

If you could improve anything about your experience of either buying a camping/motorhome permit or staying in a permit area what would it be?

More litter bins
Extend the camping area to cover both car parks at Loch Venachar IE extend across all of camping soon B
When buying a permit you are asked how many people the permit is required for but, it doesn't mention the fact that you need one per tent until you have completed the process and read the email containing the T&C pdf. You could be losing money there. Regards █
Charging people to camp, when there isng even flat ground to pitch a tent, bit of a joke, had 2 young kids with me, had to set up on a rock/pebble beach area, ran downhill, had to pack up and leave as was unbearable
Level parking bays would be great, but I'm not complaining :)
toilets. They are closed in the evening. It would have been very nice to have them open.
(Q6 answer would have been 'very likely' but would rather not advertise it too much to keep it to ourselves!) Very nice site - can't think how to improve it.
Mark the bays
Nothing absolutely beautiful
Facilities for emptying chemical toilet
More obvious to find the 'pay for a permit' page
Better Web page with miles between areas. Makes it easier to understand how big this national park is. A large map encompassing all the permits offered.
The ground was all mud this needs looked into and the toilet facilities are poor if you charge the public to park on Scottish free land at least have facilities they can use
Personally, I feel like you should expand on the advertisement as to what type of tent would be pitch-able on the shale beach. Although you do specify that it must be a small tent, you do not advise that the ground is un-peg-able. We didn't even attempt to set a tent up, just the awning, it was undoable. We also decided to bring our own fire pit to reduce our impact on the area, but on arrival, we found that many fires had been lit on the beach, and it was just covered in burnt out fires.
Difficult to see sign for entry at night- drove past it - perhaps solar powered light?
24 hour toilet, gates locked after a certain time,
May be litter bins
No internet access so had to call home and get a friend to do it for us would be more easy if you can buy on where you can get a fishing permit. Part from trying to get a permit we had a fantastic stay

<p>Let people know you dont pay when out of season. I paid when I didn't need to as others who where there at same time as me informed me</p>
<p>It was stated in the description this area was suitable for hammock camping however I found it difficult to hang my hammock. Definitely more suited to tents</p>
<p>the position was beautiful .and the rangers very helpful.we didn't stay over in the end as we had trouble with our motor home ..</p>
<p>I stayed in the Inveruglas area. I loved it, however I think the map of the area makes it seem a) bigger b) further away from motor homes than it is and C) further away from the main road than it is. That was quite disappointing, however I still had a lovely time and will be back.</p>
<p>The motorhome area could do with being less muddy.</p>
<p>This is the first time paying to camp. I normal come in the winter and walk to zone F for the night. I have to say booking was super easy and the attention to detail with zone maps and pictures of the area is an excellent addition.</p> <p>We walked up to see the Ranger (they said we didn't put our car registration, although I'm fairly sure I did, so might be something to test on your site to make sure the data is feeding through okay - but most likely will be mistake) and they were very friendly and polite as I have come to expect from them. Please pass my regards on to them for doing an excellent job. I also noticed they drove past about 2 am to check on us which was nice to know that they are keeping an eye out for everyone.</p> <p>But yes, fantastic area, one of the best kept I've seen in my years and will be returning again and again for sure.</p> <p>Thank you very much. All the best</p>
<p>Why is there a need to specify 7 till 7. There are no coaches so the turning circle / camping area will be needed as a turning area.</p>
<p>The area wasn't the best to be honest. I passed a few areas on the way home that I think would have been better. That said it was fine with no issues.</p>
<p>My only issue was finding my permit area. Would maybe be an idea to number them and make sign visable from roadside. I visited 3 sites. Each one having to find a turning point and turn back. Not the biggest issue but did add 30 mins onto my journey</p>
<p>Nothing needs improved. Area is perfect and the 2 rangers we met were extremely helpful and friendly. Will definitely do it again was well worth the £3.</p> <p>Should also add [REDACTED] and the other ranger (sorry never caught her name) he was with are great at what they do and provide a great service thanks so much to both of them for all their help.</p>

It would have been easier to buy a ticket at a ticket machine, because there was no good internet connection.
I would suggest you have the vehicle registration printed on the permit in place of the booking persons name when a motorhome spot is booked. This will ensure the permit system is not abused and make it easy for the rangers to manage.
Nothing, but think some litter bins for dog waste etc would be a good idea.
Site was closed.. Gates were locked. We arrived at 21.45 after a 5hr drive. We spent the night in a carpark in Tarbet.
Some waste bins would be helpful.
It was shocking there was not a bin in site really disappointed in that I took my rubbish home but there really should be a bin somewhere not happy
Can't think of anything to help improve, but would like to say the rangers were friendly and helpful on both occasions I spoke with them. Thank you.
To throw the hash heads that were staying a little further along in the Loch!!!!
None...happy with the whole experience.
Your member of staff that assisted on the phone was very helpful (I think it was ████████). However we were trying to book for a party of 6 tents and there was no way for the system to accommodate as a group booking, It would be much easier if the system could manage this.
A big thank you to ████████ in customer services. He was extremely helpful & helped me to choose an ideal spot & booked my permit over the telephone. We only stayed one night & it was perfect for our needs. The spot was ideal. Please thank him on behalf . Kind regards
1st time stayed at any permit area. It's great that you only have so many pitch sites in each area. Only thing I could think of is maybe the toilet facilities in the 3 lochs drive is to be opened later but it's not a big problem. I will definitely be back.
We arrived in the dark, and found it slightly difficult to see the small signs at each area. I appreciate that you don't want to have large signs ruining the beautiful landscape, but maybe larger letters could help. Obviously during daylight the signs are fine, just unfortunate that we were late. We had a great time, very well kept area, thanks very much.
Happy camper
I think we had the best pitch ever loads of room ..a fantastic view and we where lucky with the weather would loved to have stayed for longer .. tried to book again at this pitch for Easter unfortunately couldn't get it but here's to the next time .. rangers where very friendly on visiting us .. hope too to be back soon to this wonderful place total respect to the people who made this place what it is . Thanks
I didn't even see a ranger. Frustrating having bought a permit that other people could have just rocked up and not made payment. There is also no signage pm Loch Earn re what pitch you are in etc - unlike some of the other lochs. So didn't even know if we were in right place.
Obviously didn't impact is badly just didn't make much sense as to why we should have got a permit since the spots weren't even defined!

<p>I found quite a lot of rubbish, which I collected and disposed. Different from last year, it was a shame. If you could provide a bin at the layby it would be helpful. I took 2 binbags home full of rubbish. Disappointing for such a lovely area.</p>
<p>More info. When I googled the area it didn't come up with how to get a permit, or that you needed to do it online. The little office thing was empty, but had no info or written note of when anyone would be back. We saw a ranger truck and looked for a ranger, but we couldn't find them. Luckily we met a local who helped us out. Also, unbeknown to us, we were driving the wrong way... But the signs saying one way can only be seen if you're going the correct way! ... Not helpful!!! Saying that, the area was beautiful. I just wish it wasn't so hard to sort out.</p>
<p>On my mobile phone the website listed on signposts didn't give me any obvious way to book. In the end I had to ask a friend who forwarded me a link to the booking page. Overall had a good stay, although the loos were pretty grim.</p>
<p>Don't see why toilets can't be open more than office hours when many campers will be there outwith those times.</p>
<p>Nothing much could be done to make it more enjoyable apart from the weather. 😊😊 Never met the rangers but they passed in their van. Met ██████ the Bailiff though for the first time in 5 years.</p>
<p>Signage indicating bay number is too small especially if there are camping & motorhome pitches. The letter indicating the pitch number needs to be larger and stand out more (ie numberplate letter sized). Too much repeated text on webpages for booking pitch - difficult to identify pitch relative to drive.</p>
<p>The tent pitches were overgrown with brambles there was no way the pitch could house 1 tent never mind the 3 we booked. We couldn't even stay over one night.</p>
<p>Our area was closed. We parked in another.</p>
<p>Gates were closed and the camping area I had booked and paid for was not accessible. Easily could have said this to us when booking.</p>
<p>I was unaware that we are not able to burn broken branches found on the floor or beach. Me and my sons used to love walking along collecting bits to make a fire. Have never damaged a tree or bush. It needs to be made clearer on the initial booking form that you should provide your own wood. When I was informed by the ranger we returned all our branches back into the forest. I am quite sure when we return that someone else will have burned them and hacked at a few trees in the process. The older park ranger pointed out to us about 6 times that we need to return the wood back to nature. If it is such a big issue. Signs should be posted on all permitted areas!!!</p>
<p>Option to amend the date after booking</p>

<p>The rules around parking times need to be clearer. I read the T&C attached to the booking email and read that the permit guaranteed a space from 1900 - 0700 and if I arrived before 1900 someone may be using the space. I also read that I could use the parking space after 0700 on the day of departure. The rangers I met politely told me I should be gone by 1100. I have carefully checked the booking email and attachments and still cannot see that anywhere.</p>
<p>When we arrived at the area, we were extremely disappointed as the parking area was extremely small. We were dreaming of having a bit of solitude in the midst of nature. This is definitely something you can't do in Loch Lomond unless you go professionally wild camping in some hill. However, the parking area was very ugly. Did not even have a view, other than the road. We arrived already by dusk and we where tired. We ended up paying 50 pounds per night for a pod in a campsite. It is very sad the people cannot enjoy Loch Lomond in its wild nature and have to pay that price for very precarious accomodation. I will definitely not recommend paying for the permit or staying in the permit areas and most probably will never come back to Loch Lomond. I would rather go to other less toristically exploited lochs and reserves. I hope you can take this feedback constructively and provide better or more accurate information on the website on what the permitted area looks like. Otherwise it seems fraud. Thank you. [REDACTED]</p>
<p>My friend has issues booking online, it said it was full. I called and managed to book 1 pitch at E and one at D. When we arrived there were pitches at D so we all camped there. It's a great area and this wouldn't put us off the online just needs easier to use. The pitch below us were playing dance music at 3.30am and lots of noise from when we arrived. Not sure how you could change this??</p>
<p>Only issue we had was a car at 05:00 stopping by the van shouting and screaming then sped off left us a bit unsettled.</p>
<p>Maybe put in some bins if it wouldn't cost to much</p>
<p>Less litter and dog mess - cut my stay short due to this, and late night noise from other campers. The mess was appalling. I cleared a small amount myself but it needs serious attention.</p>
<p>Clear some of the litter from the area. It was both unsightly and unpleasant and not conducive to encouraging caring for the environment.</p>
<p>Longer access to toilet facilities</p>
<p>I was walking the west highland way and before you encounter the permit area you first encounter a (regular) campsite. Because the signs at the campsite look similar it would have helped me if this information had been in the digital leaflet.</p>
<p>I found it a bit maybe confusing to locate the area where I was able to camp in. Now I figured that it is between the two signs that state "Camping zone"(or similar, I can't remember) however at the time,while traveling on a single lane road, I didn't realise when I reached the end of the zone, and kept going until the next "no camping" sign where then I had to turn around.</p>
<p>toilet in parking area .</p>
<p>I would buy in advance as on the phone using WiFi was difficult and hard to take in all the information. Also didn't notice our site (site L) was 6 miles down a one way bumpy road which wasn't ideal in a large Motorhome.</p>

<p>Website : very difficult to find campsite and enter details. Upon booking it took me over half an hour / I'm pretty swavey with computers and this was a long, unclear, process that kept taking me back to the start of the application... Also unclear on where exactly you need a permit, areas marke as grey lined on grid reference was particularly unclear about the need for a permit.</p>
<p>The only thing I would recommend is the allocated spots where easier to distinguish. The one I thought I had booked my permit with wasn't it. I have been several times before and still managed to get it wrong. But think it's not clear on website what one you are actually booking in. Another gentlemen was actually the same as me when we both there but the rangers called office and had our bookings moved.</p>
<p>More local toilet facilities or even porta loo's would be a bonus</p>
<p>I would like to see more sites made available</p>
<p>Some how a chemical waste facility for permit holders would be good. Overall 10 out of 10</p>
<p>When we booked the permit, I chose the option for any area, however when we received the confirmation email it gave the location of Loch Achray South. We hadn't chosen this area specifically and on exploring the area found many other more beautiful and isolated spots within the permit area we would have preferred. Although it was a week day and the area was quiet, we were not permitted by the ranger to choose another free spot. This was disappointing</p>
<p>The balance between keeping the camping "wild" and aiding campers was perfect. It was nice to come across a ranger and they were very friendly and kept it brief.</p>
<p>I understand it gets very busy and I would consider the ability to book actual pitches on each site. It's such a great place and if anything, it needs more management sadly. Keep up the good work though</p>
<p>Flat pitches</p>
<p>I would rather pay a £1 more and the motorhome permits be valid until 10am</p>
<p>More advertisement for when permits are needed.</p>
<p>Colag beach was great but there is only one small patch of greenery to pitch a 2 person tent on. It's as well no one else came because pitching/sleeping on a pebble beach would be hell. Loved it but who are you kidding saying there's 4 pitches there.....no way!</p>
<p>The website navigation isn't the most straightforward. It bounces the user backwards and forwards and the links aren't always that obvious on a mobile device. The pitch at the 3 Lochs Drive was excellent and the tranquility of the hills and forest will definitely bring me back someday.</p>
<p>Be clearer about whether you can park in a different spot during the day as we were asked to moved ny someone who had booked the bay for the night.</p>
<p>In fact I didn't find the camping area so didn't stay moved on and found another camp site</p>

Maybe numbering the bays would help a little.
the campsite was quite dirty with plastic bottles sweet wrappers etc
Do away with permits please. That was the least wild 'wild camp' I have ever experienced. There was another family enjoying a bonfire at the spot we had booked and the ranger was busily moving them on as they did not have a permit, while we were able to swoop in- I felt awful for them. In the old system, we would have just found somewhere else, and they could have continued. I'm sure there are reasons for the change, but this experience has put me off camping locally.
We had a wonderful night camping in such a picturesque location and the weather was very kind to us. There was however some litter left lying under the picnic table from previous campers and some litter bags in the woods beyond the camping pitches. We tidied round the picnic tables but didn't lift the bags in fear of that these may contain human faeces hidden in the woods. We hope you find that this isn't the case and hopefully no one else will leave litter behind in the future.
Please make the booking easier for mobile phones :)
Motorhome service point. Would pay extra for this and I'm sure anyone with a motor home would. There are none in Scotland I'm aware of.
Tarmac the road.
Couldn't access permit area as no signal on phone to call for passcode for locked gate as I arrived after 4 pm , was dark and not sign posted clearly
Nothing - it was all easy to book and facilities were clean.
There were 4 Caravans in the permit area. Two of them without a permission. They said no one checks permissions. Feels a bit sad for honest travellers.
Home shopping delivery to my tent haha. Everything was good
A drinking water tap would have been super useful, but I understand that's a massive logistical nightmare so probably not possible! Thank you for a very lovely experience (which was also improved by a visit to The Lodge).
I book the 4 available spaces every time and normally about 7 of us go. We take a tent each so we are breaching the 1 permit 1 tent rule but we only use 1 space on the loch side. Over the weekend we had people to the left and right of us in spaces I had booked either with tents up or fires whilst staying in a motorhome. We tidy up when we arrive and leave but only in the space we use but other people are toileting up and down the loch and leaving mess in areas I had booked. This is obviously a worry because you have my details and according to the booking I was at the whole site. Would it be possible to one day book but specify how many people are going and have more than 1 tent per permit, they are mostly 1 man tents. The ranger said we could have 1 tent with 10 people in it but this is obviously not practical when you are going as a group of pals. Just thought I would mention this.

<p>When the National Park Ranger [REDACTED] appeared he quoted what I'm led to believe is incorrect information on the area covered by the camping bylaws. He claimed the camping exclusion zone is 200 meters from the waters edge on all waters in the National Park. He also stated he had to record my name, address and date of birth as I had not purchased a permit as of yet, this was due to phone signal problems. I felt intimidated into giving my details, which I dont believe I was obliged too disclose as I don't know how he or the National Park would use or store my personal information. I believe this to be infringement of my Data Protection Rights. Would it be possible for someone to contact me and clarify these points as I would like to continue camping legally in the National Park.</p>
<p>More accurate map of permit area included in booking.</p>
<p>More level pitching sites for tents on the grass.</p>
<p>More explanation about the number of bays - we did not realise that 'D' was only 1 of many bays. This was not clear until we passed the first 2 bay areas.</p>
<p>Unable to buy another permit for 3 days after using permit areas within the same area for 3, meant we had to move away from Loch Lomond areas completely- which didn't suit our needs at the time. Also confused about if we booked consecutive nights in the same place did we have to move the unit (i.e. To a different parking bay) Some of the old pre- existing signage was confusing ('no parking for coaches & caravans at firkin and also Mhome parking after a big 'no parking' sign)</p>
<p>Everything is fine</p>
<p>There was no sign to the site on the side of the road we were driving which made it harder to find.</p>
<p>More info on the areas. And put the areas in alphabetical order</p>
<p>The website when using a mobile phone is too verbose and it is difficult to pinpoint a campsite. You have to scroll through masses of text before finding a suitable campsite. Why not have a much simpler front page with a map that when you click on it takes you the selected campsite where the description is found</p>
<p>Better internet connection or other options top booklet the permit.</p>
<p>The only thing i would say is more bins as we seen alot of rangers having to pick up litter</p>
<p>Gate padlock was a little bit tricky to work, might be worth a photo or explanation on the camping permit form explaining how it all works</p>
<p>No issues</p>
<p>More of a challenge to pick one of four spots, not knowing if the 'last one' was occupied and thereby if it was appropriate to move onto it, or stay where we were. But 'went to' the second, regretting passing the first, however walked to the 3rd and decided to stay at the 2nd. All part of the experience!</p>
<p>Hard to find flat ground at the campsite area due to heavily exposed tree roots in the clear areas. Not sure what can be done about that however!</p>

<p>The Loch Voil area has very little space and is not clearly marked. It's also depressing to see all the 'private property' signs all down the loch side. I understand the reasons why the by-law was brought in, but it is very sad that it is enabling property owners to adopt outdated and exclusive attitudes towards restricting access to Scotland's landscapes.</p>
<p>Bikes going the wrong way, they should have to adhere to the one way system like everyone else.</p>
<p>Make this more known! Great idea and will go far</p>
<p>Having not purchased a permit before it was not immediately obvious the full selection of motor home areas available. It was not clear when booking a motor home pitch if you were still required to pay the two pounds car charge.</p>
<p>Maybe more walking information - happy to pay for a map for walks or download. But would need to download before entering as no service.</p>
<p>I honestly can't find anything wrong with the 3 lochs drive. Its our favourite place for a quick getaway from too many humans ie the city. Absolutely love it.</p>
<p>Area maybe needs to be slightly bigger.</p>
<p>You should improve the way people can find the Finker point D at the Loch Lomond national Park. We couldn't find it so we stayed at the point C :-/ But it was still a wonderful night!</p>
<p>I would number the camping spots in each area so you know if you have missed one. The rangers we met were excellent and the area was amazing. Thank you</p>
<p>We loved it</p>
<p>It was a very special and unique experience. Good Friday was a busy day and day visitors were present until after 7pm. Not a problem but I'd assumed that the park would be clear by 4pm</p>
<p>I would make the booking process a bit easier. Only show available sites</p>
<p>There were a lot of people camping in cars/vans/tents and sleeping on the banks with no permit. We were crowded in and there was a lot of noise especially at 3 am when a van arrived. What's the point of us following the rules and paying for a permit when others clearly did not bother. Very disappointing.</p>
<p>If the Park Authority Insist on permits then the scheme should be enforced. Others I met on the West Highland Way camped within the camping management zone without permits.</p>
<p>My favourite place. I love spend my time there</p>
<p>Very few parking places near camp sites</p>

<p>My son was turned away from the toilet. I would happily pay an extra £2 and walk to the toilet from permit area L. Can this option be added? X</p>
<p>Staying in permit area n the gate was not locked which I was a bit concerned that other people could have turned up later a camped without anyone knowing. Other than that great stay and the rangers were great.</p>
<p>The pitch and area were lovely. We we arrived we had to clean the area of discarded bottles and cans. The area was very busy and with no park rangers to be seen it became a bit if a riot with the campers around us. There was a constant stream of alcohol bottle floating past music so loud and for the whole night we gave up on sleep. Fires so big we had to move our tents, dogs fighting, people fighting, decent people were packing up and going home. I approve of the bye laws but why pay when it's clearly not going to the service.</p>
<p>There should be more monitoring of overnight camping areas/ a phone number to contact in event of problems with other campers. Both nights at Inveruglas we were troubled by a number of people camping & partying into the early hours and making excessive noise with loud music and with no consideration to other people who had permits & were entitled to stay over there. It spoiled the experience enormously- we have stayed in our Motorhome on French aires, wild camped in Ireland & used Club CLs & motorhome sites. None of them have given us as much noise nuisance as Inveruglas</p>
<p>The ability to buy more than one ticket per booking would really help</p>
<p>People where very helpful but a little let down with the toilets</p>
<p>There was too many motor homes at the permit site before we arrived who haf already occupied a large area of the waterfront and it was difficult to find a decent spot to set up, after talking to them they said they had been there for almost a week and had never been asked for a permit</p>
<p>Make the camping area bigger!! to many tents all next to each other, no privacy and when you're trying to fish and family's with kids camping are chucking stones in to the water it's very frustrating.</p>
<p>On arrival we found it very difficult to find anywhere suitable to pitch our tent because of the amount on people already there and the noise was unbelievable right through the night from other campers and caravaners very disappointed Yours sincerely [REDACTED]</p>
<p>Having more remote locations</p>
<p>Less picnic tables and shorter grass</p>
<p>Marked permit only areas - also some of the most scenic spots have no camping signs - no actual sign to say you are in the permit area</p>
<p>I would place bins either at end where rangers are or at the bigger camoing areas. As with staying 2 days and camping trying to re pack all stuff and our bin bags aswell as a dog it wasnt great. Thats really the only downfall.</p>

<p>We could not find a location to pitch the tent as the area was occupied by various day trippers and there bbqs. So we left for Three Lochs Forest Drive.</p>
<p>We were very impressed with the service we had both with booking the spot and the help we received from the rangers. We will definitely be back. Thank you.</p>
<p>It would have been helpful to have rubbish bins on site</p>
<p>I've booked permits online a few times before and I don't think it's the easiest process. That's just my opinion, not sure if anyone else has commented. Because I've been to the spot before I know here it is, but maybe the sign posts round the loch could be clearer, again just my opinion. The rangers came on the both days and were very friendly while asking us to look after the area. It's a beautiful spot and I'm 100% behind the idea of permits. I'll definitely be back. Thanks</p>
<p>Unfortunately when we arrived at the permit area there were several large families with tents already camped in the area. We counted at least 12 tents and there was not a single space where we could have fitted our small tent. I understand that it must be hard to patrol all areas regularly, however given that there is a charge for the permit (which I think is a very good way to limit the number of campers in the area) it would be good to have a number for the local ranger to report if there is not space available to camp when you have gone to the trouble of organising a permit.</p>
<p>N/A easy to buy permit and great experience whilst there- we will 100% be back!!!</p>
<p>In the designated permit area there were many unofficial signs stating no camping. It was confusing trying to find a place to pitch up that was far enough away from one of the signs</p>
<p>Nothing. All fine.</p>
<p>If something could be done to encourage people to respect the area more. Other campers leave litter and loo roll and knots of fishing line and general rubbish lying everywhere. Or they burn tree branches instead of bringing firewood, and they leave random bits of metal in the fires. The opportunity to camp at the Loch is something to appreciate, it's so disappointing to see people abuse it.</p>
<p>I never met anyone from Loch Lomond and trossicks in their van. I met the lovely man that I meet every year when I come in his wee 4x4 Suzuki. A few police cars also which I don't like to see as everyone where I was camping were very well behaved If</p>

The permit area was fantastic, we were greeted by a friendly couple of rangers who gave us some tips where to find the best spots. We quickly settled at a great location near the water. The only thing we would provide as feedback is that there was quite a bit of waste lying around. (toilet paper, lots of broken glass on the beach, a discarded stove in the loch, shoelaces, small plastics). We did a quick cleanup and carried out the waste the next day, but a thorough cleanup would not hurt. People are less inclined to clean up after a certain pollution level is reached, so the problem amplifies itself.

