



Loch Lomond & The Trossachs National Park Authority
Carrochan
Carrochan Road
Balloch
G83 8EG

FOI Ref: FOI 2023/009
8th June 2023

REQUEST UNDER FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

We refer to your request for information, received by email on 24th May 2023. Your specific requests and the Park Authority's response are provided below.

'For the time period 1st April 2022 to 31st March 2023 (or your equivalent 12-month period), please provide the following:

- 1. "total number of violent incidents on your staff broken down by job title/category of worker "**

There have been six violent incidents on staff reported to the Health and Safety officer during the specified time period. Five incidents involved National Park Authority Rangers, one case involved a member of staff from the National Park Authority Facilities team.

- 2. "a breakdown of the nature of the violent incident e.g., verbal, physical, threatening behaviour "**

There were five incidents of direct verbal threatening behaviour and one case of violent behaviour which resulted in damage to a National Park Authority vehicle.

- 3. "how many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker"**

Violent incidents can include:

- **verbal abuse or threats, including face to face, online and via telephone**
- **physical attacks**
- **threatening behaviour'**

None of the six reported incidents resulted in physical harm to staff, so there were no reports made under RIDDOR.

Yours sincerely

**Information Management
Loch Lomond and the Trossachs National Park Authority**

Review Procedure

If you are dissatisfied with this decision, or the way in which the Authority has dealt with your request, you are entitled to require the Authority to review its decision. Please note that in order for a review to take place you are required to:

- Send your request for review in writing, setting out in full the reasons why you are requesting a review.
- Submit your review request within 40 working days of either the date on which you received a response from the Authority or the date by which you should have received a response under the terms of the Freedom of Information (Scotland) Act 2002, whichever is the later.
- address your review request to:

Information Manager
Loch Lomond & The Trossachs National Park Authority
National Park Headquarters
Carrochan
Carrochan Road
Balloch
G83 8EG
E-mail: info@lochlomond-trossachs.org

The review will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Freedom of Information (Scotland) Act 2002, at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Tel: 01334 464610
Website: www.itspublicknowledge.info
E-mail: enquiries@itspublicknowledge.info

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N

t: 01389 722600 f: 01389 722633 e: info@lochlomond-trossachs.org w: lochlomond-trossachs.org

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