



Loch Lomond & The Trossachs National Park Authority
Carrochan
Carrochan Road
Balloch
G83 8EG

FOI 2023-011 – FOI 2023-016
22nd August 2023

REQUEST UNDER FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

We refer to your six requests for information, received by email on 24th July 2023. Your specific requests and the Park Authority's response are provided below.

FOI 2023-011: Staff Costs

1. “The total financial costs of overtime in the financial year 2022–23?”

Overtime costs may be paid to permanent, fixed term and seasonal staff. The total overtime paid in financial year 2022/23 (excluding any applicable pension, employers NI contributions which cannot be identified separately) was £31,845.93.

2. “The total financial costs to recruit staff as a result of resignation and dismissal in the financial year 2022-2023.”

The recruitment costs for placing external advertisements on recruitment sites in financial year 2022/23 as a result of staff leaving the National Park Authority was £5,000.

There were no staff dismissed by the National Park Authority in financial year 2022/23. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

3. “The total financial costs spent on recruitment agencies currently being used for the supply of agency staff in the financial year 2022–23?”

There was no financial spend on recruitment agencies for the supply of agency staff to the National Park Authority in financial year 2022/23. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

4. “The total financial costs spent on redundancy payments in the financial year 2022–23?”

There were no staff redundancies at the National Park Authority in financial year 2022/23. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

FOI 2023-012: Compensation payments

1. **“The total amount spent on compensation payments in the financial year 2022-23?”**
2. **“The total spent on rectifying errors in the financial year 2022-23?”**

Clarification of request received on 7th August 2023

“By compensation payments I am referring to any payments that have had to be paid out as compensation. So, to rectify a mistake. This can be in relation to salaries but also anything else. By rectifying errors, I am referring to any financial losses due to human errors.”

There were no compensation payments and no spend on rectifying errors in financial year 2022/23. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

FOI 2023-013: Fraud Losses

1. **“In the financial year 2022-2023 how much has money been lost as a result of fraud?”**

There has been no money lost as a result of fraud in financial year 2022/23. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

2. **“In the financial year 2022-2023 how much has been spent to retrieve money lost to fraud?”**

N/A see answer above.

FOI 2023-014: Public relations and communications

1. **“For the years 2022-2023 how much was spent on external companies to handle public relations and communications?”**

Please provide:

- **The total cost 2022-2023 financial year.**
- **The amount of money paid to each firm (including VAT)**

There has been no spend on external companies to handle public relations and communications in the last financial year. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

2. **For the years 2022-2023, how much was spent on social media advertising, including a breakdown by year and by form of social media (e.g. Twitter, Facebook, LinkedIn, etc.)**

The National Park Authority spend on social media advertising on Facebook in financial year 2022-2023 was £174.93. It has not been possible to identify separate spend on Twitter from our records.

The National Park Authority part funded a series of social media videos produced by Ramblers Scotland for young visitors, normalising responsible behaviour when visiting rural destinations at a cost of £3,000. There was no other social media advertising spend identified.

FOI 2023-015: Written off assets

1. **“For the years 2022-2023 what was the financial loss on written off inventory and IT equipment.”**

There was a total cost of £936.00 in financial year 2022/23 for damaged mobile devices.

2. **“For the years 2022-2023 what was the cost of replacing/fixing broken or out of date IT equipment.”**

All PC's/Laptops etc have extended warranties so repairs are free of charge.

3. **How much was spent in severance pay in the years 2022-2023.**

There was no spend on severance pay in financial year 2022/23. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

FOI 2023-016: Agency staff

1. **“Please advise the total spend on recruitment agencies in the 2022-2023 financial year?”**

“Please breakdown both spend on the agency that finds candidates for job vacancies and agencies that supply temporary staff ?”

There was no spend by the National Park Authority on any recruitment agencies in financial year 2022/23. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

2. **“Please advise what the temporary agency spend for admin, call centre, data processing and clerical roles in the 2022-2023 financial year?”**

There was no temporary agency spend for admin, call centre, data processing and clerical roles in the 2022-2023 financial year. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

3. **“Please advise what the temporary agency spend for roles such as warehouse, catering and cleaners in the 2022-2023 financial year?”**

There was no temporary agency spend for roles such as warehouse, catering and cleaners in the 2022-2023 financial year. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

4. **“Please advise what the permanent agency spend has been in the 2022-2023 financial year?”**

There was no permanent agency spend by the National Park Authority in financial year 2022/23. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

Yours sincerely

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N

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Information Management Loch Lomond and the Trossachs National Park Authority

Review Procedure

If you are dissatisfied with this decision, or the way in which the Authority has dealt with your request, you are entitled to require the Authority to review its decision. Please note that in order for a review to take place you are required to:

- Send your request for review in writing, setting out in full the reasons why you are requesting a review.
- Submit your review request within 40 working days of either the date on which you received a response from the Authority or the date by which you should have received a response under the terms of the Freedom of Information (Scotland) Act 2002, whichever is the later.
- address your review request to:

Information Manager
Loch Lomond & The Trossachs National Park Authority
National Park Headquarters
Carrochan
Carrochan Road
Balloch
G83 8EG
E-mail: info@lochlomond-trossachs.org

The review will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Freedom of Information (Scotland) Act 2002, at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Tel: 01334 464610
Website: www.itspublicknowledge.info
E-mail: enquiries@itspublicknowledge.info

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