

2021 Joint Response Visitor Management Plan

Appendix 1

National Park Authority Board Meeting

15th March 2021

Paper for information

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1. Purpose of the Joint Response Visitor Management Plan

- 1.1. This document provides a clear approach and collective plan of action from the range of public bodies involved in managing visitor related pressures across the Loch Lomond & The Trossachs National Park. It includes short, medium and longer term actions which aim to reduce the environmental and social pressures experienced from the high levels of visitors experienced in the National Park during the main visitor season of April to October. Whilst it focuses on 2021, it also contains some development actions requiring longer term investment, designed to alleviate visitor pressures in future years.

2. Who is involved?

- 2.1. The public body partners signed up to the plan collectively form the National Park Safe Recovery Action Group (NPSRAG) which was founded in 2020 as a response to the COVID-19 global pandemic and the subsequent increase in visitor pressures resulting from the lockdown measures being relaxed.

The NPSRAG comprises of:

Loch Lomond & The Trossachs National Park Authority – Facilitator
Police Scotland
Transport Scotland
Forestry & Land Scotland

Argyll & Bute Council
Perth & Kinross Council
Stirling Council
West Dunbartonshire Council

2.2. All partners also engage with a range of other organisations and individuals who have a stake in visitor management in the National Park; from local businesses, to third sector bodies, land managers and local community representatives. Whilst these stakeholders are not directly members of the NPSRAG, their collective views and experiences have informed the creation and actions found in this plan.

3. Why the Plan was created

- 3.1. Loch Lomond & The Trossachs National Park is home to some of the iconic landscapes in Scotland and attracts millions of visitors to enjoy its lochshores, mountains and woodlands each year. Its location so close to the majority of the country's population make it easily accessible for a diverse audience to undertake a wide range of recreational activities.
- 3.2. The National Park Authority has a duty to balance the needs of visitors with the protection of the environment and quality of life for the people who live and work within the area. Additionally other public bodies that cover the National Park area have related statutory responsibilities to maintain the safety and integrity of the public and public infrastructure networks.
- 3.3. Maintaining this balance was particularly challenging in 2020 as partner organisations faced COVID-19 lockdown restrictions, followed by a surge in visitor numbers as lockdown measures began to ease restrictions on travel and recreational activity.
- 3.4. Even without people travelling to the National Park from overseas, people's inability to access their traditional holidays and pursuits meant the domestic tourism market for nature based recreation saw increased numbers including many people who would not have traditionally undertaken visits to the countryside. These increased numbers could not be managed in traditional ways, with facilities and services often operating at reduced or limited capacities to ensure that they complied with the requirements for COVID 19 compliant social distancing and heightened cleanliness.
- 3.5. To help address these pressures the National Park Safe Recovery Action Group (NPSRAG) was formed and led by the National Park Authority.
- 3.6. At the end of the 2020 season a [visitor management review](#) was collated from across the partnership. This review identified the following key areas for further consideration:
 - Key types of visitor pressures that were experienced in 2020, both on the environment and the quality of the experiences of people who live and work in the National Park as well as the visitors themselves;
 - The geographical spread and intensity of these pressures that were felt across the National Park were mapped – see map 1 (Appendix 1).
 - Actions and areas of development designed to reduce these pressures for the 2021 season with strategic planning aimed at providing a long term sustainable model of visitor management for the National Park.

3.7. The key visitor pressures experienced across the National Park in 2020 included:

- Irresponsible parking and road congestion
- Irresponsible toileting behaviour
- Littering and fly-tipping
- Antisocial behaviour associated with some informal camping

3.8. At a national level, Scottish Ministers responded to the increasing levels of visitor pressures in 2020 by the creation of a new Visitor Management Strategy Steering Group, tasked with producing a Visitor Management Strategy for Scotland. Chaired by VisitScotland membership of the Strategy Steering Group includes NatureScot, both National Park Authorities, Forestry & Land Scotland, Highland Council, Police Scotland and Transport Scotland. The Steering Group oversees three sub-groups which focus respectively on Education and Marketing, Investment and Infrastructure, and Prevention, Regulation and Reassurance.

