

Camping Permit Conditions

You need a permit to camp in a Camping Management Zone

Why do I need a Camping Permit?

Loch Lomond & The Trossachs National Park [Camping Management Byelaws 2017](#) created Camping Management Zones in popular shore areas of the National Park. These Zones help protect some of the most cherished loch shores by managing visitor numbers and promoting responsible camping.

If you want to camp in a Camping Management Zone from 1 March to 30 September you need to book a permit.

If you don't have a permit, or if you (or anyone coming with you) breach the booking conditions below, you / they also breach byelaw 11 of the Byelaws. You / they may receive a warning or be reported for potential prosecution. We may also cancel your permit and require you and your party to leave the Camping Management Zone.

Why do I need to pay for a permit?

It's an administration fee. It goes towards our costs in operating the permit booking system. We don't provide any camping services as part of your permit; you will be wild camping.

Camping in a Camping Management Zone is basically wild camping. This means:

- You camp at your own risk. You are responsible for choosing a safe place to camp.
- There are no toilets or washing facilities, so make sure you come prepared.
- There are no litter disposal, recycling or other facilities. You must take everything away with you to dispose of at home or an appropriate bin or recycling point.
- Other people may also have permits to camp in the same Zone. Please be considerate.
- You must camp responsibly, and comply with the [Camping Management Byelaws 2017](#), the booking conditions below and the [Scottish Outdoor Access Code](https://www.outdooraccess-scotland.scot/) <https://www.outdooraccess-scotland.scot/>. Please read them carefully before you go.

A permit allows you to:

- ✓ **erect one tent for up to three consecutive nights overnight stay in your chosen Zone**
The booking process will tell you if you can book for one, two or three consecutive nights.
- ✓ **pitch your tent between 1pm and 11am**
You can pitch your tent from 1pm on the first day of your booking. You must remove your tent and all your personal belongings by 11am on the last day of your booking.
- ✓ **have a small number of ancillary items next to your tent**
You must keep ancillary items (such as toilet tents, gazebo, fire bowl, BBQ or other items reasonably necessary for recreational wild camping) to a minimum. The total area occupied by your tent and ancillary items must not exceed 5m x 5m. You mustn't use a generator.
- ✓ **have up to four adults (16+) as well as children in your tent**
You can have as many children as you can reasonably fit in your tent. Under 16s should be accompanied by a parent or guardian.

A permit does not give you:

- ✗ **a vehicle parking space - vehicles are left at your own risk**
You must park responsibly. Don't park on road verges, in passing places or blocking field entrances, driveways or other vehicles. Always comply with the Highway Code.
- ✗ **sole occupation – other people may also have booked a permit for the same Zone**
Please be considerate, for example:
 - pitch your tent a reasonable distance away from them, we suggest at least 5m
 - keep noise down, especially between 10pm and 7am.

Booking conditions:

- You (and anyone coming with you) mustn't apply for another permit in the same Zone within three nights of your original permit expiring. Example: You have a permit for Monday night. You can next book another permit in the same Zone for Friday night.
- You mustn't book more permits than your party needs.
- The permit is not transferable to other vehicles, areas, dates or people.
- You must show us, or a Police Officer, a valid permit and photo ID on request.
- We may contact you by telephone or email before the start of your stay to check if you intend to proceed with your booking.

You must follow instructions or advice issued by us (including our Park Rangers) or other relevant public bodies before or during your stay. That includes the in the box below. You're responsible for making sure anyone coming with you also complies.

Think carefully before lighting a fire or BBQ

You must light a fire safely. It mustn't cause, or be likely to cause, damage to the environment.

Do:

- bring a stove or fire bowl if possible
- keep any fire or BBQ small, on a surface that can't catch fire or be easily damaged, and under control
- bring your own firewood and kindling or fuel. Don't use pallets, fibreboard, old furniture or any wood containing nails or non-combustible fittings
- make sure any fire and / or BBQ is fully out before you leave, and remove all traces.

