people if the park ranger could issue permits and receipts for those who dont have a debit card.
Better marked camping areas e.g. zone A, B, C, D etc.
No improvement needed
Could be more appropriate bins. We had collected black bin bag of rubbish from our stay and it was nowhere to dispose of. We had to recycle. Which is very unlikely that campers will do after throwing all rubbish into one bin trying to keep area clean.

I'd suggest a little more information on suggested areas for specific sized groups.

This was a last minute booking and we were very pleased.

I don't think you could make it any easier.

Firkin point A was extremely overgrown and impossible to pitch a tent. One small area available the rest overgrown.

The only issue is that once you get to your designated area and see the choice of spots available which do you go for? If for example the first 2 slots of 4 are empty but you want to go to the next two and you find that they are full, you would have to go right back to the start of the route. I got around this by running to all the locations to pick best spot. Not sure how to solve this unless you precook a specific spot which may not be right for you. I wanted to say that the 2 park wardens (in same car) who stopped for a chat were brilliant, helpful and just plain nice.

Sat nav postcodes for the campsites would be good. I had to google this information for myself.

Very helpful staff [REDACTED] when I phoned to make my booking. Thank you

Be able to select the area you are in alphabetically

Very good idea to have a small charge to allow the areas to be monitored and the Rangers were very pleasant and helpful however it was obvious that more resources are required to clean these areas up as there was a large amount of rubbish including an abandoned trashed caravan with clothing etc half burned in a fire which was dissapointing the area was beautiful but messy

There is no signage in the permit area. You need signage to tell people where they are.

Only two improvement, the grass on the permit area was so overgrown pitching a tent would have been very difficult and advise campers to cut back brambles from the paths if any for the safety of their smaller children who are not aware of the danger to there eyes or the scrapes and pain of the thorns i say this because of what i saw a 3 or 4 year old being sent on ahead up the path i was couple of yards behind him and had to run up to him and bend a thick Bramble off and away from his face ,his Mother never even noticed i had to stop her child and help him. I cleared the Brambles off the path on my way back to my Tent it took two minutes with a big sharp knife. Brambles grow and spread very fast, it's easier for parents to deal with the problem if any. Wardens where nice to talk to and they asked if any problems and everything good and spent a little time chatting to us. I will book another Permit in future, we had a great time with lots of fun.

The parking lots for motorhomes should be on flat ground. The parking area is quite "hilly" so that you might sleeping isa little bit less comfortable if you don't bring your own levels.

Somebody but there tent up to close to mines

There was litter on many of the sites, which is a shame as you've provided plenty of bins along the loch road :(I also got the impression from the number of permits available for our night (39 free when I booked) that not many people had bought a permit? There were tents all the way along.

Some signs about wildlife, Just due to where we pitched our camp it was right beside an otter's den and we had a few visits from it.
more areas perhaps. They are very practical and good value.
Less litter.
More information about each permit are to help choose the best spots in advance. Information on how many permits have already been issued for each area too.
Would have liked a little more space between our camp and everyone else's
Would have liked a little more space between our camp and everyone else's
Campervan pitches made level. Even on chocs, we couldn't level the campervan fully
No midges lol
Make it easier to get permit. We were camping all around the Highlands and could not get signal to book online. You need an "off-line" version eg Visit Scotland centres/local shops. Not sure if it is possible to book via rangers - if so this was very unclear.
It would be to mark the areas more clearly. The shaded area on the map was assumed to be the area for camping but was the opposite
I'd extend the Loch Voil area to include the area that my friends and I have camped at for over 20 years. It is extremely disappointing that the area is so limited. We spoke to the park rangers and they were in agreement. I'd appreciate an opportunity to discuss with you.
We had a great stay. A lovely quiet site during the night and convenient to many locations of interest My only negative point is that the bins were very full to the point of overflowing.
Very little notice to advise of new regulations. Never seen a park warden in the two days we were there.
This list would not be long enough to fill in the nightmare experience we had at the site and with your park rangers
Would be very helpful to have rubbish bins .
You need to clearly or boldly advise people camping to take their own fire wood. I seen half sawn trees everywhere and these trees were alive. People go camping and fire is part of that experience. People will happily chop down a tree to get a fire. Advise they take their own and it will save trees and the surroundings.
Need to be clearer about where you can and can't camp, We thought we were in a permit area but turns out we were just outside it. Rangers were very helpful though. Bins would be useful too and would reduce rubbish left
We don't believe the rangers are enforcing the need for a permit where we camped on Loch Earn. There was an awful amount of litter on the shore that made the Loch look unwelcoming and not looked after.
Nothing - fantastic camping experience (apart from the midgies!)

We didn't know a permit was required until we arrived, a neighbour told us. Luckily we had enough mobile phone signal to book on the website. Better signage might help, or ability to get permit at local shop/pub

Skips for disposable BBQ's. If they're stored with normal trash there's a fire risk. Also people not using bins correctly so perhaps even a skip for general refuse would save them having to lift their arms ALL the way up to chest height to open a bin, instead of dumping rubbish at the base of the bins, I checked, there was plenty of room, so god love em, poor souls.....:D

Place was littered with rubbish, used to be nice and clean at loch earn. Now it looks like a tip with rubbish all over the shore line, bins & bags overflowing on the roadside. Maybe use the money you charge people to clean the area.....

I think it was pretty easy, with enough information. i don't think there is much to improve :)

The service when buying was outstanding, the scenery was stunning however as usual unwelcome visitors without permits intruded drank heavily all night and caused havoc eventually at 6am it quietened down and we packed up and came home disgusted

Can't complain only thing that was bad was the hike with all our stuff and fire wood, but it was great we were left our selves most the time with no noise. Could maybe do with some bins as we cleaned up rubbish when we arrived

I found there wasn't enough space to get our 2 tents together area could be doing with be cleared abit on the shore eg few big trees and heavy boulders

The rubbish bins were overflowing which meant there was litter scattered around the campsite and even on the beach. I think campers were trying to be as responsible as possible but they should be supported more in emptying the bins more frequently in high season.

Better signage regarding area. Improved access to the info about where the permit areas are. Signage that says you can't camp - we ended up camping in an area we thought was the correct location - no signs to tell us otherwise and no signs giving an alternative! However, the wardens arrived the next day and informed us we were in a no-camping zone.

Parking info on the site was incorrect we were told to park in Milton for the loch ard permit area and there was closer parking. Hiking to our spot nearly took 3 hours because of incorrect information

No blocked toilets and indoor or outdoor shower ?? provided please.

The site had exposed faeces and litter. The parking availability in the area was unclear.

Cars travelling way over speed limit gave us concern for our dogs for this reason alone we will not camp there again too close to the road

Trash can and dry toilet would be nice

A few other people turned up from Glasgow that were a bit rowdy cuttin trees up and leaving them lyin in the shores !! We tied most of their rubbish and burnt the leftover wood . Beautiful place to camp !!

I have camped several times at this location and in general the camping area has improved by less rubbish being left at the site. However, i did have to clear up bottles, cans and used bbq's which is no acceptable. Also on this stay there were several old caravans and vans that people were staying in, which spoiled the overall experience.

Could do with a quick clean up between permit holders. Spent 10-15 mins clearing up empty cans, disposable BBQs and plastic bottles before pitching up. There was also what appeared to be discarded bedding at the side of the layby. If the area was checked over regularly after each permit holder then those who are irresponsible could be taken to task. That said, our stay was enjoyable and I will hope to be back at a later date.

Would be handy to have bins on site to prevent users being tempted to leave rubbish behind.

I would like book 2 tents at once

The toilet facilities closed early, which meant that people appeared to be using the entire area as a toilet, there was human faeces & toilet paper in most areas. I ended up camping as close as possible to the water to avoid it. The area is a health hazard.

Larger areas perhaps as we have a family tent.

Be able to buy more than 1 at a time

We stayed at location L in the Elizabeth forest 3 lochs area. We stayed in a campervan only had 2 issues - first I was not aware of the fishing permit for the loch (Archray) and could not book once there due to the phone lines closed at the permit office (we arrived after 6pm for 1 night) and no internet signal so could not fish, not a major problem but I did have my gear with me just in case I could fish. Secondly there was alot of glass and nails down on the shore area from previous camp fires, we have a dog and found ourselves picking up as much as we could for about 20mins to stop him from being injured when running around. These was too much to be picked up by us so a ranger may want to check the area again for pieces we missed.

Remove the ban on wild camping. Simple.

I think that provision of toilet cassette emptying points or at least information on where to go for this service would be advantageous. It would be less likely that unauthorised dumping of waste would occur. However, the on site toilet facilities available during the daytime were very good. Perhaps leaving them open all hours would solve my problem. Overall a very good experience, I will visit again. [REDACTED]

Being able to book specific permit locations rather than just choosing what bay is free.

Nothing

Nothing.whole process was excellent.suchosen a beautiful area.so quiet and peaceful.stayed in the same spot years ago in a camper van before the camping numbers were controlled.was very noisy with a lot of litter etc left lying about.completely different experience this time.we were the only tent in the whole permit area.will definitely be back very soon.

Reduce the presence of midges somehow, maybe provide a small quantity of sustainably sourced firewood

As I bought a permit for camping and fishing and I'm a keen fisherman there are no spots there I would recommend for fishing but great locations for camping and taking in the views park rangers were very friendly and great to see there was no need about and we had a peaceful and very enjoyable trip

Some way to pay or 'book' at site.. The procedure is very clear, but there was no coverage of mobile internet to complete the actual booking

Being informed that we'd be sharing the pitch

Camping area C that I had booked had litter from the previous nights occupants and there was also a strong smell of diesel which seemed to be related to the fire the previous occupants had been trying to maintain. As a result of this myself and my daughter had to move along to a better area to camp. I realise that it can be difficult to monitor the activities of everyone through the night, but this is just one of many examples of how a select few can ruin an otherwise ideal spot in a great part of Loch Lomond. I will still book Firkin Point in the future, but it was a little disappointing that the area I had booked was rather messy and the fumes from the fire that had been there would have been enough to stop anyone camping there.

I WOULD NEVER RECOMMEND LOCH LOMOND'S TARBET ISLE TO ANYONE. THIS IS NOT FIT FOR CAMPING, IT IS SITUATED BETWEEN A ROAD AND A RAILWAY LINE, THE GROUND IS MARSH LAND WITH NO PLACES TO CAMP, WENT LOOKING FOR A CAMPSITE THERE WERE NONE WHAT A TOTAL CON, UNEVEN GROUND SATURATED WITH MUD, WATER AND OVERGROWN FOLIAGE, NOT FIT FOR HUMAN HABITATION, WE WENT HOME AFTER AN HOUR OF SEARCHING, WASTE OF MONEY, WASTE OF FUEL, WASTE OF TIME !

The areas are not clear. As South shore is a and b but nothing to say where a ends and b starts. The ranger took us to an area that was perfect to have our kids at and changed our booking from b to a which we were very grateful for.

access to public toilets would help the nearest to us was Callander

Nothing! It was all really wonderful and easy. The personal help from [REDACTED] was spot on and [REDACTED] (the Rangers) even helped us up the bank with our bikes and gear! A wee bank, hey [REDACTED] Well worth the effort for the spot.

I met people there and they said your permits are illegal and I should get my money back

Put up a sign for the area, rangers knew it was missing and advised.

Wish I could comment but we decided not to go ahead with the camping.

