



Loch Lomond & The Trossachs National Park Authority
Carrochan
Carrochan Road
Balloch
G83 8EG

FOI 2023-022
6th December 2023

Dear

REQUEST UNDER FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

We refer to your request for information, received by email on 7th November 2023. Your specific requests and the Park Authority's response are provided below.

“I would be very grateful if you would provide me with answers for the following questions regarding your carbon goals and printer agreements through the organisation:

What is the current average energy charge within the organisation (kW hour)?”

The National Park Authority uses different energy sources from several different suppliers. We do not record an average energy charge, and we are not required to create new information to answer an information request. Accordingly, we have to advise you under section 17(1)(b) of the Act, that this information is not held.

“What Carbon reduction goals are in place within the organisation?”

The National Park Authority has created a Mission Zero Route Map, which includes an outline of our carbon reduction goals. Details can be found on our website at: [Our Mission Zero - Loch Lomond & The Trossachs National Park \(lochlomond-trossachs.org\)](https://www.lochlomond-trossachs.org/our-mission-zero)

“What is the contact email for the person who deals with sustainability and ESG matters within the organisation?”

The overall lead on sustainability and ESG matters for the National Park Authority is Simon Jones, the Director of Environment & Visitor Services. Staff in various areas of the business work on different aspects of our Mission Zero work. Our business email address is info@lochlomond-trossachs.org. We encourage the public to contact us via this address, our administration team pass all enquires to the most appropriate member of staff to respond.

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N

t: 01389 722600 f: 01389 722633 e: info@lochlomond-trossachs.org w: [lochlomond-trossachs.org](https://www.lochlomond-trossachs.org)

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- **“Do you lease/rent or Purchase your MFD’s/Photocopiers?”**
Purchase
- **“Who is your current supplier?”**
Canon
- **“What is the current number of MFD’s/Photocopiers within the organisation”**
Seven
- **“What make/model are the MFDs/Photocopiers”**
Canon C5860 x 2, MF1238 x2, C5840 x 3
- **“What is the total mono print volume for the MFD’s/Photocopiers”**
77543 (over last year)
- **“What is the total colour print volume for the MFD’s/Photocopiers”**
22824 (over last year)
- **“What is the approximate spend on service over the last 12 months?”**
£5000
- **“When does the Rental and or service agreement end for the MFDs/photocopiers, and what was the original contract term?”**
2026 / 3 year term.

“Do you lease/rent or Purchase your desktop printers?”

We do not have any desktop printers. All additional questions below are therefore non applicable to the National Park Authority and we have to advise under section 17(1)(b) of the Act, that this information is not held.

- **“Who is the current supplier?”** N/A
- **“What is the current number of desktop printers within the organisation?”** N/A
- **“What make/model are the desktop printers”** N/A
- **“What is the total mono print volume for the desktop printers”** N/A
- **“What is the total colour print volume for the desktop printers?”** N/A
- **“What is the approximate spend on service over the last 12 months?”** N/A
- **“When does the rental and or service agreement end for the desktop printers, and what was the original contract term?”** N/A
- **“What is the contact email for the person who deals with the printer and MFD contracts?”** N/A

Yours sincerely

**Information Management
Loch Lomond and the Trossachs National Park Authority**

Review Procedure

If you are dissatisfied with this decision, or the way in which the Authority has dealt with your request, you are entitled to require the Authority to review its decision. Please note that in order for a review to take place you are required to:

- Send your request for review in writing, setting out in full the reasons why you are

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requesting a review.

- Submit your review request within 40 working days of either the date on which you received a response from the Authority or the date by which you should have received a response under the terms of the Freedom of Information (Scotland) Act 2002, whichever is the later.
- address your review request to:

Information Manager
Loch Lomond & The Trossachs National Park Authority
National Park Headquarters
Carrochan
Carrochan Road
Balloch
G83 8EG
E-mail: info@lochlomond-trossachs.org

The review will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Freedom of Information (Scotland) Act 2002, at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Tel: 01334 464610
Website: www.itspublicknowledge.info
E-mail: enquiries@itspublicknowledge.info