

# Duncan Mills Memorial Slipway

📍 Pier Road, Balloch, Alexandria G83 8QX

📞 01389 722030



## Welcome

Our Public Slipway facility, for the launch & retrieval of water-craft, is situated on one of Scotland's most famous freshwater lochs, Loch Lomond.

Positioned upon its southern shore at the village of Balloch, 'gateway' to Loch Lomond & the Trossachs National Park, the resource boasts a trailer park, toilets, showers & changing facilities, provides a base for water-borne Rangers & Boat Registration (charges applicable for launch amenities) and offers ancillary boating items.

This resource is in close proximity to a number of attractions, including a Sea Life Aquarium ('housing' marine displays, located within the 'Loch Lomond Shores' retail village), and a number of providers of water-based recreational pursuits.

We are fully accessible for wheelchair users and can cater for anyone with other specific access requirements.

Please get in touch if you require any further information about specific access or need advice on planning your visit.

## At a Glance

### Access

- There is stepped access, & a separate, gently ramped approach from the main entrance to:
  - Reception Area
  - Unisex Accessible Toilet

### Hearing

- We have a hearing loop within the general proximity of the reception desk.

### Visual

- Glass (incl. timber framed) doors and full-height windows in main reception foyer.
- Variability in contrast between the walls and the doors.
- We have some (display) information in audio.

## Travel by public transport

- You can get to Duncan Mills Memorial Slipway by train & bus.
- The nearest bus stop is approximately 400m.
- The nearest train station is Balloch Station. The train station is 800m from Duncan Mills Memorial Slipway .
- You can get a taxi with TOA Taxi's Alexandria by calling 01389 742121. The taxi company has a wheelchair accessible vehicle.
- Accessible taxis should be booked in advance. To access the slipway please ask to be dropped off at our front entrance.



## Parking

- There is a drop-off point ('hatched' zone) at the main entrance. The drop-off point has a stepped, and separate, gradually ramped transition into facility.
- There is plentiful parking at the attraction, there are no blue badge holder bays, nor electric vehicle charging stations in close proximity to the venue. There are currently no pay & display machines.
- The surface from the car park to the entrance of the attraction is a mix of cobble 'setts' and both paved & slate flagstones.



View from front entrance of building showing 'hatched' drop-off point

## Arrival

### Car Park to main entrance

- From the car park to the main entrance, there is level access.
- The route is 2380mm wide, or more.

### Main entrance

- The main entrance has both stepped, and gradually ramped access.
- The main door opens outwards.
- The door is 950mm wide when fully open.
- The walkway to the reception desk is level. The floor is made of slate flagstones and coir matting at internal threshold.



Main entrance



## Getting around inside

### Visual Impairment - General Information

- There is some contrast markings on glass doors, full-height windows and between walls and doorframes.
- Some parts of the venue have low lighting.
- The facility amenities are housed all on the same (ground) level.

## Information desk

### Reception area

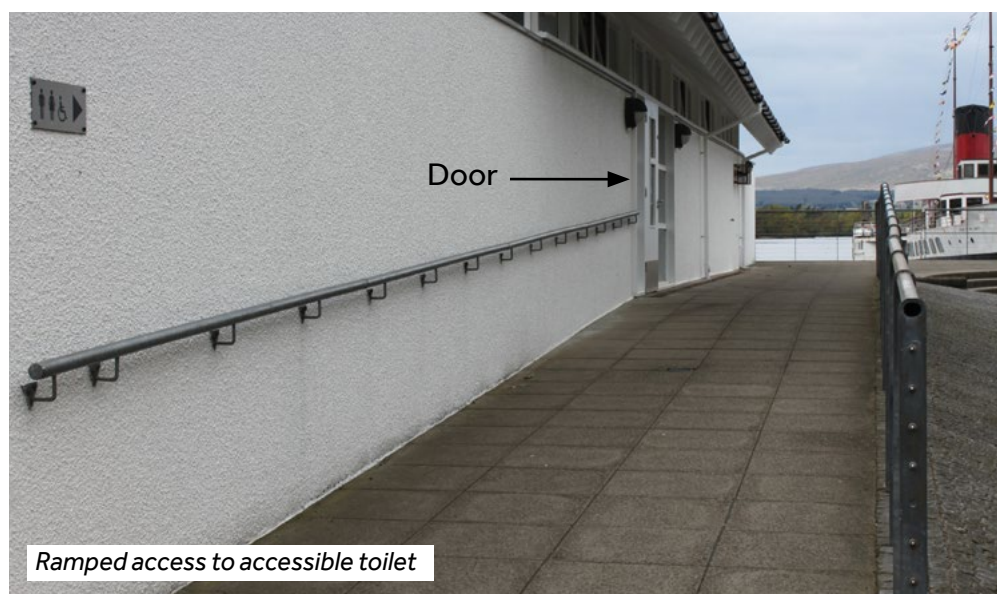
- The route is 1690mm wide, or more.
- The desk has a low section.
- There is no seating available in this area. The area is reasonably well and evenly lit by ceiling fluorescent tube lamps. There is a hearing loop at Reception. If required, assistance can be given.



## Public toilet

### Unisex Accessible Toilet

- There is a public toilet for disabled visitors.
- From the information desk to the public toilet, there is level access. The approach using the ramped access is firstly made through a single door (opening outwards) 760mm wide. Once through, the toilet door is second on the immediate right which is 860mm wide.
- There is 1420mm in front of the toilet. The toilet seat is 420mm high.
- There is a horizontal grab rail located to the right of the toilet, vertical grab rail behind to the right and a pull down, locking grab rail. There are baby changing facilities within this toilet. There are separate male & female public toilets immediately adjacent.



## Nearby facilities/amenities

### Restaurants, Cafés, Shopping & Play

- From the main entrance/car park, there is the immediate 'Maid of Loch' Steamship & Balloch Steam Slipway, with land/water based guided activities provided nearby. A short drive, or via an approximate 400m of pedestrian accessible footpaths, there is a scenic mall/terrace of retail shops including Jenners department store & Hawkshead outdoor clothing specialists, eateries/café (Balcony Bar & Grill, Café Zest) and several 'play' activities including 'Tree Zone' aerial adventure course & Bird of Prey Centre.
- Access varies from level to sloping, and is a mix of both paved and flagstones with dropped kerbs.



## Customer care support

### Accessibility equipment

- We have a hearing loop in all public areas throughout our building.
- We welcome assistance dogs and provide water bowls for them. Please ask staff for assistance.

### Emergency evacuation procedures

- We have emergency evacuation procedures in place.
- In the case of an evacuation, all visitors inside the Duncan Mills Memorial Slipway will be led to safety by a member of the team.



### Further information

For any accessibility enquiries, please contact: [parkforall@lochlomond-trossachs.org](mailto:parkforall@lochlomond-trossachs.org)