4. How this Plan is laid out

4.1. The visitor management measures contained within the plan follow a thematic approach used by the partners. The three management elements are:

- Information and Engagement
- Infrastructure and Services
- Regulation and Enforcement

4.2. Using a table (Appendix 1) to list actions and a map (Appendix 2) to highlight locations, the plan contains management actions that will be implemented at either the start, part-way and after of the 2021 season, depending on development and lead-in times and resources. It should be noted that whilst all partners will use their best efforts to prioritise and progress the actions listed in this plan, this is dependent upon sufficient resources and capacity being available.

5. Management Elements

The approaches to the three visitor management elements are outlined below:

5.1. Information and Engagement

The detailed approach of the partners to engaging with visitors and providing them with accurate, consistent and timely information related to the National Park is outlined in a separate National Park Joint Response Visitor Communications Plan (at the time of writing available on request).

The aim of the communications plan is to support the positive, responsible enjoyment of the National Park and highlight the roles each of us as individuals, communities, groups and organisations play in this. In summary the communications plan focuses on four strands of visitor management communication. These are:

- Responsible visitor behaviour messaging
- Providing the practical information that people need to know to plan ahead and

- visit responsibly
- Showing how the work of the partners is supporting visitor management
- Sharing and gathering information from stakeholders to collectively help manage visitor pressures

Closer collaboration between partners and stakeholders was a positive outcome from the 2020 visitor season, both in terms of sharing information and intelligence and in developing responses to address pressures together. Building on this to collaborate further will be a key part of our collective approach in 2021.

5.1.1. Communication Themes

The key themes for responsible visitor behaviour messaging will be:

- Responsible parking and congestion reduction
- Litter prevention
- Responsible camping
- Fire safety and protection of woodlands
- Toileting
- Water Safety
- Motorhome and Campervans
- Sustainable travel

Of these **parking, camping and litter** will be the priority messages running throughout the visitor season. More focused campaigns will run at specific times to highlight the other behaviour themes.

5.1.2. Communication Channels

Visitor management communications will be delivered across a range of channels including:

Digital communications – the National Park Authority website will be the central hub for online information, signposting to partner websites for detailed information specific to other organisations where appropriate. This will include providing information on key visitor facilities such as toilets and weekend car park status.

Social media channels will be vital for reaching target audiences before they visit the National Park, with all partners sharing consistent messaging to maximise reach. Videos, blogs, infographics and imagery will be used regularly to support online communications.

Media and PR – The NPSRAG partners will issue joint press releases to the media at key milestones or in response to significant changes in guidance or behaviour. Opportunities to seek broadcast and specific sector media will be sought to reach wider audiences.

Stakeholder engagement – All stakeholder groups will be kept informed of NPSRAG activity through regular email updates alongside a programme of liaison meetings at key points throughout the season in order to gather issues

and discuss mitigation measures. Communications toolkits providing campaign messaging and materials will be shared for use by stakeholders and we will engage with specific groups on key themes to reach target audiences.

On the ground – face to face engagement with partner staff will be key to conveying consistent responsible behaviour messaging and practical information to people while they are in the National Park. Pop-up information points will also be used to provide socially distant personal advice and support campaigns at key visitor hotspots. Signage and printed materials will also be provided where appropriate.

5.2. Infrastructure and Services

5.2.1. Parking and Traffic Management

Wherever possible all partner **car parks** will remain open throughout the season. An expansion has been made to Bochart car park (outside Kilmahog) and plans to increase capacity at Ben A'an and Rowardennan (led by Forestry & Land Scotland), Stronachlachar and Trossachs Pier (led by Steamship Sir Walter Scott Ltd) and Luss (led by Luss Estates Ltd) are being progressed. Further temporary car park opportunities will be explored with partners, communities and landowners and if appropriate opened for the peak summer season.

New **traffic signage** will be installed for the start of the season to compliment the new traffic clearway at South Loch Venachar alongside bespoke signage at North and South Loch Venachar and South Loch Earn to help visitors understand where camping is, and is not, permitted in the Camping Management Zones. Where appropriate Variable Messaging Signage (VMS) and additional temporary signage will be deployed by Local Authorities to advise visitors of traffic congestion and limitations on car parking capacity. Priority locations include the A811 (East Loch Lomond), the A82 (West Loch Lomond), the A821 Dukes Pass and the B829 to Inversnaid.

