

FAQs

Phase Three transition out of lockdown

Thursday 16th July 2020



Can I visit the National Park?

The Scottish Government has lifted the five-mile travel limit – detailed guidance is available on the [Scottish Government website](#). This means you can now travel further than your local area for exercise or other activities. However, it is still advised that you avoid crowded areas and popular beauty spots where physical distancing would be harder to maintain. Please take this into consideration when planning a trip to the National Park.

You should use your judgement – if somewhere is likely to be busy, you should avoid going there – and if you arrive somewhere and it is busy, alter your plans and consider going somewhere else that is quieter. You should continue to follow the guidance on physical distancing and hygiene. Please also consider the additional pressure your visit may put on local and emergency services at this time.

What facilities are open?

We are keeping our website with the [current status of our facilities](#), to help visitors make decisions on where to go should their chosen destination be too busy.

The [Duncan Mills Memorial Slipway](#) reopened on 11th July. For detailed guidance about this facility please visit our Slipway page.

Our camping and motorhome permit areas and our campsites at [Loch Chon](#) and [Loch Achray](#) are now open for bookings and are reopening from Friday 17th July. Please note that not all the usual facilities will be available at our campsites.

Many local businesses also remain closed or are only operating limited services.

To check information on facilities managed by other public bodies please check their websites:

- [Argyll and Bute Council](#)
- [West Dunbartonshire Council](#)
- [Stirling Council](#)
- [Perth and Kinross Council](#)
- [Forestry and Land Scotland](#)

Car parks

All car parks are now open. Updates on how busy these facilities are will be published at peak times and weekends between 10am and 4pm. We will share this information on our [visitor facilities page](#).

What procedures are in place for the safe use of public toilets?

Toilets will be open from 10am-6pm during the day and will be closed at regular intervals throughout the day for cleaning.

Please follow these guidelines when using public toilets:

- Do not enter or use the toilets if you have any symptoms of COVID-19 or have been told to self-isolate.
- Please maintain social distancing at all times, use the hand sanitiser provided before and after using the toilet and thoroughly wash your hands.
- Our toilets will not be staffed at all times. You will need to take personal responsibility when using them, follow Scottish Government guidance and consider the safety of themselves and others. There will be signs onsite to remind people of their responsibilities when using the toilets.
- Please be patient. There will be queuing and limited facilities at all locations so please plan ahead wherever you can and expect delays.
- Bring your own hand sanitizer and consider using a mask or face covering too.

If you have any COVID-19 related concerns after using the toilets please let us know at feedback@lochlomond-trossachs.org

Angling

Can I go fishing?

Fishing is permitted. Before any visit to the National Park, please plan ahead and be sure you are able to obtain the appropriate fishing permits from your usual locations before travelling.

Camping

Can I camp/stay in my motorhome in the National Park?

Camping is now permitted under the Scottish Government's easing of lockdown restrictions.

Camping Management Byelaws are still in effect in Camping Management Zones across the National Park and are being enforced.

Our [camping permit areas](#), National Park Authority campsites at [Loch Chon](#) and [Loch Achray](#) are now open. There are many more [private campsites](#) throughout the National Park, we would advise you to contact them directly for more information.

What are Camping Management Byelaws?

Camping is welcome throughout the National Park but in order to protect some of our most cherished lochshores, byelaws covering camping and firelighting are in effect in some parts of the Park between March and September. Camping from October to February is unaffected.

[Find out more about Camping Management Byelaws.](#)

What will be different at National Park campsites?

- For now, there will be no drinking water or shared washing up facilities available on site. Please make sure you come prepared with everything you need (plenty of drinking water, washing up bucket/bowl and biodegradable washing up detergent like Ecover).
- The campsite toilets will be open for those booked into the campsite. There will be enhanced cleaning in place to help prevent the spread of Coronavirus (COVID-19).
- We are advising campers to be as prepared as possible before they set off for the National Park, as local shops, restaurant and cafes may not be operating at the same capacity, so supplies of bottled water and other essentials may not be available locally.

Water activities

Can I launch my boat at Duncan Mills Memorial Slipway?

The Duncan Mills Memorial Slipway in Balloch reopened for launching and retrieval on Saturday 11th July. For specific information relating to this site, please visit our [slipway guidance](#) page.

Can I go out in my canoe?

Canoeing is permitted. However, this must only be undertaken in line with other guidance on distancing and hygiene. You should use judgement and take part in any activity only if you can do so safely, maintaining physical distancing and not putting yourself or others at risk.

Can I go open water swimming?

Outdoor swimming is permitted. Before going swimming you should use your judgement and take part in any activity only if you can do so safely, maintaining physical distancing and not putting yourself or others at risk. Please familiarise yourself with our [guidance on water safety](#) before taking part in open water swimming.