One more tip- maybe indicate on the permit that there is no opportunity to fill up on drinking water. We were hoping to find a stream or similar, but there is nothing. We were fine as we carried equipment to sterilise some lake water, but had we known, we would have loaded up on tap water in Aberfoyle.

The website kicked me out of my booking I think because someone else made a booking at the same time. I had to start over again. Otherwise was great.

We had a fantastic weekend. We loved the spot we stayed in. It was very quiet and we had a lovely view. Easy access to the loch of kayaking. Will be back.

I think there should be a fire pit, bbq and picnic bench installed at equal intervals along the beach. If you offered this you could charge more for permits to help recoup the cost.

Latitude and longitude coordinates could be good

Latitude and longitude details could be good

Nothing needs improving, we were very happy about this stay. We met two lovely rangers who were very helpful.

Lovely area. Booked on phone so took a while to scroll down the permit areas.

Only negative was son cut his food in glass while paddling in the loch :(

I found the full process very easy, even had to email as I'd deleted my permit by mistake and got a speedy reply. The rangers were very friendly and professional. There were nine of us camping and we all had a fantastic time..very happy campers. Would definitely recommend.

one of the wardens was very stern and made me feel a bit uncomfortable for not reading the full T&Cs

More checks of areas as other campers were intrusive and loud till 2am and had large fires while a fire warning was active

Every thing was lovely apart from one thing. Someone camping somewhere else on the loch decided to play rather loud techno music till about 4am. Im guessing they must have been in a camper van with a rather large speaker system. And the only other things would be to maybe mark possible parking locations on Google maps.

<p>We were told not to use dead wood on the location, while this is understandable once we were told why by rangers, I have to admit that I overlooked this when I was looking at the terms and conditions. If these types of rules are indicated clearer on the site, or given more emphasis over small-print-level details, perhaps the rangers will need to spend less time bringing newcomers up to speed with the rules. Aside from that, my user experience on the site and our visitor experience was perfect.</p>
<p>The area was filled with litter everywhere, we took some of our time to pick up some but there is a lot still. We couldn't find any trash to put the litter in. Just to let you know that this area is filled with litter and that it could be a good idea to install few trash.</p>
<p>My visit was great apart from neighbours fighting with other neighbours and one having there tent slashed due to too much drink but rangers can't be everywhere..8/10 and it didn't put us off and the price is spot on .. will be returning soon .. thxs</p>
<p>Had to get someone to get permit as I am not computer literate. They should be able to buy in shop with fishing permit.</p>
<p>It was perfect. A side issue was that many drivers did not stick to the 10mph limit in the forest drive, which kicked up a lot of dust. Not sure what you can do about that, although it was good to see the Rangers out in the evening stopping boy racers from getting in.</p>
<p>When we arrived at a spot to pitch the previous occupants had left rubbish everywhere which i ended up cleaning up as to not get blamed. The rangers did come into the layby but never approached us as to discuss this matter</p>
<p>We booked our permit through the ranger after arrival.</p> <p>Our understanding of the bylaw prior to arrival was it was ok to gather fallen/ dead wood to use for building a fire but a ranger saw us collecting and said we couldn't. So we didn't!</p> <p>Maybe I can suggest having signage of the bylaws next to the info board with the letters at the allocated sites?</p>
<p>there was no water in the toilets and water point and we had mayor issue with getting water to washing dishes and supply water to our van. I think If caravan park can make some filtration system to be able to get water from the lake that would solve all problems. after that everything was good</p>
<p>It might worth improving the signs coming into the area to highlight more clearly to car drivers that it's a campervan/motor home parking spot. Quite a few cars pulled in and parked up for a while pretty close to my campervan into the evening. I guess in the day time drivers like parking up by the Loch for free for a while.</p>

<p>Making more single permit camping areas available would be nice. Otherwise it was lovely.</p>
<p>All areas for caravans and campervans could be by permit to try and reduce the mountain of rubbish left by some inconsiderate people who build campfires and even use a bbq on one off the picnic tables</p>
<ul style="list-style-type: none"> - mobile toilets/showers or sth. at Lochan Maol Dhuinne - additional payment options like direct pay to be provided regularly (had no credit card available, but great support; Thx to █████ & █████ btw.!) <ul style="list-style-type: none"> - maybe merging Bothys and camping permit areas
<p>It seemed that there were more people in the camping area than the suggested 6 spots as there were 7 tents in total. We felt that suitable camping spots were quite close together. There were also quite a lot of areas where it was evident that people have lit fires.</p>
<p>There was very limited data connection at the site, it would be good to have a way of getting a permit at the site</p>
<p>The only complaint I would have is about the general members of the public. We went to set up our camp before leaving to go for a bike but the shore was crowded with people having bbqs so we thought it was a bad idea to leave a tent around people that may be irresponsible. When we came back at 8.30 to set up the place was littered with food and empty food packets. The last few groups were leaving and they left everything behind so we ended cleaning up after them. Apart from this is was a beautiful stay and we will definitely be back. I can't believe how easy and accessible it was. Really stunning place</p>
<p>Traffic calming measures need to be in place , the site was used as a race track during the day cars were driving in excess of 30mph . I did telephone the number on the National park sign , however i was told the park was that large they couldnt get rangers to us straight away. The rangers when they did arrive were very nice and apologetic , however it has put me off staying at the same location again.</p>
<p>Better cleanliness and flatter grounds esp away from the windy lakefront.</p>
<p>Simply cutting down a few trees does not constitute a camp area. There were no level pitches, very limited area to pitch a tent free of tree roots. Leaving a few felled trees to sit on would have been useful. Designated firepit would a nice touch.</p>
<p>I found the designated motorhome pitches to be on the small side, my van is only 6.5 metres in length.</p>
<p>Make it possible to change the booked area if you see a nicer one.</p>
<p>Some improvement on the cleaning of the area (Culag beach) as some previous campers left some traces of trash on different spots.</p>
<p>A bin on the site , there was litter around</p>
<p>Availability of drinking water would be great.</p>
<p>The Loch Lomond is not really calm, so to stay next to the Highway was no pleasure. I understand the reason for the permit areas. There are too much tourists....</p>

<p>I have been a believer in the zones since it started although I'd never actually stayed the night in one, absolutely top tier amazing rangers, so helpful and just nice guys, can tell they really love their job. Camping spot (loch Achray) was good although an area where you can get your van to the waters edge would be amazing so you can literally fish from the van and camp right by the water, for the cost of £5 to stay in such an unspoiled spot is a bargain and should be introduced in more locations, cheers [REDACTED]</p>
<p>No issues found</p>
<p>I say that we met a ranger I am not sure who he was but he only wanted to check our fishing permits not the camping one's. So it made me wonder why I had went to the hassle of organising permits for our group. The banks of the loch were very messy with rubbish from previous campers which is so sad considering there is bins readily available.</p>
<p>The booking staff and park rangers were excellent, they knew who we were and that we had a DofE group with us.</p>
<p>Unclear level of detail regarding appropriate sites for a tent.</p>
<p>The Motorhome pitches in Zone E are very tight to manoeuvre in and out of. The area at the top which is for campers is a better sized area. We didn't have any campers when we were there but feel that tents should be in a different zone from Motorhomes not mixed together</p>
<p>We were woken by noisy people who didn't have permits but they were still camping there. Maybe if someone official turned up to check, that would have been useful. They left a lot of litter which we had to clean up.</p>
<p>You should have some bins around, at least one so people who doesn't have a car but they are camping there doesn't have to carry their rubbish around.</p>
<p>We enjoyed our stay at Firkin Point and the views and scenery are amazing and we would definitely return. My only gripe is that Firkin Point is only sign posted on one side of the road and if you approach it from the opposite side as we did you would miss the turn off.(our sat nav took us to the Caravan park, Stupid sat nav lol) We did see Park Rangers and Police but did not speak to them, but we felt more at ease knowing that they had probably come to check if the people that were parked up had permits.The Park Rangers arrived at just after 7 pm. All in all we enjoyed our stay and will return in the near future.</p>
<p>Drinking water</p>
<p>There was missing signage on Fisherman parking</p>
<p>I didn't know you needed a permit until I saw the signs in the area. The walking guide didn't mention them. I was lucky to have battery life in my mobile and network coverage otherwise I would not have been able to purchase permit that evening.</p>
<p>It was great had a nice peaceful few days fishing great to see the rangers doing the patrol of the loch had a nice chat with them great work hope this keeps Scotland beautiful and free from vandalism and littering</p>

Finding the rules about campervan parking is difficult. The information about arriving times, times you can park, and times you have to be away are not all in the same place.

Great stay and love how easy it is to buy a permit and great idea to keep the troublesome folks away and protect the forest!!

More signs to tell people to take ALL their LITTER with them and not to dump it in nature!

We have been to this area before and were not going to return after it being full of undesirables, but we're looking for a quick overnight stay so phoned to book when we arrived. That was no problem. But the mess left by other campers was terrible. I took pictures and contacted LLTNP via Facebook. I understand why the camping management was brought in but apart from places like Loch Chon, which we use regularly and are great, Loch Earn is always full of rubbish. I suggest that if you want to keep charging people to camp it really should be managed alot better. I was met with the reply of that the rangers can't be everywhere at once, which is understandable, but more needs to be done to prevent this sort of behaviour, which I assume means taking non more rangers, or rangers working more or various hours to prevent such bahavhiour as well as helping trace who leaves a mess and who doesn't. Also, in the past what has concerned me is booking a permit then non permit holders turn up, make a noise and mess then leave. Also, some permit holders can't get pitched as some of the place isn't fit for a tent. I also don't know how many tents each shore holds but at no tie were we asked the size of the tent or any sign of any "pitches" so not sure how this would work if say you have 10npitches, but due to.size of tents maybe only 5 can camp.

It was as a very lovely stay thanks a lot
But it would be very useful if in the email of the booking you had the map to get to the booked area
Many thanks

More clarity on the mobile phone app would be appreciated and the signs at the car parks are quite misleading as well.

The weather!

The ability to book more than one pitch per booking, when booking for an extended family.

When I booked it said one space left but there was only us and one more van.

My only concern is that vans just turn up and stay, the night we stayed there were a total of 6 vans. There were only 2 or maybe 3 that had booked. If you turn up to your pitch too late someone else could already have claimed it even though you have paid.

It would be great to provide a hot or some kind of filterable characteristic options when booking (I.e. distance from people; adjacent parking etc.) This would assist in pitch selection prior to accessing the pitch.

Nothing happy
Make it a little easy to find a site that has space. To find an area that had a permit available for the day we wanted involved a lot of scrolling down.
We really loved the site and found it very easy to find our spot to stay in.
How is it possible that you sell permits for Loch Ard if we couldn't get to the permit area due to closed gates? Is it any kind of joke? Very poor then... Who give me many back now and who will have satisfied for waste time and stress?
Would like to see more rangers around. I'm sure there were people around with no permits and I saw people camped in restricted areas. This just makes me wonder why i bother buying permits. I understand why restrictions are in place and agree with them 100% but if there are no rangers present then what's the point?
It was a beautiful stay and area although we had issues throughout the night with other people coming up to the parking area and revving engines and alarms going off as well as people walking around the outside of the tent in the middle of the night. Which was abit unnerving as 3 single women with a small child but overall was a great stay.
The site had a lot of graffiti and some broken glass (I used the northern most end of the permit area). Parking was very restricted at the advertised location due to piles of gravel so I used a space further north. Most of the site in general was sloping and/or boggy and it was hard to find a good place with 4 tents already pitched before I got there.
Got the permit area to find there were no suitable spots to pitch a tent. There were no other campers - only motorhomes. Ended up not able to camp. Would like a refund if this is possible. I live in the local area and it is a shame that I'm unable to enjoy my own backyard.
As a party of two adults in separate tents, had to make two individual bookings. Might be easier to add a 'number of tents' section to the booking form, which would save a little time. Not a major issue.
I would like to have a proper map of the whole park to know where we can walk, with clearly marked routes. This could be optional to print off with your booking, as I know not everyone would be interested. Thanks!
Was just talking about it If u arrived at area and someone had already set up camp but did not have a permit there should be information on what to do
I would like slightly more information about pitch sizes as I did find it difficult to get my large tent set up on site

<p>The rangers were so friendly and informative loved it will defo book again in the future</p>
<p>The permit states it is from 7pm - 7am. 7am is a little early to be on the move, could it not be 9am? Otherwise great idea, other campers & motorhomes around, all very pleasant. We did a bit of a beach clean while there, mostly fishing debris, put it in bins provided</p>
<p>Recycling? We who tidy up after messy people would like to encourage those who do not. Perhaps a lean-to with a sign saying spare logs - a gentle bit of encouragement to people to be curious. :D</p>
<p>Nothing can't go wrong nice and simple all round.well worth going and will be booking again very soon</p>
<p>A bit disappointed to see a formal camping area had been set up at Loch Achray. I hope this doesn't set a precedent for other areas of the park.</p>
<p>Not necessary how would be nice to see info about the surrounding areas i.e. where we can buy firewood/water etc.</p>
<p>If people were to properly tidy their mess before leaving the campsites (obviously this is not the fault of staff).</p>
<p>A map with a summary/overview of all the sites would be helpful.</p>
<p>Lovely area. Highly recommended</p>
<p>Areas that do have facilities should have 24/7 access for permit holders - maybe have a code for the door or something like that.</p>
<p>Update information as there appeared to be new restroom facilities for the loch area we stayed at that we were unaware of until we left the following morning.</p>
<p>Camping grounds for tents should be levelled. The tent grounds are on slopes which isn't very good to pitch a tent</p>
<p>All was great, just had a little trouble finding it, knew it was roughly above inverbeg but didn't have coordinates or anything to use so got as close as we could with Google maps, went past it by mistake but on way back to it saw it was clearly signposted but only if coming from north side unless we just missed it? But otherwise was fab</p>
<p>Some of the sites are littered with broken glass and cans when we arrived. We cleaned up the area before setting up and we, as we always do, cleaned up before leaving.</p>
<p>Nothing it was perfect</p>

I booked 2 permits as we were due to be joined by friends (although they had to cancel). I could see a way to book for 2 tents as a single booking, so had to book mine and then my friends. Would it be possible to add a quantity option (e.g. 2 tents) to the booking process?
Motorhome area would be greatly improved if the parking area for permit holders was closer to being level.
We booked the permit before we arrived because we didn't expect to have mobile reception at the site. Unfortunately, when we arrived the available spot had a lot of litter, including a lot of broken glass and some nails which looked like they'd come out of some burnt wood. We cleaned up a bit of the litter, but still felt it was unsafe for our dog. He's already cut his paw once on glass, and he's only 11 months so he tends to put everything in his mouth. It was easy to see the glass and nails on the top of the sand, but we were worried they might be more underneath. Hence we decided not to stay at the site.
We had a fantastic experience again. The rangers were very helpful and friendly.
Nothing it was excellent
It would be easier if only those available showed up for dates entered, opposed to all permit areas available on different dates close by. The permit parking areas could be improved by being more level.
To add fishing permit.
More variety of space- after a long walk in the hills, returned to find 2 huge family sized tents in the only real level clear space. I prefer wild camping but with 3 motorhomes and 3 tents squished in one tiny space, it wasn't worth it.
We have a long motorhome 7.8m There were still a couple of cars parked in the Moho overnight area until nearly 9pm. There was also a car parked in the Moho area that belonged to someone in a tent. I presume they shouldn't park next to a moho parking post. Luckily we found one spot we could fit. What do we do if there was no where to park because non permit holders were in the way?
Make it very clear that the space is not exclusive. When I arrived there were 3 other vehicles at the location. Make it very clear that there is more than one area within the area that you can choose. For example area L was several lay-bys not just one. Make it clear that use of dead wood is discouraged before arrival.
Make more than 1 booking at a time as I had to book twice.
Permit area didn't have many good spots to pitch a tent.
The two motorhome campsites we stayed in were not that nice. One was on 3 lochs drive next to an area that had all the trees chopped down and the next was in a carpark. Fortunately we wild camped all around Scotland in our van for 10 other nights in beautiful spots - not managed by you!!! If you don't want to allow campers at really nice campsites then just ban camping in the "managed" areas.
Waste lying there, maybe weekly check of the space?

Keeping the public toilets open would be amazing but I understand there may be issues with this and some people will abuse this.
We had a great couple of days only thing I need to ask is what the yellow stuff was lining the loch (venachar) my son got covered in it trainers/clothes
Cant think of anything, think its a good idea
Should be available to book through tourist information offices. It was only with their help that we were able to find the right permit and book for the right location
We enjoyed our stay and like the permit arrangement. Nice to see a beautiful are with no rubbish / litter. The only thing was the toilets seemed to be locked (longblock) with no opening times displayed about 9:30am.
Please change booking system to allow multiple permits in the basket before checkout. It is so annoying to have to buy them separately.
Nothing really everything was great thanks very much [REDACTED]
Not really it all worked well
Just the signage for the booked place. We must have driven past the first possible camping place. Saying that, the rest of the experience was all positive. Thank you to the very friendly Ranger who gave us an emergency code for the barrier and was helpful with other information.
Had no problems at all ,lovely place , The weather was pretty bad and someone left toilet paper but alls good ,will be booking again soon
Thank you
Rangers were very friendly and helpful
Be able to book multiple pitches at one time
More detailed map, maybe with pointers where the campus are, even better OS coordinates to put in sat nav. We also took a trip to Loch long to do a recce on the camp there, we either couldn't find it after walking from the car park or it is no longer there. On the plus side I lost 3lb whilst camping up in the trossachs 😊
Motorhome parking area large puddles potholes and mud ,area would benefit from road chippings been laid
Informing us about the camping conditions (in the trees or on the beach, no grass)
No complaints about booking camping whatsoever, But what I can say through experience is getting to Lochearnhead by public transport is a no go , to think we are living in the 21st century, it's a total disgrace. Rant over when I finally got there I enjoyed the two days of peace & quiet.

Cars were parked in motorhome places, not good
With this specific camping permit, I did not end up using it as I was trying to get there on foot but it involved walking on a road with heavy traffic. After 10 minutes on the road without a sidewalk I decided not to continue as it was very dangerous. I'd recommend to make it clearer in the description that there was no safe access on foot.
It would be good to get more info about where we could dispose of the litter after our stay. We ended up with driving around with the litter for several days. The area is beautiful but it's clear that visitors leave wipes and toilet paper behind. These wipes are often marked as biodegradable but in fact aren't. Overtime, this will make the area dirty and full of litter. I'd suggest to make it clear to visitors that they should not leave used toilet paper around but bring a litter bag with them and dispose of ALL their rubbish in designated area (perhaps there's a place in nearby villages?)
slightly larger signs at the 3 lochs drives sites, since it is one-way we had to reverse until we got back to our site after missing it!
I would put signage between Luss and Tarbert too make it easier to find...I would limit firepits to beach only and firebox should be used only...but it's a beautiful and fantastic place to visit and camp
Enjoyed staying in this area. This was our second time. Next time need to find out more about walks within the park.
When we arrived there were several cars parked in the Campervan permit areas that did not leave till quite late as the gates were left open all night. Whilst I am aware that it is a car park there were vehicles arriving and departing all night.
More park ranger presence and doing checks,
Stayed in Area L Gorgeous spot but would have preferred it to be just a one van spot. Large group of camper nearby were very noisy - And up all night drinking and smoking pot- but I know that's not your fault!!
Let the toilets available during night.
Totally enjoyed ourselves and had no problems...
The permit appears to indicate the zone you are in but not the specific bay. Would it be useful to identify bay numbers in addition to zone letters?
Nothing altho the parking area was chock full of piles of stone, looked like it was a deterrent from parking there. Would of liked to see that cleared.

Area K was split into 4 laybys which at first we didn't realise and we parked next to 2 other vans already at the "first K" and went a walk - we then realised there were other permit areas for K - maybe it should read K1, K2 etc? It didn't help that I booked on my mobile phone at the last minute and couldn't print anything or get a chance to read everything thoroughly. We didn't know about this scheme until we arrived at the entrance.

When buying the permit (at approx 7pm on a Friday evening) there was only one permit area still available to book online that evening - when we drove through the forest drive there were lots of pitches unoccupied. Not sure if people have booked and not turning up or if there is a problem with the booking system. Maybe you could include a bit for late arrival - if you don't specify arriving late and don't arrive by a certain time, this could open up space for "last minute" or something similar.

I believe you provide permits for tents or motorhome. We slept in a van not bigger than a car. Because no permit were available for motor home I bought one for a tent. I'm not sure that was appropriate but was unclear about that. I might have missed an information somewhere or you might want to give more clarity for people sleeping in a van. Regards

Everything's perfect. It was first I had camped at loch wen for years and I'm glad permits are now in place.

Everything was perfect.

Clearer signposts at car parking areas.

Remove the permits we pay enough for fishing! Lots of the older lads didn't have a clue how to book online it's cumbersome!

Make 7 day camping permits!! What's the point in a weeks fishing permit if you can't get the camping permit to go with it ?

It was a perfect site and met all my expectations

I think this process is fantastic, and I completely understand that policing the area must be pretty difficult given its so large, however we were very aware of a number of other users nearby playing music VERY loud late into the night, and we came across a group smoking cannabis. Both of these groups were by far in the minority, but in my view this was clearly against the ethos you are trying to create.

although most motorhomes are self sufficient it would be a great advantage to have w.cs disposal and drinking water points available.