To assist with the increased use of **motorhomes** Forestry and Land Scotland hope to expand the 'Stay the Night' scheme which allows overnight parking at car parks including Jubilee Point, Honeymoon Bridge, Ardgarten, Garadhbhan Forest, Braeval and Leannach. These spaces are advertised on the Forestry & Land Scotland and National Park Authority websites and are based on first come, first served basis. The locations that have been selected are at quieter locations to reduce pressure on busy day visitor car parks. Additionally further locations for future overnight parking and motorhome service points will be investigated.

A trial project jointly led by the National Park Authority and Stirling Council is also soon to begin in key Stirling Council car parks, with remote traffic sensors based on the use of the **Internet of Things** technology. This will assist with weekend car park status updates for visitors, as well as collecting data that can be used to

inform future investments in transport service and infrastructure. The system if successful has the potential to be expanded geographically and could be used for many other elements of visitor monitoring.

While national COVID-19 restrictions during the season may make the use of public transportation difficult to increase during 2021, partners have begun development work on **more sustainable transport and travel** initiatives. There will be a focus on an integrated public transport network both on road and water. If possible trial services will be piloted toward the end of the season, when travel and social distancing restrictions are more likely to have been relaxed.

5.2.2. Toilets, Visitor Centres and the Duncan Mills Memorial Slipway

All partner **public toilets** will be opened with COVID-19 safety restrictions in place. Opening hours will be increased from the start of the season and capacity will be increased at key locations using temporary and low cost toilets. Locations for potential investment include Duck Bay and Luss on the West side of Loch Lomond and Rowardennan on the east side of the loch. Where possible 24hr toilet access will be made available. Additional temporary and low cost toilets will be investigated and considered further with partners, communities and landowners and, if appropriate, opened for the peak summer season.

Partner Visitor Centre locations in the National Park include Balmaha and The Lodge, Aberfoyle. These will be opened when COVID-19 restrictions allow with social distancing measures put in place. Partner bodies will liaise to ensure that relevant visitor information is shared and their services are promoted. Liaison will also take place with the managers of other public facing visitor centre facilities in the National Park.

The **Duncan Mills Memorial Slipway** will be opened when the easing of COVID-19 restrictions allow with social distancing measures in place. As in 2020 this will mean controlled access to the site managed by the National Park Ranger Service with priority given to the launching and retrieval of vessels using Loch Lomond. Partners will liaise and share management approaches for other formal and informal slipping sites including Balloch slipway and informal sites along West Loch Lomond.

5.2.3. Litter and the management of irresponsible toileting

Litter management will be undertaken by all partners on sites that they are responsible for and additional litter uplifts and bin capacity will be implemented as required to cope with increased visitor numbers. National Park Volunteers will assist with dedicated litter picks at various locations throughout the National Park and Local Authority Environment Officers will be deployed across the Park. The National Park Authorities' Litter Prevention Manager will oversee liaison with all relevant partners, aiming to establish a better coordinated approach to the management of litter and waste by all responsible authorities.

The **‘What to do when you need a Poo’** campaign which ran in 2019 will be relaunched alongside the expansion of some of the measures that were successful in reducing irresponsible toileting associated with informal camping. This will include the provision of trowel loan systems and the promotion and instruction on bagging and binning waste at sites including the Three Lochs Forest Drive, Suie Field, Culag, Tarbet Isle, Loch Achray, Loch Venachar and Loch Earn. Five additional trowel loan kits will be created and deployed at sites as required.

5.2.4. Camping Management

Within the Camping Management Zones, the Camping Permit Scheme will operate when the easing of COVID-19 restrictions allows. The National Park Ranger Service will provide a presence in the Camping Permit Areas, engaging with visitors and undertaking litter picking when time allows. There will be increased staffing with additional weekend support for the camping booking line managed by the National Park Authority.

