

Matters Arising Agenda Item 5

National Park Authority Board Meeting

15th March 2021

Paper for information

The following actions are noted from the Monday 7th December 2020 Board meeting.

Item No	Action	Current status	Open / closed
6.1	Paragraph 4.1 should include the additional wording in bold – ‘Members of the Planning & Access Committee are also required to sit on the Local Review Body which considers planning appeals to planning decisions made by one of our Planning Officers as a delegated decision’. (PW)	Noted this text should have been included in the report.	Closed
6.2	Clarify quorum in Futures Group Terms of Reference as any 3 core members. (PW)	Futures Group Terms of Reference has been updated.	Closed
12	SJ and SD to discuss how to assess the barriers to camping for people with disabilities. (SJ/SD)	Ongoing.	Open
13	DG offered to circulate the report from Stirling Council which has details of the enforcement activity.(DG)	Report appended.	Closed

Author: Sharon McIntyre, Committee Officer

Executive Sponsor: Pete Wightman, Director of Corporate Services

Stirling Council

Agenda Item No. 7

Environment & Housing
Committee

Date of
Meeting: 11 February 2021

Not Exempt

Safer Communities – Enforcement Update

Purpose & Summary

This report provides an update to the Committee on enforcement action undertaken by the Safer Communities Team (SCT) between 1 October 2020 and 30 November 2020.

Recommendations

Environment & Housing Committee is asked to:

1. consider and comment on the content of the report.

Resource Implications

There are no resource implications with the content of this report.

Legal & Risk Implications

There are no legal implications or risk are associated with this report.

1. Background

- 1.1. The Safer Communities Team works to the Committee's agreed five key principles that any enforcement action should be: consistent, fair, proportionate, transparent and objective.

2. Considerations

- 2.1 The Safer Communities Team continue to use an intelligence led approach in dealing with antisocial behaviour and environmental crimes.
- 2.2 The review of the resource allocation and working patterns within the Safer Communities Team continues to be progressed. Consultation with staff and engagement with trade unions is taking place.
- 2.3 Between 1 October 2020 and 30 November 2020, the Safer Communities Team continued to receive increased requests for service when compared to previous years.

- 2.4 The review of the recently introduced referral process with colleagues in Housing services is now complete and has been embedded.
- 2.5 Partnership working arrangements with internal colleagues and external partners have been reviewed and new practices have now been agreed and incorporated into day to day working. The benefits of this include closer relationships between internal and external partners, including Police Scotland. This allows for a quicker joined up response to issues and ensures that agencies are working together in parallel to resolve issues in a prompt and streamlined way. It also further shows our commitment to partnership working, which is a proven effective tactic in combatting Anti-Social Behaviour.
- 2.6 We hold a regular partnership meeting with Police Scotland and Scottish Fire and Rescue Service to identify key hotspots and issues and agree a partnership approach to resolving these. In addition, it has been agreed that the partnership group will consider the deployment of re-deployable CCTV moving forwards.
- 2.7 A separate campaign was planned in the New Year in response to the levels of abuse of both disabled parking bays and loading/unloading bays, which impact on access to our city centre and are essential for the vulnerable members of our communities and local businesses. These issues were addressed proportionately in the run up to Christmas and will be kept under review during lockdown periods.
- 2.8 Appendix 1 now contains information in relation to Parking Enforcement activities in the period. This includes a breakdown of the number of Penalty Charge Notices (PCN's by: contravention code; the top 10 areas where PCN's have been issued; the number of cancelled PCN's and the reason for cancellation). As requested, it also includes an overview of penalty charge income by location. This is only an estimate against PCN's issued, as payment can be made several weeks after issue or following court action.
- 2.9 Appendix 2 provides a breakdown of the Anti-Social Behaviour (ASB) caseload. The data includes a breakdown of cases by category, tenure, key action stage and new cases opened in the period. In addition, cumulative caseload has been added.
- 2.10 Appendix 3 provides a summary of the remaining activities undertaken by the team during the period, including pest control, further data in relation to dog owner engagement and activities, and an overview of the number of incidents involving aggressive behaviour towards staff.
- 2.11 Development of key reports continues and in future the report template may be further updated accordingly.
- 2.12 We have started to plan for the 2021 summer period in relation to rural parking enforcement. A discussion with colleagues in Police Scotland has taken place and there are a series of meetings with key partners planned to commence in early 2021.
- 2.13 Initial plans are in place for the team's training plan for 2021/2022. This training includes a number of areas. Colleagues in the Organisational Development Service are working on a training plan for the team.
- 2.14 Officers are refining the options for cashless parking solutions, concluding issues around payment security prior to finalising the preferred option, and progressing towards procurement.

3. Implications

Equalities Impact

- 3.1 The contents of this report were assessed under the Council's Equality Impact Assessment process. It was determined that an Equality Impact Assessment was not required.

Scotland Duty

- 3.2 The contents of this report were considered in terms of the Fairer Scotland Duty and were determined not to be of strategic importance.

Climate Change, Sustainability and Environmental Impact

- 3.3 There are no direct sustainability impacts as a result of this report.

Other Policy Implications

- 3.4 Following consideration of the policy implications of this report, no relevant issues have been identified.

Consultations

- 3.5 No external consultation was required for the compilation of this operational report.

4. Background Papers

- 4.1 EqIA Relevance Check.

