Loch Lomond & The Trossachs National Park Authority
Carrochan
Carrochan Road
Balloch
G83 8EG

11th June 2021

FOI Ref: 2021/013

REQUEST UNDER FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

Thank you for your request for information, received by email on 13th May 2021. Your specific requests and the Park Authority's response are provided below.

1. Do you have a cloud strategy? (Please provide a link to the strategy)

We do not have a cloud strategy. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

2. When was the cloud strategy defined?

As stated above we do not have a cloud strategy. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

3. If yes, what is the focus of your cloud strategy?

As stated above we do not have a cloud strategy, however we work on the 'Cloud First' approach.

4. What public cloud(s) do you use?

We do not currently use any public cloud services, we only have some cloud based SaaS products.

5. What percentage of your applications and/or workloads is on premise?
50% - 75%

6. What percentage of your applications and/or workloads is in the public cloud?

10% - 25%

7. **What percentage of your data is on premise?**

   50% - 75%

8. **What percentage of your data is in the public cloud?**

   10% - 25%

9. **What percentage of your infrastructure is legacy?**

   10% - 25%

10. **Do you have third-party services or solutions on premise that are not cloud-ready or fit for cloud migration?**

    Yes

11. **What workloads or functions have you moved to the cloud? (Multiple answers. Please specify other if not listed)**

    Back-office applications - Camping booking system and volunteer booking system
    Intranet – 3rd party hosting
    Public website – 3rd party hosting

12. **What challenges did you face when moving to the public cloud? (Multiple answers. Please specify other if not listed)**

    Difficulty proving cost illustrations
    Funding paths (Capex/Opex)
    Data privacy concerns
    Offshoring & data residency
    Vendor lock-in/ Egress cost prohibitive

13. **What percentage of your infrastructure do you plan to be public cloud based in 12 months' time?**

    10% - 25%

14. **What percentage of your infrastructure do you plan to be public cloud based in three years' time?**

    25% - 50%

15. **How much has your organisation spent on public cloud since the Government's G-Cloud or 'cloud-first' policy was introduced in 2012?**

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY   2
National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4˚34'24"W Lat: 56˚00'12"N
t: 01389 722600 f: 01389 722633 e: info@lochlomond-trossachs.org w: lochlomond-trossachs.org
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ICT costs are £65,818.97 for O365 subscription and Cloud Based Anti-virus and Cloud Based Mobile Device Management Systems. This figure includes financial year 21/22 costs. Costs for back-office functions are as follows:

Estates Database	£12,413
Campsite Bookings System	£43,266
Volunteer system	£9,245
Total	£64,924

16. How much has your organisation spent on on-premise infrastructure since the Government's G-Cloud or 'cloud-first' policy was introduced in 2012?

The Park Authority has spent £ 424,598.54 approximately. Costs cover full refresh of network, servers, storage, backup systems and implementation of SIP Lines.

17. How much has your organisation spent on cloud/infrastructure consultancy services in FY 20-21?

ICT costs for consultancy are approx. £9,344.40. Consultancy costs for the Estates database were £5,360.

18. How much was spent on public cloud data egress charges in FY 20-21?

There has been no spend on public cloud data egress charges. We are currently only using SaaS products, with no infrastructure in the cloud.

Yours sincerely

Information Management
Loch Lomond and the Trossachs National Park Authority

Review Procedure

If you are dissatisfied with this decision, or the way in which the Authority has dealt with your request, you are entitled to require the Authority to review its decision. Please note that in order for a review to take place you are required to:

- Send your request for review in writing, setting out in full the reasons why you are requesting a review.

- Submit your review request within 40 working days of either the date on which you received a response from the Authority or the date by which you should have received a response under the terms of the Freedom of Information (Scotland) Act 2002, whichever is the later.

- address your review request to:

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY   3
National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4˚34'24"W Lat: 56˚00'12"N
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Governance & Legal Team
Loch Lomond & The Trossachs National Park Authority
National Park Headquarters
Carrochan
Carrochan Road
Balloch
G83 8EG
E-mail: info@lochlomond-trossachs.org

The review will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Freedom of Information (Scotland) Act 2002, at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Tel: 01334 464610
Website: www.itspublicknowledge.info
E-mail: enquiries@itspublicknowledge.info

Online appeal portal: www.itspublicknowledge.info/Appeal