People tend to drive very quickly on the dirt road (three Lochs forest drive) spraying walkers with dust and rocks as they go by, as well as parked cars and vans. Perhaps more signs asking folks to slow down would be good. Other than that it was amazing! Beautiful camping spot



Information on toilet at end as only though they were half way round

<p>Stayed 1 + 3 nights in a Campervan at the 3 Lochs Forest Drive. One night was fully booked and I couldn't get in but there appeared to be a lot of vacant spaces .. not sure what can be done about that ? There does appear to be quite a bit of abuse in terms of people throwing rubbish in the Loch & others entering after gate hours & fishing and generally making nuisance noise etc. Such a shameful contrast to the beauty & tranquility of the location.</p>
<p>Some questions here didn't make sense - sorry. Your warden was excellent!!!</p>
<p>Na</p>
<p>I think you need to show in more detail the areas you can buy permits for, as a stranger to the area this would have helped</p>
<p>The website was good and had all the information needed. It might have been even easier if you could see details of the spot and it's availability at the same time during booking.</p>
<p>Your website said that there were only 4 spaces for campervans at the location we chose. There were 6 parked there when we arrived and I could only see one other with a permit displayed. There seems little point in some of us paying and abiding by the guidelines of no-one else does?</p>
<p>Would have loved to be able to get some drinking water as we were running very low by the time we arrived there and to be able to empty chemical toilet - but otherwise a wonderful location</p>
<p>To have somewhere to leave your rubbish. Maybe a tap to fill up water, even if it was at a small cost. XXXXXXXXXX</p>
<p>Cleaner area. Unfortunately previous campers had left toilet paper, glass, cans and litter around. Maybe make more sites where a 500m plus walk to the site from the car park.</p>
<p>Make Motorhome parking areas more obvious to car drivers that they shouldn't park there during the peak months of the season. I would pay a bit more per night for toilet waste facilities + a metered fresh water facility like the Aires du campingcars in France.</p>
<p>Maybe more signs informing people about leaving toilet paper.</p>
<p>Clarify the parking regs versus overnighting regs. The two time periods didn't seem to match. Plus the overnight times would be better if it were say 1700-0900.</p>
<p>I'd suggest being able to pay via PayPal just so you don't need to have your card on you at the time of booking. Also I don't know how but having some way of proving you have a permit before you set up, the guys up from during my last stay didn't have one and they were pretty "wild" and give us wild campers a bad name. That's all though and that's just me being picky.</p>

<p>This site was perfect - we missed the sign (if there was one?) coming from Glasgow direction but turned back at Tarbet and spotted it OK. Fantastic stopover look forward to many more!!</p>
<p>Access from road to campsite a bit more easier. Found it very difficult at our campsite L to get up and down slope.</p>
<p>booking the permit in the visitor center in Bulloch was strange because the booking system didn't cancel our personal dates (names, adress, tel-nr., email-adress, Visa-card dates) after finishing the process. I think the system administrator has to do same work to better this situation !!!</p>
<p>Translation in French of the website could be helpful even if gps link in the mail is accurate for permit area letter.</p>
<p>Need to try and police the area better, we were approached by 3 youths on the early hours of the Thursday morning who were trying to start a fight with the young person who was with us who is disabled, made us leave in the Thursday instead of the Friday incase they came back on the Thursday night, no park rangers after hours and no police presence at all the whole time.</p>
<p>Instructions with permit v clear but instructions on site a little contradictory as Motorhome symbol on sign shown in the middle of the parking area rather than in the actual Motorhome permit/parking area. Really appreciated clean loos and hot water for washing hands.</p>
<p>I did the booking from my phone and there is a lot of texts about the areas before seeing if one is available at my dates or not. I would make it more clear at the beginning of the web page which ones are available at my dates.</p>
<p>Found the Gents toilets locked, why? No notice or any other explanation.</p>
<p>Toilet access and running water access. It is shame that many people do not adhere to the bye laws. access to basic provisions may help to keep the area cleaner.</p>
<p>None process was very easy and lots of information was provided.</p>
<p>Nothing. Perfect stay</p>
<p>Very well organised, layed out and easy to do. Have already recommended this. Will come back again.</p>
<p>I was a bit disturbed that a motor home arrived at 7pm to find a 3 places filled. We were the only one of the 3 displaying a permit and the other two MH occupants were out for the evening. I dread to think what my husband would have done if that had been us. Other MH and camper vans were parked overnight in the carpark. It just totally undermines the permit system.</p>

<p>The website is poor (the permit section) and the information is confusing. I called the office and received good information and advice on how to book.</p>
<p>Maybe if pitches were allocated at time of booking it would be helpful</p>
<p>More areas to camp, wasn't much space</p>
<p>Recycling bins should be provided in every layby would save on the amount of rubbish left</p>
<p>Nothing, my experience was perfect. I previously stayed in Camping Spot 1 and the trip was ruined by a large group of people turning up at a neighbouring spot at around 11pm. They caused a lot of noise and damage but the addition of the gate appears to have solved this problem. Well done!</p>
<p>I was unable to access the site as the gate was locked . I was held up when traveling and arrived after four pm. This was unfortunate and resulting in us having to travel back to a camp site near Stirling</p>
<p>Ability to buy a fishing permit Hire fire pit</p>
<p>Booked 2 nights on the 3 lochs drive section P(2 different individual location) Friday 17th Saturday 18th of May and on the second night around 9pm 2 men with a small boy tried to evict us saying that they booked this spot...eventually they left but it kind of ruined our stay. We know there's not a lot you can do though.It's a shame because the location is really lovely.</p>
<p>I wasn't able to see any information about arrival or departure times, that was my only slight issue.</p>
<p>Keep all the AH's away and prosecute anyone who abandons their equipment (old tents / festival tents and the usual toilet stuff etc) under present litter laws. You have their names and addresses. Just been in 3 lochs drive and noticed abandoned tent etc with usual human waste at area P</p>
<p>There were a number of other campers staying that did not have permits and hadn't loud music playing until the police arrived around 20:30 there was also a lot of rubbish lying around including used toilet paper which had been left within the permit zone</p>
<p>More flatter areas for anyone with a larger tent. Going with the family to a secluded area to get a real wild camp feel not easy. And the possibility of the rangers being able to provide fire wood at a price when on the rounds.</p>
<p>Camping / Campervan parking flexibility.</p>

better signs
Choice of pitch as there were 3 left and i just got allocated one which was road side and no good with dog and got covered in dust every time someone drove past so had to move on and didnt stay
It's still disappointing to find people with permits being verbally to others accessing the loch. 3 fishermen with 15 rods spread over 30 m along shore and they would not move. They then left rubbish on the burn pit.
Nothing. Given the severe problems with antisocial behaviour in the past, I was pleased with the experience.
Make it easier to book for more than 1van, or more than 1site at a time
The experience was cool but the place was very dirty ...
Reason for difficulty finding firkin point lack of signage heading north to site actually drove past then turned around couple beside us done the same other than that everything was fine enjoyed the stop over
For some reason there was a lot of broken glass on the beach at Lochan Maoil Dhuinne (north beach). A bit sad about that. But fantastic setting though. A cleanup would be nice.
Unfortunately, less mess left by previous users. Rangers doing a great job trying to tidy up. I also need to apologise for forgetting to remove a tarp line strung between 2 trees!
We realise it was not your fault but we are not sure we actually found the right spot! However we did spend a pleasant evening on Loch Earn, It could have been improved by somebody removing the large amount of rubbish bags, up till then we had never come across anything like it and we take our rubbish away with us.
There have been two groups of drunk teenagers, One of the groups camped even in not allowed area and been pretty loud during the night. That spoiled a lot otherwise perfect experience. We have been really disappointed. No rangers checked the permits in the area though. The byelaws are not enforced enough to be affect for preserving any nature, its just a legal money scam.
Put a postcode on the form. Not easy to find the coordinates provided.
Would it be possible to number the pitches. We had another camper sharing our pitch which left a pitch empty where another motorhome pulled in and stayed the night even though they didn't have a permit and was told they needed one. This is not fair on the people that book and pay.
Clear signage as to where youre permitted to pitch tent. I had to move my tent as it was signposted. Useful to have some toilet facilities as would encourage a longer booking.
All good

<p>After walking the WHW in 2007 and again last week, I can see a definite improvement, less rubbish and no idiots partying along the loch. I do however feel a need for last minute permitted camping for solo responsible backpackers, who may have to change plans due to injury/bad weather/equipment failure etc.</p> <p>Also I would appreciate more information directed at people who don't have a clue about responsible and environmentally sound pooping in the woods.</p>
<p>Making people be responsible for leaving nails etc, ie with fines etc. There were a large no of nails left in campfire areas. Not very safe for children.</p>
<p>- There needs to be a better guideline and description about the rules.</p> <p>Can camper stay during day and night if they book say 2 nights? There was a bit of an argument between locals and a camper due to the camper occupying the space during the day.</p> <p>I find</p>
<p>Didn't know what time we had to leave by....so left early at 6.45 am despite travelling all day</p> <p>Would have been nice to see signage making this clear</p>
<p>PayPal would be handy to book permit from mobile phone</p>
<p>Need bins we took our litter with us but noticed there were no bins also unfortunately a large amount of litter and glass on beach. But other than that small issue and we had a great stay.</p>
<p>No improvements required as booking very easy and we had a perfect night away. We came home early as the midges were terrible but there is nothing anyone can do about that! Love the three lochs area. Thanks for allowing campers & motorhomes and grateful the numbers are restricted.</p>
<p>Loved my stay. Rangers were lovely. Will be back again very soon.</p>
<p>At Firkin point, I think it would be better to mark the three bays clearly for the overnight motorhome parking as when we arrived two other motorhomes had parked badly making it difficult for us to park and leave room for other vehicles to turn around. Three clearly marked bays would have prevented this situation.</p>
<p>A refuse disposal area - even if it is far from the site, just so you know that it is ok for you to tip your rubbish there.</p>
<p>We waited until we arrived at the gate before ringing for the access code. Didn't have a good phone signal and took a good few attempts to get through. Perhaps advise people of this so they can call ahead for the code while they have a good signal.</p>

Signage for motorhome bays is very small and hard to see what letter each one is
Some bins nearby would be great. Msybe some info on the loch on signs. There was a lot of broken glass on the beach. We cleared what we could but were afraid the kids and dog may have got cut so didn't allow them to run as freely as they could have. Otherwise fab stay.
The motorhome places were used for campers' parking too so regular-sized vans would not have been able to use them (our van is the size of a car so we could "double park"). Thanks for having the toilets open longer hours than expected.
A clearer explanation of whether one can stay in any space in a given area (Forest Drive K for example) or whether the permit is for a specific space. In practice it seems one can stop on any space as long as it's in the allocated area, which is not quite clear from the website information.
Provide information on whom to contact if motorhome pitch is occupied by a car on arrival. Pitches at Inveruglas Nice but could be easily improved by making them all flat.
Terrible attitude of a ranger ! Didn't even no where the permit site was ? Terrible place terrible company!! Had my wee boy with me on his first camping trip and had to go home thanx a lot I will be spreading the news about this aswell !!!! Shocking !!!!!!!!!!!
More precise directions. Eg drive for 1.2 miles instead of 'about ten mins'.
We were very unimpressed with the permit area. It is right on the road with a passing place which means cars passing regularly. Hardly any flat ground. Litter and toilet paper in the bushes. Debris from fires (including metal grates from one-use BBQs). This didn't seem like a good "wild camping" spot at all, and I cannot see how it's big enough for 8 permits! We decided not to camp here and moved to find a spot outside of the Camping Management Zone. I totally understand why the rules are in place but surely designated areas need to be pleasant, quiet and remote?
A reinforcement of the message about the "no trace" policy could be done by putting up some sign, I found out several tissues and a big poo nearby the campsite. Not your fault, just dummy hikers.
Your rangers were obnoxious. Our group has been camping in the area for years before these permits came into place. In fact some of the guys have been coming for decades. Never leaving a mess or causing anyone any bother. Your rangers came down and requested we take down a gazebo because one of the sides couldn't be removed!?! That's ridiculous. Trust me nobody was trying to save a few quid by camping in a gazebo. Joke As a side note I see you have started banned alcohol and fires in some of your other permit areas and i can only hope that you will not let the

<p>Fanny's who do go about burning things, having dangerous out of control fires and leave litter all over the place ruin it for us camping enthusiasts who leave no trace(And who have been doing so for decades prior to you charging us to camp here)</p>
<p>Just to clarify happy to pay for a permit. Not so happy with the other things</p>
<p>I don't want to pay the camping fees because I pay the estate £130 a year to go fishing on there land and now if I want to stay to fish I would b paying £120 a year to camp I don't think it's fair the way u operate with the camping permits when I have already paid for a permit iv been going to lockearn for 30 years fishing but I don't think I be going back as often as I would like</p>
<p>A facility for fresh water intake and maybe chemical toilet disposal would be worth paying a little extra.</p>
<p>There are 4 markjed bays. And this is stated on the website. However it was used for normal parking as well as for other campers and there was no space for us to park.</p>
<p>The only issue I had was the off sent to me by email was carrupted so i couldn't download it and i would be great if you could add an option to book more that one permit at a time so i could add two tents for one stay</p>
<p>While the site itself and the surrounding facilities and landscape are fine, the wild aspect of the camping is lacking as a major road is 20 meters or so from the permit area - a noisy night will undoubtedly be in-store.</p>
<p>Please put up a signpost for Firkin Point. We passed it and there was only a sign going the other direction! A postcode would be useful too. Otherwise an excellent and quiet stay overnight.</p>
<p>People seem to know when the rangers hsrve been round. There were at least 5 tents put up after the rangers had done there rounds. We were kept awake until at least 3am with screaming & extremely loud music. Think there should be further ranger visits or police checks to ensure this didn't happen. This would put us off returning to lochearn which is a shame as it is a beautiful loch. I also think more bins should be supplied at the laybys the amount of rubbish left by people is shocking.</p>
<p>I wouldn't recommend camping in a tent in this area. There were clouds of midges as soon as the sun went down making it impossible to stay outside the tent. More information on other camper reviews on the booking site would have been helpful.</p>
<p>brilliant service</p>
<p>Washroom and w.c facilities other than my son being refused at loch achary campsite by ranger these facilities should be available to anyone with a permit as we pay for a permit same as those who wish to stay at campsite</p>
<p>Hard to use when walking the west highland way. Seems not suitable for walking camping groups.</p>
<p>Have more campsites</p>

Really struggled to keep the tent up with the shingle underneath. I had daftly assumed that there might have been some grassy bits. Would be good if the description specified this. 😊
Cancellations mode would be great. We were alone there but it said on the website it was sold out. Otherwise great rangers! Thanks
When asleep on our first night my son and I were wakened by a woman banging on our tent then tried to get in looking for her sticks and rucksack at 02.40am. This scared my son so much that he didn't want to stay the rest of our planned stay. This person sounded as if she went round other tents shouting at other guests. I was going to report this matter to the park rangers when looking for my camping permit but they didn't appear.
Have an alcohol ban as it is intimidating to groups of young people when other permit holders are intoxicated.
Have an alcohol ban as it is intimidating to groups of young people when other permit holders are intoxicated.
Have an alcohol ban as it is intimidating to groups of young people when other permit holders are intoxicated.
the online booking service could be easier for bigger bookings
The process was easy, however unfortunately previous visitors left an unpleasant amount of human waste directly at the campsite which led to us leaving after only one night rather than staying for the 3 nights we planned as our children were playing in the area and it could have led to very unpleasant circumstances. Rangers were lovely when we arrived! It is very unfortunate that some people just don't care for anyone coming after them.
Nothing. It was great to be in the forest on our own with just the wildlife - we even saw a deer as we sat there! We didn't meet a ranger but one drove past.
We tried to buy a car park ticket for day parking in the morning. We put money in the machine but no ticket came out. Went to office twice but no answer so left site
Online it was not clear that I was booking per tent rather than per person. After the first day, two friendly and helpful rangers told me I'd have to make an additional booking for our second tent even though I'd booked for my son and me. As there was no mobile signal, I had to do this the next day in Aberfoyle. It was just a bit of unnecessary hassle that could have been avoided if the website had asked for how many tents we'd be using rather than how many people.
Better information about where the camping management zone lies.
No signage for Firkin Point when arriving from Glasgow direction.
First thing this whole idea has killed loch earn I would personally like to tell the balloon who came up with it he make a balls up of the whole idea the park rangers are a joke and drive on by now I know personally people who do not buy your silly permits and as I said the rangers drive on by a ranger that's apparently scared to get out there vehicle however it's better that way as people don't want to deal with them it has

ruined the fishing of loch earn due to the whole idea especially the only part of it let's say I'm a 60 year old what's to say I have internet have I to give up my fishing hobby because I can't pay for a tent to the next point due to the reduced amount of people fishing it's only going to effect the fish numbers stocked if no one buys permits to fish then there simply cannot be fish put in this is a ridiculous idea bringing pay to camp in I'm not entirely sure what the purpose of it was you could say it was to prevent idiots from staying however that does not stop them complete waste of money

Feedback on the process again very stupid let's say I pay for one night get there spend my night then decide I wish to stay another this is not possible as you receive no signal next to a loch surrounded by hills in regards to finding your spot for me no problem at all as I've been fishing the loch many years however there are no signs stating which areas are what I myself have noticed a huge difference in the last couple of years regarding the amount of people fishing and I'm sure if you were to ask for statistics of the fishing permits purchased since this camping permit was brought into action they will have decreased it has to change final not £3 is a silly amount to stay for one night it only adds to the cost of trying to enjoy a night away it costs yourselves absolutely nothing for someone to pitch a tent for £3 I'd expect the rangers to come pitch it for me.

Clearer signs and a better explanation of how the system works.

A large wheelie bin at the entrance or exit to the three lochs drive would be a good idea

fewer midges!

I actually did not stay at Firkin point as my travel near Crianlarich got so bad with rain and heavy cloudy mist we pulled into a lay by for the night for safety reasons

Nothing, a great idea. Maintaining freedom but with a bit of minimal light touch management to keep it all nice.

Everything was perfect, even although the weather wasn't great but it never spoiled our trip.

More camping sites around the loch . No effort has been made for tents , charging for camping in the wild is wrong .

More toilet blocks would have been appreciated

Maybe state to go past the saying you are leaving the permitted camping area then turn left as this is quite confusing

Ensure people park in designated parking spaces where they have their permit. A way to cancel your permit to ensure somebody else can use the space.

More zone signs at the largest zone, clear start and end on both sides of a zone

We waved to, him as he passed by.

The web page was ok once we got the hang of the map. initially it was not very easy to navigate and see options of pitches available.

<p>There were also 2 cars who,drove the wrong way through the drive after 5pm.... assumingly tomget out at entrance. Not very safe for anyone coming in about 7pm in evening on the Friday night.</p>
<p>There are no bin areas at Loch Venachar meaning we had to take all of our rubbish home with us to dispose of. Having a bin area would greatly improve the stay, or even to have a designated area to drop off your rubbish on the way out if access for lorries is an issue.</p>
<p>I did not buy a permit - I applied for one for dofe Group. Having someone like ██████ is great and make the process much easier for organisations like us ██████ You may wish to change the term "buy" to "acquire" in question 2. I found it easy (now that we have been doing it for 3 years) to get permits for DofE groups. I have ticked difficult as the questionnaire will not let me continue unless i have answered the question.</p>
<p>Nothing it was perfect thank you</p>
<p>The Motorhome pitches need to be far leveller. Even with ramps, it was not possible to get level which is pretty crucial for a gas fridge to work.</p>
<p>First night was no problem. Second night when we arrived all spaces occupied by vans. Has to park outside permit area. Didn't feel I could go round checking permits and ask someone to leave.</p>
<p>The camping spots where quite bad in comparison with the map that was provided</p>
<p>Flatter parking area</p>
<p>we were happy with everything, one of the available bays wasn't level enough for us but we were able to move to one that was more level</p>
<p>no, problems</p>
<p>I understand it would be difficult to do . But provide public toilets (portibill) as the nearest one is a long way .</p>
<p>To have a outside fresh water tap available</p>

<p>on arrival all 5 spaces were taken why ,,I had a permit and could show it yet no one else could show one , I had to park else where,,very angry</p>
<p>Make it easier to book on the day.</p>
<p>It would be great if the toilets were open all night, although in fairness they were open all night of 4th June.</p> <p>The location is well signposted when approaching from the north, but far less obvious from the south.</p> <p>Otherwise it was totally wonderful.</p>
<p>The parking area was very uneven and potholed so full of water. It was ironic that there was a clean underfoot and mostly level carpark just a few metres away which was empty overnight.</p>
<p>Sell wood to campers. It would save foraging and damage</p>
<p>Interactive map needs work</p>
<p>Nothing</p>
<p>It was an easy experience, we have stayed here before out of season, only confusion was I thought there were only 3 motorhome places available at Firkin Point, there was 5 motorhomes on Friday including us but we all had plenty of space. Would be dissapointing to go online to pay only to find it full when there is so much space.</p>
<p>I could not get a permit at loch venechar due to been fully booked . I think the fact that the permits are so cheap people may book these pitches way in advance and then not turn up wich isn't great , I camped the nyt anyway and rangers sorted me out with permit in morning , think there should be more allocated camping permits though at loch venechar</p>
<p>Website said only one permit available but only 2 out of 4 places were used. Made me wonder if a preferable permit area was free despite website showing no availability. Difficult when it's the first time of visiting and not aware of what the areas are like</p>
<p>It should be marked better from the Trossachs path, we didn't know the exact location. Very difficult to find.</p>
<p>Due to a change of plan as a girl was not well, we changed camp last minute. Both rangers who supported us were superb and went out of their way to support us. Please pass on my thanks. There was a joy rider beeping his horn and driving around fast, going through the forest drive at 11.40pm which was not great. I reported it the next day to a different ranger.</p>

I wish the spot was accessible by bike, I had to carry my panniers and tent in and lock my bike up further back
Less litter in the permit area and around it. There was alot of broken glass, disposable BBQ's and plastic around Loch Lomond.
Hi do the ranger got the power to ask for a fishing permit because thats the first time a have been asked or do you have to buy them of the ranger now very confused about this asking for fishing permits
Access to toilets for woman and children
Midges hats cheap.. lol
None really. It was a very easy process and the rangers I met were very helpful and informative.
Not been able to camp untill 1pm and having to leave at 11am. If it is raining it's not very convenient.
Mapping on website is not easy for people who do not no the area lucky I do but my partner had no clue where we were actually allowed to camp sing post marking each area might be a good idea for people who don't no the areas there in or arent handy with a map
no midges! 😊
The site was naturally beautiful, but unfortunately we found it quite substantially abused when we got there. The problem seemed to be a particular type of visitors easily identifiable by their rubbish (Buckfast and energy drink bottles, batteries, plastic cutlery) and behaviour (a very "public" type of "toilet" around 6 metres from a fire pit next to the loch, smashed glass, burnt plastic, no attempt to clean any traces, etc.). As a solution I would like to see more enforcement of the byelaws, perhaps by increasing the presence of rangers. Other solutions (awareness campaigns etc.) could work with some campers, but probably not in this case. In any case, I would be happy to pay at least double for the permit if that solved the problem, as the rest of our camping experience was excellent.
Prior Notification of road closure during our permit days would have been helpful. On finding the closure, no member of staff could inform us when the closure would end and to what extent the road was closed. During the online booking, you have to specifically book a location. However it transpired that you could pick any location you wished The detailed direction pdf we received after booking with directions to our chosen camp area was extremely useful.
The toilet block was an absolute disgrace to be honest. It obviously doesn't get properly cleaned, or if it's supposed to be cleaned, it's not being done! I walked in, the smell was overpowering, no lights at night , the water must be coming from the Loch as its brown... Actually truly brown!! We have visitors from other countries come here, and that block is a poor reflection on us. If you're going to have toilets, money must be spent on maintaining them, and cleaning them. If that's unaffordable, then they'd be best removed altogether. I appreciate It must be a difficult balance for you though. Overall, we had a great time, beautiful setting, very reasonable prices, helpful staff both on the phone and in person. Thank you
One of the reasons for picking this permit area was due to bathroom however unfortunately bathroom light was not working(disabled and also female when it opened during day) and toilet wasn't operating the best in terms of flushing.

Slightly bigger signs.
Working facilities. The toilet block at three lochs Forrest drive wasn't anywhere near the standard of the other sites we visited. We purposely took a pitch close to the toilet block for obvious reasons but now wish we hadn't.
I have one complaint. Why, after going to the bother of applying and paying for a permit, are motorhomes still allowed to stay overnight, in the car park, above the permit zone? A campervan pulled in, a Ranger went to talk to the owner, yet the 'van remained there, until the following morning. Later that night, a German motorhome pulled in and, also, stayed overnight. Totally defeats the object of controlling the amount of motorhomes, staying next to Loch Lomond and is a total insult to those of us (another motorhome was in the zone - also legitimately) who do it right and pay, for the privilege. More control is needed, otherwise I may be tempted, in future, not to bother paying and just pull into the car park - seems anyone can do it and get away with it.
Less midges.
Directions to the camping area at Loch Ard could be a wee bit more detailed.
It was perfect
Firkin Point not clearly signposted when travelling along the A82. Toilets on Three Lochs Drive had no water and would not flush
Flatter more level parking space for motorhomes. The provision of rubbish bins.
Nothing
possibly better with fewer people or clear a couple of flat pitches. Also a restriction is needed at NN 3754 2523, went through this area and it is pretty gross.
Get rid of the mitsches :)
Proper policing of restricted areas. There were about 5 camper vans without permits in the car parking area. These illegal campers had a lovely view and a flatter surface to camp on. Only two campers including myself were in the designated area (three are allowed). We were on a slope, in a corner with no view. There was also a family in a tent not in a designated area. I found myself asking why I bothered with a permit. I'm sure others will do the same.
The people who had stayed on the pitch before us had left quite a bit of rubbish - if there had been bins closer or even bin bags provided we would have found it easier to clean up after them.
You were missing a sign to point us down the way to the area and if it wasn't for me noticing a bit of wood the sign should be on we would have missed it.
I thought when I booked that I was getting a permit for both parking areas at Loch Lomond - only later when I got signal again, it seems that it was for only one of them, I don't understand that.

The information provided said there were 4 van spaces at the site. There were already 5 parked up and so we ended up being on the main road entrance to the car park. In total there were 7 vans overnight. We like to wild camp for a sense of freedom and peace, so parking next to lots of other vans and coach loads of people arriving past your door isn't my thing, and takes away from enjoying the peace and beauty of the national park. Good for a quick overnight. It would also be really nice to have a few more van spots around the whole park.

I knew nothing about the midges and that came as a bad experience. If you could include midge warning that would be useful to take a face net or some other precautions.

Access to drinking water

We had a permit along with one other that was displayed. Car arrived with campers and squeezed into our motorhome bay along another car to other motorhome with permit. Other large motorhome arrived after 11pm and parked across our bay making it difficult to get out the following morning as the occupants were still asleep and doubtful if this vehicle had a permit. Other camper van late arrival and parked overnight in adjacent area.

Heading south the following morning every waterside layby had overnight motorhomes and caravans in situ.

It appears that the small number of genuine motorhome users abide by the rules and get a permit but most don't.

Whilst I think the concept is very good the practice needs a lot more monitoring.

Inveruglas area also needs more hard-core gravel putting down as the already large puddles were significantly wider the following morning due to overnight rain and impossible to avoid.

