



Loch Lomond & The Trossachs National Park Authority
Carrochan
Carrochan Road
Balloch
G83 8EG

FOI Ref: 2025-029
Date: 12 September 2025

Your Request for Information

We write further to our letter of 22 August 2025, in which we responded to parts (2) and (4) of your below referenced request for access to information held by the National Park Authority. Please now find below our complete response to your request, which has been processed under the Freedom of Information (Scotland) Act 2002 (FOISA).

Your Request

1. *Please provide any application made and the portfolio of evidence provided by the park for the LGBT Charter Award from LGBT Youth Scotland*
2. *Any feedback the park received from LGBT Youth Scotland in relation to the application or evidence provided*
3. *Any other communication to/from the park and LGBT Youth Scotland since commencing the Charter Award programme unless privileged or otherwise exempt from disclosure (but if you claim privilege or exemption in relation to any material, please say in broad terms what the material is and the basis on which you claim to be entitled to withhold it)*
4. *Total amount paid by the park to LGBTYS from 2017 until now.*

Parts (1) and (3)

We have provided the requested information in the attached PDF documents. Attachment A contains our initial correspondence with LGBT Youth Scotland, along with the information that has been provided to them in support of our bid to gain LGBT Charter status. Attachment B contains all correspondence between the National Park Authority and LGBT Youth Scotland since we commenced the Charter Award programme.

Please note that some information has been redacted or withheld because it is exempt from disclosure under FOISA. The following paragraphs explain which exemptions we have relied upon and why.

Section 38(1)(b) – Personal data of third parties

We have redacted third-party personal data throughout the bundle (for example, names, email addresses, direct contact details, and other personal information) where we have determined that disclosure would contravene the data protection legislation. Section 38(1)(b) is an absolute exemption, so the public interest test does not apply. However, where possible, we have left references to job titles and functional roles in place to preserve context.

Section 30(c) – Prejudice to the effective conduct of public affairs

We have redacted a single section at the bottom of page 23 (in Attachment A) and withheld a single email, from the same bundle of documents, under section 30(c) of FOISA, because disclosure would, or would be likely to, prejudice substantially the Authority's ability to manage internal communications and staff guidance on sensitive operational matters.

This exemption is subject to the public interest test. We recognise the public interest in transparency around internal communications. However, on balance, we find that the public interest favours withholding the information to protect the space for candid internal briefings and to avoid the substantial prejudice described above.

Section 33(1)(b) – Commercial interests

A small amount of material constitutes third party training content. We are withholding this information under section 33(1)(b) of FOISA as it is our view that disclosure would, or would be likely to, prejudice substantially the provider's commercial interests by making paid-for content publicly available for free.

This exemption is subject to the public interest test. We recognise the public interest in transparency around training that we commission, but on balance we consider that the public interest favours withholding the information to protect the legitimate commercial interests of the third party and maintain the Authority's ability to procure specialist training services on value for money terms.

Section 39(1) – Health and Safety

In some instances, we have withheld geographical details – specifically, the locations of organised groups of LGBT young people, and the locations of events that they have attended or may attend in future. We believe disclosure would, or would be likely to, endanger the physical or mental health or safety of these young people, by exposing locations or group identities in a way that could facilitate targeting, harassment or other harm.

We have applied the public interest test and, while we recognise the general interest in transparency, we consider that protecting the health and safety of the individual young people outweighs the public interest in disclosure.

Part (2)

We do not hold any recorded information that falls within the scope of this part of your request. Accordingly, in line with section 17(1) of FOISA, we must advise you that we do not hold the requested information.

Part (4)

We can confirm that payments made to LGBT Youth Scotland in the period you have asked about total £2,200.

Right to Review

If you are unhappy with our response, you can ask us to review the way we have handled your request. For more information on how to submit a review and contact details for the Scottish Information Commissioner's Office, please see the attached sheet.

Yours sincerely

**Information Management
Loch Lomond and the Trossachs National Park Authority**

Review Procedure

If you are dissatisfied with this decision, or the way in which the Authority has dealt with your request, you are entitled to require the Authority to review its decision. Please note that in order for a review to take place you are required to:

- Send your request for review in writing, setting out in full the reasons why you are requesting a review.
- Submit your review request within 40 working days of either the date on which you received a response from the Authority or the date by which you should have received a response under the terms of the Freedom of Information (Scotland) Act 2002, whichever is the later.
- address your review request to:

Information Manager
Loch Lomond & The Trossachs National Park Authority
National Park Headquarters
Carrochan
Carrochan Road
Balloch
G83 8EG
E-mail: info@lochlomond-trossachs.org

The review will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Freedom of Information (Scotland) Act 2002, at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Tel: 01334 464610
Website: www.itspublicknowledge.info
E-mail: enquiries@itspublicknowledge.info