Partner operated **campsites** within the National Park at Salloch Bay, Loch Chon and Loch Achray will open when COVID-19 restrictions allow providing affordable tent based camping at popular lochshore locations. These campsites may operate at reduced capacity to meet the guidelines on social distancing and enhanced cleaning regimes, but will be monitored closely and more pitches re-opened as soon as safe to do so. All three of these campsites will operate into October 2021 to cope with expected increased demand.

Liaison will also be undertaken with the operators of private campsites and any limitations on the capacity for tent based camping and motorhome camping will be highlighted to visitors using the National Park Authority website.

5.2.5. Investment in Visitor Infrastructure

Whilst good use of communication and regulation can help to reduce environmental, social and economic visitor pressure, the provision of good quality infrastructure and services in the right locations is essential in alleviating the pressures brought by this increasing visitor numbers. Partners will work with each other and local and national stakeholders to develop a new, prioritised five year programme of visitor management infrastructure and service enhancements.

5.3. Regulation and Enforcement

The use of regulation and enforcement is an important tool within visitor management, but always follows the use of active engagement and encouragement to, which aims to support and encourage people to enjoy the National Park safely and responsibly. This year to help with a consistent approach to engagement and enforcement the National Park Authority will provide all staff on the ground staff with a briefing sheet to ensure they understand all partner roles and responsibilities and are able to relay this information to visitors and those who live and work within the National Park.

5.3.1. Ranger Service

The National Park Ranger Service will patrol the busiest areas of the National Park focusing on Camping Management Zones, and will enforce the Camping Management and Loch Lomond Byelaws as well as the Environmental Protection Act. The principle of providing a warm and friendly welcome first will form the basis of all engagement with the public through the provision of information and advice where requested or required. The Rangers apply five principles of staff safety, consistency, transparency, accountability and professionalism and any new Rangers will be first given the appropriate training and support to carry out their duties.

The Ranger Service provides seven day coverage with patrols running morning to sundown, with hours being adjusted as required. Daily liaison occurs with other partner staff including Police Scotland officers.

5.3.2. Local Authority Enforcement Officers

The four Local Authorities that work across the National Park have primary responsibility for **managing littering and flytipping** through the use of the Environmental Protection Act and, where traffic powers have been devolved, also manage parking offences. These powers are managed by the respective council enforcement teams who will be directed to key visitor locations within the National Park. Local Authorities will liaise with Transport Scotland and Police Scotland partners as required.

In 2020 number of **traffic management measures** were introduced by the Local Authorities and Transport Scotland and the following will apply in 2021:

- Falls of Falloch, A82 - Clearway (Permanency being considered)
- Loch Lubnaig, A84 - Clearway (Permanency being considered)
- Arrochar/Succoth, A83 - Clearway and double Yellow Lines (Permanency being considered)
- Luss Village, New parking regulations (Permanency being considered)
- Bracklinn Falls, Callander - Clearway (Now permanent)
- Ben A'an, A821 - Clearway (Now permanent)
- South Loch Venachar - Clearway (Now permanent with additional signage and parking places)

Other speed limits and traffic regulations will be discussed with local stakeholders and introduced with the appropriate signage during the season if appropriate.

In addition, where appropriate, Local Authorities (currently Stirling Council and Perth & Kinross Council) are in the process of considering the expansion and type of Alcohol Byelaws that cover specific visitor destinations throughout the National Park. This is being undertaken in close discussion with Police Scotland and local stakeholders.

5.3.3. Police Scotland

Police Scotland will continue to support the safety and wellbeing of people, places and communities in the National Park, focusing on keeping people safe in line with their values of integrity, fairness and respect.

They will continue to approach their COVID-19 powers following 'the 4 Es' of Engage, Explain, Encourage, Enforce.

Police Scotland will also support partners including the National Park Ranger Service and Enforcement Officers as and when required. The National Park Police Officer provides consistency and liaison across the three Police divisions that cover the National Park.

Police Scotland have supported the development of a new Partnership Against Rural Crime which is being led by the National Park Authority. This new partnership links with the national Rural Crime Strategy and the Scottish Partnership Against Rural Crime bringing additional resources into the National Park.