<p>Arranging for the permit for our DofE group was very easy and smooth via email and [REDACTED] was very helpful.</p> <p>However, given that the permit area at Loch Ard was indicated as being suitable for DofE groups we were extremely disappointed by the permit area itself. Though it is shown as being extremely large on the map, most of the area is completely unsuitable for pitching a tent with slopes, tree stumps, fallen branches and uneven ground all making it difficult to find a suitable area. Small areas that were flat enough and clear enough to pitch a tent were sometimes in dangerous places where campers leaving their tent in the middle of the night/dark could easily injure themselves or fall. Often there weren't any form of paths to these areas either.</p> <p>That said, the small lochside area that we did end up using with all 7 tents (just at the beginning of the permit zone when approaching from the Kinlochard side) was an excellent spot. Really, this is the extent of the suitable camping area in my opinion.</p> <p>We also noted when out and about in the area that the Loch Achray permit zone just off the duke's pass road was equally unsuitable as a camping area. Though there is a small flat area by the stream it was very overgrown with waist-high ferns and was boggy and wet.</p> <p>Having used the Loch Venachar permit area in the past which is absolutely excellent, this experience has made me very nervous about booking other permit zones in the future without having to first visit them to see if they are suitable for camping - something I don't think I should need to do when booking a specific area created for camping.</p>
<p>The permit area was a disgrace - years of litter and human excrement. Given the location (on an A road) I guess I should have expected this a bit. But the area had not been cleaned up in a long time. In future, I will find a spot first and then apply for a permit later if required. We were ok staying there, but it would have been dangerous for a family with children to stay there and leave a really poor impression of the highlands if a first time tourist had stayed there. It should be warned that the area is a state and not suitable for camping in the description online, camping should simply be forbidden, or the permit fees used to clean up the permit areas.</p>
<p>Maybe a quick talk about other areas within the permit areas would help.</p>
<p>As always great experience. Wonderful place</p>
<p>Reduced noise from jetskis and speedboats. Reduced density in wild camp area</p>
<p>More visible rangers. Where I stayed a group attended and played loud music till 1 am and one of the part cut down two small trees to use for firewood. Had I not had my 7 year old daughter I would have approached them and said something. Had I seen a ranger I would have also said something to them as well. I did see and speak to police officers however that was when I first arrived and I am aware of the time constraints placed on them for carrying out patrols of the area.</p>
<p>Everything was great</p>

<p>We booked our camping permit and could not camp were we wanted to. It's not clear where you can and can't camp at loch venachar. Even tho there are signs for camping zones. We always clean up wherever we go but at any of these car parks there should be at least a few bins for bags to go in, as we are paying to stay there.</p>
<p>Overall camping experience was great only thing i would suggest was bin locations i.e at car park areas ranger was great really friendly</p>
<p>It's a bit unclear about where one can stay as the campsites are larger than just one spot per lettered campsites</p>
<p>It's a bit difficult to find the web site unless you know what to search for. PayPal would be brilliant</p>
<p>We were very happy with everything actually, especially at the price of the facility. Thank you.</p>
<p>Accept payment through PayPal so its faster to pay online would be brilliant</p>
<p>The web booking and map locations are not felt to be very user friendly. Perhaps using the permit location map as the start and then pop up diary availability would improve this.</p>
<p>it would have been easier to find our permit area if there had been a plan where to find the byelaws (now you had to stop at every sign to read what letter it had, it was not visable from the car)</p>
<p>Maintain signage to a minimum to cause least impact on the natural beauty Thanks again - be back soon</p>
<p>All good</p>
<p>None</p>
<p>Numbering of bays could be improved as there was some confusion. A car was parked in our bay when we arrived when it was supposed to be for a motorhome. More people were parked in the next bay than should have been which caused confusion esp for the overseas visitors. We found that further along the route there were empty bays. The forest and bay areas are stunning so I think with some renumbering this would greatly improve the experience. It was also a shame to see fire it's had been made in the ground. Perhaps providing metal designated BBQ areas with some info notices about expected behaviour would prevent the ground being damaged by makeshift areas.</p>
<p>We could not stay in the area we had chosen. It was full of litter and human excrement! The parking area was also very unsecure. I have taken pictures should you need to see any. We had to go to an official campsite 30 mins away.</p>
<p>Map to the location? Other than that nothing!</p>

<p>Honestly I cannot think of anything to improve. We try and go at least 1 w/end every month. We just love the wild camping in peace and quiet within the forest. Great walk with the dogs to. Only downside MIDGES but nothing anyone can do unfortunately.</p> <p>Thank you</p>
<p>The sign posting for loch earn south shore A could be a little better. As we passed what would have been the end post in the car not one passenger had saw the start therefore we ended up camping just outside and had to be moved on. The rangers were lovely though and could not have been more helpful, even arranging for us to camp in south shore B instead as it was easier to move all our unpacked gear to there. The area was beautiful and we have very little complaints. The other campers nearby were respectful of their surroundings however we found quite a bit of glass on the area where we were that was left from previous visitors and unfortunately did not have time ourselves or we would have cleared it ourselves. Hopefully this is less common with more people being aware of the damaging effects of litter to our environment.</p>
<p>It's Very Nice but a lot of midges, and we know is not controlable</p>
<p>Durning my stay the camping area was spot on plenty parking plus 2 bins if i was to fault it would have to be the lack of a set firepit rather than 6-7 camp fires around the site plus 100m away was another site which was left in a very poor state we took photos of befor and after</p>
<p>More toilets</p>
<p>This was our 2nd visit to Loch Venachar..We love it there..Was a bit disappointed in the amount of rubbish and broken bottles lying around from previous campers...We had a visit from the rangers and at first in think they thought we had something to do with the rubbish, till I explained it was like that when we arrived..We then showed them our set up and that we put our rubbish in a black bag and take it home...They were very pleased to see that our pitch was clean and tidy..</p>
<p>I would like the ability to contact a park ranger directly by phone when in a permit camping area if the need ever arose.</p> <p>I would like to know how many permits are available for permit camping areas for eg. 1 of 3 or 3 of 3 etc. Before and after purchase so I would know if other campers are expected to be in my area.</p> <p>I would like to know the estimated fish stock levels for lochs when inquiring/buying camping/fishing permits.</p>
<p>Not so much an improvement on the buying experience but I feel the chosen camping areas on loch venechar are unnecessarily limited maybe this is something that could be reviewed at somepoint in the future?</p>
<p>the bins were exploding. So that have could been nicer.</p> <p>There are signs of shops (supermarkets) near St. Fillans but I did not see any.</p>
<p>Nope</p>
<p>Permit area closer to a water source</p>

<p>There was a motorhome parked in the permit area and it was not clear which of 2 permit places it was parked in, it was parked in between 2 signs. It is also not clear about the rules for leaving the permit area. Are we allowed to sleep on after 7AM.</p>
<p>Tell people about the midgys that surround the place and also the ticks that occupy the place as was bitten by both during the short stay there was worse place I've been for them</p>
<p>Customer recommended areas would be a great section to include.</p>
<p>It was very easy and straightforward and the site was lovely and very spacious, no improvement needed!</p>
<p>I reviewed many camp sites before picking one, many were overgrown or with out a clear pitch site. The parking for this site was unclear - Google and GPS tried to take me down the closed road to the site, it should be clearer on the internet on the parking location.</p>
<p>Bins for rubbish</p>
<p>The camping here and the dontdare camping here area seemed together and the camping here sign was broken so I was unclear. The camping experience was amazing, beautiful loch</p>
<p>Separate bins for the recycle</p>
<p>It was perfect</p>
<p>Improve drainage. Also, ticket machines (for day stay) iffy and one not working.</p>
<p>Can't think how it could be improved.</p>
<p>Session kept timing out on website whilst buying permits, was quite annoying</p>
<p>To be informed of the actual reality of pitches and what to expect, upon booking it said there was 30 or so? Camping spots, upon driving along the south side we came across around 6 actual fit for purpose camping spots. The rest was bog or tiny little rock mounds, and as a lover of the idea of wilderness camping etc this wasn't what i expected, but the spot we found was great and we'll be back.</p>
<p>We had a lot of trouble finding a chemical waste point. The two caravan parks we pulled into to ask refused to let us drop our waste there.</p>
<p>Permit area was close to the entrance gate which meant on two occasions in the evening we were disturbed by people on motorbikes driving in and stopping by our vehicle for several minutes before driving on, then returning. Similar issue with groups of young people parking outside the gate and walking in and out in groups late in the evening. Did not feel secure or controlled at all.</p>
<p>No - met our needs adequately</p>

<p>You could make it clear that you have to buy a "entry permit" first to get barrier at the entrance working. Secondly, you could assign numbers to the individual spots within the areas, say K1 or K2 for example. I found the statement " 1 permit remaining" for the night booked a little confusing not knowing how many spaces there were within a designated area. Plus, what is the correct way to get to your booked spot not knowing where the area ends? Are you allowed to drive in reverse in a designated one way road?</p>
<p>None</p>
<p>It would have been reassuring to have had a feeling of a ranger's presence as some campers there were very open about how they had not bought a permit. I fully understand this is a very difficult issue to police, especially with how remote this site is and the hours in question. But it would be unfortunate if a permit holder could not pitch due to other campers without a permit. Otherwise, beautiful site, really enjoyed my stay! Sadly just exploited by the few.</p>
<p>Could do with some sites</p>
<p>There was nothing that could have been improved upon apart from the midges !!! It was an amazing experience and a beautiful location</p>
<p>More proper bins would help</p>
<p>More active policing of area to stamp out antisocial behaviour of some campers</p>
<p>At this particular area I think the authority could quite easily turn it into a "pod" site accommodating multiple visitors for a more luxurious stay.</p>
<p>Maybe different sizes for campervan permits. There were some pretty places where a small campervan easily could park, but I had to stick to the bigger motorhome places. At least to be able to park a little bit further from the road would be nicer because of the sound and dust from passing cars.</p>
<p>The permit areas were a bit unclear and I just hoped I was roughly in the right place. Otherwise an easy experience.</p>
<p>A designated place for recycling/refuse at the Three Lochs Drive area would be very convenient but I can appreciate the logistical difficulties surrounding its removal.</p>
<p>i would suggest u give guidelines to others on pitching tents too vlose to other people we had lovely spot but was a little put off when other campers pitched literally 3 metres from us on the sarurday evening..which was a bit inconsiderate..as im not too keen on listening to others snoring..lol</p>
<p>Maybe each campsite in each zone should be numbered separately so you know exactly where you're going to be sleeping/staying and a photo of each specific spot numbered. (they do this in the National Parks in the USA).</p>
<p>Put rubbish bins in place.</p>
<p>We absolutely loved our permit area it was the perfect spot for me and my fiance however we had to leave the permit area later that evening. Unfortunately some very unsavory characters turned up to camp and we both felt rather uncomfortable. At first there was a small family but by diner time there was approx 25 adults and 10 kids split between 2 permit areas the place was very over run. We have absolutely no issue</p>

<p>with people enjoying themselves but this particular group of people spoke quiet openly about there use of drugs and it completely ruined a great camping trip for us both. We arrived rather early in the morning approx 7.30am to secure our spot but left at 7pm due to spot next to us. I also belive the ranger did inform the group that it as over run however we don't blame him for driving away we would have done the same I think the ranger felt very threatened. Altogether it was a very clean and beautiful permit area but due to group next to us we had to leave early and I don't think we will be returning to this spot any time soon. Non the less we will be booking a permit for another area maybe somewhere quieter and more family orientated.</p>
<p>The site I booked wasn't the the one I got in the email but got something sorted with the office</p>
<p>Nothing,had a great weekend ☹️🐼🐼🐼🐼🐼</p>
<p>I didn't realise we weren't allowed to use the dead wood on the ground for fires so got told off about that. Wardens were lovely too tho. Stopped and chatted for a while. I just hadn't realised it was damaging to environment to use the deadwood - maybes some more obvious way to let us know that would be good as I must have missed the info on website. Also access to recycling or rubbish bins would be good and help keep area clean.</p>
<p>The small area allowed for camping is totally inadequate</p>
<p>It was uncontrolled, dirty and dangerous. Broken glass everywhere. Will not be paying to camp there again. Disgusting state. If you are managing an area that includes cleaning it. I would like a refund. A voucher will do.</p>
<p>Lots of fishing line and tackle left on beach by selfish fisherfolks. Our dog got caught up in line. Wish they could be educated to the damage they cause.</p>
<p>Possibly provide an outside tap at toilet block for water refill</p>
<p>A sign post marking the 'Fishermnsn Carpark'.</p>
<p>Hi, I'm French and I did have a problem to understand the whole permit thing. I knew wild camping was allowed in the whole Scotland country, and I though wild camping was only permitted in the camping management zone, in the national park. So basically I understood that the camping management zone was the camping area. Well I guess it is because of my misunderstanding of English language but anyhow I just wanted to tell you that, for a French people, "camping management zone" kind of mean that you can manage to camp in the zone. Hava great day, ████████</p>
<p>Last time I stayed the staff were much more friendly maybe this shift team were busy just my opinion on the whole a nice spot</p>
<p>Good signage of what lay by to turn into.</p>
<p>Very noisy due to the road and a jet ski which was outside our tent in the early hours of the morning. Difficult to access too</p>
<p>Loch Venachar South shore: A very poor and unsatisfactory first experience with 'wild' camping in Trossachs national park. As a walker/cyclist I did my bit of wild camping and had a few bothy visits all over Scotland, but this was way below standard. The only well maintained part of the 'camping'-strip was the parking lot, which could offer nice spots for tents, which was clearly not mend to be like that.</p>

<p>According to the site the place offered 6 single tent pitches. With a lot of effort we found two. Beside that the whole South bank camping area looks like a fly-tipping zone. Very disappointed. Best, [REDACTED]</p>
<p>2 of the 3 permit areas were used, however 5 or 6 other vans/motorhomes parked in non permit areas free of charge and in possibly a better location! So quite a busy spot!</p>
<p>Working hot water in the gents toilets. A outside water tap would be useful.</p>
<p>Safe, beautiful and super clean site. We supposed to stay only for a while but when we saw the site condition we decided to stay much longer 👍👍👍👍👍</p>
<p>Found the ranger visits a little intrusive but they were decent guys & I realise that they've a job to do. Most of the shaded area seemed unsuitable for camping, fortunately we were there midweek so had, what seemed to be the only decent spot.</p>
<p>Felt the rangers were not as present as the ones on our noblest visit Maybe just busier this time in saying that seemed empty on Sunday</p>
<p>We were unable to pitch our tent and therefore couldn't stay. The worst experience I have had with wild camping. With a mallet it could not get tent pegs through the gravel/rock floor path way that was supposed to be a pitch. Areas provided were severely inadequate, dog fouling around the area, the area was a path, terrible zone all together.</p>
<p>Make the designated overnight pitches more obvious so cars don't park there in the evening.</p>
<p>Indiquer plus clairement que faire quand on a déjà acheté son ticket de parking pour la journée.</p>
<p>I couldn't book the permit online because of a problem with your website security certificate. This was a worry as I needed to provide bank details. Your staff on the phone were great but it might have been more difficult if I hadn't been there before.</p>
<p>It would have been great if we could have booked a fishing permit in the same way as camping permit, sadly my hubby didn't get to fish because we arrived too late (travelled too far) to buy a permit!</p>
<p>Thoroughly enjoyed our Firkin point stay and will definitely repeat it .</p>
<p>Nothing, it was great!</p>
<p>After staying at Firkin Point we were very disappointed in the set up here at Inveruglas. The area was messy and muddy, the camping area was full of other vehicles when we arrived so we decided to keep going and went to a campsite.</p>
<p>Pitch sites for tents better looked after and some sort of sign to say is a pitch.</p>
<p>I would have booked a place in the area further from the main road. It was quite busy</p>

<p>Nothing, just keep it as it is.... perfect!!</p> <p>Promote the permit system to other national parks such as the New Forest in the South of England 🇬🇧</p>
<p>The inverruglass parking area is not separated or proteted enough, in the morning we were totally surrounded by tourist cars.</p>
<p>Numbering system on map (for the 3 lochs part) is obviously different from the lettering system used to markthe permit pitches which was slightly confusing.</p>
<p>I had a great time in a beautiful, quiet location</p>
<p>Thanks</p>
<p>Better parking spaces for cars (the car had to be parked on passing point), the paths to camping area could do a bit of a tidy up.</p>
<p>Nothing to improve.</p>
<p>its realy easy to book and understand everything what u need to know,there is nothing to improve,Im not from UK and english is not my firs language and i book my camping without any problem or notunderstandings</p>
<p>Install more signs enter zone leaving zone, my self and others missed these zonal signs.</p>
<p>The area we pitched our tent on the shores of Loch Drunkie was perfectthank you.</p>
<p>This was a very lovely place, but upon arrival there, instead of two other tents (we were a group with two tents and the webpage said there were four permit spots in total), we found twenty tents there! We had diffuculty finding a spot to camp ourselves as there were so many other tents. There were some other fellow campers that kept partying until late into the night and in the morning those who left before us have also left a terrible mess of piles of garbage. We were hoping for a quite nature experience by camping in the permit area, but instead it was far from it.</p>
<p>If possible, a road sign at the opening to the car park would help. There was a sign some metres before but I still drove past the opening, as it looked unlikely to be the place. Not a major problem, but an additional sign might be good.</p>
<p>There was a lot of rubbish around the camping area (including a significant amount of human excrement hidden under rocks on the shore of the loch) and used baby wipes. I feel I wouldn't want to bring my children or a dog to the location I was in.</p> <p>There were also a significant number of vehicles using the road who did not observe the speed limit. Some vehicles were travelling extremely fast causing a lot of dust and noise.</p>
<p>I would recommend having better signage for each area.</p>
<p>This was our 1st wild camping trip. Loved that much we have booked up again to go in a couple of weeks. Also it was good to see the park rangers. It makes you feel safer in you environment knowing there not far away.</p>

Very happy with the experience
When I arrived there were already two big tents set-up, so I didn't have much space to choose from. When I tried pitching my tent, the terrain wasn't great as there was something hard under the grass, so with the wind, I was fearing all night the tent was going to fly away! Maybe 3 tents in that area are not appropriate, but 2?
The natural surroundings could be explained more, we went to culag and it was a rocky beach, even with camping matts it was torture to sleep on or find a reasonable area to set up camp.
What an absolute joy to stay in the middle of nature at 3 Lochs Drive. Quiet, peaceful and secluded, although we felt secure and reassured by the presence of the Rangers on both nights. We had the pleasure of seeing a pine martin, osprey, woodpeckers, butterflies and finches with the backdrop of the mountains. Access to walks, cycle paths and the loch within 10 minutes of our park up. We'll most definitely be returning. Thank you
All very easily booked online I was very impressed with this service.
Many places when I was trying to book a camp was already booked but when we arrived all of them in Firkin Point A was empty probably due to a weather. We had our place in D point but it would be nice to have an opportunity to stay closer to a car park and toilet when people would cancel in a proper time.
Making better camping grounds like grassy areas
This permit area wasn't great. Too near a very busy road and as a result very noisy. Didn't stay here in the end.
Far more people/tents were at this site than permits allowed. We had to camp in an area outwith the permit area because of this.
Slightly more detailed map of permit location.
Arrived at loch earn and it was mobbed with people who clearly didnt have permits.Couldnt even get a spot.
Had a great time weather wasn't so good but didn't dampen our sports
Closer parking to the camp site.
Area for camping is a bit tight for larger tents. Provide some bins around the areas to encourage people to bin their rubbish.
I feel since payment is required now for something which used to be completely free that you would do a bit more. We had to put on rubber gloves and remove dirty 5 dirty nappies from the site. Revolting. In clear sight. Some in grass at carpark then rest on walk way. The rangers must have seen them too. It was cleaner when we left than when we got there. Forcing people to pay to clean these areas is crazy. Also we noted the broken signs making it impossible to see where you can camp.
There were no bins nearby to put rubbish in, not a big deal as we just took it with us but would have been handy to have a bin in car park area.
I was very satisfied with the process, except that I managed to book the wrong campsite on the first try. The best part was the photos and descriptions so I could select the site I liked best.

The weather! Otherwise availability of drinking water?
When we arrived at the Culag beach there was already 5/6 tents up so we were unable to set our tent up luckily we are friends of [REDACTED] and [REDACTED] at the Culag and they said we could come on their private beach.
Overall experience from buying a permit up to the camping stay was excellent. We only had a bad experience in our last night of stay because of a noisy visitors temporarily camped beside ours around 7pm in a motorhome and playing very loud music even around 12mn. Aside from that everything went well.
Permit drive not nicely located at all and I booked for 5 people but it wouldn't have been a decent space for that amount. We couldn't even find them because they were that small and wasted a couple of hours trying to locate it. Park rangers managed to get us into another location which was much more picturesque.
The permit area did say limited parking-but it should have said extremely limited and probably unlikely you'll get parked after 1pm. The area we chose suggested 6 tents could occupy the area but I find this to be quite unrealistic and think it should be stressed that the site is not compatible with groups that actually want to park and have easy access to their vehicles. We arrived early and parked precariously, had we left it any later we would've had to go elsewhere. We did have a great time and the spot we camped at was lovely
Could try and make sure other campers don't camp so close. Was 4 tents not 10 yards from us 2 adults 2 teenagers and 2 kids. What a nightmare.
Unfortunately I was unable to travel this weekend. I did try to book again this morning and there were no permits left. All need to wait again until a permit is available. 😊 love the field. Don't mind losing my fee. Need to try again.
Would be good to have a signboard on the main road showing the permit area (re: Loch Earn north shore B-D - sign boards were on the layby, not visible from main road). More parking at Loch Earn south shore?
Nothing, we had a wonderful experience.
More information regarding size of motorhome pitch e.g. maximum length possible.
We didn't stay. So missed out. Weather terrible, midges were evil, (not the fault of the National Park) and the vacant camping spots were hard to find.
I buy seven permits for one spot - there has to be an easier way to do this. Currently I have to call your office to secure them. It ties up some time for your office staff so it'd be good to be able to do this online.
A ranger passed when I was on foot and waved, so not a technical meeting but still a presence. To improve I would say that leaving the 3 Lochs Drive at the end I was confused as to which way to go after leaving the route at the top of Loch Achray. I did find my way eventually back to the beginning but I had to consult a map. A bit of a road sign would be good.
Barbecue areas

<p>It was difficult to find even a half decent pitch for the tent, I spent all night sliding out of the tent due to the slope. I like the idea of the pitches being natural, but think they could be improved slightly.</p>
<p>There were cars of tent campers parked in the motorhome bay's, can it be made clear to tent campers not to park in the motorhome bay's</p>
<p>Make sure people take all rubbish away with them - disposable bbqs, burst air beds, old cans etc. Or charge more and pay for a shore side clean by scouts etc</p>
<p>Very easy to buy a permit. I think some of the maps you get can define the area more precisely as a couple of campers asked where the boundaries of the camping were</p>
<p>Didn't go as weather took a turn</p>
<p>Toilet area</p>
<p>There was a relatively long delay between the completion of the booking and the reception of the confirmation email; about 30min. This left us wondering as to whether the transaction had succeeded or not. Fortunately it did.</p>
<p>No improvement.</p>
<p>If area is to be permitted and people expecting there to be a space for them then bays could be marked. The site had a fair bit of room but people were parked quite badly.</p>
<p>Please note that the National Park Ranger was very helpful and we thoroughly enjoyed our stay.</p>
<p>There was rubbish left from previous campers.</p>
<p>Permit info in other languages for others arriving later. There were too many cars/motor homes so folk were definitely not using the area with a permit in Inveruglas.</p>
<p>Signs signs signs signs signs</p>
<p>I'm not so good with technology so found it difficult to find loch Drunkie, the ranger showed me it was under the sun heading of the three lochs drive, maybe list these individually?</p>
<p>Bins and more checkups of areas as there was a lot of rubbish and flytippers</p>
<p>A park ranger maybe coming to say hi. And see if everything's ok. But never seen one..always did on South side..we ranger was great. North side mm poor..</p>
<p>Sometimes permit areas are occupied by day visitors and you cannot access them until later on in the evening.</p>

To specify at what time the gate at three loch forest drive is locked. And a big thanks to the rangers for their help and kindness.
Perhaps marking individual pitches for Motorhomes. The guy next to us had parked at right angles to what seemed the natural orientation, so effectively occupying 2 pitches which then caused problems for other folk looking for spot to park
Where we parked ground was like a big puddle better surface would be better as it was all over motorhome but otherwise very good idea
Thanks
I wouldn't change anything the experience was fantastic and so peaceful i will be doing it more often now that I know how easy it is to book up
Nothing it was excellent
Nothing comes to mind.
Lots of previous fires and burnt areas. Not sure if set built fire areas would improve this.
Everything else was great except there was quite a lot of broken glass about the camping area and left over rubbish.
All fine
Wouldn't change anything really enjoyed my first time camping there lovely place
None
I would suggest more control in the evening. Visitors next to our tent kept the engine of the car on and played loud music from around 20.00 till 1.10 am! It was very hard to sleep with that noise in the background. We came to enjoy the sounds of the nature, but we never had a chance to do so, unfortunately.
I booked a space but could not get parked due to other vehicles being there. Had to use a lay-by near Glasgow. Really unhappy that you charged me for a space, but one was unavailable.
The opening hours and the telephone number you have to dial to get the access code could be a bit more prominent. Everything else Was just wonderful!
It would be good if there were bins in the car park. There was quite a lot of litter at the place we camped which we had to bag up and take away.
Stopping other people being inconsiderate! Whilst the site we reserved should accommodate 2 vehicles, the person already onsite before us had occupied both. He then decided to clatter around from 5am until his eventual departure around 7am. He probably didn't even notice the beautiful sunrise in the stunning location!
Good location, maybe sites with better view over the loch
Beautiful area and scenery. However there were very noisy campers in the area playing loud bass music late at night.