More bins as they were full not that taking our rubbish home was a problem but the ones there were full to brim

When buying more than one permit you have to buy one then go back and buy the next, it would be easier if you could buy more than one tent on one permit,

The area for a motorhome were very poor with obstructed views. There were other areas that would be far better for a motorhome that would need little effort. Also some of the areas for camping in a tent were absolutely ridiculous and I could not see how a tent could be erected on the ground allocated.

Wish there were more if these across the country! Had no idea about the permits until we got to Inveruglas, great idea.

The male toilet was very dirty. It does not look as if it has been cleaned in quite some time. There is a birds nest on top of the wall heater with a growing pile of birds poo below on the floor which is a health hazard. There is also numerous other bird droppings all over the toilet.

I felt very safe in your location but more information on parking would of been helpful

There was a lot of trash left behind by previous visitors. The ground was mostly stone, so setting up the tent was nearly impossible. The amount of musquitos was completely out of this world. Arriving at the location was suicidal because there was no way to walk to Leny falls, except walking along a motorway. We were nearly killed about 5 times as there was no room for walking. We were sent here by the Callander info centre, which might be the worst advice we've ever received. All in all, this was the most dangerous and least enjoyable experience in Scotland so far.

If you get permit for fishing and camping then both should have same rules on it and it would make sense to be able to purchase permit at local shops ect

Some of the area was not suitable to park on even though it was marked out an an area. There were pot holes so deep my Campervan could have became grounded. Therefore I recommend you ensure all marked sites are maintained so as they can accommodate the vans.

I think the rangers need to stop and check more often as I seen a knew a few campers who didn't have a permit and where quit antisocial but if the rangers checked more often it would put there people of and not be so disruptive to our beautiful landscape

There was a lot of glass and litter

Clearer area options on the website, I felt like I was fumbling just scrolling and hoping I had got the right area.

The toilets closed at 8 pm which made a before bed visit to the bathroom and bit difficult

Maybe better parking space

My disignated camp area was full?????? I had to camp in another zone on the beach zone C. It was dirty with litter and old charcoals

Yes, whilst staying there 2 Rangers has came to tell us that 2 boys had been camping down at the Loch and where very drunk so couldn't drive, so they brought them up to the site and told us that they would be just going to sleep and will not cause any trouble, which wasn't the case. They were fine at first then started getting really loud and very inappropriate by urinating in front of us and taking drugs. The drunker they became the more argumentative they became. We had to end up packing up and leaving, they decided they wanted our tent and to stop any more fighting we left it with them as there was a few rips in it anyway. I was very frightened by their behaviour and knew it was going to end up in a big fight between the 2 men and my boyfriend and even me and I am [REDACTED] and got really upset which angered my boyfriend even more. So we had no other choice but to pack up the rest of our things and leave. The two rangers must have had their names all I know is it was [REDACTED] and [REDACTED]. So we didn't stay the night as it was gonna end up in a fight. We have stayed in the site before and loved it, even the night before, which was fantastic as we love the area so much and have came and stayed before that weekend. We came back the next morning to see if they had left and to get the tent but they where still there and we where not going to approach them.

Lovely place , ranger's were very nice keep up the good work.

It was very easy to get the permit easier than I thought it was going to be But and this is a big but I have fished loch earn for over 20 years and I have never seen the place so empty so I think this camping ban will have a devastating impact on the local comunity

Night WC, more and better WiFi

I struggled to find my camping area and it took me a lot of driving back and forth to find it. I know i wasmt the only one as stopped to ask a few people who just said they gave up and pitched tent where they were hoping they were in right place. I did notice one sign for my area as i left in morning. Signs should be made a colour which is noticable and should be dotted along area to remind you which area you are in. As pitching your tent in wrong area only to be told to move would be a joke considering its not well signposted so people wouldnt be doing it on purpose.

Choose nicer spots. Make the ground softer, impossible to set up the pegs.

It would have been nice to have met a NPR, our vehicle was checked daily, but they never came down to say hello, unlike the local rangers who used to come and chat through our visits. We also had fishing permit and an in line survey opportunity ie feedback on what was or not caught would be helpful, rather than paper feedback which meant Ive to post it back in

All was great

I would allow additional booking for actual campsite or maybe one fee for all campsites if it's not busy. When we arrived it was after 9pm and campsite was empty but I could not book it and pay the fee because website said that it's overbooked. You should allow booking for "out of hours" for someone like us who just need to park and sleep somewhere on our way to Scotland or back to London.

I would be a little bit clearer in the description off the camping areas as the area we were camping in had a lot off falling trees thus not having areas for 2 man tents

The location was good the only one complaint was the grass wasn't cut.
Nothing - it was great! Although I saw from the website that for the area it was restricted to 6 permits. I would suggest reducing it to 4 permits for this area as it would be a slightly different experience if there had been another 4 tents in the area.
When booking for groups it would be easier to have an option to buy the necessary permits at the same time. Having to go through the buying process 3 times for 3 tents was laborious to the point I nearly decided to skip it and just camp elsewhere.
The permit area I was at was not suitable for a 4man tent
First, the process of buying the camping permits should allow to buy permit for more than one tent to avoid paying the £3 card fee for each tent and having to repeat the process for as many tent as you have. Second when we arrived the area was full of glass bottles and rubbish left by the previous people, I know that is what the system is trying to avoid spread to all the natural park, but if some kind of containers were provided at each area I think it would help with this issue. It was a great place and a great experience, and the area was big enough to accommodate the number of tents without feeling too close, but I think if we are going to pay for a permit some kind of container should be provided for the rubbish.
I would like there to be bins nearby to dispose of waste as we had to bag all our rubbish and take it in the car.
Nothing
You should be able to book 3 permits in one go instead of having to repeat the process 3 times
You should be able to book 3 permits in one go instead of having to repeat the process 3 times
Think it's a joke the laws that have and in and a real shame and insult to local businesses who are now struggling due to you greed
Unfortunately we didn't stay at his site as it was very dark, damp and wooded area very small with no view of the Loch, we were very disappointed. The two lady rangers were very pleasant but I cannot recommend this site.
Better guidance as to where exactly the first part of the spot was.
Waste bins at parking areas and possibly toilets to alleviate waste within the park in the future.
If you are going to charge for wild camping would like to see the money getting put back into the area, ie the road surface on south shore road was the worst I have seen it in the 15 years I have been camping their. If you could monitor the volume of people to the permits you are selling online, as when we arrived at 11.00am there was very little camping space left in our zone but if you looked online you were still selling permits in that area.
Nothing
We were unsure how we were meant to park - along the kerb or radially.
Lots of previous litter left in the permit area where we camped. Managed to tidy some of it up but couldn't get it all.

Why are there restrictions on where to camp. If only a small number of people are let in and vehicle registrations are taken why is it necessary. To comply we camped as directed but there were certainly other places that we would have chosen in preference, all along the main track but with a better aspect. It was a bit disappointing to be stuck behind a hedge when there was some lovely views.

There are not many good places to pitch your tent, e.g. our tent (3 persons) didn't really fit (one branch was between our inner and outer tent).

Permitted camp/wild camp areas are a bit over grown and some care to the ground to make it more suitable for more campers but I do understand the need to restrict this too

There was clearly no attempt to make the place clean and tidy

Fresh water tap.

Have portaloos and maybe bin area

Make it free!!! Otherwise perfect thank you.

Whether or not I couldn't find it on the Internet, but I wasn't sure on the different colours for the key areas on where to stay etc, however after going into the information centre, it was explained very well.

The area looked like people had left litter behind. Perhaps put some signs up for people to remove their litter when staying.

The toilets stated that they opened at 8.30am but we didn't see them open until after 9.30 which was a little frustrating when we wanted to be on our way.

Perhaps ticket boxes or more detailed maps on the website so we can identify exactly where the campsite is. Also with detailed descriptions.

things you might require like wood and a dish to burn it in, water, toilets, and nearest emergency contact details and location ie fire, police, ambulance, hospital

Kill all mosquito's within 5 mile radius

The camping areas at Loch voil are terrible some of them are even dangerous, why is such a small area available for camping when many more are available .been camping here for many years with no problem

Had no bother at camping area.did not meet Eany rangers.but it was very good camping.and fishing.I would recommend to my friends cheers [REDACTED]

Difficult to know which area we wanted, and having to pick one was tricky. The one we were told would be big enough for our tent wasn't suitable, so we ended up having to find another location in another area. If you could indicate some flexibility (subject to 'availability' or something) over where we could use our permit it would be good, as we were worried if we were in a different area we'd get in trouble! Also, if you could arrange for there to be fewer midges it would be great :)
Nothing it was all very clear and easy
Nothing - the new scheme is fantastic. Can't wait to use it again. Only problem I can see, is it is so good it will be over subscribed very quickly when people realise the scheme is in operation. Well done to everyone involved - it is a brilliant idea.
Clearer directions and markings
More bins
We were walking the West Highland Way but we're unaware of the permit requirement. We did a panic booking at Salloch upon reading signage. By this time we had passed two campsites which we could have used minus the panic. Maybe such signage upon entering National Park would be useful. We did however really enjoy the experience of camping Loch side
We were walking the West Highland Way but we're unaware of the permit requirement. We did a panic booking at Salloch upon reading signage. By this time we had passed two campsites which we could have used minus the panic. Maybe such signage upon entering National Park would be useful. We did however really enjoy the experience of camping Loch side
Very happy
Get fire pits put in place along where all the flat camping areas are. Get better signed post and make it clear that you are going into a camping management area
I would have more areas that need permits, parts of the permit area we felt were unsuitable to camp as it was in and around trees. As a rule of thumb we tend to stay away from trees as they can create a risk of falling branches etc, however that is unlikely. We also went camping with the aim of fishing Loch Lubnaig so we wanted an area that is next to the water hence why we ended up camping in a nonpermit zone on the Friday night. I feel that there was not enough information or it was not clear enough that there is permitted campsites. I booked the permits on a mobile device so I'm not sure if there was an issue with compatibility.
Bins on site needed Cars go very fast maybe speed limit signage needed
More signs to identify the area
What parking ticket is needed, if needed should be more easily understood.
We did not stay in booked area as I had booked wrong area. It was not clear that Falls of Leny was not main Lubnaig area. We wanted main carpark at Loch Lubnaig and were told that I had booked Falls of Leny instead. I do not think that was clear when online booking was made.
It was very simple.