Police operations such as 'Close Pass' and 'Lose the Blinkers' which are designed to increase the safety of cyclists and horse riders respectively will be targeted to key locations within the National Park to assist these vulnerable recreational road users.

6. Monitoring and Reviewing the Plan

- 6.1. The delivery and further development of the Joint Response Visitor Management Plan will be monitored by individual lead officers from partners, and overseen by senior staff from each organisation. Lead officers will meet at least once every two weeks through the season as part of the NPSRAG meetings in order to monitor progress and adjust management measures as required. Senior staff will meet together to review on a quarterly basis, with an end of season review and report being collated by the National Park Authority in the autumn of 2021.

Author: Matt Buckland, Visitor Operations Manager

Executive Sponsor: Simon Jones, Director of Conservation & Visitor Operations



Joint Response Visitor Management Plan – Action Plan (Information and Engagement)

Appendix 1

National Park Authority Board Meeting

15th March 2021

Paper for information

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1. Communications

1.1. Digital Communications

Action	Lead delivery partner(s)	Other key partner(s)	Timescale
The NPA website will be used as a hub for advice and information for visitors and will be signposted by all of the NPSRAG partners.	NPA	ALL (Communication Teams)	March-October
All partners will use their social media channels to share visitor messages, promote ongoing developments, highlight campaigns and share images throughout the season.	NPA	ALL	March-October
A monthly Blog/ Vlog will be produced featuring each of the NPSRAG partners progress on visitor management actions across the National Park	NPA	ALL	March-October
A series of 'responsible visiting videos' will be created around the key themes of; car parking, litter prevention, responsible camping, fire safety and the protection of woodlands, responsible toileting and water safety	NPA	ALL	April-August (monthly)
Car park capacity monitoring will be undertaken and promoted to visitors via the NPA website using a traffic light system to help reduce congestion and irresponsible parking	NPA	FLS, SC	April-October

1.2. On the ground

Action	Lead delivery partner(s)	Other key partner(s)	Timescale
Rangers, Environment Officers, Police Officers, other field staff and volunteers provide socially distanced information and advice to visitors during their visit at key locations or when asked. All partners (and key stakeholders) will be provided briefing packs to ensure consistent messages are given to visitors.	NPA, PS	FLS, P&KC, A&BC, SC, WDC	March-October
Pop up information stations will be provided and staffed by NPA volunteers and staff. They will provide in person information and advice to visitors at heavily visited locations.	NPA	FLS	April-September
Existing printed materials and leaflets promoting behavioural messaging will be distributed at key visitor locations such as visitor centres and toilets, and by field staff where appropriate.	NPA, FLS	P&KC, A&BC, SC, WDC, PS, FLS	May-October
A new NPA staff role introduced to increase capacity for providing up to date visitor information using social media, managing feedback from communities and visitors and taking camping bookings.	NPA		April-October

1.3. Media and Public Relations

Action	Lead delivery partner(s)	Other key partner(s)	Timescale
Joint Public Relations will be undertaken and issued at agreed times (such as public holidays). Opportunities will be sought to use broadcast media to promote responsible visitor behaviour, highlight issues and share examples of good practice.	NPA	ALL (Communication Teams)	March-October

1.4. Stakeholder Engagement

Action	Lead delivery partner(s)	Other key partner(s)	Timescale
Stakeholders will be updated monthly by email throughout the season to share progress and gather feedback to improve service delivery.	NPA	ALL (Communication Teams)	March-October (monthly)
Stakeholder communication toolkits will be developed and made available. They will include campaign messaging, articles and designed materials that stakeholders can use to ensure that visitor information is clear and consistent.	NPA	ALL (Communication Teams)	April
Specific stakeholder groups will be engaged with on themed campaigns designed for particular audiences such as water safety or responsible toileting.	NPA	FLS, P&KC, A&BC, SC, WDC, PS	March-April
A programme of area based stakeholder events will take place at key points throughout the year to allow the NPSRAG to update and gain insight from communities, businesses and landowners.	NPA	ALL	March, July, November