Easily swap to a different location on arrival, depending on availability. Extend your stay on site.
Enforcement of the bylaws. The permit area at Inveruglas where we stayed was filled with cars & 2 other camper vans all evening and night. 1 car left it's engine running for so long we were compelled to move our camper van out of the area and onto the long term stay to get some peace. 4 individuals were drinking cans of beer until very late. The car next to us had the radio on very loud for ages. My partner felt quite intimidated. There were 3 camper vans including ours that stayed the night of 05/07/19 and 4 cars. I would be interested to know how many of them had purchased a permit. nwe will think very hard before we stay at one of the sites again.
I wish other people would clean up better after themselves.
If the area was near a better area for fishing would be great ! We took all the equipment down but the kelp was too much and unable to cast. Great access to camping area but
Longer hours on the toilet
We could not get pitched as there were a lot more campers than I believe there were permits, we estimated 60+ tents along the permit area. The general cleanliness of the area was poor and it is a shame to see the area mistreated by some who have visited. We collected two bin bags of rubbish in a very small stretch of the loch side. As a scout group the permit process was easy to use, it's just a shame that some continue to mistreat the area.
People camping beside us were very noisy the first night late into the night, way after the 10pm time stated on the permit conditions and were constantly cutting down trees which was all we could hear but second night they were fine and friendly
Cleanliness
Stop the arsehole at 3 o'clock in the morning flying about in his speed boat blasting music. No contact number for out of hour rangers, had to phone the police.
Nothing it was perfect as per
Make the website easier to use and more permit areas available on the website as we had to phone to find one available
Need more sign post we're you are not allowed to camp. As we had set up in wrong area made to move with three kids... rangers left and people camped on the same spot half an hour later all night.
Buying a permit experience, felt like It was a bit much for a camping night away. Bins need emptied more regularly at the spots especially in these peak times.
Some areas within the permit area had litter remaining from previous campers after a little tidy up made all the difference
More bins would be good. My only complaint was the amount of dogs excrement around camping area.
I have camped at the same spot at loch Earn for twenty years and now I'm not allowed so not very happy about the whole trip.

Lots of litter left from precious campers which was a bit disappointing. Otherwise the camp area was perfect
Yes there was loads of rubbish piled up at lay-by and no one moved it also caravans parked there thought Loch Earn was camping only tents
We stayed at camp B. 1st time we couldn't get parked near it so ended up having to go round the park. When we got a parking space which was for motor homes we had a long walk to the camping pitch. I don't think from my experience and the pitch we had it was not really considered when the booking was made that we had a car which meant had a lot of gear to cart up the hill and parking is taken up by day tripper.
Toilets open all night/longer.
Better roadside signs made with metal so the jobs dont burn them marking area a b c d etc.
I arrived at the camping venue to find they were no place to park my car never mind pitch a tent. The parking area was full of campervans Which looked like a traveller's sight and the foreshore had tents right up in down the shore mostly full of groups of drinking men? I thought with the new zoning permits it was going to be managed better but by the looks of it, it looks like the same Loch Earn where all the idiots from all over would come and destroy the good scenery. It was a wasted trip to be honest and I didn't expect the new permit zones to be like that.
If you could put bins in place
Nothing. Area was lovely, rangers were lovely. A brilliant couple of nights
Felt a few people turned up after 7pm in other zones (perhaps without a permit) that where a bit loud and rowdy however as it is out of hours I appreciate this cannot be stopped, otherwise the area and camping was brilliant (apart from those midges lol)
Gate was difficult to open.
The one way system really means that a specific spot needs to be booked otherwise it's possible to go past all available spots. Campervan spots could be more level with a cleared off road area to sit.
Luckily we brought repellent, but the midges were far worse than expected and have no doubt ruin a few hours for those not notified of precautions.
Start patrolling and enforcing on noise and mess left not enough done ! 3.20am and me and my 2 young kids were listening to music from both sides of the area, the loch was covered in tents which I wasn't expecting. I normally head more northern for last 7 or 8 years to limit the amount of people you can bump into. Zone A had numerous fire pits all left in a bit of a state , throwaway bbqs left and glass at water edge , there was a large tree that had been used as a toilet numerous times the list goes on. I realise what a difficult job it must be policing this area but better ideas are needed urgently ! must point out it's not as bad as it used to be which was the reason I stayed away for 7 years
The pictures didn't do it justice, though that's perhaps why it was empty! It also mentioned a 45 minute hike to reach the zone, while that is correct technically, it's a bit further to find the better spots!

Enjoyed my stay, won't change a thing
Some fire pits would good in the area's. Seen a lot of area's that had scorch marks from people having a fire. If there was fire pits it would help stop it happening.
Bins need to be around the site
For the price that we paid for entry and our permit, we would consider very good value for money. Keep up the good work.
I always take my son away with me for an overnight stay camping. I've always shown him to be respectful of the area. It's a shame others dont. Despite a wheely bin for rubbish provided there was a lot of rubbish at our pitch, incl broken glass. Quite a bit of human waste and toilet paper too. Didn't spoil the experience.
The area and location was ideal however it was rather crowded and noisy which was not ideal.
Fishing was dreadful
At Leny falls we where woken up several times as the car park is open all night cars & bikes in & out through the night so tough to get decent sleep.
Not having to pick up soiled wipes and used tampons from designated area before we could even pitch our tent. It was my 3year old daughters first camping experience and I thought being in this so called "national park" would provide us with a safe environment. I was wrong, in future we will stick to wild camping and as a family leave no trace.
Just locating your booking site for the first time as I only found it on a link by accident from another site.
It was excellent
More bins maybe
Have been before and found this time a lot more busy. On our way out a car was coming the wrong way. Also we struggled getting passed a parked van which was not parked in an area off the track. A motorhome would have struggled to pass it. This really has nothing to do with yourselves but inconsiderate people.
portaloos and bins in peak season as people clearly don't understand the concept of leave no trace, but a lovely stay and great work done by all involved.
Overall I found the booking service very easy to use and understand. However my only point I would raise is that although I don't mind paying to camp maybe there could be a patrol at night to deal with unruly and very noisy campers who unfortunately spoil the experience for the majority.

<p>More regular ranger checks required. A group of campers in tents had car engines running to charge phones from 2100-past 0300hours, as well as playing music from car to be heard on shore where their tents were. They were pulling down young trees for their fire and had no respect for fellow campers, or the environment. I left after 1 night despite paying for 2 due to their behaviour. I would rather pay more to stay (funding more regular ranger checks) and not have yobs pulling trees down.</p>
<p>Maybe some bins along the route? We took all our rubbish/recycling away with us, but I did notice quite a lot of rubbish left around one of the designated camping spots (mainly beer cans etc!).</p>
<p>Clearer or more specific indications on what kind of activities are allowed in the permit areas and wild camping in the national park more in general. It would be especially helpful for first-time wild campers.</p>
<p>Needs more suitable area for family's and feel more places could be made available round the loch but other than that enjoyed the 3 days we stayed and it nice to see an improvement when it comes to litter</p>
<p>Someone was set up with a tent in my area before I got there. What was the point in me buying a permit? There needs to be a better management of the process.</p>
<p>None. Loved it. Discreet ranger. Shame others dont adhere to the simple rules. Will defo do it again.</p>
<p>Two Rangers arrived at 11:30am, they were a very passive aggressive to be honest, we did not know we were to be packed up by 11:00am nor where we aware of the time, I had a fishing permit until 5:00pm so we were planning to stay until then, but it was raining so as the Rangers arrived we were just starting to pack up, but to be told " as its raining we will let you away with overstaying " was a little OTT.. I'm not a 18 year old kid, i was there with my wife and 9 year old son. and let us away with what ? I paid my fee's bought my fishing permit, I'm entitled to be there, the tent was up to give us shelter from the rain.. camped on Loch Earn on 20 years before these permits, sold the spot to my family, was put off by the attitude of those two Rangers, they also Asked if I had caught any fish, which I did but said just a small one, again very passive aggressive remark saying " i take it you put it back then " No i did not it was big enough to take and hooked to deep to return it, made to feel bad for taking it.. not a good impression to make on a young child about Park Rangers, and not impressed with it myself</p>

I don't know why I bother to fill this in, as you do not pay any attention to my comments.

1.As before I would like to state that the permit areas for area B are badly chosen. The first on the road is too small for a motorhome. The road being one-way the motorhome/campervan has to be parked with door facing verge, the verge is usually damp(with grey water I suspect) and infested with midgies and mosquitos. There is not enough space for an awning. It is too close to the road to be safe for dogs or children.

2.The second area on Area B although larger is marked for 2 motorhomes. I have never seen 2 vehicles choose to stay overnight together at that spot, the second to arrive always choosing to drive on. I myself have on one occasion been the first vehicle to park there and dreaded another person using their right to park beside me. Fortunately the second van stopped, looked and moved on. Had they not done so, I myself would have upped sticks and drove off.

I have passed several nights in the Forest Drive area, grateful for the opportunity to do so but I know the area and do not have to travel far. I would hate to have travelled long distance to find myself forced to park beside a slimy gutter or feeling constrained because of another vehicle's (too) close proximity.

The guy I spoke to on the phone when booking was amazing, i think his name was [REDACTED], I was pretty clueless about where to camp and actually thought I was calling a campsite. He booked us spot G and provided all the information we needed to get there. The spot was stunning and perfect, easy to find and really peaceful. A ranger came around to give us the code to get out the gate and that was it, really big thanks to [REDACTED], what a legend!

Access needs improving for bikes with trailers re culag having rocks on the main car park to bar the way. They need more space. Also at least one entry to the beach should be more accessible. See New Zealand for examples of access to wild areas. If you charge then make a better effort to provide better access as a minimum or people will ignore the bylaws re wild camping..

Making sure glass bottles and other rubbish is properly cleaned up: I found a few broken bottles in the shallow areas of the lake in point D.

Nothing I can think off, everything was spot on! I can't believe how clean the toilets were for kind of being out in the wilds! Fantastic!

Unsure why a £3 charge is required?

We were not aloud to camp over night told the man had a permit but still dint let us stay

I feel a rethink is needed on some of the site selections for tent pitches in the three lochs forest drive some are excellent but one or two need work, most people coming there will be car camping which usually means having more gear and 25 minute walks to pitches isnt great and i seen a pitch which i would never put a tent up in. The road is worry sometimes but I understand its difficult to upkeep this due to the amount traffic going through not to metion expense but other than that i think the Three Lochs Forest Drive is excellent and the rangers i met were very friendly and knowledgeable and doing a great job.

There were loads of baby wipes (which I assume were from the toilet trips of previous campers) dotted about the place. I think it's worth signs/email content saying they need to be bagged and taken away / banned?

<p>The lock at the gate is somewhat difficult to open.</p>
<p>First come first served would be a better basis on getting the permits. Last year we were unaware of the permit system and on arrival we tried to get a permit but they were all gone. This year the same happened to another camper we met although there was plenty of space for them.</p> <p>It would be helpful if either it was marked or at least a map showing where the pitches were to help dissuade people from parking across many pitches.</p> <p>Finally, it would be helpful if there was some guidance whether we had to pay the parking charges on top of the camping permit cost or that the permit covered these too, was unclear.</p> <p>Thanks, █</p>
<p>Making areas for family's to camp without fishing and areas for families that want to camp and fish. People pay £12 for a fishing permit for 24hours and not being able to catch any fish due to families having kids throw boulders and rocks into the loch where people are trying to fish isn't fair on the ones fishing. If there was areas for fishing & camping it would help so much as it gives us fisherman peace and quiet to fish instead of listening to loud families who don't care about fishing.</p>
<p>We stayed at Loch Voil. I think there should be fewer permits available, since the area is quite small. I think it's nice not to have people too close when wild camping.</p>
<p>There were a lot of camper vans in our area. I wonder, if everyone bought a permit. The ground was very rocky, so that we could not pitch our tent.</p>
<p>More checks. The area we stayed in had 5 vans and 3 tents. Obviously not everyone had a permit. Why would we continue to purchase permits when most people clearly don't??</p>
<p>Add a PayPal option would have made it easier for me to book.</p> <p>The only thing I didn't like wasn't something the rangers etc could do something about. Some people were really loud in the morning when they left.</p>
<p>Nothing - we had a great time.</p>
<p>Everything was perfect, apart that we found some rubbish that people left who were there before us.</p>
<p>The opening times of the toilets were confusing and unregular. A 24/7 toilet would have been nice.</p>
<p>Better defined permit area signs</p>
<p>Nothing to improve</p>

A feel because it was the weekend there should have been more of a police presence as there was alot of drunk people in amongst family that felt uncomfortable this was up loch earn
Clearer camping signs we ended upcamping in The wrong place
Unfortunately this is out with your control but I would like to bring this to your attention. We arrived at approx. 1:30pm but had very little choice as to where to camp due to others from the previous night staying past 11am. However, this isn't the main issue but it did mean we had to camp close to a group of guys who turned out to be extremely loud and disrespectful. After the ranger left, they were joined by another tent and more people for a party. They played loud music and were shouting until 3am so we were unable to sleep. The most upsetting part though was that they had taken saws and axes and were chopping trees in order to make firewood. This was our first experience of 'wild' camping and I'm trying to not let me be put off doing it again as I'm hoping we just had bad luck.
Nothing
Very untidy
Rangers where really nice and managed to change my permit for me and where very helpful with advice and directions and information.
Spoke to rangers at toilet bocks , then spoke to a local police officer who was just doing a routine drive round (thought that was great) just asked about how my camping was etc and if I had any problems (we didn't) .. definitely recommend as a family friendly wild camping experience (not a normal campsite) more with nature etc .. went swimmingly in loch drunkie was safe with family supervision And life vests for kids ..few campers had Canoes 🚣 will definitely be taking one next time .. overall great weekend will be back
Nothing the whole experience was perfect
Making sure there was a space available arrived at 5pm and it was busier than Blackpool promenade. After unsuccessful attempt to find a space for the tent we ended up staying in the van in a laybye
More access to local shops as the nearest ones are hardly open or they close at 16:00 and your stranded for supplies/ groceries if you have ran out later in the day
Nothing that I could think of apart from more park rangers coming round as while we there a group of young males cut down a couple of trees and this was the only thing that we were no happy about.

I've now camped using following the new rules and bylaws and I appreciate why they were put in place but every single time 4 times now I book a spot when I get there it's full and I just need to camp wherever I can and not the spot I payed for. Also the locations allocated for camping are horrible rocky slopes and covered in shit stained toilet roll, smashed bottles, rusty nails, what exactly does the money we pay to camp get spent on as it definitely not maintenance of the camping spots as they are terrible ground need flattened or more grassy areas allocated as permitted spots.

There is confusion around parking in Kinlochard. A couple of locals were unhappy that we parked by the village hall but your information advised parking in the village.

There is a very useful map at the entrance to the permit area. As we arrived by kayak, we didn't see the map until we walked by it the next day. It would have been useful to have that map on the website... it is better than the small map you currentl have on the website of the permit area.

More information of where you can pitch your tent in the permit areas.

I would have been better if we had bins for rubbish . Struggled to find we're we were allowed to camp .

We found it difficult first to find suitable place for our tent as it was so many people everywhere, and some people were occupying spacec whith much more space than required but we found a small beach and squeezed in somehow and we really enjoyed. What we also notice is that in some places there was plenty rubbish left, and as we were kayaking on the lake we found few fishing lines. We took them with us to the bin as well as some rubbish we found on the beach. We met Rangers just before we left and they were super friendly. I HOPE MORE PEOPLE WILL REALIZE THAT IS IMPORTANT TO KEEP WILD PLACES CLEAR OF RUBISH SO THEY'LL STAY WILD AND BEAUTIFULL.

Map to camping area provided with permit, or option to buy map for a supplement price at the same time.

more signposts for the areas

Possibly have the area patrolled more to ensure that people are in the correct permit area as we found a group in our area on arrival, resulting in us having to find space in another permit area at the last minute

There was a group of people across the loch who were up and shouting until about 3am. I didn't know if there was anything that could be done about this or if I was able to contact someone regarding the noise.

<p>some areas are not suitable for tents I agree that the area has to be managed to stop litter etc but I see this mainly as a land grab to stop the common man from camping in the parks</p>
<p>The nbers on the map we had didn't match up with the rangers but the letters did so it was a little confusing but easily sorted</p>
<p>Had to phone the office as had multiple permits to book and cannot do on line other wise very easy with the girl on the phone</p>
<p>Quite a bit of broken glass along the beach area, but that's mainly due to idiots putting bottles in their fire pits. Maybe make a designated area for fires.</p>
<p>Have the rangers check when permit holders should be quiet. The rules were "quiet from 10pm-7am". The campers next to us were blasting music until 4:30am and my partner and I couldn't sleep</p>
<p>I bought the permit to stay in the south side of Loch EarnHead. We arrived about half 5 and we could not find one space, there was so many people and the only space we could find there was nowhere to park my car. We then had decided to take a drive to Loch Tay but found nothing there, so we drove down to loch Venachar and found a space - I was a bit disappointed that I had paid for a space and clearly there was people camping that shouldn't have been so we lost out. I understand it is hard to stop people from camping but because It was frustrating as I had already paid.</p>
<p>We had a great time and even briught a few ticks home.</p>
<p>We visited loch long and were directed by the ticket info to the northside of the loch. It was unclear where the camping spots were situated.the access to the camp spot was extremely hard to negotiate. our chosen spot to camp, due to availability, was situated at the bottom of very steep hill through a wooded area which included several obstacles including streams, fallen trees, and swampy muddy parts and i ineventibly slipped and fell in the mud and so started the day very wet and dirty.we had a lot of equipment to carry, so myself and my son had to make several trips back and forth to the car at The top of the hill. i have been wild camping and fishing in Scotland for about thirty years and always loved it, I understand and pretty much welcome the changes to a certain a extent brought in to keep scotland looking beautiful , i dont think however, it should rolled out over the whole country. In my experience the normal fishing and camping regulars always act responsibly as regarding the environment. its the one time campers that are the major problem. Anyway whats done is done. In my opinion</p> <ol style="list-style-type: none"> 1. camping areas and access to the camping spots need to be clearly marked. 2.car parking needs to be avilable as near as possible to camping spots.(the car is also a useful escape from the dreaded midgie as well as for ease of transferring equipment). 3.Access to or directions to nearby rubbish collection spots would also be useful.

<p>I think a little more thought and knowledge should also be applied to choice of these fishing/camping spots as an example, the spot were we camped and fished was loaded with sea weed and kelp, making it very hard to catch fish and the loss of lots equipment inevitable. apart from my reservations and the midgies eating us alive, it was great wee couple of days with my young son, loving it! and who has now joined the huge collection of people who go camping and fishing on a regular basis. the weather and scenery were amazing Bonnie Scotland.thanks [REDACTED].</p>
<p>The car park we parked at had no bins. We took all our rubbish away with us however noticed there was some rubbish presumably left by previous campers. Whilst this is disappointing I would have thought providing bins would have stopped this issue.</p>
<p>Both sets of rangers where lovely</p>
<p>Ensure that users are aware of the rules and be quiet after 10pm. Reduce the number of fires, fire pits and fire scars. Where we were there were extensive parts of the ground that was just charcoal and black burnt patches.</p>
<p>I was helped picking the correct permit area's. And helped to comply with he permit request</p>
<p>Provide fixed fire pits to discourage people from creating fires in multiple places.</p>
<p>I know it would be very difficult to achieve, but for the rangers to ensure that each permit area is vacated at 11am as stipulated in the terms and conditions or the permit.</p> <p>We arrived at 1330, and set up with one other group already camping in the large open area next to the fence line the spot we would of preferred,</p> <p>This group then packed up and left at around 1600 hours 5 hours after they should have,</p>
<p>More areas to put up a tent and have the areas be clean</p>
<p>i dont think there was anything that could be improved upon with regards to my previous visit. it was fantastic, found a new favourite site for camping now.</p>
<p>More checks on permits as people camping in this area without permits</p>
<p>We bought the permit on line and when we turned up at the 3 lochs park we were informed by the ranger that the reason the space became available was that someone had cancelled as they had a tent that wouldn't fit but we were told that as our tent was small 'we should be able to squeeze in'. When we arrived, we found the space was barely wide enough for a small 2 man tent to fit in. Additionally it had been used as a fireplace the night before so would have ruined the base of our tent. Needless to say we didn't stay the night. We would have happily</p>

<p>camped somewhere else in the park but we're told that if we did so we would be moved on. I would appreciate someone contacting me to arrange a refund for the cost.</p>
<p>Although we have a toilet in our camper , there was a lot of toilet tissue around , maybe make people more aware to bag it , maybe in doggy poop bags or something</p>
<p>Had a brilliant experience camping on the South shore of Loch Earn, plenty of spots to pick from that are within walking distance of Ben Vorlich. The park rangers were very friendly and helpful.</p>
<p>It would be free, like the rest of Scotland.</p>
<p>Loch Voil camping area was a free for all with more tents than the stated 8 pitches.</p>
<p>Do park rangers work around Loch Venachar? I was there for 2 days and never saw anyone.? Meanwhile I Was camping and fishing and had dogs barking non stop. Dogs running into the water were I was fishing. People swimming where I was fishing. Fucking joke</p>
<p>Some people I met didn't have a permit, they wanted to pay but did not have Internet or a credit card. I said I would do it for them but it said no availability. There was lots of space. It could be managed better.</p>
<p>Somewhere to put rubbish when your stay is finished. Also to have staff know that even if an area is within the permitted areas that if it has a sign saying private no camping that it most likely is private and is not actually included in the permit area even when advised different by someone over the phone.</p>
<p>I would have liked the broken glass and litter left by the previous campers moved before I arrived as we had to pick it up ourselves. Also If I pay to camp in a zone for peace I should not have to put up with randoms sitting right behind my tent at the picnic table having snacks all day then leaving their rubbish. Apart from that I had a fantastic stay</p>
<p>Everything went smoothly</p>
<p>signs was unclear and most small roads was locked. drive with sat nav and after 2 hours of unsuccessful searching had to leave park and go back home. Park need a better signs or even maps on other zones to help find others.</p>

<p>Because we we wanted to check out the 3 off D lay-bys (the 3rd one was taken). We then had to go through the whole one way system and out the park. Then up the road to the entrance again. Didn't think this was ideal unless we missed something!!? We would like to give special thanks to ranger [REDACTED] for his assistance. My wife fell of her her bike injuring her wrist. [REDACTED] administered first aid and helped getting my wife and bike back to the Campervan.</p>
<p>One large trash bin in the middle of the road near toilet block and the other at the end of the road should help keep areas clean. We already saw twice as someone left the bags of garbage in the car park</p>
<p>I was originally booked in area G. The area only has 2 camping pitches you can book. The other campers who were already there had 2 large loud dogs which were quite intimidating for a young family. So we moved to area I which was great. However if there hadn't have been other areas I wouldn't have felt comfortable staying. Not sure what the solution would be but just wanted to share my experience. Breathtaking place.</p>
<p>Staff were lovely and helpful, my only issue is that there were no bins anywhere close by.</p>
<p>Take a toilet tent with us</p>
<p>I think a clean up is required the spot we were at had lots of rubbish lying around. We picked up 2 full black bags of rubbish that was there when we got there. It ruins our beautiful lochs.</p>
<p>I feel that the permit areas should be checked after each customer has left for any misuse or rubbish leftover, as the area I pitched my tent had a bucket of human waste along with discarded underwear nearby.</p>
<p>We noticed people had been people leaving rubbish at the entrance when we arrived, i know the majority of people like ourselves follow the rules and leave nothing but foot prints, im not sure if theres funds available to put a bin or maybe charge more for use of a bin to save the countryside from being spoiled with rubbish. Our country is beautiful and i know there will always be the minority that spoil it. Loved the shhhh it happens bin, great idea hope people start using it as we noticed human waste and toilet roll scattered along the shore line at the south of the permit area. If i didnt have such a weak stomach i would have tried to pick it up n put it in the bin. All in all we thoroughly enjoyed the area and will be back again.</p>
<p>Fix the roads</p>
<p>Don't, it's only ok for rough camping</p>

<p>I was camping in area d but went a walk to area e which was empty asked if I could transfer to e but couldn't as it was fully booked but only 1 camper parked in there all night. Would be a good idea to get informed if other party not turning up. Other than that was a pleasant stay . Thanks</p>
<p>Clearer signs stating that it's a permit only zone. Rubbish bins within the permit zones would be good.</p>
<p>The park is amazing, so beautiful but unfortunately the previous guests at J site left it in a right state. I am happy enough to pick up other people's litter such as beer bottles smashed glass open tin cans on the beach and in the water but I draw the line at used sanitary towels in the wooded area just of the beach. The permits and the rangers is amazing but I hope that the very few people that leave this type of litter after they stay don't do it because they think the rangers will tidy up after them. I stayed at site J the previous Friday and it was spotless so it must of been someone in the 6 days in-between my visits.</p>
<p>Parking bays should be marked and it was difficult to find a spot for tents. In our opinion they should be marked too. Also it was a lot of rubbish and rangers should control people much more about permits and the condition of the spot when people leaving.</p>
<p>First area was perfect very secluded and big enough not to be anywhere near others. Second area was very compact on arrival and the other campers were loud well past 10pm.</p>
<p>Loch Earn, permitt area A.</p> <p>The bin area was full (bigger bins or regular collections needed) broken glass and dirty clothing/camping equipment left at the area which also attracted the attention of the police. Think I will be sticking to Three lochs drive in the future where it doesn't seem to attract a lot of young kids</p>
<p>I hadn't used the permit system before so thought I would try it out. I arrived quite late. I was raining, midgy and getting dark. I found the signage confusing. From what I could see, I should be paying to park after 7am, even though I had a permit. Perhaps I got this wrong. I left about 9.30am and didn't pay to park.</p> <p>On my drive up Loch Lomond, I noticed a number of camp vans parked up (this was after 9pm), probably for the night, in lay-bys and other non designated parking areas. If people are parking up for the night like this and not being moved on, what is the point in having a permit system?</p> <p>I didn't find the parking area particularly attractive next to a busy and noisy (with buses and bus parties) main car park but having a toilet nearby is good and it's close to the Loch. I don't think I would bother using my camper van in the park again but maybe a tent as the tent sites seem to be better located. The one on Loch Long, for example, looks good.</p>

Only problem we experienced was the signage for the area wasn't the best so had to move camp once set up in the area, we thought was apart of our area however this didn't spoil our visit and we were only 20 metres out and the workers were amazing.

