

JOB PROFILE



Job Title:	<u>Ranger</u>	Hours per Week:	<u>35 hrs</u>
Service:	<u>Environment & Visitor Services</u>	Team:	<u>Ranger Service</u>
Job Location:	<u>Various</u>	Line manager:	<u>Ranger Team Leader</u>
Band:	<u>B1</u>		

KEY PURPOSE

The post holder will support delivery of the National Park Partnership Plan, 5 Year Plan, Ranger Service Operational Plan and other corporate initiatives. Working as part of a large Ranger Service the post holder will provide a high quality experience and an inspiring front line service for the Park Authority to visitors and residents of the National Park.

KEY ACCOUNTABILITIES

- Support the delivery of Ranger Service objectives from the National Park Partnership Plan, and 5 Year Plan through the Ranger Service Operational Plan, team and individual work plans;
- Develop and support initiatives which promote an understanding of the National Park and the role of the Ranger Service;
- Deliver visitor management operations including; patrolling land and/or water, byelaw enforcement, litter management and the issuing of fixed penalty notices;
- Skipper or crew a range of boats in line with the National Park Authority Safety Management System including the emergency towing of vessels;
- Deliver front of house duties in National Park Authority facilities providing advice, information and a point of contact for the public;
- Deliver outdoor learning activities and support the development of resources in partnership with the Education Adviser;
- Deliver volunteering opportunities and support the development of the volunteer programme in partnership with the Volunteer Adviser;
- Deliver agreed outcomes from the Biodiversity Action Plan in partnership with the Land Management and Landscape & Ecology teams;
- Develop, support & deliver community engagement activities across the National Park;
- Support the delivery of inspections & audit programmes such as; access routes & sites, navigation buoys, piers and other infrastructure; undertaking any maintenance, habitat management or repairs as required;

- Comply with all National Park Authority policies & procedures required to deliver an agreed annual work programme including timely and accurate reporting;
- Provide mentoring & support to colleagues, seasonal staff and NPA volunteers as required;
- Undertake any other duties appropriate to the grade as required;

PERSON SPECIFICATION

Assessment Areas	Essential Criteria	Desirable Criteria
<i>Relevant Experience</i>	<ul style="list-style-type: none"> • Demonstrable experience working in a countryside management, recreation or conservation role • Delivery of outdoor learning activities and/or public events • Leading volunteers to deliver practical tasks • Experience of working within health & safety legislation • Experience of working with the public in a customer focussed role • Demonstrable experience in boat handling, preferably as skipper (<i>Boat skipper only</i>) 	<ul style="list-style-type: none"> • Byelaw enforcement & issuing of FPN's • Experience of working with public agencies, communities, NGOs and land managers • Work in a visitor centre environment • Conservation management
Specific Skills, Abilities and Qualities	<ul style="list-style-type: none"> • Understanding of natural heritage and visitor management issues • Strong customer focus • Good ICT skills • Basic countryside management & maintenance skills • Numerate • Excellent communication and interpersonal skills • Problem solving 	<ul style="list-style-type: none"> • Visitor management skills • Survey and monitoring skills
Required Qualifications	<ul style="list-style-type: none"> • NVQ level 3 (ONC) in relevant subject e.g. countryside management, conservation, recreation management or equivalent experience in a similar role • Scottish standard grade qualification (or equivalent) in Maths and English or relevant experience • Current commercially endorsed RYA Advanced Power Boat or Coastal Skipper; (<i>Boat skipper only</i>) 	<ul style="list-style-type: none"> • NVQ level 4 (HNC) equivalents in related subject e.g. countryside management, conservation, recreation management
Any Additional Job Related Requirements	<ul style="list-style-type: none"> • Able to drive in the UK • Flexible approach to working hours as regular evening and weekend working will be required • Must be able to undertake foot patrols for prolonged periods and undertake practical work outside in all weather conditions 	<ul style="list-style-type: none"> • Appreciation of the values, roles and responsibilities of a National Park in Scotland