2. Infrastructure & Services (see Map 2 for locations)

2.1. Parking and Traffic Management

Action	Lead delivery partner(s)	Other key partner	Timescale for Implementation
Car park expansions have been proposed for development for the peak visitor season.	NPA, FLS	PS, A&BC, SC	March (Bocastle) Others TBC
Temporary car parking capacity increases will be investigated and if suitable enacted at key traffic hotspots for the peak season	NPA, P&KC, A&BC, SC	FLS, PS, TS	March-October
New fixed and temporary signage will be installed to help provide information to visitors on restrictions and alternative parking opportunities. Variable Messaging Signage will be deployed at key locations throughout the season.	P&KC, A&BC, SC, WDC	PS, NPA, TS	March-October
The FLS 'Stay the Night' scheme will be introduced at 6 locations providing additional overnight parking capacity for motorhomes away from the busiest car parks	FLS	NPA	April - October
Partners will investigate additional overnight parking opportunities for overnight parking for motorhomes and associated service points	A&BC, NPA	FLS, SC, P&KC, WDC	During Season
Following final agreement between partners a trial of remote car park and traffic sensors will be tested in Stirlingshire to explore options for providing live car park capacity information to visitors and partners	SC, NPA		April-October
Further investigation of longer term, more sustainable transport and travel initiatives will be investigated and progressed. Focus on integrated public transport services to support visitor journeys to and within the National Park	NPA	ALL	2022 onwards (Development during 2021)

2.2. Toilets, Visitor Centres and Slipways

Action	Lead delivery partner(s)	Other key partner	Timescale for Implementation
Toilets will be opened with increased capacities and opening times where possible, including 24hr access at some sites. Additional temporary toilet installation will be investigated and opened for times of peak demand at key locations.	NPA, P&KC, A&BC, SC, WDC, FLS		April-October
Visitor Centres and Information Centres will be re-opened when COVID-19 restrictions allow.	NPA, FLS		April-October
The Duncan Mills Memorial Slipway public boat launching facility at Loch Lomond will be opened when restrictions lifted, with social distancing restrictions in place including controlled access to the site. Liaison will be undertaken with other slipway operators and their status will be shared through the NPA website.	NPA	WDC	April-October

2.3. Litter and Management of Responsible Toileting

Action	Lead delivery partner(s)	Other key partner	Timescale for Implementation
Litter management will be undertaken by all partners on sites they are responsible for. Additional uplifts and bin capacity will be considered to meet demand.	NPA, P&KC, A&BC, SC, WDC, FLS	TS	March-October
NPA and Local Authority partners will liaise and progress more coordinated approach to litter and flytipping management	NPA	P&KC, A&BC, SC, WDC	During Season
The 'What to do if you need a Poo' trial campaign will be re-launched and expanded to help reduce irresponsible toileting. This will include trowel loan systems and direction on bagging and binning waste where appropriate.	NPA	P&KC, A&BC, SC, WDC, FLS	April-October

2.4. Camping Management

Action	Lead delivery partner(s)	Other key partner	Timescale for Implementation
The National Park Camping Permit Scheme will operate when the easing of restrictions allow providing opportunities for tent based camping and overnight parking for motorhomes in designated areas. Additional support for the bookings line will be put in place for the weekend to help cope with increased demand.	NPA		April-October
The publically managed campsites at Salloch Bay, Loch Achray and Loch Chon will operate when the easing of restrictions allow with all three extending opening into October. Liaison will be undertaken with private campsite operators and any capacity issues will be relayed on the NPA website.	NPA, FLS		April-October

2.5. Development of Sustainable Infrastructure

Action	Lead delivery partner(s)	Other key partner	Timescale for Implementation
A 5 year capital infrastructure and service enhancement programme will be developed and prioritised with partners and stakeholders.	NPA	ALL	2022 onwards (Development during the 2021)

3. Regulation and Enforcement

3.1. Sharing and Awareness of Roles and Responsibilities

Action	Lead delivery partner(s)	Other key partner	Timescale
All public facing staff in the partnership will be provided with a briefing sheet on roles and responsibilities to ensure that consistent information is relayed to visitors and those who live and work within the National Park	NPA	PS, P&KC, A&BC, SC, WDC	March-October