The fact that it is not signed posted great could be hard to find the permitted spots but as I know that area I knew where it starts and finishes.
Better detail in the area and better signage at camping area
Camping permits should be for people who are just camping. I agree with the camping permit but not if you purchase a fishing permit. Campers used to be free while fishers had to pay why should fishers have to pay twice
More fixed picnic tables close to designated camping spots. Consider providing fixed camping pods which can be used all year. Would be happy to pay increased nightly permit fee for this.
Only that although the online info is helpful we couldn't get an internet signal to book online when we were in the area. If I hadn't met the rangers at Tarbet I wouldn't have known where to call. The number on the website put me through to The Trossachs council earlier in the day. Possibly the number is on the board at the laybys, but we couldn't find it, The rangers were very helpful though.
We stayed at the north shore 2 weeks ago and loved it, however we decided we would try this week and found it to be quite dirty compared to the north side
I was not able to recover the booking details on the web site once the booking had been made.
Toilets could be more cleaner
Only drawback is trying to find 4g or wifi. But the nice man at arrochar community centre let me use wifi
the particular site i stayed could be improved, the ground area for motor home parking could be gravelled to highlight the area and also make a cleaner less muddy experience. some of the shrubbery could be trimmed to give a view of loch achray.
Lots of rubbish/litter which was off putting - designated bins were all full aswell.
More bins for rubbish , wood for camp fire..
Nothing. The whole experience was a success.
Nothing. All was great!!!
Stayed Loch Venachar South Shore. We felt the actual permit area wasn't very easy to work out regarding where it started and finished, resulting in us pitching up outside permit area by mistake
More frequent Ranger visits. There was a rather rowdy family camping beside us.
It would be good if you had the option to pay via paypal to make it quicker to book. Also I think there should be less permits available. We stayed at Loch Earn south shore area B and when we booked at 8pm there were still 22 places available, but when we got to the area there were quite a few tents already. I think with 21 more the area would have been really badly crowded. If the idea is to reduce impact on the environment then there needs to be a lot fewer tents.

beach cleans required in some areas,when arriving, rubbish present from previous campers lying about

The hours of 7 p.m. to 7 a.m. mean you have to get up very early in the morning to leave the site if you have a motorhome

It was quite dirty, I expected beautiful a wilderness with an isolated feel, it was like a tescos car park with people everywhere and litter. It was a beautiful spot but the area just seemed reused time and time again. Obviously a very popular area but by putting in place a permit area probably restricts a lot of space where people can spread out more. Plus is £3 really worth it? Surely it's already put people off who don't want to pay but it's also cheap enough to attract the clientele who would leave litter etc, surely by charging people automatically expect a service therefore feel less inclined to pick stuff up.

Easier access to the permit area by public transport with bikes on board. One of our bikes broke down on the way there meaning we could not get to the permit area the first night.

A group of us booked permits for the site F but when we arrived we found the site being (almost) fully occupied by a griop with 5 tents who did not have a permit for that particular site but were allowed to stay by Rangers regardless. If you aspire to operating permits system then you (as the NP) need to stick to the rules - people who book a site expect to camp on that very site and not be sent somewhere else.

Map on Website: not detailed enough! Ranger [REDACTED] will explain our situation. I require a full refund for ALL 4 permits!

I feel you should state camping spot ie South venacher plot 2 this way depending on how many are camping they could have spot they are looking to book on a first come basis,this would make it easier for working people like me who arrive late and have to take what is left

Part of campervanning is going with flow and presenting at sites without forward planning. It would therefore be helpful if better info and range of options on site were available. Online and telephone options were not available due to poor reception. If you could also do something about the midges we'd be back every weekend - you have a glorious park!

Clearer indication when booking which area the permit covers

really annoyed to find human faeces in the parking area (site N) This quite put us off future visits.

The description of the area was not accurate, there was not a lot of places to camp, especially with a wet weather. The area is full of mitges, information which be could useful to precise.

More control of other tourers staying overnight without a camping permit.

Motorhome area said 'No parking'. Would have been more clear if it said 'Motorhome Permit Parking only', and instructions on how to get a permit for all the good people who turn up in a Motorhome out the blue, maybe not familiar with the need for a permit. It felt more like a carpark beside a park than a rural area, but maybe Loch Lomond always has. Many thanks folks. :)

Wish the permit area had toilets and/or drinking water.

By providing an area that was fit for purpose. Some of the areas could not be accessed because of piles of gravel/ road planing a other areas were in areas of deep puddles. I asked the girls in the cafe of where the site was they were unsure but said that I could park on the car park. We chose to move onto Oban and caught the last ferry. I understand the need to manage the region effectively but you need to improve the facilities for campers. Previously we parked nearer Luss adjacent to the shore near and a picnic BBQ area where we had no problems with anybody and left the area as we found it and did a bit of litter picking left by others. We have stayed over all parts of Scotland including the Outer isles and always used camping sites when available and have found them to be very good it seems a shame that your recently introduced camping arrangement is not up to this standard.

I had wanted to book to stay in two different areas, but this option didn't seem to be available online, without incurring an extra £2 charge. It's not easy online to get an idea of how the permit area looks, area k is just a pull in off the track, so not an overly attractive stop, although it's peaceful. There were better places for a motorhome i.e. Fishermans car park could easily accommodate a van. Perhaps choosing your own pitch when you arrive could be an option on a first come basis. Apart from that, I appreciate that we are able to stay in such beautiful places and fully understand why you restrict camping in these areas. Plus the wardens we met were extremely friendly and helpful.

Advertising could be improved.two or three vans arrived unaware of the need for a permit.

Clearer signage, better information on the ground regarding parking and car park info. Many areas have no signal for internet or website info. Increase awareness about the new bylaws

It was a really good experience! Bins would be useful even just at the toilet area

Went for fishing and pitch was miles away from water, waste of time and money....never again

Having called at the beach site (I booked there as well but wasn't sure about its popularity/ space) and been shocked by the amount of rubbish I moved up to Tarbet Isle. Directions were excellent. However, the first potential pitch I found had toilet paper and excrement beneath! I went no further and moved out of the park area. I am now in the Hebrides enjoying pristine sites at little/ no cost. I fully appreciate why the permit system is in place but fear new visitors to beautiful Scotland will be appalled by the standard of sites on Lock Lomond and leave with an unjust impression. Please, charge more and clean up the sites regularly or provide long drop toilets and bins - look to Estonia for similar sites that work wonderfully.

When I arrived at the site it was filthy; discarded BBQs, beer cans and old fires containing rubbish. At the centre of the site is a shrine to Ma and Pa complete with flowers. No other camper was there - perhaps understandably. I chose not to stay and moved up to the island campsite - I had also reserved a pitch there in case the beach was crowded.

Permit area doesn't look same as the pictures and no easy access

All night access to toilets

Camping zone H was overgrown and not in a good location. We had to find another spot further along the drive which the ranger was ok about considering we couldn't camp there.

It would be nice if the camp area was cleaned of the litter that was laying around.
Clearly marked areas for car's and motorhomes
Level out area it's a mess more like a tip than a camper stop pitches were not numbered at all as we were tolled they would be very disappointed
Wish the toilets nearby had been open a bit later, but otherwise it was a lovely spot
I was a little disappointed in the location as it didn't look onto the loch, but was set in amongst a tree area (with lots of midges). But my main concern was that there were no toilet facilities at all since we arrived after 6pm - our camper doesn't have a toilet so we ended up not staying overnight, which was a great pity and defeated the purpose. If there was a way to deal with the toilet situation I'd do this again.
I would make each area for a single permit. We had booked both spaces so we're alone. Don't think I'd like strangers so close to us though.
The whole experience was amazing
Grass area to be more grass instead or hard standing for tents
Considerably clearer and easily available information as well as clearer signage from the roads.
Just two things. 1. It is impossible to find designated area when drive. The board its beautiful but small. We stayed at "I" and from road u can see it is Fisherman car park. When u leave your car, then u can see the board with explanation it is three lochs forest drive I. I would be easier if there is bigger sign A, B, C etc. 2. Small improvement to booking system. It is impossible to buy many permitts at ones. I have booked the whole area for bigger group and I had to made 9 reservations.
The rangers did their drive past about 8. But after that loads of people turned up camping obviously to avoid the £3 charge. Maybe a later patrol or early patrol would stop this? Some litter bins in the car park might stop people leaving rubbish behind.
The Lochan Maoil Dhuinne camping area is wonderful, but we couldn't locate the first of the two paths (one that's closer to Balmaha) – the path was overgrown by grass and weeds. Otherwise - wonderful and marvellous location!
Camping area was very rocky and sandy so hard to put begs in for tent.
Easier acess for the car to cross the Gate. Otherwise great Idea!
It was a bit unclear which part of the car park we should be parked in when we arrived.
The permit area I visited was a gloomy gravel storage area around the back of the parking and zero views. I stayed for a couple of hours then moved on.
The signs were almost none existent we called in at Tarbet and there was not a single sign to be seen I believe the idea to be very good but it needs more information at the sites and more checks to make sure people adhere to the rules

Only more detailed information on how to find the site and also on where to park nearby.
We find it very difficult to find the correct route to the campingsite. When we got a map of the area, from the national park ranger, it was a big help.
The permit areas need to be better maintained as finding a decent bit of ground to pitch a one man tent was not easy or obvious. There was a fair amount of rubbish on the shore which I cleared. There are no bins in the area but I understand that by leaving a bin it encourages waste to build up. I hope the money generated from these permits will be used to improve facilities in the future.
We did not manage to find our permitted camping area. It was poorly waymarked and we actually had to ask in a local pub as to the whereabouts of it. Upon asking they replied that they had a lot of people who arrive at the pub with the same problem as we had actually overshot the area by approximately a mile and a half. returning to the site wasn't practical because it was now too dark to put up a tent and be wandering around trying to find the site. Our friends were left with no choice but to spend £140 on the only remaining room in the local hostel. We were very disappointed and they to spend a large amount of the money they had budgeted for the week.
We did not manage to find our permitted camping area. It was poorly waymarked and we actually had to ask in a local pub as to the whereabouts of it. Upon asking they replied that they had a lot of people who arrive at the pub with the same problem as we had actually overshot the area by approximately a mile and a half. returning to the site wasn't practical because it was now too dark to put up a tent and be wandering around trying to find the site. We were left with no choice but to spend £140 on the only remaining room in the local hostel. We were very disappointed and had to spend a large amount of the money we had budgeted for the week.
I go to loch earn all the time I have never seen it so empty this £3 is killing the loch it has to be changed I'm thinking about not going back now
More bins
It was easy, convenient and friendly
I feel it would be better to have the opportunity to book a permit on arrival, We arrived in the location that had been pre booked to find that we couldn't park and had to move on. We then didn't have signal to buy a permit for another area so continued our drive and camped outside the permit area Sadly, we will not be staying or will we recommend the permit area to others A great shame
Improve the permit areas for camping. Some permitted areas have NO camping spots at all, I think spot L on Loch Drunkie for example. Some spots have a firepit. There should be one of these at each designated camping area.
I think there needs to be more permitted areas on better ground! Lots of it was not camp-able ... gravel beaches!
Nothing was great

Have a option to pay a ranger rather than having to pay online / on phone (signal wasnt good and had to drive a good distance to be able to call) and i stayed at site L on loch achray and the only access was a very steep slidey slope so meby a very basic staitcase or step platform

Pick a dryer weekend

Better site map provided about the location of the wild camp site (Lochan Maoil Dhuinne). Some way of buying camping permits whilst you are out walking/ on expedition eg. through an honesty system as the unmanned campsites, through a registration point at the campsites, or through a list of local shops where you can buy the permits from.

refunds!! I turned back and went home due to heavy rain and didn't make it to the permit area. I shouldn't have to pay in the first place to camp on God's green earth. It belongs to mother nature not the national park! you are just being greedy money money money!

The stay was wonderful! Beautiful location very well maintained. My only thoughts were why the toilets were closed at 7pm. I would have happily paid more to have had the toilets open, I understand that this is wild camping, but if the toilets are there anyway surely it would be better for them to be open.

Facilities- water etc.

There was information to inform you how not to disturb the wildlife which is good but would be great if there was a little more information about the wildlife that live around the camping areas either buy sign or by computer document.

There was information to inform you how not to disturb the wildlife which is good but would be great if there was a little more information about the wildlife that live around the camping areas either buy sign or by computer document.

Improve camping area

Improve camping area

I found the website very easily but wasn't sure exactly what to click on to book.

