



Loch Lomond & The Trossachs National Park Authority
Carrochan
Carrochan Road
Balloch
G83 8EG

Ref: FOI 2024-039
Date: 10 September 2024

Dear

REQUEST UNDER FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

We refer to your email of 13 August 2024, in which you requested access to information held by the National Park Authority. Details of the various pieces of information you requested, along with the National Park Authority's corresponding responses, are provided below.

Your Request (Part 1)

The names of all banking providers that this institution has used in the past two financial years (1st April 2022 – 1st April 2024).

Our Response

The Park Authority has used the following banking providers in the last two financial years:

- Virgin Money
- Royal Bank of Scotland
- PayPal
- Sage Pay
- World Pay

Your Request (Part 2)

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N

t: 01389 722600 f: 01389 722633 e: info@lochlomond-trossachs.org w: lochlomond-trossachs.org

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The services that were used from the above banking providers in the past two financial years (1st April 2022 – 1st April 2024).

Our Response

- Virgin Money – Bank accounts handling income and expenditure, interest bearing accounts and 90-day accounts
- PayPal – Receipt of Income, BACS processing software for payments
- Royal Bank of Scotland - Procurement cards
- Sage Pay – Merchant Services
- World Pay – Merchant Services

Your Request (Part 3)

The name of the insurance company or companies that currently provide [name of body] with the following types of insurance coverage:

a. Employers' liability insurance, b. public liability insurance, c. Professional indemnity insurance, d. Officials Indemnity, e. Business Interruption, f. Property Owners, g. Personal Accident, h. Casualty, j. Motor/Vehicle, k. Fine Art, l. Property, m. Event, n. Travel, o. Crime, p. Terrorism, q. Excess Liability

Our Response

Our insurance is provided by Zurich Municipal. They provide the following coverage:

- Public Liability Insurance
- Motor/Vehicle Insurance
- Property Insurance

Your Request (Part 4)

Any other type of insurance not listed above - please provide the name of the company together with the type of the insurance cover

Our Response

N/A

Your Request (Part 5)

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY

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The start and end dates of the current insurance contract(s) for each type of insurance coverage listed above.

Our Response

The contract began on 01 April 2022, and it is renewed every 5 years.

Further Information

If you are unhappy with the way we have handled your request, you can ask us to perform a review of our response. Further information on how to request such a review, and on your right to appeal to the Scottish Information Commissioner, is provided in the attached sheet.

Yours sincerely

**Information Management
Loch Lomond and the Trossachs National Park Authority**

Review Procedure

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N

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If you are unhappy with this response, or the way in which the Authority has dealt with your request, you are entitled to ask the Authority to review its decision. Please note that, for a review to take place, you are required to:

- Send your request for review in writing, setting out in full the reasons why you are requesting a review.
- Submit your review request within 40 working days of either the date on which you received a response from the Authority or the date by which you should have received a response under the terms of the Freedom of Information (Scotland) Act 2002, whichever is the later.
- address your review request to:

Information Manager
Loch Lomond & The Trossachs National Park Authority
National Park Headquarters
Carrochan
Carrochan Road
Balloch
G83 8EG
E-mail: info@lochlomond-trossachs.org

The review will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Freedom of Information (Scotland) Act 2002, at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Tel: 01334 464610
Website: www.itspublicknowledge.info
E-mail: enquiries@itspublicknowledge.info