3.2. National Park-led Enforcement and Regulation

Action	Lead delivery partner(s)	Other key partner	Timescale
The Camping Management Byelaws will be enforced by the National Park Ranger Service with support from Police Scotland.	NPA	PS	March-October
The Loch Lomond Byelaws will be enforced by the National Park Ranger Service with support from Police Scotland.	NPA	PS	Year round
A Code of Conduct for loch users will be reintroduced at Loch Earn and promoted as part of a suite of measures designed to help reduce the irresponsible and unsafe use of Powered Water Craft	NPA	PS, P&KC	April-October
New Partnership Against Rural Crime launched with the Scottish Rural Crime strategy to help tackle issues such as reducing flytipping, reducing livestock worrying and increasing the use of Rural Watch.	NPA	PS	April-Year Round

3.3. Local Authority-led Enforcement and Regulation

Action	Lead delivery partner(s)	Other key partner	Timescale
Traffic enforcement will be undertaken by local authority Enforcement Officers and will be directed to key visitor locations using an intelligence led approach. This will support a number of traffic management measures that were started in 2021. Additional measures will be considered with input from local stakeholders	P&KC, A&BC, SC, WDC	PS	March-October
Littering and Flytipping offences will be enforced by local authority Enforcement Officers using powers given under the Environmental Protection Act	P&KC, A&BC, SC, WDC	NPA, PS	March-October
Where appropriate local authorities will consider the expansion and type of alcohol byelaws that cover visitor destinations throughout the National Park.	P&KC, A&BC, SC, WDC	NPA, PS	March-October

3.4. Police Scotland-led Enforcement and Regulation

Action	Lead delivery partner(s)	Other key partner	Timescale
Police Scotland will continue to approach their COVID-19 powers following 'the 4 Es': Engage. Explain. Encourage. Enforce.	PS		March-October
Police Scotland will support the National Park Ranger Service and other partners to address safety issues associated with antisocial behaviour related to camping and dangerous parking. This will include additional support from the National Park Police Officer.	PS	NPA, P&KC, A&BC, SC, WDC, FLS, TS	March-October
Operations such as 'Close Pass' and 'Lose the Blinkers' which are designed to increase the safety of cyclists and horse riders respectively will be targeted to key locations within the National Park to assist these vulnerable recreational road users	PS	NPA	April-October

MAP 1: VISITOR PRESSURES EXPERIENCED IN 2020

The NPSRAG recognise that these are not the only areas where visitor pressures were felt or an exhaustive list of the types of issues experienced across the Park in 2020. These are the locations where pressures were felt more acutely and types of issues that were experienced most often.

1 Kinlochard

- Traffic congestion
- Irresponsible parking
- Irresponsible toileting

2 East Loch Lomond

- Traffic congestion
- Irresponsible parking

3 Falls of Falloch

- Irresponsible parking
- Risk of high speed Road Traffic Accident
- Littering

4 Arrochar

- Traffic congestion
- Irresponsible parking
- Risk of high speed Road Traffic Accident

5 Coileissan

- Antisocial Behaviours associated with camping (permit area closed)