There were better areas available near to the one permitted. With very little work there could be some very good areas available which I'm sure people would pay a little more for. Could one bay in the car parks not be a designated area. No problem with a stipulation of no parking until the drive closed to public so not taking up a parking space.

Better maintenance/cleaning of toilets and keep them open at least until 10pm.

When we arrived the first time we did not know about the permits being in place but was easy to buy before setting up. My only concerns are that, should we buy a permit in advance now that we know, and there are non permit holders there and we cannot camp, who would we contact? As there were some potential non permit holders just along from us. We always take before, during and after pictures in case there is any mess after we have left anyway.

The permits should definitely be able to buy/book in the visitors centres! Please. Reception is often very low which makes it difficult to book "on the road" as we did (not knowing about the permits you need for wild(!) camping). Also the information display on your homepage for the booking could be optimised/improved e.g. alphabetical order or fly-out menus for different areas (as Loch Venachar's different permit areas). But: the camping in the area is absolutely wonderful!! :D

Provide information about how to get the permit around the area if needed, ie in a visitor centre nearby. It didn't seem very clear that there was an option to do that on the website and we extended our stay.

we did not stay - plans changed - but £3 was not a lot to loose so worth booking incase we needed to stop - weather not v nice and had had too many midges on Skye to want to see any more on Lomond! I booked from home and found place on google maps- not sure how easy/quick it would have been to do it from a phone on poor reception

Did not meet rangers, however police attended checking permits. Think it would have been helpful if camping pitches were easier to identify.

When I first heard of the new permit system i have to admit I thought it was a good idea but now after using the system I dont think its good at all. This was the 2nd time I have used the system the 1st was in a friends name when we were camping together. I feel the camping permit system is unfair on people who have been camping for years and not abusing the land. Unavailability of areas which we have been going to for years is very disappointing especially when fishing. I feel that the wrong people are being punished through this system. The rangers arrived just as we were packing up, they never approached us or asked any questions just sat in the car and watched us until we left. Maybe with the new system it would have been good to get some first hand feedback. I am happy to discuss this further with anyone.

The £3 I paid for camping I think it should have went to the improvement to lochearn. Wherever you camp whither it may be lochearn loch awe the money should go to that particular loch

The £3 I paid for camping I think it should have went to the improvement to lochearn. Wherever you camp whither it may be lochearn loch awe the money should go to that particular loch

to supply a bin at the picnic area at the top of dukes pass

Staying in a permit area but disappointed with the new camping arrangements as we went to the same spot for years, looked after the spot and also made sure others didn't abuse the area and cleaned there mess up after them, as you would expect anyone to do.

Permit area Firkin Point was completely inadequate for my size of motorhome (7.5m). The car park consisted of ordinary car-size spaces. Information regarding any vehicle size restriction was not given, nor was the size of my vehicle asked for when booking.

Me and my group camping had purchased all the permits for the area. there was people camping next to us on both sides! why should we pay for permits when others don't.

The camping area we stayed in was very rocky, so when we where trying to put the pegs in the ground we struggled to find sort ground that it would go fully into. Apart from this we had a fantastic stay with beautiful scenic views.

Stayed at 2 permit camping areas in last 2 weeks . Areas have been fab ..but this one had a lot of rubbish left from previous people . Shame not everyone treats it the same .but fantastic site

Being able to check your permit by logging in online. A map at the site showing the pitches. Unsure where to pitch the tent.

The location I stayed at (Culag) was an absolutely stunning location. Unfortunately, the site was littered with trash, which didn't seem to bother the rangers that visited me (they were otherwise very helpful!). Although the primary responsibility should certainly fall on campers to keep the site clean, it seems that the least the rangers could do would be to ensure that it is litter free for the next visitors; 5 minutes with a trash bag during these routine visits would be all it would take!

none it was so easy to book online

Great. Stayed at rowardennan. Would be good to make it obvious where drinking water is located. I took some out an external tap but a sign would be great to fill me with confidence! Otherwise stunning site. Quiet.

Satisfactory as it is.

Can't think of anything at this time

More litter check

Didn't actually stay at Firkin Point as we made a mistake and ended up on the wrong side of Loch Lomond - oops! Decided to carry on with our journey and stop at a camp site.

Buying the permit was ok. But the area had a lot of broken glass and rubbish. We were camping with toddlers so it was a bit of a worry. I think that because so many people camp, large bins should be provided at the parking areas. This might encourage users to bin their rubbish. I had to sit with a large bag of rubbish at my feet, which was ok but i can see why some might not do this.

More sings to mark the area of camping

you could mark out clearly alongside each camping zone where parking is available.also as we were hammock camping and just guessed that there would be trees in our zone, it would be more helpfull for hammock campers like us if the zones were described as fit for hammocks as well as tents/campervans..


It was slightly annoying that there were people there also motorhome camping that didn't buy permits. they arrived later than when the ranger was there

I think that the number of spaces for motorhomes is too few and I think you could be less restrictive about where a motorhome can be parked. There's plenty of room. I'd like to pass on my appreciation about the Rangers. they popped by and were very friendly and helpful. It was a good experience and we'll definitely be back

I'm sad that it has come to this, but I also understand the necessity due to scumbags making a mess in these popular areas. However I do appreciate that the price has been kept reasonable, and the online permit system seems to have been designed well. How about a ratings system whereby those that don't make a mess and look after the site receive future discounts, and those that make a mess receive a black mark (and increased price)? I also noticed there were only 2 permits left at the site, but probably a bit more space than that.

Permit area not properly signposted from the road

A few more gravel areas we came home early because we couldn't find a bit that wasn't swamped with water

Well we did not have a creditcard ourselves as being a student so our parants helped us out. So a paymethod with something like Ideal would be nice. Also the place where we stayed had quite some trash thrown around the place. I know you can't quite prevent this but, I just wanted you guys to know this so your rangers can act accordingly against the people littering those beautiful places. All by all, we had a great time and we will most definitely do this again. Thanks for granding us this awesome experience. Greetings, Two  Wanderers

Signs clearly marking where we could or couldn't park. We avoided anywhere that clearly stated no parking & that was marked as a passing place but still weren't sure if it was ok to park where we did.

Can't think of anything at this time

On our roundtrip through Scotland we stayed twice at permit areas. The first stay was at Loch Earn where we wanted to book the permit after we arrived. Though we were able to gain information from the mentioned internet site, we were not able to book a permit. There was always an error occuring saying that there is no space available. We visited three sites at Loch Earn this evening and there was no other car or tent. So we stayed without paying but made a screenshot from the non successful booking to show it to a ranger if someone whould show up. The second stay three weeks later at Loch Lommond was more successful: we then were finally able to book our permit. We think it's difficult for visitors with foreign mobile contracts to book a permit. Not everybody is able to go online abroad. Furthermore the need of a credit card is maybe difficult, too. Not everybody is using a credit card. Besides there are costs for visitors with foreign credit cards for paying in non €-currencies. On Loch Lommond there was e.g. a pay and display parking machine. The use of this for the permits would be helpful.

The area we booked was ridiculous! You couldn't not pitch a tent in 75% of the permitted area. The rest was already booked AND somehow the site offered additional spots. We couldn't even book another area due to no internet and no available ranger.

show pictures of camping site

Brilliant system. Sensible and reasonable.

To clearly state what size of motorhome is accessible, as our 7.4m unit was clearly unsuitable for the standard car size parking spaces!

Why distinguish between tent and motorhome areas within 3 Lochs Drive? Areas marked for each would quite often suffice for the other. Examples - Area L more suited to tents as they can get close to shore side, motorhomes very restricted view. Area E seems completely unsuitable for tents whereas excellent for motorhomes. No map of the whole 3 Lochs Drive camping areas on arrival so very confusing at first. NOT happy that the drive gates left open all night, as people just driving in/out and through until about 10:00 making us feel uneasy.

Longer toilet opening hours

Thought it would be quiet with permit camping ,busiest ever seen in last 20 years,cars crammed in like sardines.

Thought it would be quiet with permit camping ,busiest ever seen in last 20 years,cars crammed in like sardines.

Show each zone and how many permits are available in total. A large group arrived camping and fishing during our second day and camped overnight, additionally specify that livestock are in the camping zones. A herd of cattle were in the campaigns by zone and I would not normally camp where livestock graze. A contact number for the ranger service would be useful to report unauthorised camping.

I think pitches should be numbered so you are able to find them, im very upset with our experience as we couldnt find our spot and ended up returning home, very disappointed and i was planning on booking with you in august but now im unsyre

we originally booked Point A, on arrival, we met a family who were pitching up a large tent who said the rangers placed them there. We had paid for the spot and there was certainly not enough room for another tent. No way of contacting rangers at the time of arrival, so we moved to point C.

Me and a few of my cousins were looking for a spot on Loch Voil. After being told by the Park Rangers (who were really polite and helpful) that there were restrictions on where you can camp in the Parks now, we couldn't find a spot big enough, and moved on to Loch Achray to a spot, which when looking at the map provided by the Rangers we could have sworn was within the permitted zone. Come the next day (and a few beverages deep), a different pair of Rangers (one of them was doing all the talking and playing bad cop, while the other stood back and smiled like a twat) show up, to advise that we are on the wrong spot and that we'd need to move on. We had all been drinking and wouldn't be able to move our vehicles so we couldn't move till the next day. So long story short, if any of us gets caught camping "illegally" in the Parks again we would be fined. The new Park management system is still having some teething problems, for example, the maps that the Rangers had out are not the easiest to make sense of (and the rangers will admit that themselves), the signs they have put up to show the permitted camping spots are difficult to see while driving, as the roads are mostly tight and windy at the side of the Lochs. Also the permit zone at Loch Voil really doesn't allow for more than one or two small tents, and are far too close to the road to be considered safe, especially for young kids. I love the Trossachs and Loch Lomond, they contain some of the most beautiful sights I have set eyes on, and I do understand why these restrictions are in place, however these changes need to be better communicated, and the restricted areas need to be better sign posted. Something as simple as a 'no camping for X miles' sign which actually looks official, and making the permit zone sign stand out a bit would maybe help, considering they are currently a half meter high and painted dark brown, with no reflective surface to draw your eyes to it.

Firkin Point was not wild camping just a busy car park. It would be good to have areas with no toilets and no facilities away from general parking areas. A modern motorhome is fully equipped.

Go somewhere else to camp

the roads aren't in the best condition, ended up with a puncture.

If the toilet facilities were 24h

NOT a good place to camp. Far too many visitors. it felt like we were in a zoo. people standing on the cycle path staring at us.. and Worse.. people walking RIGHT past our tent like we weren't there.. even stopping at the tent having conversations at All hours ! TERRIBLE experience ! NEVER AGAIN !

The camping permit area boundary for Culag (beach) is a rocky beach which seems uncampable. I'm not sure if the permit area is a mistake or you are expected to pitch a tent on a pebble beach

Increase awareness of such opportunities!

Better looked after camping areas for the money being paid. Commit to the permit system or do away with it.

Making it a little clearer on specific areas that are included.

Provide some rubbish bins

People without permits do arrive in the evening.

More sign posts along the route saying which was the designated camping area. We had to drive down a few lay-bys before finding the correct one. We found it more by luck than anything

Was mess left by people before

The facilities on the premise were all locked up by 8PM. We ended up paying another camping site for the same evening just to have access to toilet and shower.

I walked the rob Roy way. Would have been nice to get some info on how to reach the booked place from there. I walked few miles extra on the road because it was not clear to me

We could not find out camping spot! We ended up camping in the wrong place (I) we did discover where we should of camped the next day after the rangers explained but as no reception or ability to look up on the map again once there meant it was a bit tricky. The rangers were super helpful and lovely about our bit of confusion!

