



Loch Lomond & The Trossachs National Park Authority  
Carrochan  
Carrochan Road  
Balloch  
G83 8EG

Ref: EIR 2026-005  
Date 07 April 2025

Dear XXX

## **REQUEST UNDER ENVIRONMENTAL INFORMATION (SCOTLAND) REGULATIONS 2004**

We refer to your request for information, received by email on 6<sup>th</sup> March 2026. The information you have requested is environmental information, as defined in Regulation 2 of the Environmental Information (Scotland) Regulations 2004 (EIRs). We have therefore applied the exemption in section 39(2) of the Freedom of Information (Scotland) Act 2002 and dealt with your request under the EIRs alone.

### **Your Request**

*Gateway Centre Building, Loch Lomond Shores, Balloch, G83 8QL*

*I would like to make an FOI request to obtain the below information with regards to the above property due to the property being vacant for a number of years. Please can you provide the following information for the past 6 years:*

- 1. All costs associated with the maintenance of the property (including any site service charges paid by the National Park)*
- 2. Non domestic rates payable*
- 3. Insurance*
- 4. Utilities*
- 5. Opportunity cost (of rent not received as the property has been vacant for some time)*
- 6. Rent credited or not collected from the previous tenant “*

### **Our Response**

- 1. We have not conducted any maintenance work in the period you have specified and there is no service charge applied directly to the Gateway Centre building (the service*

**LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY**

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National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N

t: 01389 722600 f: 01389 722633 e: [info@lochlomond-trossachs.org](mailto:info@lochlomond-trossachs.org) w: [lochlomond-trossachs.org](http://lochlomond-trossachs.org)

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charge is applied to the 'Gateway Area' as a whole).

2. We have provided the requested information in the table below:

<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
Tenant was responsible for rates.	Tenant was responsible for rates.	£15,596.17	£26,447.25	£31,337.50	£31,855.00

3. As is common practice for Scottish public authorities, the National Park Authority 'self-insures' and does not hold a commercial insurance policy for this property.
4. There is no water or gas supply to the building and electricity consumption is minimal as the building is not in use.
5. In line with regulation 10(4)(a) of the EIRs, we advise you that the information you have requested is not held by the National Park Authority.
6. Uncollected rent of £127,200.34 was written-off, with approval from the Scottish Government, in financial year 2023/24.

Yours sincerely

**Information Management**  
**Loch Lomond and the Trossachs National Park Authority**

## **Review Procedure**

If you are dissatisfied with this decision, or the way in which the Authority has dealt with your request, you are entitled to require the Authority to review its decision. Please note that in order for a review to take place you are required to:

- Send your request for review in writing, setting out in full the reasons why you are requesting a review.
- Submit your review request within 40 working days of either the date on which you received a response from the Authority or the date by which you should have received a response under the terms of the Freedom of Information (Scotland) Act 2002, whichever is the later.
- address your review request to:

Information Manager  
Loch Lomond & The Trossachs National Park Authority  
National Park Headquarters  
Carrochan  
Carrochan Road  
Balloch  
G83 8EG  
E-mail: [info@lochlomond-trossachs.org](mailto:info@lochlomond-trossachs.org)

The review will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Freedom of Information (Scotland) Act 2002, at:

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews  
Fife  
KY16 9DS  
Tel: 01334 464610  
Website: [www.itpublicknowledge.info](http://www.itpublicknowledge.info)  
E-mail: [enquiries@itpublicknowledge.info](mailto:enquiries@itpublicknowledge.info)