With this particular site at loch long, when walking from arrochar direction provided on maps required us to cross over bridges, both of which were closed and thus meant that we had to go over a broken bridge that lent itself many dangers.

Again, due to the rain I didn't make the trip. Hopefully soon.

My wife says toilets would be nice 😊😊😊

The area was a little littered down the beach, I appreciate it's not your fault but it's just sad to see 😞

Due to the size of the "site area" and the amount of other campers it was difficult to find a suitable camp area.

I think a consideration to cutting back some growth would be beneficial as we were unable to find an area with either a wind breaker or "level" grounding.

Rubbish bin at the layby would be beneficial we took our rubbish away however the amount of litter at the layby and entrance to camp zone was appalling.

The site was clean and scenery was beautiful just some disappointing points.

It's very easy no problems at all

It was new to us so we wanted to view all 4 pitches in K area, before choosing one, but couldn't do so driving, due to one way system. We parked in number 3 and walked up to number 4 to see what it was like - and there was already someone in it - so just as well we had already parked as we would have had to go the whole way around again to get back to a free pitch in K.

2. I thought it was a little disappointing to see so many burnt areas from open fires, it clearly has destroyed the plants/wildlife in that spot and inevitably there was small pieces of waste left there also, eg I picked up a good few ring pulls and bottle caps in these areas. It leaves an area very unpleasant to sit in after the fires. I understand some people see campfires as part of enjoying the great outdoors but I doubt if the great outdoors enjoy it when it's leaves such ugly scars.

3 The instructions said there were toilets but no chemical toilet disposal point, they then went on to say chemical toilets could only be disposed of in an appropriate point - we were a little unclear if there was a chemical toilet disposal point anywhere in the park but assumed there wasn't - just a little unclear.

All above is just, hopefully, helpful feedback - we really did enjoy our stay and will definitely be back :)

At the time the website wasn't working, as there is no number available at weekends had to wait on email reply for a number which delayed our trip. If you are going to give a contact number why not just put it up on the site? We had a great time and once we got a number to call they were very helpful

When we got to the permit area we could even get into the Second car park due to a trailer tent taking up most of the spaces. We drove past the car park looking for a camping spot but any suitable spots were already taken up with large tents sometimes more than one tent and a gazebo. The only spot that we deemed possibly suitable was to the right on the shore at the first car park but it was very exposed and didn't offer any shelter. I really think that there was too many permits for the size of area.. In the end we decided not to camp in the zone and went elsewhere.

It's not a problem with the area. We had some problems with the previous campers because they left a lot of rubbish over there. We were cleaning the area for an hour. I can't understand how the people are so disgusting....

ask cars that are tenting to not use spaces that could be used by a camper van

Elsan / grey water emptying point similar to in France where it is coin operated perhaps at visitor centres

Really disapointed..!!

When we arrive on the reserved place a car whithout permit area was on my place..!!

Nobody inside.

People who camp with tent near the loch take the place..!!

I spent the night on the parking in front the visitor center .

Not a good experience for my firt time in Loch Lomon.

It's good to get away from sites and experience true nature. And the dark and clear nights are good for looking at the stars .. excellent job done by rangers and all staff very friendly when they visited .. this is our beautiful country we all have to play a part in looking after it .. leaving no trace when going home ..

Thanks

The motorhome permit area was very overcrowded with parked cars. This left it feeling as though we were staying in a car park rather than a site. Although there are rules in place to prevent people parking in the permit area overnight, no park ranger was present to enforce these rules and so they were broken by other people.

The road was awkward at times with the pot holes

We did not stay

The permit area is not safely accessible by foot. It was 2 km along a busy road with no footpath and logging trucks passing at 50mph. This should be clearly stated before purchase.

A little bit more flat areas for the tent would be helpful

Area had broken glass... Scorch marks, wipes, etc... need to ensure more checks etc.... also... some logs walkways to traverse water...or manage walkways

Facilities for fresh water top up, disposal of waste water and chemical toilet emptying.

Somehow make the booking, payment and code receiving process easier

Litter. The area we camped wasnt too bad with litter, only a few things lying about, but when driving along the north shore, also a permit area, the bins were overflowing with piles of rubbish beside them.
not a very appealing welcome to an area you have to pay to camp in.

We stopped at site L unfortunately we did experience some drivers driving contrary too the one way system and a van with a trailer turned round near us and scuffed our bumper. We could not perdue the matter as he drove away. We think he may have been delivering too the camp site nearby.

Only improvement would be too level the motorhome sites to make it easier to pull in and be level without having to use ramps

I feel that there should have been a bin in the Lochan Maoil dhuinne permit area so that we where able to dispose of our rubbish successfully. This would help prevent damage to the area.

I also feel that there should have been a bench in the permit area so that we could of relaxed a bit better. This would help promote health and wellbeing.

The whole process is confusing and annoying.

After checking booking slots after a chat at the Lodge center to discover we had to book through Loch Lomond and Trossachs forestry site. found the slots then had 5 pages of the same info given for each one even though they are all the same. To then find no option too book and pay for it. Then had to call and pay over the phone.

Now onto fishing permits. Another frustrating process. Cant book that through the Lodge View building onsite, cant book through yourselves, need to go back the way we had came to get them at Aberfoyle post office. Your site makes no CLEAR mention of this!! Would be far simpler and easier for all i believe to do this all in one place and at the same time. Having lived all my life in Scotland i cant believe how poor this system is.

Well i agree with all that is happening now to keep the idiots away but after visiting all the areas to camp there was loads of rubbish and made camping areas look dirty. Not organisers fault just means we still have these louts camping and spoiling for others. Lastly more time needed to clean area as litter everywhere just dont understand these peoplenwho cant leave there rubbish at the pick up point for removal. Anyway enjoyed every minute with the kids petty we didnt catch much fish thank you

Don t think you's can!

It's others that leave there rubbish behind. Toilet and toilet roll rubbish, we also lifted other people's plastic water bottles.

There was everything that I expected to find, the only thing i was worried about was the entrance to the little beach area, as the top step is missing and we had a toddler with us we were a bit on edge, appart from that and unfortunately probably the worst midge infestation I have ever encountered we had a great stay thank you

It would be nice if you could by a permit for twee tents in one time.

Place the bays in alphabetical order
Unfortunately we would not consider buying permits again apart from the Three Lochs Drive. Both firkin point and inveruglas had far more camper cans and motor homes than parking bays. It seems that anyone could just turn up and park for the night. Firkin point ended up with 6 vans squashed into the small parking area. Inveruglas wasnt much better. We purchased our permits in good faith but it appears mot everyone does so. Just to confirm though, the three Lochs permit area E was delightful. Thank you.
I think there should be a traffic light system in place that you are priority over people who are red and Amber or green only locations to try and improve people's behaviour and leaving rubbish and keeping the place tidy ect and there should be perks for green campers
Mess left by other campers :(
Cleaner spots, trashcans, signposting
Drinking water on the toilets. Bins for recyclable trash.
Booked permit in morning, had permit checked at 4.30pm by ranger then again at 6.30pm by another ranger, surely you should have a system in place for rangers to communicate who they have have checked.
Toilet facilities at each of areas
It would be good to have seen the Ranger, also lots of people tried to park in our space and I felt I had to 'police' the area a little
Day trippers left mess bbq rubbish Campers also left rubbish with no attempt to bin it. We took our bags of rubbish home took pics of our pitches when we left. I would like bins available somewhere to bin our rubbish i dont want to take it home especially dog poo bags. Yes ive noticed all the bins all over Scotland disappear and see the mess left behind or hidden on walks because of this. Get a bin sorted somewhere locked with code and cameras to record vehicles if they dump.

The experience was pretty positive overall however I was disappointed to see other campers disobeying the rules of the Scottish Outdoor Access Code. Speaking to people around, it seems that policing of the permitted areas is infrequent and I think this is apparent to many people turning up to camp in the permitted zones.

Sign posts explain the rules of camping and fishing permits as I only knew about the permits as I was with someone who had stayed before

Move areas a little off the main track.

There were cars going both directions up until 8 at night ?

We did not stay there at the end. Because we thought we could do other activities than walking at the exact place. So we left towards Glasgow.

Either better sign posts for the areas or making it a 2 way drive.

Dont have alot of people staying at once. No spaces left when we got there nd to many tents so couldnt stay.

Provide more bins, these stupid people who just come to the loch to get drunk waste it.

Since camping and using the permit, only had issues with 1 ranger. He was completely out of order.

It's a great place but had 2 men with child next to us out there faces shouting falling outside our tent lost phone then drove car with light to try find phone to 4 .30 am no good when we had 2 young kids

You need more signage. We strayed into the Three Lochs Drive accidentally. We camped but were moved in by Rangers. They were sympathetic and helpful and found us an empty pitch.
We could not stop at the entrance to get information (where we know now is parking payment) due to the queue of traffic behind honking their horns impatiently. A larger parking area with plenty of signage as to what to do and plan a visit by unknowing visitors is absolutely necessary.

Thanks to the rangers to give us informations and opportunity to sleep on a pitch because we did not know that we needed a permit to stay one night. Night which was marvellous in an amazing park.

Just that it was hard to spot which permit area zone we were in from the car, otherwise great experience.

Just maybe more signage to let me know about camping permits.if the were there I couldn't see them.
Found it extremely difficult to find out permit area as it was not sign posted found an area that may have been ours but it was full and we had to go and find somewere else to camp after buying three permit, overall not very happy with it at all however spit this we still had a great weekend just unfortunity the permits were a waste of money.
Nothing it was perfect
You should double check your instructions. We stayed at the three forest drive - at the very end of the drive. The instructions said that we must enter the drive in the beginning and drive for half an hour to get to the spot. That is not necessary as the road until there is a two way road (you can enter at the exit and are there in two minutes) that drives further on until the campsite before becoming one way.
Some more litter bins could be provided along with facilities to empty chemical toilet
No complaints very happy
Quite a lot of rubbish left at area we camped at. If paying for a permit I would expect the areas to be cleared....not having to tidy the place up myself before pitching. I was lead to believe these permits were put in place to stop people littering.
To provide drinking water
MAKING THE SIGNS EASIER TO SEE
More bins around firkin point D
The lock was hard to work we had to get assistance from a ranger but other than that nothing!
More bins
Nothing really. I was probably being stupid and setup my tent in the wrong place
I never ended coming to camp as the weather unfortunately took a turn for the worse.
Cut the grass for pitching the tents.
It could be made clearer that there was a disabled toilet left unlocked while the others where shut but honestly I can't suggest anything else.
None... perfect set up 😊

<p>We had a wonderful stay but it was a shame that there was so much rubbish left in the permit area. Don't know how you would stop this from happening but it is shocking that people would leave behind such a mess in such a beautiful area.</p>
<p>Location I booked permit for tent had a locked gate. So as I was unable to gain access to park my car I carried on my journey to Fort William and did not spend the night at Loch Lomond</p>
<p>Alphabetical order is needed. Stop people abusing the one way system.</p>
<p>Beautiful area!</p>
<p>Whilst we always take our rubbish home, I would suggest the placement of waste bins would be a good idea for the minority who don't.</p>
<p>Whilst we always take our rubbish home, I would suggest the placement of waste bins would be a good idea for the minority who don't.</p>
<p>Have been coming to the same spot for 20 years and it has always been great. Usually we fill at least 1 rubble bag of rubbish when we arrive, this time was no different. Apart that everything was great.</p>
<p>We were moved from our site because we were in the wrong area apparently and the place we were at was fully booked all weekend so had to move the camp with 3 kids absolute nightmare. Anyway we moved on the next morning more campers came I assumed it was the person the Rangers were talking about so I asked them what area they booked they told me they hadn't booked anything so I said try the site etc and they booked the area that we had been moved from because it was booked all weekend!!! Bad crack wont be back</p>
<p>Bring more firewood as it was chilly and we used all of it early. Also the area for recycling litter was completely full and probably attracting wildlife</p>
<p>The park ranger helped us to book the permit. We tried before to do it online but did not succeed (not clear what the reason was, possibly the poor internet connection at the time we tried). Would be nice when permits can also be arranged locally at e.g. designated tourist information centers.</p>
<p>Bins, as there was a lot of rubbish lying around.</p>
<p>Someone to contact when everything goes wrong. The site was for one tent. Two families arrived late and pitched their tents illegally next to mine. The evening I had been looking forward to was shattered by screaming kids and adults. I folded my tent and ran despite the late hour.</p>
<p>Make it clearer that the permit posts indicate that is a single camping spot,</p>

Just that there was a lot of litter about left in our area such as empty packets, broken glass, fishing lines and hooks, so maybe just more rigorous rules about littering or something. Other than that it was a nice stay!

Your Rangers were disgusting to my husband and my children . They moved them off a space saying it was the wrong one after they had put tents up , even though someone was already in the space I booked. When my husband refused they threatened him with police . Then they told him to carry his tent and equipment across a stream with my kids in the pitch black . May I add they stood watching another family going over said stream on air bed while the parents were really drunk . My husbands friend was also there as I booked his space too. I am disgusted that they did all this when there was children aged 5 ,9,10 and 11and they caused great upset they told them to sleep in there cars . My husband and his friend did not camp got home at 11:45 at night with my children . I will be making an official complaint about your rangers and will be warning everyone not to go to your campsites . They also purchased 2 fishing permits which were never used

There was rubbish left I picked it up from the ppl before us

The sign to the firkin point car park is only visible on one side of the road so we drove past it and got a bit lost. The instructions and Postcode to get there is extremely unhelpful

Filling the form in was almost impossible as some fields didn't enable the keyboard on mobile.

The experience itself hasn't improved since we were here two years ago. The spaces are not level, the parking is muddy and there are no facilities.

The only difference is that it's now very unclear as to whether it's permissible to park in other places rather than wasting a booking here.

More grass, less tar and grit
And special places for motorhomes, to not use the grass places instead of the tents

Leave toilets open all night, there is not adequate, private space to dispose of waste outdoors at the site.

When we arrived at the permit area, there were five other groups there already - we had understood that the limit was three through permits. It therefore looked like others were camping without permits.

It

Well the location we had picked was full and we could not actually stay the night at the camp site. We were all very disappointed with this as we had payed for the camping permit and were excited for our stay however as I stated above the campsite was full and no other campsite around the area was empty enough to cater for the 5 of us. I would not recommend this to any of my friends and family members as I think this was terrible and scam like. I hope you can get back to me. Thanks

Toilets more of
Clearer information regarding the location of the permit area as we first stopped in the wrong location un beknown to us
I had a great stay. The highlight was seeing a hummingbird moth. Looking forward to coming back.
Wood available to buy
Gate code given didn't open the lock so was unable to get to the camping area. Awaiting refund.
The area was very busy with other motor homes which had not applied forvpermits. The reason we came to the area was because we thought the amount of moot homes per site would be restricted. This was the same for Firkin Point. We paid for 3 nights at each but only stayed for one and found a less crowded camp site which is really what these two sites felt like. Our first three days in the Three LOchs Forest Drive were fantastic, only the permitted number of MH .
That you can select sites with availability for when you select. For example- when I searched for my date it showed every site even ones that didn't have availability
To be able to purchase a motor home permit and a tent permit on the same booking
We met the rangers when we were there. They were polite patient and helpful - A1 !
We found the lock on the barrier really really difficult to open .Obtaining the code was easy but manipulating the lock was another story .
I would improve the carparks by putting bins in them as having no bins encourages other people to leave their litter behind which I cleaned up.
No suggestions, all good.
Motorhome space was blocked by tent camper's cars, so had to find owners to move them, and create space. This is not ideal. Some of the motorhome spaces are in a very poor position (outside of bend for example) The rangers were fantastic, and did a difficult job very well.
It would have been nice to see a ranger later as there was a crowd near us was very noisy well past midnight

Everything was perfect.
When I arrived had to clean area up spoke to the bailiff i asked him who cleans up the loch he said council supposed to do it but they only empty buckets not clean shoreline i think with the national park charging permit money they should be round checking permit areas if there's a mess they should also help clean the area up or the national park are just getting money for nothing it's not helping the camping situation at all
Only issue is the pot holes on the road
Nothing to improve
We had to clean litter and broken glass from the area before we could camp in it. There was dirty toilet roll as well. Wish this had been done before we arrived. The campsite was not signed properly on the main road and we drove to the next town before driving back and realising where it was.
Toilets were really dirty and no soap in the females
We were in campsite O which wasn't signed post very clearly, we followed the letters till N and then came to the end of the route, we had to drive all the way around, get some advice and got told it was further on the one way system, even after directions we decided to just pitch our tent as it was getting late but the wardens were great about it & were happy to chat
Clearer guidance at the site of the actual camping area. Recommended quiet hours to prevent late night noisy partying.
Get rid of it, makes the responsible people have to pay and the irresponsible are still irresponsible.
It wasn't exactly clear where the area was, and it had turned out that we had actually passed the area and then had to travel back along the path. The areas weren't at all what I was expecting as I had never stayed before and I felt like we were lucky to get a spot at all!
More permit areas with open beaches, as found a few good camping spots with signs to say no camping so it took us about an hour to find the spot we stayed st. Still enjoyed it tho!
Everything worked out fine.

There is 2 thinks woll make me to think if would like to come back again. First is on the place i camp and a mile both ways there was all over a human poo... at last i seen 8 spots its very discusting the second one is arround 12 at night we all where wake up by extreme music noise and someone had a party until 2am so yeahh been so tired with family next morning so shorten our trip by one day of stay its a bit of shame, meet Rangers well the found me fishing and only ask for fishing permit to place at front car dash they may have a bit of drive at nite too ...

Staying in the permit area...It was very busy more bins would be good and help keep the area cleaner.

Toilets!

The ones at loch achray campsite seemed to be out of order and said to go to the Lodge - but that's way too far. There should really be toilets at the entrance and exit to the Drive otherwise people will go in the forest.

When we arrived at our permit area there was rubbish from the previous people who stayed there. Two bags of rubbish and a bbq.

We took away what we could, the 2 bags but we had all of our own stuff and rubbish bags that we couldn't take the bbq.

A great area but it was a shame that people had to leave there rubbish and make it someone else's problem.

More areas to camp on loch lomond would be nice

I've been fishing and camping at loch venachar for over 20 years now. And as the years go on the it's got worse with all the brain dead arseholes that keep doing what there doing. Was up at the weekend with my friends. Spoke to a man and his son next to us. They had to clean up kids nappies full of shit lying everywhere and everything else that who had been there before them up. Went and spoke to 2 of your rangers on sunday to let them no about the abandoned campsite they were clearing up. It's no getting any better with your camp zone laws. **YOU NEED TO SERIOUSLY GET THIS SORTED. AM FEED UP CLEAN UP ALL THESE DIRTY SCUM BASTARDS MESS UP** 😞😞

it was very easy to book.

Maybe more directions for people travelling by boat

Been going to loch earn for years with my friends but after Saturday won't be staying again I'm afraid ...was a group of youngsters from Coatbridge turned up later on on Saturday night about 10 people boys and girls all in one tent partying loud 30 feet from us all night they obviously dissapeared early in morning and left all their mess behind we were woken by the police at 8am asking about them and the mess they made felt obliged to help the police clean up all their mess including alcohol bottles of urine etc ...had enough of loch earn since the tent permit started have only seen park ranger once in all the visits since the camping permit came into forceSorry but had enough..

Paying more attention to drugs,alcohol!!!!!!!!!!!!!!

The access to Loch Ard wild camping area was very difficult to achieve,parking is so far from the camping zone! we had to do several trips to get our gear to and from the area, surly there could be a drop off zone? Once complete the vehicle could then be parked up

A little more information about the sites available and the pros and cons of each site.

The parking was full of campers, also without permit, and also noisy. So I like the idea of permits, but I'm afraid that -if it's a permit zone- control is necessary.

Better access to camping area if staying at south shore A

We couldn't open the gate as we arrived at 5.30pm and couldn't get the code. The phone number on the email took us to an answerphone and no-one responded to our message. We walked in and found another camper who fortunately knew the code. When we opened the gate there was someone behind us in the same predicament.
It seems a different system needs to be in place of the code being on the email or some sort of answerphone message that has the code on it or at least a mobile number rather than a landline.

While we were waiting for sometime to get a response to our call for the code a number of cars turned up to the gate wanting to drive the route but didn't know the gate would be locked at 4.30pm. Some had driven a long distance and were very disappointed.

The site had a fair bit of litter at it when we arrived which was unexpected. Some of it looked like it had been there for some time. We removed most of it and left some that was too disgusting looking to touch.

We felt all the sites could be vastly improved by not being so on the road side.
The campsites that we saw seemed very small and unwelcoming. Overall we felt the camping/parking places hadn't been planned well at all.

We found our site easily as it was daylight and it was the first pitch. But finding sites in the dark would be hard and if you missed it and had to drive all the way back round due to the one way system would be ridiculous.

It would be good if you provided firewood at the sites for the fireplaces that are there as it would save folk cutting trees you don't want cut.

Having to drive a 14 mile round trip to use the toilets is simply ludicrous!