The places we actually really did wild camping in the rest of Scotland, we never saw litter or something on the camping spots. I think because of the permit many people think they "can just throw everything in the nature" because someone will pick it up for them. Very sad. And on some spots were bins missing

As usual we stuck to the rules, respected the area but unfortunately our neighbours didn't. They had 2? motorhomes plus a caravan (towed by an older vitara) (They arrived on Friday, were still there when we left on Saturday) They played music and were shouting past 3am, their torch kept shining near our tent. You sit there and wonder if something will happen but thankfully it didn't. They were even urinating near the loch later at night. I'm positive they didn't have any wood at the start of the night as the guy came over to me wanting to buy the wood that I had bought in St Fillans village store that was a tenner (that store saved the trip as we ran out of wood!, plus we had lunch which was great). I explained where I got the wood and he said he or his son couldn't drive as they had already been drinking, anyway later at night they had a roaring fire and sent 2 of their sons (both under 13 I'd say) to break off small branches (near us) to get it going. they also had 2 fishing rods that were rested on the shore waiting for a catch, so I don't know if anyone checked if they had permits or not. Overall it didn't affect our experience and we will come back without hesitation, just letting you know about how others don't have the respect and it's frustrating. I hope they tidied up after themselves! I think the only thing I would suggest is maybe on the camp area plaques have a wee description of how far the nearest town is for food/wood/supplies because obviously phone signal can be a problem for people(to get internet). You could even bundle this information in the PDF confirmation permit document that is sent.. probably easier I'd say. Kind Regards, [REDACTED]

More places on some loch as when I now try to book up it's always full.

Would be good to have road signs on the approach to each layby giving information to identify what permit it related to. There were signs once you pulled into each layby, but nothing obvious from the roadway for quick identification. This would prevent vehicles pulling into lay-bys unnecessarily and prevent vehicles slowing down on the roadway due to drivers being unsure if they were at the right location. There were no there issues. Area was clean and bins emptied. Rangers were friendly.

I have responsibly fished and camped all over the national park for 20 years and I feel there should be more "wild camping" areas allocated. I think you may be overbooked very quickly in the good weather as anglers will all be heading to the same management zones near the water. the biggest fault with the booking a pitch service was I was being asked how many adults and not how many tents, this means if I need more than one tent I have to rebook another space and as it's 3 pounds per tent and not 3 pounds per adult it would make sense to have this option. I love the trossachs and will continue to camp and fish here all my life, I hope this feedback can help you with your new system.

Once on the forest drive, we did not find it very easy to interpret your maps to find the designated areas for motorhomes (areas for tents seemed very obvious). It would be useful to indicate this more clearly and to include distances on your maps around the one-way track so that you can gauge how far to go and where designated areas end more easily. We were travelling [REDACTED] had got held up by roadworks and were concerned we weren't going to get there by 4pm but luckily we rang up and the friendly and helpful person who answered told us we'd be OK, which was very reassuring and eased our stress! Thank you! The area is very beautiful and well-managed with a good quality, graded track - we were impressed. It is great to have some choice about where to plot up and to control the area so that it is not over-crowded.

For starters, it would be great if you could actually pitch a tent in the area you buy. As you can probably guess, we did not spend the night at our permit area in Loch Lomond because our permit area was all trees, with nowhere to pitch a tent. I understood that it would be difficult to find parking at our spot (which was fine) but I never imagined that we would find it difficult to pitch a tent there considering it was a permit area. It was actually ridiculous! We also had to trek through the woods to our spot which was not mentioned in the description. After we realised that we could not spend the night at our spot - which we were really looking forward to doing - we then had to drive around in the dark trying to find another camp site because the one we had bought was completely useless! We eventually found one but it was nowhere near Loch Lomond. It also charged us £10 each to stay there! Not only are we really gutted that we never got to spend the night by the Loch, we are completely disappointed by the pitch and how it was nothing like what we had read! So cheers for nothing but hassle Loch Lomond!

Nothing. The Rangers are a super bunch of people and I consider that in them I have made some new friends. It would be nice to be able to put faces to names of the people in the office who deal with the bookings as they also were so helpful. If it is possible maybe try to get them out and about occasionally.

This contradicts the right to roam and when purchased you can only camp at that specific spot which we changed our mind on through time so tried to camp elsewhere but was moved on! Ended up paying again to stay on a camp site. This new permit law will only deter tourists from the area in my opinion.

Couldn't book another stay, session was blocked. Phoned in spoke to [REDACTED] and was told to park up in lay-by with motorhome.

Better signage to indicate camping areas

Fresh water tap and chem toilet disposal would be a great help
we couldn't find our permit area so we camped in another area, would be good to have clear signs for all areas
More spots for camping on the beach. More of a walkway to the beach. Awareness of where to fish i.e signs
I would ask that park rangers give a little more privacy, I was sleeping in my tent on Sunday afternoon and got quite a fright when 2 park rangers opened my tent right up and stuck their head in, Although I was sleeping I feel they could have shouted from outside my tent and had no need to invade my privacy inside my tent, I could have been sleeping naked for example. I know it is their job to check permits etc but I bought 2 tent permits before arriving and we were the only 2 tents there so I am sure they could have checked without disturbing me nevermind invading my privacy.
When we booked online we could only book one booking and we needed two it would be good if you book at party booking on line , we got it organised when the rangers came round both were very helpful. It would also be good if each pitch had its own number u could book
Hi, unfortunately I was joined by around 20 17-23 year olds who drank the night away and who were extremely loud. No Ranger showed up all night and so the group got away with whatever they pleased. In the morning they left a horrible mess - tents, sleeping mats, clothes, alcohol, food, barbeque still burning, etc, etc etc. The improvement I would recommend is for the Rangers to actually turn up and enforce the bylaw.
My partner bought fishing permits for Loch Drunkie from the fishing tackle shop in Callander and the owner told us we don't need permits to fish Lochan Reoidhte , we learnt the next morning that we shouldn't have been fishing in Lochan Reoidhte. Perhaps the person that supplies permits should be informed of this.
Not having the permit areas - this seems like an attempt to discourage people from experiencing the outdoors. That said, the park ranger on Inchcailloch was an absolutely brilliant guy, very friendly and knowledgeable.
Some of the permit sites were a little uncampable
Litter was everywhere, not enough bins for what seemed like public waste.
Paying for the permit on arrival at location
I am more curious to know if the permit money is going to be invested back in to the national park area ?
more description on how to reach the camping area and where is safe to park the car.
more designated pitch areas
I have sent you an email about the mess of the area when we arrived, we filled 3 bin bags of mess that took us an hour and spent another few hours trying to pick up all the glass, which we didn't get as my dog ended up with a laceration to his paw and the ground sheet of my tent ripped.

I have sent you an email about the mess of the area when we arrived, we filled 3 bin bags of mess that took us any hour and spent another few hours trying to pick up all the glass, which we didn't get as my dog ended up with a laceration to his paw and the ground sheet of my tent ripped.
A bin would be great
Portable toilets.
The area we were given was nothing like it looked on the map it was just a dusty gravel cut out in the road everytime somebody came past we were covered in dust we paid for 2 nights but after the experience we had we moved on the following day one night was more than enough we have been all over scotland and love it but will not be visiting that area again as nobody appears to observe the speed limit
In the area there is no mobile signal so to stay an extra night one had to drive out the Glen to go online. Would it be possible or acceptable to pay in cash should a ranger visit if you want to extend your stay past the initial booking?
That there would be more toilet blocks in the park
Only complaint is speed of traffic through 3 lochs drive. In some cases very fast and not from boy racers ! Also - give us more choice please . Many spots that could be used but are in blocked off tracks . Bins ?. Would be nice .
Very hard to find an area to actually pitch a tent, most of the ground was stone / hard gravel. Small patches for tents on slopes of a hill. Site said 8 pitches available, struggled to find 2 areas for a tent, maximum 3.
I felt the rangers were very friendly and caring however the police were rude and intimidating especially with young children about! My friend tried to book a pitch on the Saturday night but was unable however we were the only people on the whole site!! Not sure it's the best way to operate.
Get rid of permits entirely. Scotland is all about wild camping and this completely takes away from the experience and turns it into a shambles.
Rangers were nice however police arrived and their attitudes towards us made us feel quite upset we had children with us and they ruined the atmosphere by making us feel like we were a problem! No need for it!
More police/park ranger presence especially late at night
Signpost for start and end of zones would be good.

The area designated for camping wasn't ideal for camping, with very limited flat areas with short vegetation. Either side of the designated area had good spots for camping! The area we were eventually forced to take (we had 2 tents) did have limited flat grassy areas, but meant that you had to pitch your tent over an old fire pit, which frankly were dotted all over every camp site. We eventually chose a flat area which would eventually become inaccessible due to bracken, but we had to clear the area of rusting beer cans and bottles before we could pitch. You should consider banning fire lighting (could permit self-contained BBQs and camping stoves), as these are intruding on available camping space, and we saw folk breaking off dead wood from a growing tree, presumably to use as firewood, so the firewood rule is clearly being flaunted. The police visited the camping area twice, so well supervised. If people are paying to stay there, you also need to make sure the camp sites are regularly cleaned and all litter removed (possibly removing evidence of fire pits too?). In principle, we agree with the process, but was disappointed overall.

It would be convenient .. I know this may be difficult but if potable water was available at a few locations .. e.g at the public toilets. Or good information on where to source .. We have used your service before, the one down side is the gates locking early, sometimes members of my group are due to arrive later and this makes it difficult. The park rangers I met were very friendly, felt like there were there to help not just to patrol. Wish I could remember the guys name . But thanks for a wonderful experience . I know there has been some negativity from wild campers about the permit charges . But I'm more than happy to pay knowing that I will have a pleasant experience.

Been coming here for years both in my caravan or in our tent always bring my own firewood and remove all rubbish I used to get annoyed when arriving sometimes and having to remove other people's rubbish.. Think this is a good idea having to book ur permit people might look after our beautiful countryside a bit better now when you are having to actually book your spot..

More Park Ranger presence: At around 9pm a large group of people pitched and made unbearably loud noise to around 6am, resulting in a spoiled trip. I didn't fully agree with the camping laws but I can understand their requirement. If the byelaws are going to be enforced, causing those who do respect the environment to suffer, then the rangers should be doing more inspections.

There was a group of teenagers that showed up after the ranger station closed, played loud music and singing IRA songs till at least 6am, running a fire and generally making a nuisance of themselves. Any improvement would be related to having a way to deal with groups that didn't have a permit but knew when to arrive and leave to avoid park rangers and were intent on not following any of the park rules of respectability.