Don't

- light a fire during long dry periods, or in areas such as forests, woods, under trees or on peaty ground
- light a fire when there is an active fire risk warning issued by us or other relevant bodies. You can find information about fire warnings on the [Fire Scotland website](#).
- leave a lit fire or BBQ unattended. You must put it out if we ask you to
- **collect any wood (even dead wood on the ground)** because it provides an important habitat for insects and other small species, increasing biodiversity. This is a specific breach of the Byelaws.

Waste, litter and rubbish – you must take away everything you brought with you

You can be fined up to £2,500 if you leave litter, and up to £40,000 for fly-tipping, if the case goes to court. Leaving a bag of rubbish (even beside a bin) is fly-tipping so the higher level of fine applies.

Washing and toileting – plan ahead as there are no facilities

- Only use biodegradable soap and washing up liquid. Empty washing water well away from burns, rivers, streams or other fresh water.
- Toilet more than 30m away from open water, rivers and streams. Keep well away from buildings and land with farm animals. Dig a hole around 15-20cm deep and 10-15cm diameter to bury faeces.

Dogs - make sure your dog doesn't disturb other people or the local wildlife.

- Keep your dog close to heel or on a short lead and don't leave it unattended at any time. Pick up your dog's poo. Dispose of it responsibly in a bin.

Protect the environment – take all reasonable steps not to damage the land, plants and wildlife

- Follow the guidance in the Scottish Outdoor Access Code

Important booking information

Changing booking details: you may amend a booking once, without charge, up to one week before the original date of stay, subject to availability. This includes changes to the number in your party. You can do this by emailing campingbookings@lochlomond-trossachs.org or calling 01389 722001.

Cancelling your booking and refunds: if you cancel, we'll only refund you if you cancel more than one week before your arrival date and the cost of your booking is more than £9. We won't refund any booking less than £9. You can cancel through the online booking system, or calling 01389 722001 or emailing campingbookings@lochlomond-trossachs.org.

Occasionally we may need to cancel your booking. If we do this (a) we'll do our best to tell you as quickly as we can, and (b) we'll refund your booking fee in full.

If you don't turn up: we won't give you a refund if you don't turn up for your booking.

Ending your stay: we reserve the right to cancel a permit at any time. You won't be entitled to any refund or compensation if this happens. We'll usually only cancel a permit if things like this happen:

- if we reasonably consider you've made bookings to exceed the maximum number of nights;
- if we reasonably consider the comfort and enjoyment of other campers may be at risk (for example if two or more bookings are in fact for one larger connected group and that larger group is impacting other campers)
- if you, or anyone coming with you, breach these permit booking conditions or breach another law which applies.

Problems: If you have a problem during your stay, you must bring it to our attention at the earliest opportunity so we have the chance to resolve it during your stay. You can contact us on [phone number] in office hours or by speaking to any of our Rangers.

If you aren't satisfied the issue has been resolved fully, you should write to us as soon as possible at Camping Bookings, Loch Lomond & The Trossachs National Park Authority, Carrochan, Carrochan Road, Balloch, G83 8EG or by email to campingbookings@lochlomond-trossachs.org

Liability: You, and anyone coming with you, camp in a Camping Management Zone entirely at your own risk. We don't provide any warranties or representations (express or implied) or give any undertakings that it or any part of it is suitable for recreational camping purposes and/or for all normal and reasonable purposes associated with recreational camping.

To the fullest extent permissible in law we do not accept and shall not have any liability or responsibility of whatever nature for any damage, loss, injury, claim, expense, cost or liability of whatever nature and howsoever arising, whether to person or property, which you or anyone coming with you may suffer or incur within or as a consequence of the use of a Camping Management Zone. For the avoidance of doubt, we don't exclude / limit liability for death or personal injury caused by our negligence, or for fraud or fraudulent misrepresentations or for breach of the terms implied by section 10, 11 and 13 of the Consumer Rights Act 2015.

If we have any liability to you or anyone coming with you in contract, delict (including negligence) or otherwise in relation to your use of a permit or otherwise, that liability is limited to the amount of the booking paid to us.

Privacy notice: you can find out how we process your personal data in our [privacy notice](#)

We may change these terms and conditions at any time. You can always find the latest version on www.lochlomond-trossachs.org.