



Loch Lomond & The Trossachs National Park Authority
Carrochan
Carrochan Road
Balloch
G83 8EG

Ref: EIR 2026-001
Date 3 March 2026

Dear XXX

YOUR REQUEST FOR ACCESS TO ENVIRONMENTAL INFORMATION

Thank you for your email of 03 February 2025, in which you requested information from the National Park Authority. The information you have requested is environmental information, as defined in Regulation 2 of the Environmental Information (Scotland) Regulations 2004 (EIRs). We have therefore applied the exemption in section 39(2) of Freedom of Information (Scotland) Act 2002 and dealt with your request under the EIRs alone.

Your Request

You asked us for:

- 1) *"...information regarding when and in which dates the Planning Department of Loch Lomond and Trossach Trust have visited Balquhiddier Braes Holiday Park. Dates from January 2005-August 2025."*

and

- 2) *"...information as to whether the department visits the site before and after each planning application to ensure these are genuine applications."*

Our Response

- 1) Between January 2005 and August 2025, officers from the National Park Authority's planning department visited Balquhiddier Braes Holiday Park on the following dates:

Date of Site Visit
February 2005*
9 November 2005
19 December 2005
January 2007*
February 2008*
9 October 2008
9 May 2017
2 June 2021
25 October 2021

*Exact date is not known.

Although not within the timeframe you asked us about, we also visited the site on 24 September 2025.

- 2) Our Service Charter sets out that we will conduct a site visit within 20 working days of having received a valid planning application:

<https://www.lochlomond-trossachs.org/planning/planning-applications/planning-service-charter/>

In terms of site monitoring, after a decision on a planning application has been made, our approach is site dependent and may vary, depending on the scale of development and any conditions that have been attached to the planning permission.

If we receive an enforcement complaint our Enforcement Charter sets out the timescales for a site visit being undertaken:

<https://www.lochlomond-trossachs.org/wp-content/uploads/2022/04/Enforcement-Charter-March-2022.pdf>

Yours sincerely

Information Management
Loch Lomond and the Trossachs National Park Authority

Review Procedure

If you are dissatisfied with this decision, or the way in which the Authority has dealt with your request, you are entitled to require the Authority to review its decision. Please note that in order for a review to take place you are required to:

- Send your request for review in writing, setting out in full the reasons why you are requesting a review.
- Submit your review request within 40 working days of either the date on which you received a response from the Authority or the date by which you should have received a response under the terms of the Freedom of Information (Scotland) Act 2002, whichever is the later.
- address your review request to:

Information Manager
Loch Lomond & The Trossachs National Park Authority
National Park Headquarters
Carrochan
Carrochan Road
Balloch
G83 8EG
E-mail: info@lochlomond-trossachs.org

The review will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Freedom of Information (Scotland) Act 2002, at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Tel: 01334 464610
Website: www.itspublicknowledge.info
E-mail: enquiries@itspublicknowledge.info