Rangers on a regular visit would have helped. Once I was parked up, cars then thought the 'No Parking' was a free for all - perhaps should read 'permit holders only'

Getting a camping permit at the local shops when I get my fishing permit

it would be more helpful if the permit area was clear of debris and to help prevent fires and damage to the ground, maybe build some permanent fire-pits.
when the rangers appeared they informed us we were outside the zone and asked if we seen 'brown signs'. we didn't. we presumed any part of the loch was valid other than those areas historically marked by private landowners. we've been camping on the loch for more than 10 years and know the area well. It seems absurd that the area we camped which is one of the best spots is outside the zone...May i suggest signs are erected at the obvious spots where campers might camp if they are outside the allocated zone.
I never arrived until around 17:00 but the area was very messy, not sure if it was from people earlier in the day or the night before but there was a lot of mess lying around.
I recommend that the park rangers go around all the campsites in the evening to make sure that nobody who doesn't have a permit has taken a spot. We had a large group of extremely loud party campers, with no permit, staying at a site a few hundred metres from us. They were using a chainsaw to cut up a fallen tree and were drinking and shouting until around 4am. They arrived at around 8pm. It ruined our experience and could have been avoided if park rangers checked the permit areas in the evening.
We never stayed, couldn't get our Tent Pitched due to wind and ground was solid. Can we have our permit credited?
When asking for the directions at the info center these were quite unclear. Park rangers later on did not know about it. Said it was quite new. The first ranger in the info center spoke about a wooden post without a sign. This was a huge wooden post. She did not indicate this making it unclear to me when I arrived at the place. Once at the place there was only room at the beach to set up a tent. In the wood area there were no clear surfaces. Not even for a small 1 person tent. On the beach there were tons of glass. I'm quite sure I wasn't able to pick up all so I'm unsure if I ended up puncturing my tent. Luckily enough my tent was freestanding. Otherwise it would have been impossible to set it up on the beach (without proper sand stakes)
Make sure there are paths to the loch close to the parking spot.
Information for Culag beach stones. Would have come better prepared to camp on stones if had known. But an amazing wee spot if Defos return too!
I feel as though it would be beneficial to install firepits in specific areas for people to use and prevent damage to the local area and prevent any damage to the woodlands.
We printed our permit and arrived at 5pm in the permit zone however nobody came to check our van so we felt that anybody can still stay overnight. Perhaps more Enforcement needed?
It would be to familiarise myself with the place first, before booking permit area
the camping area was at an angle and full of mole hills and the rest of the camping area was overgrown so it wasn't suitable for this purpose (Area A firkin point) also ten campers who didn't have permits and no sign of anyone to enforce
It would be good to buy the fishing permit as well as the camping and parking permits in one

I would like to come camping again and bring my 3 year old daughter along for the first time. Some family and friends are also interested in coming along. I love wild camping beside the loch with a campfire. Will probably book loch luibnig next time as there are also toilets there for the young kids and mums. Do we get access to the toilets via key code entry when the cabin closes? Also is there any other camp site beside a loch with toilets and fire pit but also has a wide grassy area where the kids can run around safely? Look forward to hearing from you, many thanks [REDACTED]

Improve the ground where you pitch you can pitch your tent

Close the gates as advertised and prevent people from misusing the track as a rally track!

Nothing to improve really

Some of the permit areas are not fit for purpose. Work needs to be done to ensure there are available pitches for tents. Most of the areas do not afford flat space for more then one or two tents yet you are selling upto 9 pitches. The rangers are doing a great job considering.

No improvements it was great

A basic clean up of the area. We found a lot of glass on the ground along with bits of a burnt tent, rusty disposable bbq top and a metal rod. It did not look like any cleaning of the area had been made recently. We carried a large bag of rubbish back to rowaderran on Monday. Mostly of bits we picked up in the camping area.

Public toilets

For us it was impossible to pay online, we tried different cards but had to call and give the card number over the phone. Online and on the permit was indicated there would be toilets from 09h to ... but they were closed until further notice.

I understand you need rules but you currently need to buy in advance because you cannot guarantee mobile phone coverage, therefore you need to plan. We didn't actually stay on the site we booked because the place did not appeal to us when we arrived. Other places were available just down the road and looked better, however we did not know if they had been booked by others. And of course the permits are not transferable

Ideally there should not be any permit for pitching a small tent. We walked to COILESSAN area from Arrochar until we saw the permit area sign. It was an uncomfortable walk through a boggy woodland to get to the lochside then when we reached the lochside there was no flat areas, or space to put up a tent. We had to find a different spot out of the permit area, in the dark. I feel that we were ripped off and would like the £6 back.

Some areas receive mobile signal this maybe important to some people to know which ones to book

The area we chose was not suitable for a tent as it was all stones or sand which would not have held the tent pegs. We chose not to stay in the end.

Clearer information on paying for parking fee at the Queen Elizabeth Forest Park Drive when you stay overnight as the £2 fee ends at Midnight on the purchased date.

clean all the stones of put more grass

Difficult to get connection to internet with my smartphone on the site. It took me 2 hours to reach the good page.

it was a bit of putting as I had a camping permit when a caravan further along the lay by had non, it should be one way or the other.

In regards to staying Culag we ended up leaving as the area was difficult to pitch up due to the terrain and lack of flat areas even for a 2 man small tent. There was also a caravan in the parking area hooked up on a generator not permitted which put us off. On the other hand Inveruglas was a great location, a few options to pitch up on and the terrain was more suited with flatter areas.

I think there needs to be more signage and public education on where people are allowed to camp. When setting our tents up we were approached by a member of the public who said that we weren't "allowed to camp here". When explaining we had permits for the area he insisted we were in the wrong place and would be moved on. Shortly after a park ranger approached us and confirmed we were in the correct area. I worry that if this was someone who wasn't familiar with the area that was approached by this member of the public they'd move or be put off camping in this area altogether, which I imagine would create numerous difficulties for your organisation. Other than this minor annoyance everything was perfect.

Only issue was a member of public stopping to tell us we were in the wrong place. We were in the right place and later confirmed this with a passing ranger. It seems some people have motives for trying to put people off.

The problem is that there is no internet in the area so permit must be bought before which we did. On 3 lochs drive if area is missed its a 10 mile drive to get back. Sign for L had been knocked over so only seen when walked back. No idea when looking for spot where it is as no internet connection. Did not want to drive all the way round so didn't use it. Stayed at dedicated wildcamping spaces in New Zealand without the same problems. Respect the need for restricting and don't mind paying but system is not satisfactory.

Couldn't improve our stay.. my first time wild camping and I loved every moment of it.. will be back for sure!

Turned up at loch venacher on Friday and saw a better car park to stay,near the shores. Phoned up the website to be told that the area was free and would be given a refund. Also asked about the next stop which was to be loch earn, and was told that there were free camping spots there as well. People pulling up and staying at loch earn weren't paying, and staying for free. On the phone call to you on the Friday, I was told that the overnight camping spots had not been set up and were not all operational, and I would be given a refund. All this has left me confused, but I will say there are problems on these areas with rubbish and human waste issues at these spots, that need clearing before people visit.

I don't mind buying a permit to camp but I have camped at the same spot for 18yrs and now I can't. We deliberately never camped at the bays. There will be riots in the summer hope the police are about. Will never bring my family back. I would gladly buy a camping permit but should be allowed to camp where we like. Would even be willing to buy a season ticket to be able to camp at our spot. Really think it is a bad idea and god help the rangers in the summer I have seen a lot over the years and now with everyone in the bays only RIOTS . What about Drummond estate fishing it's going to put them out of business. Fishing is one of the top hobbies in Britain. Think there is better ways of keeping the idiots out and letting the majority of people that are there enjoy it as it should be.

Thing is good the way it is

Meeting a NPR would have been a good experience for the DofE group I was supervising as it would have allowed them to gain more information and knowledge about the area than I was able to provide.

The only thing I would liked to have happened was for the DofE group I had with me to meet a NPR to get more information than I was able to proved about the park and some of the flora and fauna towards their project aims. However, I would thoroughly recommend other groups to camp in the area.

A sign on the Trail would have been very helpful, maybe even two

Pay on site with the rangers booking online is just a hassle

Answer above

I have fished Loch earn for the past 18yrs and now can not camp in the spot we like. We deliberately do not camp in the bays because there is idiots. I will not be taking the family up now. I don't mind paying for a camping permit but believe we should be able to camp where we want.

i didnt know you had to pay to camp but the rangers informed me you had to ,i then offered to pay cash and they said they cant accept cash has to be card. would be easier if you could pay by cash .

There was NOWHERE to pitch a tent!! . Even the ranger couldn't show us anywhere. The site is full of tree roots and rocks and heather. We had to go to the next hotel as it was after 7pm and spend £90 we hadn't really got. I would like s refund and hotel costs

Loch venacher area permit sites were good. Loch lomond area particularly Tarbet horrible. Looked very unkempt, glad we hadn't booked for loch lomond area and was embarrassed on Scotland's behalf.

We booked permit area L. The sign for area L seems to be missing. We found it ok. Others might struggle.

The toilets closed at 5pm - what is the point in paying to stay overnight at an area with toilets if they are closed when you arrive? Ended up not even staying over as there was no use of the toilets and there is an area close by that doesn't need a permit with toilets open 24/7. Waste of £3.

toilets left open if possible also fresh water tap would be a bonus
Give a detailed description of the exact area we were able camp and state this on the booking reference. Maybe a map showing the exact area.
I think some kind of bin would be a good idea, we had to drive a big bag of rubbish to the nearest village to find a bin. But people had dumped rubbish at the side of the road and there was litter on the site itself.
The road to South side needs some major work done and more than 2 nights restriction would be beneficial to me.
More info on exactly what part of the permit area is best to camp on.
Bins in all the passing places around the Loch might prevent the people who can't be bothered to take their rubbish to St Fillans just leaving it.
There is no mobile internet connection to book online and if you arrive at permit area late at night there is no way to book till morning and people might just go without payment not everyone knows about new permit
It was a perfect location. Was a bit hard to find the right placement of our tent, also because there was rather some glass on the grounds.
Would have been better not to have come across someone camping outwith the designated area (at NN 47065 01393) after having to pay for a permit. Is this location outwith the Camping Management Zone and so free to use year round?
A map of where the locations all are? Now we've done it we'd like to go again but unsure where they are. I'm the kind of person who likes to book before we go so I can plan a route
A notice stating where the prohibited camping area extends to. The option of buying a permit from the park ranger would be convenient since trips are often spontaneous and camping areas most often don't have mobile phone network coverage.
If there is going to be a charge maybe make the access to the beach a little easier with the profit.
I couldn't see any notices on site about purchasing permits. Perhaps you do this to keep it low key, but it could encourage others to make use of the service.
Camper vans parked in layby above the permit area should not be allowed to use generators after 8pm. The noise was awful, totally ruined our 'wild camping' experience.
No I wouldn't improve any
We found at our area there were a lot of fishing hooks, bits of line that our dog could have got stuck in her paws also quite a bit of rubbish lying around. Should be regularly checked if paying for a permit.

When we arrived at the area there was already lots of rubbish and fishing hooks (v dangerous) we cleared some up and took it home as it was upsetting, also there seemed to be people camping there without permits which spoilt the experience a little, and then when we were packing up our stuff to leave a really rude woman was at the top of the hill taking photos of us like we were doing something wrong, I imagine she lived in a house close and disagrees with people camping here or is just a crazy person, who knows?

We did not know we required a permit but read the signs. We drove a long way to get reception to get online and make the purchase. We were then allocated a spot which we never found. We did the three loch drive twice looking for our spot and ended up staying elsewhere. Maybe you could give coordinates rather than a random number of where the spots are.

Better ground condition. There was muck everywhere. Had to scrub the motorhome inside and outside

Since this is not a campsite and is meant to be for wild campers, let's not treat it as a campsite or hotel. It is meant to provide the exact opposite feel. So a hard checkin checkout time seems more like staying in a hotel. We wild campers are not looking for that.

