



FOI Ref: 2021/007

13<sup>th</sup> April 2021

## **REQUEST UNDER FREEDOM OF INFORMATION (SCOTLAND) ACT 2002**

We refer to your request for information, received by email on 17<sup>th</sup> March 2021. Your specific requests and the National Park Authority's responses are provided below.

### **1. How many reports did you receive from whistleblowers in 2019 and in 2020?**

No whistleblowing reports were received in 2019 or 2020. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

### **2. How many people do you have in your organisation that are trained/permited to take reports from whistleblowers?**

Our Whistleblowing Policy outlines the staff who can be contacted depending on the nature of the complaint as follows:

Any individual wishing to raise a concern under this whistleblowing policy, should contact the most appropriate person from the list below, depending on the subject of the complaint.

*Concern/s re member/s of Park Authority staff* - Your line manager, Operational Manager or a member of the Executive Team responsible for the relevant area

*Concern/s re a manager/Director* - Chief Executive

*Concern/s re Chief Executive* - Chair of Audit Committee

*Concern/s re Board Member* - Convener

*Concern/s re Convener* - Internal Audit, or External Audit or Scottish Government Sponsor Team

### **3. What training have the people in question number 2 received in whistleblowing?**

## **LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY**

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N

t: 01389 722600 f: 01389 722633 e: [info@lochlomond-trossachs.org](mailto:info@lochlomond-trossachs.org) w: [lochlomond-trossachs.org](http://lochlomond-trossachs.org)

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No specific whistleblowing training has been provided, however any staff who receive a whistleblowing complaint would receive relevant advice from advisers, including the Legal Services and Human Resources teams, on the handling of such a report.

**4. What cost, if any, was there for this training?**

No specific whistleblowing training has been provided. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

**5. Which organisation delivered each course?**

No external whistleblowing training has been delivered. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

**6. What is the name of the person that arranged this training and what is their email address?**

No external whistleblowing training has been delivered. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

**7. What methods do you have for whistleblowers to contact a person that is authorised to take their report and what are the specific details of these, i.e., email addresses, telephone numbers etc?**

As set out in our Whistleblowing Policy, a whistleblower can make initial contact in writing or in person.

**8. What are the email addresses for the people authorised to receive whistleblower reports?**

As stated above, there are multiple staff authorised to receive whistleblowing reports depending on the nature of the issue and the person wishing to make such a report. As this is an internal process, all staff have access to all relevant email addresses.

Should an external party wish to raise a complaint, details of the process can be found on our website at: <https://www.lochlomond-trossachs.org/park-authority/how-to-make-a-complaint/>

**9. How many whistleblowers have left the organisation within 12 months of making a report?**

There were no whistleblowing reports received in 2019 or 2020. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

**10. How many whistleblowers have made an allegation of 'detriment' against your organisation?**

There were no whistleblowing reports received in 2019 or 2020. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

Yours sincerely

**Governance and Legal Team**

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## Loch Lomond and the Trossachs National Park Authority

### Review Procedure

If you are dissatisfied with this decision, or the way in which the Authority has dealt with your request, you are entitled to require the Authority to review its decision. Please note that in order for a review to take place you are required to:

- Send your request for review in writing, setting out in full the reasons why you are requesting a review.
- Submit your review request within 40 working days of either the date on which you received a response from the Authority or the date by which you should have received a response under the terms of the Freedom of Information (Scotland) Act 2002, whichever is the later.
- address your review request to:

Governance & Legal Team  
Loch Lomond & The Trossachs National Park Authority  
National Park Headquarters  
Carrochan  
Carrochan Road  
Balloch  
G83 8EG  
E-mail: [info@lochlomond-trossachs.org](mailto:info@lochlomond-trossachs.org)

The review will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Freedom of Information (Scotland) Act 2002, at:

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews  
Fife  
KY16 9DS  
Tel: 01334 464610  
Website: [www.itspublicknowledge.info](http://www.itspublicknowledge.info)  
E-mail: [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info)

Online appeal portal: [www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal)

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