



Loch Lomond & The Trossachs National Park Authority
Carrochan
Carrochan Road
Balloch
G83 8EG

Ref: FOI 2026-017
11 May 2026

Dear XXX

REQUEST UNDER FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

Thank you for your request for access to information held by the National Park Authority, which was received by email on 12 April 2026. We have processed your request under the Freedom of Information (Scotland) Act 2002.

Your Request

The link to your aires pilot report completed in August 2022 referred to on your webpage no longer works. Please provide me with:

- 1) A copy of the report
- 2) Any report/summary of the feedback received at the end of pilot period through the online survey (there is a link to the survey form on the same page)

Our Response

1. Thank you for bringing this to our attention. I can confirm that the link to access the Aires Report has been amended on our website. Under section 25 of the Freedom of Information (Scotland) Act 2002, as this information is publicly available and easily accessible on our website, we are not required to provide it to you under FOISA. However, you can access the information at the following link:

<https://www.lochlomond-trossachs.org/aires-pilot-in-the-national-park/>

2. I have attached a summary of the feedback received through the survey.

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N

t: 01389 722600 f: 01389 722633 e: info@lochlomond-trossachs.org w: [lochlomond-trossachs.org](https://www.lochlomond-trossachs.org)

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Yours sincerely

**Information Management
Loch Lomond and the Trossachs National Park Authority**

Review Procedure

If you are dissatisfied with this decision, or the way in which the Authority has dealt with your request, you are entitled to require the Authority to review its decision. Please note that in order for a review to take place you are required to:

- Send your request for review in writing, setting out in full the reasons why you are requesting a review.
- Submit your review request within 40 working days of either the date on which you received a response from the Authority or the date by which you should have received a response under the terms of the Freedom of Information (Scotland) Act 2002, whichever is the later.
- address your review request to:

Information Manager
Loch Lomond & The Trossachs National Park Authority
National Park Headquarters
Carrochan
Carrochan Road
Balloch
G83 8EG
E-mail: info@lochlomond-trossachs.org

The review will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Freedom of Information (Scotland) Act 2002, at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Tel: 01334 464610
Website: www.itspublicknowledge.info
E-mail: enquiries@itspublicknowledge.info