I'd add the ability to buy more than one permit at a time. We needed 2 permits for our hammocks so I ended up phoning your office rather than completing the transaction online

Being in a large area with a lot of people using it I can see how it could be difficult to keep on top of but the place was a mess with empty beer bottles/cans left to the next decent camper to clear as was left to me and my young son to pick up and take to bin

I've been staying in the drive for around 5 years.
It does appear that things are deteriorating year on year.
The amount of litter / excrement being left is increasing.
The gate was left open for two nights running & the number of cars / vans driving in both directions most of the evening was excessive and spoiled the pleasure that should be achieved in an area of natural beauty.
Perhaps this needs to be addressed. Either install a CCTV camera at the entrance & enforce the rules or lock the entrance gate after 4pm & rely on the exit. It did seem that there were a few campers coming in later in the evening & then leaving before the Forest Rangers arrived !
It's a real shame that an area of true natural beauty is being abused by far too many !!

As we arrived there was other people camping at the pitch and couldn't find any good places to put our tent, I think it is a joke that we had to pay for our stay. You take money off everyone and claim to maintain all the areas which is not true.

Potholes are pretty bad hope this improves

Don't call a carpark or a rest area nearby a motorway a place to camp.

We were unable to find the park area "D" the first time so we had to complete the entire round to the three lochs and start over (the signs are really small). Fortunately, at the very end of the drive we found a ranger that was absolutely kind and let us know how to find the "D" parking areas we had booked.

We originally booked Loch Earn North Shore A and was disappointed to find caravans, motorhomes, cars, two tents and boat bearing in mind our group had bought 3 out of the 4 spaces there. After a small altercation we decided to go to Drummond Fish Farm to ask what we should do. We had been to Loch Drunkie the previous year and really enjoyed it and we knew we would see the park ranger, it is a gated area so no undesirables could come. We found a spot on Loch Drunkie and the park ranger came round and we explained our situation also we have photo evidence of Loch Earn, the rangers couldn't be more accommodating making sure it was OK for the two nights. We have learned a lesson to stay in three lochs forest drive next time.

<p>The cleanness of the area campers before left rubbish that I picked up and took to public bin and also toilet paper baby wipes and bags left lying about. I left area cleaner than found. Which should be case with all campers to save the areas beauty. There was also late arrivals 12 tents in total on one night but no problems from these extras which was nice and hence no complaint, good camping trip regardless I will be back soon.</p>
<p>More toilets</p>
<p>Can't think of any, it's much better organised now , when you know the campers are getting monitored, 🦋</p>
<p>The site is awful for tent camping. There was only one appropriate place (beach), and completely inappropriate for a family tent. If there had been but one other camper on the site, someone couldn't have pitched a tent. There was litter when we arrived.</p>
<p>Clearer details on parking availability and possible costs for overnight parking</p>
<p>Nothing... great experience. maybe that's because I booked one of the only spots that has 24h toilets. I think other spots (like firkin point or iveruglas) should have the toilets open 24h a day for campers.</p>
<p>Toilets were really dirty and no soap in the females</p>
<p>Around Loch Lomond we met several confused people trying to pay for camping using car park ticket machines. The signage could be better. My permit allowed parking from 5pm, but the area was a designated long stay parking area for campers only from 7pm to 7am. A mismatch. I was lucky, noone in my pitch. I might have had to wait 2 hours. QE park not the same, but especially for foreigners the restricted camping area and policy should be much better signposted.</p>
<p>Nothing I can think of</p>
<p>Let responsible campers like me & my children stay for a week.</p>
<p>Not at all , absolutely amazing place</p>
<p>Better signaling when entering the duke's pass</p>
<p>I needed help from a ranger to open the padlock at the entrance. Padlock needs lubricated or replaced.</p>
<p>nothing.</p>

Bit noisy for me as there were about 10 teenagers camping nearby and it only became quiet at 11.20pm the night I stayed! I'd have preferred a solo or duo spot!
App on phone will be amazing and have login system so remember my info.
4 adults per tent means that several young adults can book out several permit areas and run riot until after 11 at night chasing each other noisily and drinking excessively. I'm not sure this could be policed but it really detracts from the outside experience in a lovely area
The permit signs are very small and hard to see from road, also road has taken a bashing from the weather and need a bit tlc!
better places to chose in farking as the campings point were not good and very busy with people around. When a book wild camping was to be closer to nature and in a quite and privet place, but I didn't feel that the campsite was very close to the main road very noisy and disturbing.
Although it was a beautiful spot, we were disappointed to see some of the area littered with toilet paper (and we picked up other bits of rubbish, as well). Though the information/expectations provided was clear and explicit so I'm not sure how this issue could be more effectively managed.
the whole experience was great. we met two rangers when we arrived at the site. they showed us to the site and all was good.
Better sign poated
We were actually unable to pitch our tent due to the bad weather as the pegs wouldn't fully insert into the shingles. This was just bad timing, and the other spaces at the area were easier to pitch but these spaces were already taken. However, we will definitely be back as the location was beautiful, and the experience easy to book.
Clean up the toilet MESS
Maybe some steps down to the site from the road,it was steep and very slippery with all the rain which made it difficult whilst carrying your camping gear down.
The map was very misleading we went up to 1 of the areas which was quite high up it was my granddaughters 1st time camping she was a bit put off we came back down to carpark area and set up next to carpark was lead to believe this was in the perimeter for camping going by the map on website and at area on a post .We met the rangers who were very good explained to us it was not a permitted area to camp but understood why we would think that. Had a great stay but only would return if there was lower ground available maybe a small change to the maps would save this confusion in the future .

The 3 lochs drive road is in a poor condition and there were a few cars speeding back and forth throughout the night. There was a lot of poo and toilet paper in the woods around us though we only found a few cans this year as opposed to previous years where we came across more on arrival and booking was not the easiest is the only negatives.

Purpose built fire/bbq areas and a wood/charcoal drop off service would possibly provide more income to help improve the road and other amenities with in the park.

The toilets were disgusting due lack of water the potholes on forest drive were the worst I've seen in years

Toilets near each camp zone ,the area we were in was covered in s**t and toilet paper the road is a disaster , surprised none of our cars were damaged with the pot holes. Easier access to the camp site too , even if it's just steps cut in to the banking(accident waiting to happen especially in the wetter weat her) and some of the smaller trees cut away from the waters edge .and bins at each site would be helpful too.

Make the booking prices more fair. Why should it be per tent as me and my friends all have 1/2 man tents so need to pay per tent. Not fair if someone next to you in a 5 man tent. Also when booking you can only book one tent at a time

I would have loved it if the local lassies and lads who arrived with their chairs and booze had kept a bit quieter but I doubt the national park has any say in that!

Nothing

The permit area J was fabulous however previous campers had not cleared out the place properly. Disposable BBQs, empty bottles and broken glass lying there. Really not good.

We cleared it all ourselves and took the stuff out to bins.

More national park rangers as we where the only ones that had paid for camping with everyone we spoke with.

Improve the web site to a grid of available camping pitches then allow a click on the one you are interested in be given detail.

Allow two way driving on the roads, as having to drive miles through the park when our site was only 300 yards in was a pain.

Instal speed humps or dips to slow down traffic.

Have random stops to check that people pay to drive through as I saw many cars drive through from the gate who stopped and looked at the pay and display machine and then drive past.

24/7 onsite toilets. There was used toilet paper at certain spots.
More signs directing you to location
Nothing, was perfect... Rangers were lovely
It was a wonderful and amazing Adventure to walk in these lovely area Loch Achray ,Ben Aan and Loch Kathrine and i really like to come back to the National Park The Trossachs ,also to visit Loch Lomond,which i didn't reached,because it was to far away from my Place and hard to get through. I thank you for all Help [REDACTED] at Loch Achray and [REDACTED] for all Informations about the Trossachs. [REDACTED]
We booked permit area D but there were three pitches available. The 1st one was just a passing place off the road and we didnt like it the second was not ideal and when we got to the third it was occupied so had to drive all the way round again. The first space was was the better of the two but very uneven and close to passing vans and cars. It would be better if you allowed people when booking to choose either D1 D2 or D3 . Sign post very small easy to miss and a long drive round.
The permit area didnt give much chance to find good place to put up the tent and camping- it was narrow or stip. I have a feeling that this area was pointetd by person who never camp it slef or never really been at the palce in real.
Would be helpful to maybe have shower blocks in places where possible (sorry if you have them) however I know this may not be possible. I got stuck in 2 days of full rain and a shower to warm up would have been a winner but still had great time none the less
We cramped in with another mobilehome because we did not know that another camping slot would be coming up. So I would suggest that you mark not only permit areas but permit slots with numbers, especially if there is a one-way-system. Everything else was just great!!!
Fantastic camping experience - will defiantly come back!
Just to make it easier for people,a cash payment to a ranger for a permit..not everyone likes to use card for payment or online bookings..rangers were very friendly and helpful..
Nothing
I would pick a cleaner area there was a lot of glass and used condoms lyingbaround not great when camping with young children
Marked areas really difficult to see especially if people were using them and therefore hidden and afraid I would miss my spot being that it's a one way. It was beginning to get dark when I arrived which made seeing them even worse .

The area we were in had quite a lot of toilet paper lying around which was a bit off putting. We were fortunate that we were the only campers in our permit area, however if all 8 permits/pitches were being used the area would have been very overcrowded. I feel too many people are trying to be squeezed into too small an area.

Information about this is permit area should be more visible.

Local knowledge would be good as the camping was near the busy road. We would choose another site slightly quieter.

We didn't stay on this occasion as we had a chance of plan.

I had a major issue with people leaving their excrement on the loch bank and also on the drive. I know this is wild camping but not burying it is disgusting and a health hazard. I nearly trod in one lot.

The pitch was

We were a group of 2 cars 4 adults and 2 children. We had been camping for a week at a geocaching mega event and our cars were very full with big tents etc, which made taking home bin bags of rubbish a bit awkward, bins for the permit/camping/motorhome area would have been really useful. 😊

The only disappointment was that there is no view from the permit area. Not that we're too lazy to step out and walk to enjoy the scenery but it would add appeal to have something of a 'window' to the Loch and Ben through the lower branches of the trees. That said, it is marvellous that this type of access is being provided and is so well maintained and at such a reasonable cost. Thank you.

It should be easier to find wood to buy in the surroundings towns. We found a few fire pits that were made using tree branches from within the National Park.

I visited the site for a day with small children. It was unclear to me if I required a permit to use a site for the day, without an intention to camp over night. Notwithstanding, I was happy to pay a small fee to book the space.

Your booking website, with description and photos, was excellent. We found the perfect spot.

On arrival, the site was filthy from the previous occupants. Cider bottles, broken glass, cigarette butts, wet wipes, toilet paper, takeaway food cartons. It was fairly quick work to tidy, but a shame users cannot respect the camp sites, other users or the local environment.

We encountered a lot of broken glass around the site. I would support a ban on glass in the management zone.

Litter aside, it was a lovely day and I will be back.

We met two rangers on our way out, who were very friendly and helpful.

When we were going to the three loch forest, the road was blocked from both ends, we went to the aberfoyle way (the go ape) and had to turn off at the roundabout as the road was closed. Had to go thru calander. We then went to loch achray to find that some of the camping areas were flooded out and the pictjes where we could get were taken up already, we went to the rangers who changed our permit to loch drunkie. We then we up the hill towards the beginning of the park when we met some high maintenance who stop us and said that we couldn't go any further up. We managed to persuade that to escort us up the hill but if we encountered the big lorry that took up the whole of the road then we would have to turn back, lucky we didn't and managed to get to loch drunkie. What should of been and hour and half drive maybe. Took us nearly 2-3 hours with to little kids aged 1 and 9 months. But otherwise we enjoyed out two days camping, the weather could of been better xx

The drive was supposed to close at 4pm, so. We arrived in time. But at 8pm there were still cars going down the road. Not what we expected. The campsite was directly at the road.

Maybe if the areas were a bit clearer marked. Some areas have the sign up but others don't so it makes you worry if it's an actual one. Especially as it's only on way and you have to drive back around if you miss it. Also I don't think it's clear which areas are meant for two vans. Only minor things. Loved the park and all the walks was amazing

Firkin point was by far the better place to stay. Unfortunately on our night at inveruglas the toilets were in a very poor state. However the two female rangers who checked our permit were very helpful.

When i arrived at the permit area at loch Earn, there were no places left, so i didn't camp there and had to find a different spot outside the park despite the fact that i payed for a permit. The thing i would improve is that if people pay for a permit, there has to be a place for them to camp. Maybe the people that were already there didn't have permits, which is unfair for the people who follow the rules and get a permit to camp at Loch Lomond park. Second point is that the permit areas mostly consist of pebbles and rocks, which makes it hard, maybe even impossible to anker your tent. My opinion is that when you get people to pay for a spot, the spot has to be suited for camping.

Non fault of anyone other than act of nature, however with the recent rain, the loch water levels where very high reducing the size of the camping zones. May be worthwhile having an area on website where this info is available, or reducing permits available to purchase?

I didnt use the space because on looking at the info after booking I was concerned that the pitch was v isolated for a woman camping on her own.

Lovely area apart from leftover camp fires. If i had arrived at the permit area without already knowing i needed a permit i probably wouldnt have known. I would definitely book again

Knowing how many permits in an area were already booked. We decided to change our area once we arrived to ensure a bit of solitude. Knowing if any areas had yet been booked would have been a plus

Lock earn, very well signposted. Lock Voil was not particularly clear about where you could camp.

The website was very easy to book. Very good resources at the site. Well priced and the toilets were clean and we appreciated the disabled toilet being open all night.

Lots of vans staying - no signs that you need to pay there - perhaps a facility for buying a ticket there on site.

Beautiful area beautiful spot. Thank you

The motor home spot was just a bit mucky. A couple of ton of type1 spread over the area just to keep feet clean would have been perfect

For Rangers or someone to assess the pitches as we couldnt put tents up in the very boggy pitches available amazing spot but our footwear was soaked to ankles walking on the marshy bog.

Was not in a state to use so we had to go home with very unhappy kids.

A wasted 1 and a half hour drive.

Book 3 spaces couldn't get one tent on never mind 3 had to find alternative camping took 4 hrs to finally find somewhere

Never stayed pitches not useable far too boggy marshy would like to have been told about this in advance

Should be better find permit area if I can print map whole park with numbers camp, parking and routes.

<p>There was broken glass in our camping area. I pointed this out to the rangers. It would have been good if they had done something about this.</p>
<p>Was disappointed to arrive at the site after 7pm to find lots of other campers. Our group had 4 permits and struggled to find a spot to pitch due to others without a permit. This should be better managed.</p>
<p>I would recommend bins for rubbish as we had a lot and had to take it home.the rest was great</p>
<p>It would be outstanding if you could filter search results for permit by geography or by availability. scrolling through the permit areas as a list wasn't the easiest.</p>
<p>much better signs plus provide bined areas</p>
<p>Placing of speed bumps at various points along the drive to slow down speeding vehicles .</p>
<p>Nothing. It was great.</p>
<p>The permit areas have peoples discarded wipes and tissues in the bushes and there should be a dedicated spot for the fire as there are lots of fire spots in one area.</p>
<p>Permit parking slightly further apart for campers to give space for a canopy - needed when it is pouring down!</p>
<p>Very pleased with our visit - weather and midgies excepted - but you can't have everything ;) Excellent support and information from the rangers on the reception desk. Thank you so very much.</p>
<p>It was very unclear where you were meant to position your vehicle in the motorhome area and we ended up with 3 campervans in one bay until we pointed out there were 4 bays. The signage could definitley be clearer. Other comments would be on the toilets, which were completely closed when we were there, which with 2 small children was far from ideal. It would have been helpful to know this before we arrived as may have influenced whether we did come and stay.</p>
<p>The park was interesting and I managed to pick one of the better stops. I would say only 5 vans were using the park. The thing that annoys me is the vast number of better sites we saw not far off the ordinary routes which would not allow wild motorhoming. The point is there are not that many people wild camping, sure we saw other motorhomes but few and the restrictions are OTT. Please deregulate about half the sites. I know you have problems with people staying rough and appreciate that but that is not the vast number of people.</p>
<p>Due to heavy rain the water level was high and a large amount of space in the permit area we stayed in was underwater, therefore reducing the space available to camp. Had all permits been sold there would not have been enough space. Rangers should perhaps monitor this and limit permits available to suit current weather conditions</p>
<p>None. Happy with everything.</p>
<p>Delivery of logs or phone number to call for delivery to prevent local dead wood collection which isn't permitted</p>

More guidance with a postcode on how to find the site
Better position of sign for fisherman's car park as this was unseen due to cars parking in front of it.
Nothing to improve! A perfect stay.

I work for [REDACTED], but this is a personal response - not on behalf of my employer.

While I've camped within CMZs prior to the byelaws were introduced, this was the first time I've used a permit site since then. It was the first time I've ever camped with my young son. The spot, on the south bank of Loch Venachar, was extremely scenic and we'd a great time.

However, within a 50-metre radius of my small section of the 250-metre permit zoned bank:

- There was a huge pile of human waste and toilet roll behind a nearby tree
- About a dozen fire pits, many featuring smashed glass, bottle tops and burned plastic
- A chopped (live) tree branch, with bits ripped off it
- Small bits of litter throughout the site – bottle tops, wet wipes, smashed glass, Pot Noodle pots, ring pulls, plastic bags etc.

I actually had to lock my wee boy in the car on arrival so I could bag up rubbish before letting him out. I took away what I could stomach.

When we woke up, I realised there was a (presumably human) poo in the long grass within a metre of the tent – thankfully not on the side [REDACTED] had been launching himself into.

In addition:

- Half the main six-space car park was taken up by a giant tent featuring some sort of gas hook-up system. Campers (including me) were forced to park in passing places as there isn't enough spaces to even have one car per permitted tent
- There appeared to be some disregard for the rules, with obvious tents within the zone, but not on permit sites. There were far more than the allotted six tents in the zone.
- An impenetrable deer fence immediately behind the permit site stops access to the woods behind (and Beinn Dearg). It has CCTV, danger signs and barbed wire along its top. This has the effect of not allowing people to get very away when going to the toilet, with predictable results.

I completely appreciate that handling large numbers of campers at Loch Venachar is a challenge, but the permits here appear to increase/condense the burden on the actual permit sites, by pushing everyone from the whole CMZ into a very small stretch of loch shore.

I didn't get a chance to speak to a ranger, but a ranger car drove past me as I cycled back to my tent at 5pm so I may have just missed them. I was never asked to show my permit.

<p>The permit is too cheap, people buy it and never show up, we have to walk a distance from the car because nothing else was available to book, where come up later that in the areas much better no one was staying, the cancellation should also be available to leave space for ones that still want to use it even if its bad weather</p>
<p>Nothing, it was perfect</p>
<p>It was perfect. Maybe public showers nearby though</p>
<p>Nothing it was perfect</p>
<p>More motor home spaces could be added.</p>
<p>We were woken up at 2am and then again at 5am until after we left by a continuous stream of people taking part in a swimming relay who sat right next to our tent. We wished we had been told that there was an event due to take place and we could have set up camp somewhere else. However the rangers we met the night before were lovely and the spot was beautiful until the swimmers and supporters descended.</p>
<p>Had to clean up the mess before we could set up and the smell of poo became to much so we went home .. loch earn is a beautiful place and this has not put me of camping .</p>
<p>It was beautiful :) thank you</p>
<p>the website isn't very clear about what land can and cannot be camped on and finding the permit booking page was difficult when coming from the west highland way website. Better website layout on both parts would definitely make it easier to get the permits in the most appropriate places along the way.</p>
<p>The main track had huge potholes in it. While I was aware it was not a road I was not aware how poor the condition would be. The motorhome bay we had had pretty obstructed view and we were on a significant slope as there was another van staying there, leaving us limited room. There were other laybys on the trail which appeared to have been more suitable to be motorhome spots but hadn't been designated. Generally though, beautiful and good value but would never take our motorhome over such a poor track for that kind of distance again.</p>
<p>More information on parking, the site we staying in you had to pay for parking which was alright but we did not know about it before hand. We also thought it should be a 24 hour all day parking and not just till the end of day as we had to wake up early to get another ticket for the car. Also contactless machine did not work.</p>
<p>Be able to buy multiple permits at the same time.</p>
<p>None</p>

We were unable to find a suitable spot to pitch our 3 man tent within the permit area, we had to move on and we were lucky to find a pitch last minute at Glenloin campsite in Arrochar. The two other groups that were occupying areas seemed to have areas large enough to accommodate our tent but the areas left were unsuitable for our 3 man tent either due to the size of the area or the ground too uneven or having rocks. This was disappointing as the spaces advertised suggested that all spaces would accommodate a 1-3 man tent.

Make it a cash system as I have the week before been charged under criminal act as I never bought a permit due to being in financial difficulty. Having being in my overdraft, I have been overdrawn and only deal in cash mainly as I say I am in extensive financial difficulty. So to be able to pay cash or have the park games keeper come and take the cash or your rangers take it would be a better idea. I guess you do not trust rangers with money? But allow them to hand out rehearsed script from a card threatening charges? There is also no signs saying it is a camping management area, and the rangers only ever are seen around 12pm on a Sunday, arriving late on a Saturday or Friday evening .. if people weren't aware of the zone then they would be warned and charged. It is an absolutely shocking experience to try and book a permit, to camp in a country where there is no trespassing laws it is scandalous. We don't ever cause trouble, always clean up our camp and make sure it is safe for fisherman or the next campers to arrive before leaving. I would strongly advised a follow up after this survey. Contact details attached.

No change required

More information on parking / unloading near the site as I had a long walk in that was not required. Ensure that the sites are well-placed rather than being in the least attractive site.

More permit checks

Stricter enforcement of the byelaws at around 1am a group of people turned up woke us up playing music, shouting, smoking weed and drinking a few feet from us and we heard them say they had no permit.

It was a little unpleasant because some of the other campers were quite noisy late into the night. Music was played really loud so we could hear it across the loch. The people camping with us were also noisy as they were drinking into the night.

I fully support the idea of permits and thank you for asking for feedback. When I arrived the area was extremely busy and I'm not sure that everyone had permits (as the website said there were 15 pitches remaining). I didn't see any rangers and wonder if this scheme is actually enforced? If it isn't enforced it is meaningless. I hope this aspect of the scheme can improve so that numbers are better controlled.

<p>My friend [REDACTED] and I book 2 places in this area where there are 3 spaces. When I arrived a couple in a white camper with a pop up roof Registration [REDACTED] were parked over both the pitches. I greeted them and asked if they minded swopping places or moving up slightly so at least one of our campers could pitch. The female of the party was quite aggressive and maintain that the pitch was only for one camper (although I tried to explain each pole marked out each pitch). Therefore to avoid further confrontation I reversed up the road and [REDACTED] and I squeezed into the single single bay pitch. I have photos if you require more information. This spoilt are visit. If each bay was numbered this would hopefully prevent this misunderstanding in the future. Very happy to discuss and share the photos.</p>
<p>police the areas as i booked loch venachar south over a week in advance when there was 6 slots available, apou arrival there was no space available at all, called the office and was asked to travel an additional 40 minrues to loch earn as there was space instead of looking into why there was no space available for someone who paid to be there in the first place</p>
<p>I had a tent so I cannot comment on motor homes</p>
<p>I have stayed at other lochs without an issue.. My stay at loch earn was terrible, it was noisy until the early hours of the morning, we had people drunk attempting to enter our tent. There were no rangers to be seen. I definitely wouldn't recommend loch earn to anyone and I certainly won't be returning.</p>
<p>I think is perfect as it is</p>
<p>Really enjoyed loch chon camping. Not three loch forest it was far to muddy. Not what it looked like in pictures. Hopefully get back loch chon soon loved it.</p>
<p>Wooded area covered in toilet paper & human feces scattered around the area. Very small area to walk with limited loch access next to a busy main road, so not really anything to visit or walk the dog. Toilets in the visitor centre used extensively by trip/tour busses. This may be the exception - but based on this experience, I wouldn't repeat it.</p>
<p>Well a went to buy a camping permit when a arrived and it sayed someone already took it after a had entered my bank details and tried to make the payment which then me and my gikfreind went home woke up the next morning and checked my bank and use had took the Payment out and a had a email at midnight saying that's my permit confirming after midnight was no good as we already headed home</p>
<p>More bins as they were all full</p>
<p>No changes - wild camping on the banks of Loch Lomond was a unique experience. Very easy booking process and very affordable. I would love to do it again, and would recommend to others</p>
<p>Make sure the toilet block have got water</p>
<p>There was a smell of human waste.. I know its an issue and a lot of folk coming once a year wont bring a trowel to bury it. Solution needed!</p>

Looks like you sold more than available or someone was there without permission because all spots were occupied.
Lots of rubbish left by side of the road and dog business in the area
Cleanliness of the site. There were many areas with burnt out fires and lots of litter left from previous visitors all around the site, including bin bags full of litter. We removed everything but if the idea of the permits is to preserve the area, it didn't seem to be working in the site we stayed at. Perhaps more clarity about expectations of visitors should be given during booking.
We had a fantastic stay and it was the highlight of our holiday. It was great to stay right next to the loch and next to the toilets too! We will definitely be returning in the future. It was a brilliant atmosphere.
Unsure how often these sites are checked and regulated but there was a fair bit of rubbish left from the previous occupants. We did our best to collect what we could but regular checks would be great!
As the drive is one way, it would be helpful to book specific pitch in zone k as there's no way of knowing if the ones further down the road are occupied!
Less rules. Camping is supposed to make you feel free not like you are entering a communist state.
The pitches between the yellow poles were so busy with picnickers until very late in the evening we had to go slightly beyond to pitch the tent and weren't sure what would happen if a ranger turned up i.e. would we get moved on and this created a lot of uncertainty etc...
The ability to book spaces for multiple tents at once
We didn't end up staying as when we arrived all the permit bays were had been taken so no where to park. 😞
While driving on a one way road one of your rangers blocked the road and wouldn't move, if we were to pull over we would have been in the ditch and wouldn't be able to get out, eventually after five minutes the ranger did move over and allow us to pass. But overall we enjoyed the camping xx
It would be good if the search facility on the website had a filter to show only those permit areas with availability (i might have missed it).
More checks from Rangers, when we arrived at the site maybe around 6pm/7pm we found someone to be in our spot. We had booked both camper van spots for myself in one vehicle and our friends in another. With this spot only having 2 designated vehicle spots it was frustrating to find out someone was already in our spot and obviously without the required permit.
Provision of Rubbish bins at site exit or small ones on car parking areas - unfortunately too many people can't be bothered to take home!