Lighting in areas...even with camp fire lighting is extremely poor

We don't get a full day camping . The road needs urgent attention

As I payed for parking permit be four I got there I would like to see the other motor homes and caravans that just parked up in the permit area and stay for free pay for there stay as well, I would also like to see some sort of arraignment for disabled people as my bother had no access to get to the water shore as I had to carrier him down to the water shore myself I know the bye laws are just new to lochernhead and it will take a little time to fix out the problems I may be wrong but I thought zone B was for motor homes and tents only when I was parked there a caravan came in and parked on feet away from my motor home I was under the impression they had to be so meany metres away from you I asked the gentlemen to move a little more away from me and I only got abuse from him so I just left it as it was I know it is early days for these new laws but I would like to see more done for disabled people .

The gate was locked to the site and we had to climb over. This was extremely difficult when carrying equipment and dangerous as the posts and fence had barbed wire.

-Website: list sites by area, not dots on a map. Sites in Tri-Lochan area condensed and hard to pick correct site.

Make clear the number of tents/pitches each area is allocated/designed for. It should state on the signs to avoid overcrowding spots (this happened to me). No enforcement was evident, which after paying for a permit I would have actually been glad of!

Be clear on the gates issue and dont advise they close at certain times if its not put into practice. Not everyone can arrive before 4pm so I imagine it was a rule someone dreamt up and the people/wardens on the ground discover its a lot of hassle and so leave the gates open?

More patrols of the camping area. We had 4 young rowdy Neds from Glasgow camp next to us. They were extremely loud, drinking lots of alcohol in to the early hours of the morning and left a large amount of rubbish which me and my fiancée felt obliged to clean up. It is also hard to get signal on your phone to book permits. We only realised we needed a permit after we had arrived and had to travel a far distance to get good mobile coverage to be able to get our permit. I appreciate this maybe out of your control but worth having in mind for possible campers with no permit and possibly no money or card to pay wardens. Not sure how this would work anyway to be honest.

Whilst I fully understand, and support, the decision to introduce permits for wild camping it did slightly spoil the spontaneity of our trip. We were on a cycle tour round the Trossachs and Loch Lomond and really didn't know how far we would get. But we had to commit to staying at a particular site. Not sure what the solution to this would be but that is my only, minor, gripe.

Had a brilliant time with the family

More signs about new bylaws drove round whole loch never noticed them maybe there not big enough spent 24 hrs at Loch never seen a ranger noticed loch earn much less busy with wild camping this new bylaw is good must be keeping the idiots away but more and bigger signs about new bylaw a must on loch earn anyway.

Well I have a season permit for fishing and I have been cumin up for the last 20years to be then told from my mate that I need a camping ticket rediculous!! Not to mention the day we arrived we were meat to be camping North shore c andd got told to move over to the south shore! All that lovely green area where the boats are would be beautiful for a family who wants to camp with kids but unfortunately that's for caravans which is a bit sad too

For one there is no reason why we should have bought a permit no one goes looking to see if you have bought one. All of the areas are very dangerous with Peebles very unsafe!!!!

More information and maybe photos of the campsite.. was disappointed that The toilets are locked at night.. but ok for a one night stat

More information and maybe photos of the campsite.. was disappointed that The toilets are locked at night.. but ok for a one night stat

Everything was good. just shocked at the amount of litter and campfire debris around the area not just on the permit area but all around in lay byes etc. Telephone staff very helpful Many thanks.

Everything was great

Better sign posting of the permit area, but I arrived by night so I guess that's also why we didn't find it straight away. All good otherwise.

The sign for L had been knocked down and we had to drive the road 3 times before calling the ranger to ask where we should be! Not a disaster at all because it's a lovely spot, just a bit of an inconvenience. The spots are clearly marked...as long as the signs are intact.

The only thing I would change is more signage up around the area (roads around the loch) & at lay-bys stating permits were necessary and how to get a permit, we have come here every year for several years now and didn't know. Also, we were fortunate that I had my bank card with me as I thought the two rangers that visited us would have been able to take the £3.00 for the permit there and then, but I had to phone a number and pay with my card details over the phone. Can't imagine many people would think to take their bank card camping with them, i usually don't, so we were lucky! Also, when I did phone, I had to leave a message as no one was available to take my call and the two rangers had informed us there was only one permit left for where we were camping so it was a bit tense waiting for a call back to say all was good, as the tent was up by this point! The two rangers that paid us a visit, [REDACTED] were really nice & friendly and were very helpful in directing us on how to quickly get a permit to stay over, but definitely would be brilliant in future to be able to give the rangers the £3.00!

A larger map showing all the sites would have been clearer.

[REDACTED] were very friendly and helpful. They recommended a different site, provided us with a map and the office phone number,

very impressed with everything. Pay with Paypal option would have been even easier.

I expect a ranger to check my permit but didn't see anyone during my overnight stay. If it is not policed then how do you know that people are paying for permits?

We initially booked at Inverglus and to be quite honest, for our situation with being a family camping trip - the place was no use to pitch a family size 6 person tent. I even thing it would be a struggle for a 3 man tent. However, despite the weather, Loch Ackray was excellent.

More signposting for the permit area would be helpful, other than that it was great!

Make the parking info clearer. We weren't sure if we had to pay for parking or not also the meters said no overnight parking.

I struggled to get internet to book a permit, then I was not able to get access to my emails so did not get the confirmation or details where the parking spaces were. Could this confirmation not be done by text message?

Maybe be able to click on a map and buy direct from a link

It is fine as long as you can put a tent up could not put it up on a rocky shore

Tell more people about it clearer signage and clearer on the website

If you had a dedicated app for the bookings it would make it easier on the go to book

I think in hindsight we could have printed off our permit to show other campers the scheme and it would be easier for the Rangers to see at a glance that we were authorised.
Don't think it could be any easy to find or book only thing would be a map to tell where the toilets were.
Better signage and the telephone number to ring to get a permit.
I was happy enough with the directions but the only notices at the Tarbet car park were well away from the motorhome bit.so Also had noise from boy racers on the Sat night parking between the motorhomes.
Site j was tricky to find, and better info of the distance from the nearest car park would be helpful. It would be nice if there were more toilet facilities. Rangers I spoke to were very helpful.
Have an external fresh water tap at the cafe in Inveruglas and at least one bin in permit area. I picked up litter on two occasions left in the other permit areas that were being used by cars. Nearest bins are at the cafe so some people were just leaving their litter in the permit areas as opposed to taking the time to walk to the cafe bins.
Poor navigation within web site Wrong grid references provided. Site not marked.
Somewhere to purchase permits for the locations as finding internet was tricky.
Point of entry to 3 Lochs drive was not obvious on website. From the map it looked like our spot was close to entry however that entry point was a locked gate. Also there was a dissappointing amount of rubbish at the campsite some of which we bought out and hopefully the permit situation will improve. Generally a great eperience and good to be able to identify and book a "wild" spot in advance.
The map location on our permit didnt work when typing it into google and it wasnt a big deal as we had sat nav on our phone but might have been good to have a larger map on the permit as we were not sure how far along the shore we were aiming for. The other issue we noticed was that some tents were only there for the day and left early evening, only there for fishing we thought. When we turned up it seemed that they had a lot of the space and best pitched and then left, not sure if they had a permit to camp or not? Altogether though it was a very simple and easy process and we will most definatly be back in the summer.
Disappointed at the amount of litter left in the parking area and the footpath, not your fault I appreciate. An outside tap for drinking water on the toilet block would have been very useful for motorhome owners.
Very poor experience, the campsite itself was small, rocky, covered in burnt metal from fires and with poor parking. While I accept that there are difficulties with having people camp, banning camping evidently has not worked as the area "needed" to be banned just keeps expanding and the conditions of the permit area are terrible and not suitable for camping, let alone being charged for use of the "campsite". Website also not set up for buying multiple tents permits.
Toilets

For the last few years I've been staying in my campervan at Loch Drunkie. This was to enable me to stay next to a quiet Loch and use my inflatable kayak. This is no longer possible as this area is designated as tent only. It's worth highlighting that those staying in campervans generally leave no trace of being there unlike many of those you drive up in their car, pitch their tent & leave the area less than desirable with toilet waste & general rubbish. It does seem that this is all contrary to the ethos behind introducing the new regulations. On behalf of campervan owners I would ask that the designated areas are reviewed to arrive at a fairer arrangement for campervan owners. Thanks and I'd welcome your thoughts on this.

i couldn't find the camping spot on my first time round the 3 lochs drive and had to drive around a second time. On my 2nd circuit I spotted the rangers and asked them. It was explained to me that the sign had been vandalised and there were 3 or 4 cars parked at the spot. I was told it was ok to use another parking spot and I chose one that was next to the intended spot that I had booked. It wasn't ideal as it was on a slight slope. the people that had parked in the motorhome spot were all camping in tents -there was quite a large crowd of them but they weren't too noisy although the police did stop by at one point.

More bins provided in the local area

The rangers at the site were incredibly helpful, even assisting us to find a quiet spot away from the popular sites so our baby would sleep well and offering to help carry our bags. The people in the main office were not helpful, when I called for help they were obstructive and vague in their answers. They seemed unable or uninterested in helping me, the call left me frustrated and worried. The rangers, on the other hand, were efficient and extremely proactive. They were excellent.

The rangers at the site were incredibly helpful, even assisting us to find a quiet spot away from the popular sites so our baby would sleep well and offering to help carry our bags. The people in the office were not helpful, when I called for advice before arriving they were obstructive and vague and unable or uninterested in helping me. Thankfully once we reached the site the rangers were far more efficient and friendly than the office staff had been. The rangers were excellent.

More signage on entry to Three Lochs Forest Drive about times for closure of gates, bylaw rules etc. I couldn't tell if the posts with green tops were suggested camping pitches or the boundary of the camping area. Some of them were in good spots for tent pitching but some of them were in strange places (hillsides, boggy ground etc)! All in all a good experience though!

Ensure there is space on the permit area for the permit holders. We could not fit on the site because the site was full of tents by 5pm

The map link went to the wrong place

In the place the place where we camped, there wasn't much level ground to camp in that also is secluded from public. Otherwise, our experience has been fantastic. Would like to thank the local rangers for making us feel welcome and safe during our stay.

99% of the "camping permit area" is completely unsuitable for camping. We found only one small area (suit for four tents max) in the entire area. It is very nice spot if you have it to yourself but is so small would not be pleasant if other groups there. The map and description is quite misleading showing such a large area, while the vast majority of it is completely unstable to camp in.

Recycling would be great!

the signpost for the motorhome slot was on the small side. I didn't see it when I arrived, however the ranger appeared a couple of minutes after my arrival and explained this to me.

The parking area at Inveruglas had large piles of gravel that made it look like it was still a work in progress. Not obvious where the drinking water was to be found.

I arrived at Inveruglas, out of the 4 motorhomes parked that night, we were the only party who paid for a permit.

This stay was not the best, the area was a mess and there was several tons of gravel dumped blocking off the area which would have been used for a couple of campers, the booking site showed there where 4 available places, we turned up to find 3 people/campers already set up and the area as good as full leaving us to only be able to park at the entrance partly on the road which wasn't ideal.

More information about paying for the camping. I'm sure you don't want to litter the park with signs but perhaps one before you enter the park? Apart from that we had a fantastic night stay and we both can't wait to go back. Thank you

A lot of motorhomes have satellite tv nowadays therefore parking areas with open views to the East would be a benefit.

There were remains of camp fires, a small amount of litter and some broken glass in the permit area. I cleared the litter and broken glass. Perhaps the area could be checked more often.