6 Luss

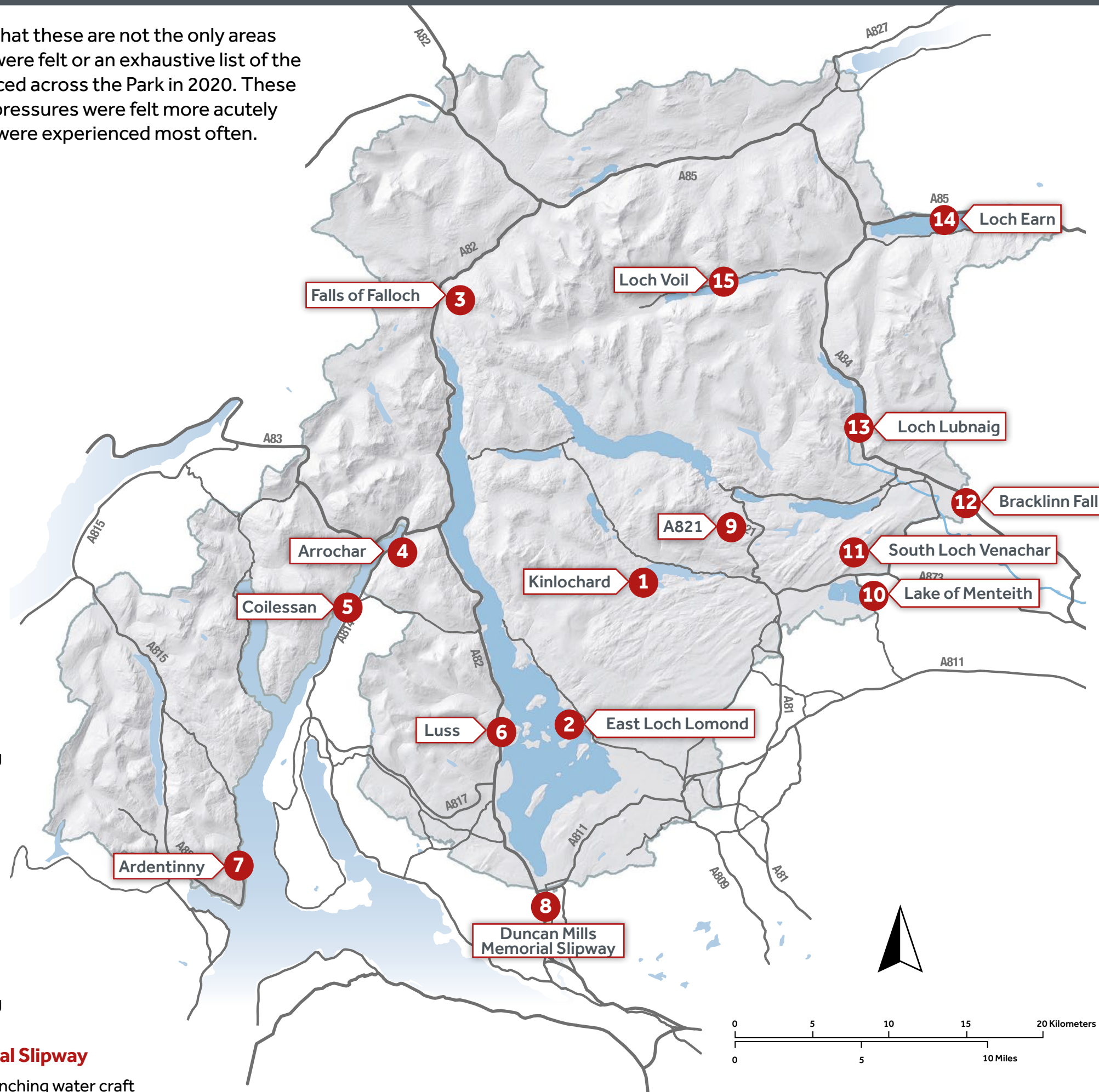
- Irresponsible parking
- Inadequate service provision for visitor numbers

7 Ardentinny

- Anti-social behaviours associated with camping

8 Duncan Mills Memorial Slipway

- Reduced capacity for launching water craft



9 A821

- Traffic congestion
- Irresponsible parking

10 Lake of Menteith

- Anti-social behaviour associated with camping
- Irresponsible parking

11 South Loch Venachar

- Irresponsible parking
- Anti-social behaviour associated with camping
- Irresponsible fire lighting

12 Bracklinn Falls

- Traffic congestion
- Irresponsible parking
- Littering

13 Loch Lubnaig

- Irresponsible parking
- Risk of high speed Road Traffic Accident

14 Loch Earn

- Traffic congestion (South Loch Earn Road)
- Irresponsible toileting (Permit Areas & opposite St Fillans)
- Irresponsible parking
- Antisocial behaviours associated with camping (Irresponsible fire-lighting, litter, fly-tipping)
- Antisocial behaviour with Personal Water Craft

15 Loch Voil

- Irresponsible parking
- Anti-social behaviour associated with camping

This map highlights a number of interventions and actions being taken but these do not stand in isolation. Additional measures are being taken by the NPSRAG and other organisations.