<p>There were some campers without permits, one huge motorhome and a trailer tent that made it impossible for people in cars to park up. Hey we're also noisy, unlike the permit campers who we had lovely chats with enjoying the views. We also did some litter picking and noticed a few people not abiding by the wild toilet rules. We do appreciate as a service you do all you can to enforce this so it's not a criticism, just an observation. We've encountered much worse on paid sites. All in all it was a wonderful experience we would do again. Thank you.</p>
<p>Better signage at the no camping zone. As I out tent up got everything setup then was told by the rangers we would have to move</p>
<p>Just more obvious what spots were available on specific dates. The site shows places but then you put in dates and they are not</p>
<p>Ensure noise is kept to a minimum after a certain time by doing regular checks</p>
<p>Wouldn't change anything. It was straightforward.</p>
<p>On arrival on Friday we managed to get parked ok. Friday night there was more campers pulling in which didn't have permits. On the Saturday day cars parked anywhere they could people using the camp site where parked there all day n night on the motorhome pitches. Cars were pulling in all night long so we hardly got any sleep so we left early Sunday even though we had a permit for Sunday night also cafe wasn't open all the time we were there. We won't be returning.</p>
<p>Someway of slowing thd traffic some not all cars travelling to fast</p>
<p>Very difficult when cars park in the motorhome area, and do not move until later after 8pm. wanting to settle down for the night but unable to park van in position correctly. clearer signage required please.</p>
<p>Was unable to figure out how to buy permit at a site I guessed it could only be done online, this limits your options if you don't have internet to book, but I am assuming it's the most cost effective way and best way to manage the estate.</p>
<p>I booked a motorhome space but when we turned up there was 2 people in tents in them, claiming that was the right place for them even though the bays had signs next to do them. We ended up having to park on uneven ground in the corner of the camping area which was annoying.</p>
<p>Finding the proper site was a little difficult on the website, but overall an easy process. Might be easier if you could select the site via a map click through (?).</p>
<p>The only thing I missed was being able to recycle and dispose of our refuse. It was quite a long drive before we found any facility.</p>

The area should have been restricted to 3 campervans. There were 6 plus 4 cars with tent campers. Rather disappointed, but I appreciate it is difficult to police the area and stop those who haven't booked and paid.

Having a stand pipe to collect water eg located at the toilet areas would be beneficial. We kinda run out of fresh water and we weren't near anywhere to get some . We really enjoyed our visit, we loved how it is restricted to a few campers in order to get a nice wild feel. And loved the way it helps put money into the park for upkeep , thanks again

Nothing .although I found it tricky to find the designated area it is only because I drove past the F camp zone and it was one way so had to drive the rest of the forest drive to get back..and my zone was near the beginning too !!! It was one of nicest places i have camped in UK

The map for three lochs drive doesn't indicate how near/easy access to the water is. This would be useful when booking a permit spot ahead of arrival.

Some of the spaces were small for a large motorhome like ours

Signpost firkin point entrance from the south

It was great that the toilets were left unlocked overnight and it would seem sensible for this to be a standard arrangement. It was slightly galling that three vans stayed overnight in the car park area, clearly not having booked or paid for the facility. But on the whole it's an excellent provision.

We were in permit area N in the 3 Lochs Forrest Drive. The sign at the entrance to that area has a direction arrow pointing towards the area saying "3 Lochs Forrest Drive" and that is resulting in many many vehicles entering the area, which is a dead end, to enter the area. This continued disturbance spoilt our stay. Hopefully a very simple adjustment to where the sign is pointing to will solve this. Apart from that, we love this area.

Less potholes!!

Plus loads of vehicles there over night that had no permits displayed :(

The location we picked was great. And there were park rangers there checking our permits and giving us lots of useful information. However, Despite buying a permit and parking in one of the 4 designated permit bays, at 9 pm a car parked up right next to us without a permit and was so close we struggled to open our vehicle doors. This person stayed there the night and refused to move. At 5 am we were woken to find another vehicle had then parked the other side of us and remained for a few hours. In total there were an additional 4 cars parked (who did not have permits) in this space, which did over crowd the area. Which makes me wonder why purchase a permit. Not really sure what or if anything can be done about it as we can't expect you to patrol all the time.. However, possibly a later nighttime or very early morning check to move vehicles on may be a good idea.

Your staff are excellent in every way. You have created an outstanding facility. I am putting down my feelings in a letter which you will receive in due course. One point I must make. YOU ARE FAR TOO CHEAP. Charge more. With our campervan we could easily pay £25 per night in some places. Charge more and add more toilets and wash areas. You could appoint more staff to deal with the characters who spoil the place leaving unburied faeces (that we found at our first Site B) toilet paper, used barbecues and the boy racers who race the wrong way at weekends. Even with a campervan it is nice to have such facilities such as showers. People would easily pay £15 a night for a campervan. In my trade we need feedback for problems and for the good things we do. I have much more to say and more ideas for you. Please contact me if you wish and use my comments in your advertising if you wish.

██████████

Fantastic locations

The permit area we stayed in was incredibly boggy and in the end we had to book a hotel as everything was getting wet despite our tent being a very good one. This wasn't to the fault of the permit camp site or rangers but more so bad timing on our part (we didnt anticipate that amount of rain)

With this in mind I would suggest perhaps putting down some sort of stable path to the boggy area (Firkin point A towards the back) or even preventing people camping there in wet weather.

Despite the fact we were unable to camp there the rangers were very welcoming and friendly and the permit sites were well designed and amazing views! We will definitely come back again when it isnt raining! :)

Always thought that perhaps larger wheelie bins, or more wheelie bins would be a good idea. During busy periods they fill quickly & I'm always conscious they may spill over, with rubbish strewn around & then likely blown about in wind.

Clearer guidance on printing the permit. It currently says that you "recommend" printing and displaying the permit, but does not say what you should do if you can't because you don't have access to a printer. This left me wondering if we might come back to a parking ticket or similar while we were away from our van.

There is nothing that I would change

On the homepage it says one need a permit, so we thought we would need a general permit and only when buying it a few days later it would then give all the information that permits are area and day specific - but honestly: minor, minor thing - we had such a great stay, thank you so much!

Though the camping location was relatively easy to find, I still think it could be more clearly identified before turning into the car park - not necessarily with sign advertising camping, but a sign with the name of the car park could be useful

Be able to buy 2 permits with 1 transaction

Less busy

We were supervising a DofE group and stayed one night at Loch Earn and one night at Loch Achray, both during fairly challenging wet conditions. The Loch Achray facility is completely different, with the modern pitches (whose peg-free system is a wee bit challenging, but not a bad idea at all), but the wild camping at Loch Earn was more of an issue, as there were very few suitable pitches either because many were waterlogged or too rocky or had too much vegetation. Not an easy solution, given the fact that it is a wild camping area, but if there was any chance of improving the potential pitches that'd be fantastic.

online video reviews.

i will do it next time call me [REDACTED]

cheers
[REDACTED]

Everything was very smooth, so nothing to add

The spot we chose was beautiful, but we couldn't stay there in the end because the weather became so bad. The park rangers and police moved us on. Would definitely stay in a campervan rather than a tent next time in case of sudden bad weather.

The place I stayed was quite dirty with broken glasses. Should be cleaned. 56.3825993, -4.1931939
We found buying a permit easy but finding the location not as easy. The signs for the pitches are too small. Also the gate was not closed when we arrived at 7.30pm and our pitch was taken by someone else. We did find somewhere close to the pitch to stay for the night.
Firkin's Point wasn't signposted travelling North, it wasn't until we got to Tarbet that we realised we had passed it. Well signposted travelling South
The weather, did not stay as the weather proved to difficult
Have the rangers driving around conform to the same road speeds as everyone else
A little map with email confirmation with crosses where to camp would have been good.
Better description of the camping area. It was not clear that there would only be a few spread out spots for camping. We were unable to pitch all three of our tents in the same location.
Walk was were very muddy could do with some kind of chips put down
As it is a one way track and there are 4 spots in the booked zone, you have park at the first which not occupied, an walk down to the others to check if the other ones are available or occupied or you have drive the complete drive again.
Chemical toilet disposal point would be good idea but appreciate this is difficult due to infrastructure
The system was perfect. I wish something like this would be applied in my country. Congratulations.
We have a very basic campervan and no loo. We are not wildcampers as such (too old) our only worry was that it said the toilets were locked at 5pm. We were pleased to find the disabled toilet open. We were thankful for this. A quiet area just off our road further north and much appreciated. Thank you.
The place we were going to camp had been littered by what looked like hobos tarp and rubbing everywhere . And where we decided to camp someone at about 3am wandered through our camp which scared my son and dog, Luckily I had protection. Other than that everything was sign posted and easy to find. Very happy overall
Roads bad in places. Signs could be bigger.
The area suited us and our motorhome ,
It was not clear where in the area pitching the tent was allowed (or whether it was just allowed everywhere on the little "peninsula", so I just suck to the apparently well-used area below the trees.
I booked the stay but did not actually use the space as I made another arrangement for that day.
The entrance was very hard to find for us, should probably be equipped with more signs...

<p>Consider creating hardstanding/gravelling parking and motorhome areas. Very muddy even though it hadn't rained particularly hard.</p>
<p>There was too much rubbish on the beach</p>
<p>Use money to improve street, too many potholes in the road made the drive quite difficult, especially with a motorhome.</p>
<p>I know it is nothing you can enforce but less drunk people wrecking the place and the mess they make would make a massive difference better.</p> <p>There are lots of us anglers that come for a nice night fishing and have few beers but clean up and make no noise do not disrupt other anglers.</p> <p>More bins 110% more bins</p>
<p>The area was lovely and we had a brilliant time. The only negative point was that there were quite a few wet wipes lying around, it looked like the last campers had used them when going for a pee. We picked them up but thought it might be useful to have something explicit in the information and on the website about not using such things when camping.</p>
<p>It would be nice to see clearly visible signs at the camping spots which highlight the need for following good camping practices- take all rubbish, don't burn wild timber (bring your own), leave the site as if you were never there, etc</p>
<p>Toilets, drinking water more easy way to camp when already paying for it..</p>
<p>better map of how to find entrance, mobile phone network weak so would have been good to have a paragraph with directions on permit.</p> <p>have the letters a bit bigger on the signs, when you were in a vehicle they seemed very small and hard to see.</p> <p>there were quite a few beer cans, old BBQ's and some food at the spot, that attracted my dog, I appreciate each person needs to clear up after themselves. I picked some things up, but it meant taking someone else's rubbish out of the woods, it would have been nice to not have to do this or have some options.</p>
<p>it wasn't clear driving on the main road where the turning was. a better sign at the entrance would work or a better map.</p>
<p>The road on the drive round to the permit area is very bumpy .. contents of the motor home moving about a lot</p>
<p>There was a biking event on the day we arrived and we had to wait 3 hours in Aberfoyle before we could access the road leading to the permit area. It would have been good to have this information at the booking stage as we may have chosen a different site - the weather was wonderful and we were eager to set up and enjoy the area. Also I stumbled upon this when googling our permit area; I wasn't sent any email post booking.</p>

<p>More information on the camping area i.e type of terrain, total number of available pitches vs number remaining, close to road etc. The pitches at Tarbet isle were not great....sloping etc would have enjoyed it more had I known that as I expected something better. The service would be better and the goal of limiting camping elsewhere would be achieved (maybe) if the land inside the permit area were actually more 'campable' vs just a few established pitches. Some damage to create new pitches in permit areas (done by officials) might reduce damage outside of permit areas (done by residents, tourists etc)</p>
<p>Everything is great</p>
<p>Clearer maps/ labelling online to tell apart all the different labelling. Being able to zoom in on an online map similar to the printed one would be fine. I was sent paper maps at time of booking which was very helpful and I will keep for future reference as I struggled with the online map.</p>
<p>Would check the area more often was a lot of rubbish lying about. Also unsure if the area would hold 40 tents if it was fully booked having driven the length of the area to find a spot.</p>
<p>Updates of road closures please. Arrived at 4pm in aberfoyle on Sat 7 Sep to find the road closed due to a cycle race.</p>
<p>I have been camping in the area for years. Now I have 3 young boys I take. Unfortunately there was a lot of broken glass all over the area that I needed to tidy up. I understand this will always happen with certain individuals, just a shame but on the plus side nobody got hurt.</p>
<p>Booked place D and decided to park at the third,last layby. As it was already occupied I had to go all the way round to the entrance again as it is one way system. For a vintage camper van it was a very difficult and long ride. The locations should be marked individually to avoid disappointment and unnecessary problems.</p>
<p>During our stay at 2am another tent was put up very close to ours, although it's understandable we didn't know if they had paid,like us or were just non paying campers. It would be helpful to know or check how many tents could be put up around you. Not sure how this could be done. Especially as we had a child with us and knowing who's about is very reassuring.</p>
<p>Electric hook up and somewhere to offload chemical waste and greywater would make it even better.</p>
<p>To be able to stay till 9.00am</p>
<p>The toilets nearby were dreadful and due for refurb in Sep. Disappointing amount of litter near to the loch. And NO recycling going on!! Sort it out Loch Lomond!!!</p>
<p>Pictures of sites before going into the booking page.</p>
<p>A warning about the nearness of a large, noisy road</p>
<p>Provide signs for the parking lots. Everything else was great!</p>
<p>Toilet and shower in the camping area would be nice additional detail.</p>
<p>V minor point but terms and conditions stated 7pm to 7am I believe, but different times on website, also v mild inconvenience to print permit out.(no printer at home)</p>

Spoke with rangers and Forrestry staff re size of actual area for motorhomes, there is no way an 8m long MH could fit in the area and one at a bad corner was not ideal and it was in very poor condition. Mines was 6.8m and struggled to fit.

The three lochs drive clearly needs lots of work doing to it. It would be great if some of the other fire roads were open and camping spots created here too. However I appreciate that there's probably very good reasons that these are closed and I know little about conservation or land management. The area is beautiful would love to meet one of the rangers next time and see if I can volunteer to help

Think it would be Great if you could spend a day with a ranger to learn about the management of the Forrest. I'd love to do that if this was offered.



We arrived after dark so that was our fault. The indications are certainly much clearer when arriving during the day. Staff were great.

My brother sustained an injury to the foot, after being on site for only 5 minutes. A rusty nail attached to a strip of metal is what caused the damage. We've stayed at places where we don't need a permit (wild camping) and they have been looked after better than what this site was. We just don't understand what the fee we payed for was for when there was multiple rusty nails laying all over the place. We have pictures and videos to prove this as well. Would it really hurt for the rangers or someone to do a quick check for dangerous things laying around? Especially when this is a popular tourist place where people bring children. Shocking.

Very happy just wish you could control the weather

No comment about improving but I have to say when phoning your helpline number, the lady was lovely and incredibly helpful.

Website booking for permit was hopelessly unclear.

Notices advising people not to park too close to neighbouring vans as should be at least 3 metres for fire regs

The people who camped down from me where playing music very loud till after 3am so I will not be camping in your areas again

The camp when we got there the permit areas were very boggy, which made it hard to pitch a tent. With very few alternatives

<p>I was pitched in the wrong area but the two wardens were very helpful with the area and helped me and my son move our gear to the new pitch which was much appreciated. If you can pass my good regards and thanks onto them (can't recall their names). Thanks. [REDACTED]</p>
<p>Is it suitable for dogs the one at loch lomond was not booked 2 nights stayed only 1</p>
<p>Rangers were very friendly.</p>
<p>In comparison to the camping permit, I thought the fishing permit was very expensive. £22 for 1 adult and 2 children.</p>
<p>The location information of our permit site. Google map instructions contradicted written instructions.</p>
<p>To print a permit that i can put on the window</p>
<p>The only issue was there was no water from the taps in the ladies toilets of three loch forest drive. There were many cars in the car park adjacent to the rest area so I presume many people experienced this. This is certainly in no way a complaint as our stay was beyond what we expected.</p>
<p>To have maps with where all the zones are</p>
<p>All good. Rangers were super nice!</p>
<p>better locations for fishing and camping especially when water levels are high</p>
<p>The signs for the areas eg L are so small you have to get out the car to read them. Other than that amazing pitch and lovely rangers. Great trip!</p>
<p>IV camped in C before but the last 3 years IV been in b. Some of the trees in c look like they are ready to fall down with the amount of fire damage, it was easy for me to find but somebody has burned the notice so others might not find it. Really bad for litter and glass I won't be bringing my wife and kids again when I came with my pals we are fishing so that makes up for it but for family camping I will have to go somewhere else. I know it's not your fault.</p>
<p>Source of fresh water.</p>
<p>No , it's a brilliant controlled camping in our Fantastic country, well done , it stops all the very inconsiderate bad wild campers, I have been wild camping for 40 years, and I just love this booking on line , you know and have control who should be here. 🇬🇧</p>
<p>I should have taken more time to look at all the pitches available. We liked B but after driving through would have probably stayed at F. Not sure if you can search this on your site?</p>
<p>Everyone I spoke to on the phone and the rangers at the site were very friendly and helpful. However the parking locations need a larger sign identifying them especially as it is a one way trail.</p>

<p>People camping in the neighbouring pitch were playing loud music all night which to some extent spoiled the serene atmosphere. Could do with some laws preventing people from being loud or play loud music after certain time late in the evening.</p>
<p>I think each plot should only be occupied by one camper at a time. It is snug with 2 in most of the spots as i found out to my dismay this past weekend. We booked our usual spot (first plots on the drive; area b i believe) on arrival, we found them both occupied, but the bigger space intended for 2 campers would never have been able to accomodate both vehicles unless at an awkward angle or nose to nose. This is fine if camping with friends/family, but being allocated next to a stranger is really awkward. I also think you should allocate a specific space as opposed to just any space in a specific area, as i like to know we wont be interrupted by strangers when we are already settled and would give me more peace of mind and feel safer in the area.</p>
<p>I think you should provide a bin area lots of litter about .</p>
<p>The coilessan site is quite sloping, tricky finding a spot where you don't roll across your tent!</p>
<p>To make sure campers take there liter home clean up afterwards</p>
<p>We had a good time however, being an amateur camper, i had a hard time pitching the tent due to the ground being very soft and rocky. The grass areas were taken before we arrived. I therefor can still feel the rocks sticking into my back from my extremely uncomfortable sleep. LOL.</p>
<p>Less permits at Suie Beach - not enough space for all permits booked.</p>
<p>I never stayed, booked site but no room to park as others were there parked up.</p>
<p>The padlock on the gate was very fiddly to operate and some institutions would have been helpful</p>
<p>Unfortunately you may need to increase the number of signs saying take your litter home. There were bags of rubbish all around the area at F. It was a real shame. Otherwise what a great place.</p>
<p>We found that there was a lot of rubbish left behind in the forest right by the camp site, which is a shame as I always thought that fellow campers know how to behave. we even found an old mattress in the bushes :(so only thing to improve would be the behaviour of other campers! other than that - it was a lovely stay!</p>
<p>Rangers need to be there early as only 4 permits available yet there was 6 tents, not a major issue but found it difficult to find a spot to pitch.</p>
<p>There was a lot of rubbish in the area which we camped. We took a fair bit of it up to the bin when we left but couldn't carry it all.</p>
<p>Things can always go wrong, from trivial things such as lost car keys etc to more serious things such as accidents. It would perhaps be an improvement to know the designated times/frequency that rangers would be passing the area should the need arise to reach out for help.</p>

<p>got there and there were 3 cars parked in the zone with about 10 people. I was make to feel I had no right being there . I had the permit so have people got the right to be there when I pay for the zone ??</p>
<p>Everything was excellent explained ti me clearly the points of interest and protection notices ect</p>
<p>There was quite a lot of litter and used toilet paper in the area despite plenty of bins by the roadside! Realise this is difficult to police and don't know what the solution is!</p>
<p>More easier and sorted areas to park at the sides of the lochs,more people would come to camp and fish at them,Especially Loch earn,Over the past few years less people come now,Its a great place to go for a great weekend,More could be done on the south side to improve parking for people to Camp,their are few spaces.</p>
<p>Ability to buy more than one permit in one transaction. I needed 2 tents but had to make two separate transactions.</p>
<p>Using jet skis should be banned, 2 people were making horrible noise until very late in the evening</p>
<p>Finding a way of stopping fellow campers drinking all night and making noise until 1.30am, and although nice people, fish finders/ bites which kept beeping, I was there for the view and peace and quiet.</p>
<p>When I arrived at loch venachar I found a suitable camp spot quite easily, but more people arrived later on with no permit. There was no park ranger all weekend to check the permits. I feel this was a bit unfair if the can camp without paying. Other than that I thoroughly enjoyed my stay.</p>
<p>Loch drunkie, camp site j, loads of cyclists were entering our camp on saturday, driving right through our stuff, we have to make a provisional sign asking to go back to cycling path.....</p>
<p>The website is hard to navigate around, it's hard to understand what camp site I'm looking at when looking at individual parks and when looking for a campsite. It's also not entirely obvious whether it would be permitted to swim in the various Lochs.</p>
<p>I could not purchase online an had to call in but call went perfect. Loch had higher water level so not as much camping area. Not your fault but still a good stay</p>
<p>I was really pleased with all the information given . I thought the staff that I met were friendly and very helpful. The only thing I would have liked, was there to have been slightly clearer signage marking out the different permit areas. Overall a great experience . Thankyou.</p>
<p>Payment options for people from the continent not good, please add direct banking or your IBAN numbers on the site, so we can transfer the money directly</p>

Make sure the areas are patrolled more by the park rangers.
Too many drunken youths who
Leave all their rubbish.

We stayed in 3 different permit areas in total. At each one we met different National park rangers and every single one was absolutely lovely!
Very friendly and helpful. Thankyou so much!!

This was the best campsite we've ever stayed!

A tap of drinkable water could be handy

Nothing good experience

Buying the permit and picking the location was so easy, good website, user friendly, the only issue I had was finding the location, using the link to google maps from the website

Easier parking.

Place was a bit littered but otherwise amazing experience

I think everything was perfect.

Less litter :(but that's not your fault!

less human feces and rubbish.
it seems that some people don't know how to dispose of these things.

Wouldn't change a thing. Rangers I met both days, [REDACTED] and [REDACTED], and I am unsure of other two guys, very helpful very nice, happy to chat and lots of good information about area etc. Amazing job! Was great to meet you guys! Thank you!