You can read my post on your facebook account....although u have failed to do so so far. Not surprised. Beware of the potential for serious scamming.

It is not very well sign posted. There should be sign posts on the main road before the camping zone as I had to drive in to make sure I was in the correct zone. I also think it's a good idea to take car reg of anyone camping as when I arrived I was greeted with a lot of mess from previous campers and I had to clean it up that way if the rangers arrive and previous campers have left the site in a mess you can get in contact with them and maybe give them a warning or even maybe a fly tipping fine.

i know it costs money but on some of the sites it would be helpfull if some places had bit cut back so when other cars or caravans even motor homes they had a wee bit more space as a few times i felt cars were quite near us when passing plus some people must have been stuck as it was churned up a lot shame as its a beautiful loch waking up to view in morning was so lovely

Only thing i would change was the rain haha had to come home early due to bad weather

We had a permit for Tarbet. We were one of three motorhomes parked up on the 24.3.2017. We were all in the same place, looking towards the loch. We arrived in the dark. It was only in the morning we noticed the area , to the side that was marked permit area. There is a serious issue with this area, due to the slope it would be incredibly difficult to level the van. We are competent are manoeuvring our 7.5 meter van, however the access to the area is tight. It could be potentially very difficult to park up, depending on the size of vans etc. Has this area been designated by someone who does not have experience of driving a motorhome.

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No water available as declared on booking page or if there were it was not evident.

The space that I had booked had 4 cars parked in it and the sign had been removed so took a while to find it 2nd time around the one way system.we parked elsewhere we had no phone signal to contact rangers we had no code for gate in the event we had to leave

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I know the area very well, otherwise I suspect many of the areas would be difficult to find. Lendrick advises that there are toilets but it doesnt advise that they are only open 10 - 4.

Either apply the rules across the board or do away with the whole idea. We had permits for our group of two tents yet 100 metres away caravans and cars were parked on the verge ignoring all the permit signs.

The website is probably fine from a phone or ipad, but was hard to navigate/make sense of on a phone!

████████████████████ and we bought a caravan so she still come fishing with me and our friends we have did this for 15 plus years we are on first name terms with the balif ██████████ but we always fish on the south shore and as we're not allowed where we have always gone with the caravan sadly my wife could not join us this weekend ██████████ to tent it so it wasn't nice leaving her at home when all the rest of our friends and be were up this weekend surley they need to look at this as we have never had issues in the past years .

Need to no that your parking space is there for you.
Electrics
Putting in PowerPoints.
Nothing at all, it was all perfect! Car got stuck in mud and help was on hand from the rangers after only 10minutes. Fantastic! Beautiful location of the camp site, peaceful, clean and private. Will recommend time and time again. Good job :)
The area needs to be finished off properly
There was a lot of publicity about the ban, but very little about how you could actually book the permits. Wasn't the easiest thing to find the website but once found was fine. Beautiful spot.
Ideally I wanted to camp just near Arduli but there is no permit area. I understand that the area is abused by some so the permit system is necessary, I just feel that everything should be done to mean responsible people can enjoy the area as much as possible. Many thanks.
The Rangers were Fantastic. I was in the wrong area, no reception to operate grid finder app on phone. I suggested flagging the area with permit holders name to assure at correct site.
To b allowed to fish and camp in the same spot I have been for over 25 yrs your camping spots are crap for fishing
Clearer instruction on where camping is allowed. The maps show orange markers for permit areas, but it isn't clear how large or small the permit area under the market is or even of it includes the entire crosshatched area. Explaining how best to reach the permit zones (are there roads, are they for authorised vehicles only, is there parking, opening times of campsites, etc).
Wild camping area was to near busy road and there wasn't very much place to pitch tent.
Think that pitches should be numbered (small wooden plate) so you know which pitch you are having, and to prevent folk to occupy 2 pitches paying only for one (similar systems at Luss Camping)
Overall what made the experience was the individuals involved, the first site we visited unfortunately had been spoiled with broken glass and waste by previous visitors however we phoned a very helpful and friendly woman named [REDACTED] who sorted us out a new permit and was incredibly helpful with the whole experience. We were also visited by two rangers who helped us with setting our tent, giving us needed information and being generally lovely. They were all great people and added to the camping experience greatly.

I have camped & fished Loch earn for 18years and deliberately never camped at the bays. There is to much trouble at the bays. We found a great spot to camp and fish which we can no longer do. I will never bring my family up to camp now because of the bays. We have never caused any trouble and always take our rubbish. Have got to know [REDACTED] well over the years but I think the new laws will put him out of business. I have no problem buying a camping permit but think keeping it only in the bays will cause major problems. There will be loads more incidents and now we are getting punished for the minority's of people who don't respect the Loch and we have to now camp beside them no thanks. I hope the policing is stepped up ten fold because they are going to get riots on there hands. I do understand it to an extend and making everyone buy a camping permit might stop the idiots but we should be able to camp anywhere. I feel it is losing the whole essence of getting away and enjoying Scotland. Disappointed

There was a lot of dog poo in the area where we stayed but probably due to there not having any bins to dispose of it. Bins would be a great asset in the battle to prevent littering.

Have camped Loch voil for years with my day van but was informed by police that there was no sleeping in vehicle even tho this is not a camper van also had to clear up rubbish left by other people before we set up

Make the area tarred off not a muddy patch that would be more accessible then you would know where to put your motorhomes.

Some of the areas designated are a bit on the rough side as in level and mud. Referring to the Three Lochs Drive. We had Drive B which was good.

I now know how it works but as this was my first time camping since permits it was difficult to get a signal to buy the permit I almost never know where I'm going to be camping when I leave home so would have to buy when I got to my location 4g is not happening and signal is poor in places I think maybe another way of paying would be good possibly local shops and pubs or rangers ??

To book more than one tent at one time

I think a member or a ranger should be assigned daily to the loch. This would be great as no one would be able to breach the camping rules, since the loch is on guard daily by a ranger or someone from the loch that is on duty at the time. The loch owner used to come round every time I camped, I noticed no one was around apart from one visit from the Rangers. I have camped at this loch many times, while fishing and its a great place to be, and I hate seeing people making any mess or leaving things behind. its very good that these new rules have come into place, something I have thought about for a couple of years about lochs and camping.

Please see comments for stay at Firkin Point

There could be signage so that you know which area you are actually at.

Maybe line out the bays

Put a litter bin in each area

The permitted area where I camped was beautiful, but it was very exposed. Making for tougher conditions. Wind, rain and cold where much harsher than the original spot I'd found. (About 300 yards short of the permit area, I was moved to the correct spot by the rangers)

Stop the rain please. It spoiled the view across loch earn...

i understand its early on into this new idea of yours but to be honest the site wasnt ready, piles of chippings in places obviously ready to be leveled out. i love the idea of what your doing so i wont complain at 3 pounds, we re into our 6th week in scotland in our motorhome and whenever we feel safe, we sleep well. The site also said there was drinking water and we couldnt find a stand pipe or outside tap to the building so went away without topping up. Minor thing i know but when the website mentions it has and there wasnt, bit frustrating. but overall, was going to try another tonight (saturday) but in a golf car park as playing in the morning. will be happy to try another this week.

The parking area was not marked on the ground at the same location as shown on the map. I arrived after dark so didnt see the signs till next morning. The overnight zone is in an area clearly marked as No Parking, so very confusing.

We did not go and had to cancel. There is no obvious way to do this so although we sent an email I don't think was registered. We did this so that someone else could have the space and we did not pay. Cancellation options should be easily visible and available. Thank you

The online camping permit system is very easy to access and understand. However when we drove round the Three Loch Forrest Drive we found the actual layout of the camping bays were to a very poor standard. Just making a clearance at the side of the road is sufficient for a passing place, but offers no advantage for the Motorhome driver. It would appear that whoever designed the bays has no knowledge of Motorhome design or the basic requirements most would look for in choosing an area to overnight. This is strange because the Cabin at Loch Lubnaig has two bays that have been arranged perfectly. It would appear that the design criteria used recently was the guidance for lay bys and not for rest areas? <http://www.ukroads.org/webfiles/TA57-87%20-%20Roadside%20features.pdf> So to properly plan the layout the following points should be considered, Motorhomes require a reasonably level ground and ideally a small rise, though level across the axle. The reason being most motorhomes require levels put at the front wheels to allow the habitation area to be level for sleeping and so the fridge works correctly. This would also assist rain water drainage. If the area is adjacent to the road there is a risk of the habitation door opening onto the roadway, and noise dirt and dust from passing cars. Even on the forest drive some areas are unsuitable for Motorhome use as the habitation door opens onto oncoming traffic, the road surface is very uneven and narrow, with a soft verge falling away. As mot motorhomes weigh over 3 tonnes care has to be taken not to ground out. This will not be a surprise to you as your own rangers agreed with this point. The camping area should be situated perpendicular to the road, and ideally be shielded from the road, and as far away from the road as possible. On the Three Loch Drive the parking area prior to the exit would be a good template to use. I hope you find my suggestions of use. Best Regards [REDACTED]

more spaces for motorhome

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Didn't seem to have option for 2 person 2 tent so bought 1 tent instead. When asked what mode of transport for arrival, walking wasn't an option ?!

Having to be at site by 7 in the morning was a bit much to ask as the weather was not the greatest

Number the Zones to correlate with the map ! (With numbers that show up in the dark) the Loch Lomond Rd is very very fast and right zone hard to find in the dark with a pile of cars on your tail..

We actually went to area B instead of D but when the ranger came he said it was ok for us to stay. We have 3 well behaved labradors and we always pick up after them i noticed that when walking them on the shore that there was quite a lot of broken glass lying about so i went around picking most of it up as i didnt want my dogs to get their feet cut other than that our stay was lovely.

Let people wild camp where they want. You should be tackling the trouble makers and the people who make the mess and leave real campers alone

No signage of the CPZ after Killmahog I could see. No signage at picnic area adjacent to Loch Venachar Zone A to say 'no camping'. Signage within Zone A did not make it clear where the area started and stopped (although you can get the broad outline from the map - assuming you get the right one, I didn't the first time!) Camping area was mostly very sloping, tussocky, pretty boggy in many places, covered in cow shit and heavily pitted by cattle hooves. Really not a place I would have chosen to camp if not for the byelaw restriction on better areas nearby.

Slightly larger signage. Pre notification if there were to be any changes to permit regulations.

Increase more than 4 Motorhome bays on loch earn.

The area at Inveruglas was not very inviting, piles of gravel etc and deep puddles. I thought the gravel might be to improve the permit area ?. No toilet facilities overnight (not a problem for us) but tent campers should any one be hardy enough to attempt to pitch a tent on the horrendous area you expect them to, so they are still going to toilet somewhere. Could not see evidence of a water tap for night use.

More signage. I felt mildly anxious that I would arrive and I wouldn't have a space . There were no rangers should that have been the case and was th no reception I would have had bother contacting you

Bigger signs notifying that a permit is required

There was rubbish all over the place and full cans of beer, people have also been using the fire drum as a rubbish bin. We tided as much as we could but still stuff left over

Personally, I feel that the permit system is absolutely preferential to a total ban (like Loch Lomond east side). However, fundamentally, paying £3 to wild camp in these conditions doesn't sit very well with me given you can pay £6 at some campsites with reasonable facilities. The permit area had a reasonable amount of litter strewn around it. I realise that this is exactly the behaviour the new system aims to eradicate. Would prefer free permits.