



Loch Lomond & The Trossachs National Park Authority  
Carrochan  
Carrochan Road  
Balloch  
G83 8EG

Ref: FOI 2025-042  
17 November 2025

Dear XXX

## **REQUEST UNDER FREEDOM OF INFORMATION (SCOTLAND) ACT 2002**

We refer to your request for information, received by email on 9 November 2025.  
Your specific requests and the Park Authority's response are provided below.

### **Your Request**

For each calendar year from 2020 to 2024 and for 2025 to date (please state the end date used at the time of your search), please provide:

1. The total recorded spend (including purchases and any hire/rental) on artificial or plastic plants/flowers/greenery, including "silk"/replica/preserved/artificial moss/hedging/green walls.
2. The total recorded spend (including purchases and any hire/rental) incurred in replacing existing artificial/replica décor already in situ (like-for-like refresh/renewal), e.g. artificial/plastic/silk plants, flowers, hedging, green walls, preserved/artificial moss.
3. Any recorded spend on maintenance/cleaning (e.g. dusting, washing, UV treatment) and disposal of artificial/plastic plants/green walls, with totals per year.

If you do not hold discrete categories for the above, please run a keyword search across purchase-ledger and procurement-card description fields and relevant works/order systems using terms such as (neither exhaustive nor exclusive):  
"artificial plant", "plastic plant", "artificial flower", "silk flower", "replica/faux/fake",  
"preserved moss", "boxwood (artificial)", "green wall (artificial)", "UV-stabilis", "hedge

#### **LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY**

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N

t: 01389 722600 f: 01389 722633 e: [info@lochlomond-trossachs.org](mailto:info@lochlomond-trossachs.org) w: [lochlomond-trossachs.org](http://lochlomond-trossachs.org)

Printed on paper sourced from certified sustainable forests.

(artificial)” and, for replacements, pair with “replace”, “refresh”, “renewal”, “change-out”, “like-for-like”.

Please provide totals per year and a simple line-level extract:

- Date
- Description (if applicable)
- Department/cost centre or site/location – Amount in GBP

Under s11 FOIA, please supply data in CSV or Excel.

If information is withheld, please cite the specific exemption and, where applicable, the public-interest test. If the request would exceed the appropriate cost limit, please provide items (1)–(3) as annual totals (and any available breakdowns for the most recent full year) and advise what narrower scope would be disclosable under s16.

I would prefer to receive this in digital format to this email address.

Whilst you are not obligated, I would also be grateful for any context surrounding the FOI response that you wish to provide.

### **Our Response**

The National Park Authority has not purchased any artificial plants between 1 January 2020 and 11 November 2025. To ensure completeness, the keywords noted above have been searched with no results. We therefore must advise that under section 17(1)(b) of the Act, that there is no information held.

Yours sincerely

**Information Management**  
**Loch Lomond and the Trossachs National Park Authority**

## Review Procedure

If you are dissatisfied with this decision, or the way in which the Authority has dealt with your request, you are entitled to require the Authority to review its decision.

Please note that in order for a review to take place you are required to:

- Send your request for review in writing, setting out in full the reasons why you are requesting a review.
- Submit your review request within 40 working days of either the date on which you received a response from the Authority or the date by which you should have received a response under the terms of the Freedom of Information (Scotland) Act 2002, whichever is the later.
- address your review request to:

Information Manager  
Loch Lomond & The Trossachs National Park Authority  
National Park Headquarters  
Carrochan  
Carrochan Road  
Balloch  
G83 8EG  
E-mail: [info@lochlomond-trossachs.org](mailto:info@lochlomond-trossachs.org)

The review will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Freedom of Information (Scotland) Act 2002, at:

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews  
Fife  
KY16 9DS  
Tel: 01334 464610  
Website: [www.itspublicknowledge.info](http://www.itspublicknowledge.info)  
E-mail: [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info)