5. Appendices

- 5.1 Appendix 1 – Parking Enforcement Update.
5.2 Appendix 2 – Anti Social Behaviour Caseload.
5.3 Appendix 3 – Other activities overview.

Author(s)

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Approved by

Name	Designation	Date
Drew Leslie	Senior Manager, Infrastructure	14 January 2021

Details of Convener(s), Vice Convener(s), Portfolio Holder and Depute Portfolio Holders (as appropriate) consulted on this report:	Cllr Thomson Cllr Gibson
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Wards affected:	N/A
Key Priorities:	E - We will create & implement environment and infrastructure improvements; deliver new ownership & delivery methods around energy generation, public transport & internet access, ensuring profits & services work to community, not commercial priorities
Key Priority Considerations:	
Stirling Plan Priority Outcomes: (Local Outcomes Improvement Plan)	Resilient - People are part of safe and caring communities within an attractive and sustainable environment

Safer Communities Update Appendix 1

Safer Communities Enforcement Update – Parking Enforcement Activities in Period Oct-Nov 2020

Penalty Charge Notices (PCN) Breakdown by Contravention Code

Parking Contraventions	Total
Parking on Clearway	16
Parked outside of designated bay	14
Wrong class of vehicle for designated bay On /Off Street	160
On Street – No Pay and Display ticket visible	146
Parked for longer than permitted	61
Parked without displaying a valid permit	76
Parked in a No waiting designated place	45
Off Street - No Pay and Display ticket visible	26
Parked in disabled bay without a valid exemption	45
Parked in a Loading/unloading bay	24
Expired Ticket / Overstayed time	20
Parked outside of lines	22
Invalid Permit	30
Other (including parked in a bus stop, parked in a suspended parking bay)	30
Total	715

PCN's by Location

TOP 10 Issuing Locations	Number of issued PCN's	Income per location
Balmaha Car Park, Balmaha	16	£4,080
C6 (Clearway) from Balmaha to Rowardennan	1	£1,410
B834 FROM A809 to Killearn (Finnich Glen)	38	£2,100
Murray Place, Stirling City Centre	70	£1,860
Barnton Street, Stirling City Centre	40	£1,170
A821 Wester & Benmore to Junction to Trossachs Pier (Benn A'ann)	5	£1,470
Goosecroft Road, Stirling City Centre	42	£1,590
Dagleish Court Car Park, Stirling	34	£1,230
Allan Park, Stirling City Centre	19	£570
Wallace Street, Stirling	42	£900

PCN's – Cancelled by Category

Cancellation Reason	Number Cancelled
CANCELLED – Valid Permit Provided	17
CANCELLED – Issued in Error - Staff	9
CANCELLED – Evidence not clear on review / avoidance of doubt	24
CANCELLED – PCN Spoiled before issue	2
CANCELLED – Valid Disabled badge evidenced	2
WRITTEN OFF – Vehicle cannot be identified by DVLA records	0
CANCELLED – Cancelled on appeal / review	0
CANCELLED – Valid Pay and Display ticket evidenced	2
CANCELLED – Vehicle deemed as broken down	0
CANCELLED – Spoiled PCN after issue	0
CANCELLED – Vehicle driven off before PCN issued (No ID)	0
CANCELLED – Foreign Driver / Vehicle	0
CANCELLED – Pay and Display Machine Failure	2
CANCELLED – Signs / Lines not clear	0
TOTAL	58

Safer Communities Update Appendix 2

Anti Social Behaviour Caseload Information

ASB Caseload (by period)	
ASB cases opened	71
ASB cases closed	57
ASB cases still active (carried forward from previous periods)	194
Total ASB cases opened (Year to date)	488
Total ASB Caseload (Year to date – including carry forward cases)	566
ASB Case Status by Category	
First Warning Issued	3
Final Warning Issued	5
Acceptable Behaviour Agreement implemented	2
Unacceptable Behaviour Notice served	0
Mediation Undertaken	1
Cases progressed for legal action	2
Antisocial Behaviour Orders Sought / Obtained	0
Eviction Action progressed	1
Other tenancy enforcement (including change of tenancy I.E. from secure to SSST)	1
ASB Cases by Category (opened in period)	
Neighbour Noise	38
Neighbour Dispute	20
Drug Activity/Dealing	2
Harassment/Intimidation	4
Nuisance in a Public area	7
ASB Cases by Tenure (Tenure of perpetrator)	
Council Tenancy	61
Housing Association	0
Private Let	10
Homeowner Occupier	0

Safer Communities Update Appendix 3

Safer Communities - Other Activities

Fly tipping reported / actioned in period* (* only those issues reported to or investigated by Safer Communities)	234
Littering reports investigated and actioned within period	13
Noise Monitoring visits and installations during period	On hold
ASB Witnessing visits during period	On hold*
Abandoned Vehicles investigated in period / Number removed in period	15 / 4
Pest Control – incidents received in period	62
Pest Control – visits/actions undertaken	72

Dog Warden Update

Engagement and Advice given (including distribution of dog fouling bags)	48
Fouling signs erected	24
Dog Fouling patrols carried out	74
Warning letters issued	2
Dog Control Notices Issued	3
Dog Fouling Fixed Penalty Notices issued	0
Animal Welfare Checks undertaken	3
Stray dog reports / found and collected	9 / 7
Noise Complaints involving Dogs	12

Staff Safety / Incident report for period

Key Category	Number of Incidents
Verbal Abuse	4
Violence or aggression	0

*investigations continue, telephone contact and written contacts continue

