

## View results

Respondent

4 James Downie

14:26

Time to complete

1. What strategic decision is being assessed? (Use the title of your Board Paper for Approval) \*

The Camping Management Byelaw Review 2027

2. What is this strategic decision trying to achieve? (This can be linked to the 'Purpose' section of your Board Paper) \*

To agree and proceed with the camping management byelaw review public consultation

3. Are the impacts on individuals as a result of this strategic decision positive, neutral or negative?

<https://consumer.scot/media/rkdgpdrq/how-to-meet-the-consumer-duty-guidance-for-public-authorities.pdf> \*

Positive

Neutral

Negative

4. Please briefly outline what impact - including any likely harm - this strategic decision will have on consumers \*

Think about the impact against the seven consumer principles: Access, Choice, Safety, Information, Fairness, Representation, Redress - see Annex B on page 33 of the Guidance for example questions that might help you make this assessment: <https://consumer.scot/media/rkdgpdrq/how-to-meet-the-consumer-duty-guidance-for-public-authorities.pdf>

The project team responsible for the Camping Management Byelaw review have carried out both an Equality Impact Assessment and Consumer Duty Assessment for the 12-week public consultation for the review. The main impacts that were identified related to people's ability to be able to effectively engage with the consultation to ensure their views were heard, with the potential for some groups to be excluded from the consultation process. These would be due to digital exclusion, inaccessibility of materials, and language barriers. The project team have utilised the eQIA process to identify mitigating actions, predominantly by providing a mix of digital and physical promotional and supporting materials as well as survey response routes; accessible and plain English materials, and support mechanisms for those requiring assistance to participate. Where we have identified a potential negative impact that we are not able to fully mitigate, we consider this to be a proportionate response to the likelihood of requests for this support.

5. Are there impacts on "vulnerable consumers" as a result of this strategic decision?

*Vulnerable consumers" are defined in section 25 of the 2020 Act as consumers who, by reason of their circumstances or characteristics:*

*a) May have significantly fewer or less favourable options as consumers than a typical consumer, or*

*b) Are otherwise at a significantly greater risk of: (i) harm being caused to their interests as consumers, or (ii) harm caused to those interests being more substantial, than would be the case for a typical consumer. \**

Yes

No

6. Please briefly outline any alternative decisions considered and how they compare to this strategic decision (in relation to impact and likely harm to consumers) \*

There is a statutory requirement to review the byelaws every 10yrs which includes a public consultation so no alternative available.

7. Please briefly outline any engagement with consumers relating to this strategic decision \*

In preparation for the wider public consultation, we have already carried out two phases of internal and external reviews to inform the proposed changes for consultation. This preliminary engagement was designed to understand key stakeholders' views and incorporate these into the proposals, with the aim of making them as acceptable as possible from the outset. The 12-week public consultation will be allow anyone to give their opinions of the proposed changes. A central survey will capture this feedback. There will be both online (using Microsoft Forms) and paper-based (available at all public facing National Park Authority sites and local libraries) surveys available. The survey will be widely promoted through communication channels, including a press release, our newsletters, social media channels and through further targeted engagement with stakeholders. This consultation will ensure that any consumers will be able to influence the final Byelaws proposed for approval later in the year.